

# FASAMS Stakeholders Report

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## 1. Activities Completed During the Week Ending 11/6/2020

- FASAMS v14 went live on 11/2/20
- DCF and FEI continued work on FASAMS data collection efforts.
- DCF and FEI continued work on enhancements for FASAMS Version 14.
- DCF and FEI are continuing the Bi-Weekly ME IT Workgroup
  - Meeting held on 11/4/20. Primary topic was the Composite Key and Unique Constraints. Discussion had creating a walkthrough from v12 to v14 to account for the Key and the Constraints. The issue of including a staff identifier was discussed in detail. Agreement reached to focus on Unique Constraints and to rediscuss at next scheduled meeting for 11/10/20.
- DCF and FEI are continuing the weekly Performance Measures Workgroup
  - Brief meeting held on 11/6/20 due to technical difficulties. Director Hall confirmed the current draft form of Guidance 24 had been distributed. Discussion was attempted but the technical issues could not be remedied. Director Hall instructed everyone to review the draft and be prepared to work through it at next scheduled work group meeting on 11/13/20..
- DCF and FEI are conducting pilot testing of v.14 with Lutheran Services Florida
  - Weekly staffing held on 11/5/20. LSF reported no issues with latest upload. They did report some errors which were expected related to Co-Occurring Disorders. LSF reported receiving “hash” from the error reports they ran. FEI requested LSF submit Helpdesk ticket so they could investigate the reported problem.LSF said they would focus on resolving the errors experienced and then would move on to EHMRC to begin the process of having them prep for file upload. Next workgroup meeting .

## 2. Activities Planned for the Week Ending 11/13/2020

- DCF and FEI will continue to support stakeholders as they begin uploading to Version 14.
- DCF and FEI will continue work on approved system enhancements.
- DCF and FEI will continue the current workgroup meetings

## 3. Upcoming Changes and Noteworthy Details

<https://www.myflfamilies.com/service-programs/samh/fasams/enhancements.shtml>

- FASAMS Release 2020.07.2 has been deployed to UAT on 8/27/20 and includes the following enhancements:
  - WI 11771 – Add numbering to error/warning messages and update message to include root causes of errors
  - WI 11741 – No cost enhancements to prevent orphaned records across data sets
  - WI 15727 – Update ProviderSite rules to allow submission of Administrative site
  - WI 15826 – Update Treatment Episode Root Entity to remove “Version14” language requirement in XML
- FASAMS Release 2020.10.0 is currently scheduled to include the following enhancements:
  - WI 8371 – Export FASAMS vocabulary (0017)
  - WI 14176 – Update Overall Job Performance for Version 14
  - WI 14177 – Update Client Search for Version 14
  - WI 14777 – Build FASAMS Dimensional Model – Part 1
  - WI 14710 - Create Placement Record Exception report
  - WI 14823 – Create XML for client narrative
  - WI 15481 – Update MCI Interface to include Version 14 tables

\* Enhancements are subject to change



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- FASAMS Release 2021.01.0 is currently scheduled to include the following enhancements:
  - WI 12542 – Update TEDS extract code to Version 14
  - WI 8350 – Create Ability to Archive Records in FASAMS (0004)
  - WI 13853 – Create FASAMS MDM File Extract and Retrieval Interface
  - WI 14508 – Create Error Reporting Method accessible via SFTP and Web Services
  - WI 14510 – Remove dashes from SSN and PSSN prior to saving in database
  - WI 14820 – Analyze Federal Reports for Version 14
  - WI 14822 – Update BCI/SHR Extract for Version 14
  - (Enhancement Order Pending) Build FASAMS Dimensional Model – Part 2

\* Enhancements are subject to change

## 4. Quarterly Release Schedule

The following table lists the dates for the next four regularly scheduled, quarterly releases. These releases will contain approved enhancements and low priority defect corrections.

Quarterly Release	Deploy to UAT	UAT by DCF	Deploy to Production
2020.07.0	06/01/2020	06/01/2020 – 9/30/2020	11/01/2020
2020.10.0	10/01/2020	10/01/2020 – 10/31/2020	11/01/2020
2021.01.0	01/01/2021	01/01/2021 – 01/31/2021	02/01/2021
2021.04.0	04/01/2021	04/01/2021 – 04/30/2021	05/01/2021

## 5. Open, Unresolved DCF Help Desk Tickets

### Status legend:

- **DCF Accepted statuses:** Initial submission of completed Change Request Form
  - **Unresolved** – pending review by requisite authority
    - **In Progress** – resolution being worked on
    - **Form Requested** – submitter sent Change Request Form with instructions
    - **No Response** – submitter has not responded to outreach attempts and 10 business day timeframe still active
  - **Resolved** – requisite authority has completed review and rendered judgement

Ticket #	Description	Date Submitted	Status	Release Date		Applicable Version	155-2?
				UAT	PROD		
1764813	SAMH: Error in FASAMS new version 14	10/7/20	Unresolved – No Response	N/A	N/A	v.14	N/A
1770173	FASAMS Incident Submission Validation Error	10/19/20	Unresolved – In Progress	N/A	N/A	v.14	N/A
1771030	FASAMS Incident Submission FEI to look at Medicaid interface in FASAMS	10/20/20	Unresolved – In Progress	N/A	N/A	v.14	N/A
1775057	FASAMS Incident Submission FASAMS SharePoint Permissions - 2nd Attempt	10/27/20	Unresolved – In Progress	N/A	N/A	v.14	N/a

{there may be a delay between a ticket resolution and its population in the closed tickets}

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### 6. DCF Help Desk Tickets Closed in the Last 30 Days

The following DCF Help Desk tickets have been closed within the past 30 days:

Ticket #	Description	Date Submitted	Date Closed	Applicable Version
1773176	error count on UI	10/23/2020	11/5/2020	V13 & v14
1765017	FASAMS Password/Service Request	10/7/2020	10/8/2020	V13 & v14
1758868	FASAMS Incident Submission FASAMS UAT - ContractDataSet Schema Error	9/25/2020	11/3/2020	V13 & v14
1739235	FASAMS Reporting	8/18/2020	11/4/2020	V13 & v14
1735742	FASAMS UAT - Treatment Episode Schema Error	8/11/2020	11/3/2020	V13 & v14
1725266	FASAMS login process	7/22/2020	11/3/2020	V13 & v14
1722483	Unexpected error	7/16/2020	11/3/2020	V13 & v14
1708632	FASAMS Incident Submission - Unexpected errors notification	6/19/2020	11/3/2020	V13 & v14

This weekly report is also posted on the FASAMS website:

<https://www.myflfamilies.com/service-programs/samh/fasams/index.shtml>

Do you have a FASAMS problem and you're not sure what to do about it? Is there some aspect of FASAMS you're not understanding? Is there an issue or problem you've identified that you think should be addressed more formally?

Contact our Business Analyst for immediate assistance:

Greg Nix

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