PRE PRODUCTION SUPPORT TICKETS

HelpDesk Ticket Number	SLA Severity	Status	Issue Summary	Comments	Date Submitted
9177	Medium	Active	One Error in Treatment Episode of NFETC not appears in NEFSH	This was resolved by updating the vocabulary. Will review the error message with PBI 9177.	9/20/18 2:09 PM
9189	Medium	Active	TreatmentEpisode: Data link Error 'Cannot find matching ProviderClient'		9/21/18 11:32 AM

OUTSTANDING TICKETS

HelpDesk Ticket Number	SLA Severity	Status	Issue Summary	Comments	Date Submitted
9131	High	Active	Submission Screen Gets and Error and Stays blank with Acute Care data - SFTP		9/18/2018 11:00 AM
9154	Medium	Active	Treatment Episode file Errors		9/19/2018 4:31 PM
9155	Medium	Active	Treatment Episode data set mapping errors	Defect 9194	9/19/2018 4:35 PM
9156	High	Resolved	Diagnosis Codes - Possibly Missing?	Defect 9163 has been created for this.	9/19/2018 4:39 PM
9164	Medium	Active	Unknown Error Processing File Waitlist file		9/20/2018 9:31 AM
9167	Medium	Active	Error when searching for submission 'Http failure response'		9/20/2018 10:52 AM
9175	Medium	Active	Report Question Report Question - narrow data results to 1 day		9/20/18 12:52 PM