4.6 million Medicaid recipients will have their case redetermined by the Department over the next 12 months.

- It is estimated that approximately 20% of these recipients will not meet eligibility criteria.

Over 1 million recipients redetermined to date.

- 152,600 recipients were non-responsive to requests, after up to 13 contact attempts.
  - 54% of these individuals had not used their Medicaid benefit in the last 12 months or had other health coverage.

The results? It’s working!

- Over 83% of recipients have responded to their redetermination request when compared to a 47% response rate pre-pandemic.

Strong communication strategy

- Recipients will receive anywhere from 5 to 13 contact attempts from the Department.
  - Over 2.4 million texts sent
  - 1.9 million emails sent
  - 80,000 outbound calls to non-responsive households

Ample safeguards in place

- Recipients who fail to submit a redetermination have 90 days to submit a late application.
  - If they are determined to be eligible, their coverage will be reinstated retroactive to their closure date.

- Individuals who feel that they were incorrectly determined ineligible have up to 90 days to appeal.

Florida leads on Medicaid redeterminations

Florida’s economy is thriving

- Historic low unemployment is at 2.6%.
- With such a positive outlook, we should expect that fewer people will need to rely on public benefit programs.
- The Department has developed a comprehensive redetermination strategy that prioritizes ensuring that those who are no longer eligible are connected to other coverage options, if desired.

Florida has a robust healthcare delivery system

Of those determined to be ineligible:

- More than 107,000 children referred to Florida Healthy Kids
- More than 240,000 adults referred to the federal marketplace and for coordination with their Medicaid health plan to review other options
- Nearly 84,000 referred for Medically Needy coverage

Other options include free or reduced care at FQHCs, RHCs, and CHDs

By the numbers - putting it into perspective

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Florida Department of Children and Families

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