



Code: \_\_\_\_\_

21. Staff offer to help me connect with self-help, peer support, or consumer advocacy groups and programs.	1	2	3	4	5	N/A	D/K
22. Staff help me to find ways to give back to my community, (i.e., volunteering, community services, neighborhood watch/cleanup).	1	2	3	4	5	N/A	D/K
23. I am encouraged to help staff with the development of new groups, programs, or services.	1	2	3	4	5	N/A	D/K
24. I am encouraged to be involved in the evaluation of this program's services and service providers.	1	2	3	4	5	N/A	D/K
25. I am encouraged to attend agency advisory boards and/or management meetings if I want.	1	2	3	4	5	N/A	D/K
26. Staff talk with me about what it would take to complete or exit this program.	1	2	3	4	5	N/A	D/K
27. Staff help me keep track of the progress I am making towards my personal goals.	1	2	3	4	5	N/A	D/K
28. Staff work hard to help me fulfill my personal goals.	1	2	3	4	5	N/A	D/K
29. I am/can be involved with staff trainings and education programs at this agency.	1	2	3	4	5	N/A	D/K
30. Staff listen, and respond, to my cultural experiences, interests, and concerns.	1	2	3	4	5	N/A	D/K
31. Staff are knowledgeable about special interest groups and activities in the community.	1	2	3	4	5	N/A	D/K
32. Agency staff are diverse in terms of culture, ethnicity, lifestyle, and interests.	1	2	3	4	5	N/A	D/K