

## FASAMS Stakeholders Report

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### 1. Activities Completed During the Week Ending 4/8/2022

- DCF and FEI continued work on FASAMS data collection efforts.
- DCF and FEI continued work on enhancements for FASAMS Version 14.
- DCF and FEI are continuing the DCF/DAC JAD Workgroup
  - Meeting held on: 4/5/2022. Primary topics were: service record counts, release 2022.04.0 into UAT, enhancements scheduled for 2022.07.0, planning for SANDR, TANF and DOC replacement in FASAMS, questions and comments from the field.
  - Minutes can be accessed here: <https://www.myflfamilies.com/service-programs/samh/fasams/index.shtml>

### 2. Activities Planned for the Week Ending 4/15/2022

- DCF and FEI will continue to support stakeholders as they switch to Version 14.
- DCF and FEI will continue work on approved system enhancements.
- DCF and FEI will continue the current workgroup meetings

### 3. Upcoming Changes and Noteworthy Details

<https://www.myflfamilies.com/service-programs/samh/fasams/enhancements.shtml>

- 2022.04.0 –List of Enhancements
  - WI 538070 – Add Federal Tax Identifier to Waiting List and Subcontract Error Reports
    - FEI will add a column for Federal Tax Identifier (FEIN) to the Job Error Report and Job Error UI for Waiting List Version 14 and Subcontract Version 14.
  - WI 542739 – Allow Historical Score Number based on Evaluation Date

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- FEI will create a new rule that allows the submission of ScoreNumber until a specified date, which will enable users to submit historical ScoreNumbers into the future.
  
- WI 543619 – Exemption for Required Data for Discharge Codes 3 and 6
  - FEI will allow the omission of a POM for DischargeReasonCodes 3 and 6 by updating the current rule, “Discharge Must Have Single Outcome Measure Rule.”
  
- WI 550317 – Only apply validation rules against ‘new’ POM records
  - FEI will update FASAMS to apply business validation rules against only new POM records (i.e., not previously submitted to the system).
  
- 2022.07.0 – **TENTATIVE** List of Enhancements
  - WI 538474 – Allow Configuration of Validation Rules
    - FEI will update the Business Rules Workspace to include parameters for Effective Date and Expiration Date based on a data set comparison date.
    - FEI will also update the Rule Collection Window to display the new parameters as columns. Note: Fields will not be editable from the Rule Collection Window.
  
  - WI 542905 – Consolidate FASAMS Versions
    - FEI will consolidate the FASAMS versions into a single database.

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- WI 54600 – Convert FASAMS to AWS Serverless
  - FEI will convert FASAMS to AWS Serverless for job processing. The serverless job processor uses Lambda functions, and more Lambda functions can be dynamically added when more processing power is needed based on submission load.
- WI 568459 – Add skip logic for duplicate data set records
  - FEI will add skip logic for duplicate data set records, whereby business validation rules will not be performed against an entire data set record when the submitted record values match exactly what is currently stored in the database. For example: The skip logic would be triggered for a TreatmentEpisode record if the 'ProviderTreatmentEpisode' entity values and **ALL** values in **ALL** subentities are unchanged from the values stored in the database

### 4. Pamphlet 155-2 Updates

No updates this reporting period

### 5. Quarterly Release Deployment Targets

The following table lists the dates for the next four regularly scheduled, quarterly releases. These releases will contain approved enhancements and low priority defect corrections.

| Quarterly Releases | Deploy to UAT | UAT by DCF              | Deploy to Production |
|--------------------|---------------|-------------------------|----------------------|
| 2022.01.0          | 02/01/2022    | 02/01/2022 - 02/28/2021 | 03/01/2022           |
| 2022.04.0          | 04/01/2022    | 04/01/2022 – 04/30/2022 | 05/01/2022           |
| 2022.07.0          | 07/01/2022    | 07/01/2022 - 07/30/2022 | 8/1/2022             |
| 2022.10.0          | 10/01/2022    | 10/01/2022 - 10/31/2022 | 11/1/2022            |



# FASAMS Stakeholders Report

## 6. SAMH Helpdesk Ticket Report

**Status legend:**

- **In Progress** – resolution being worked on
- **Customer Responded** – Additional information requested
- **Closed:** Ticket closed successfully (Change Request Form completed, responded in 10 business day timeframe, requisite authority has rendered judgement)
  - **Policy Closure** – Ticket closed due to non-compliance with Change Request Form submission and/or lack of response to outreach within 10 business days of ticket submission
  - **Request Granted** – Covered Service change, Project Code, Program Area change; enhancement initiated; issue resolved.
  - **Request Denied** – Requisite authority has determined request not allowable

*Tickets are removed from report 30 days after closure*

| Ticket # | Source of Submission | Issue Summary  | Pamphlet Change? | User System Impact? | Days Open | Date Submitted | Date Closed | Status             |
|----------|----------------------|--|------------------|---------------------|-----------|----------------|-------------|--------------------|
| 1956857  | Five Points          | FedTaxID missing from WL and Subc Error information    | Not Required     | No                  | 133       | 12/6/21        | N/A         | Open               |
| 1972201  | Five Points          | PIUnexpected Errors - FASAMS upload                    | Not Required     | No                  | 87        | 1/14/22        | 4/6/22      | Closed             |
| 1975871  | Carisk               | Level of Function and Actual & Recommended Level Codes | Unknown          | N/A                 | 83        | 1/25/2022      | N/A         | Customer Responded |
| 1986204  | LSF                  | FASAMS ISSUE = Unexpected Error                        | Not Required     | N/A                 | 53        | 2/16/22        | N/A         | Open               |
| 1982624  | LSF                  | FASAMS Change Request_Add Crisis Support/Emergency to  | Required         | N/A                 | 28        | 2/9/22         | 3/9/22      | Closed             |



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|         |       |   |              |                    |    |         |         |                       |
|---------|-------|---|--------------|--------------------|----|---------|---------|-----------------------|
|         |       | OCA Code<br>MHEDT_02_08_2022  |              |                    |    |         |         |                       |
| 1982626 | LSF   | FASAMS Change Request_Add<br>Case Management to OCA<br>Code MHMCT_02_08_2022              | Required     | No                 | 26 | 2/9/22  | 3/9/22  | Closed                |
| 1986204 | LSF   | Do Do FASAMS<br>ISSUE=Unexpected Error  | Not Required | N/A                | 59 | 2/16/22 | N/A     | Open                  |
| 1986628 | CFBHN | FASAMS Change Request<br>Carry Forward Dollars  | Not Required | N/A                | 60 | 2/17/22 | N/A     | Open                  |
| 1986759 | NWFL  | FASAMS – Diagnosis Start Date<br>Rules  | Not Required | N/A                | 53 | 2/17/22 | N/A     | Open                  |
| 1990026 | LSF   | FASAMS Change Request_Add<br>ASAM Discharge<br>Coces_02_24_2022                           | Required     | Codes (Appendix 1) | 52 | 2/25/22 | N/A     | Open                  |
| 1990028 | LSF   | FASAMS Change Request_Add<br>ASAM Level Codes for Non-<br>Treatment<br>Reasons_02_24_2022 | Required     | Codes (Appendix 1) | 52 | 2/25/22 | N/A     | Open                  |
| 1994239 | CFCHS | Slow Query Execution Time in<br>FASAMS  | Not Required | N/A                | 42 | 3/7/22  | N/A     | Customer<br>Responded |
| 1996157 | NWFLH | FASAMS account Provisioning<br>Request  | Unknown      | Unknown            | 39 | 3/10/22 | N/A     | Open                  |
| 1997286 | LSF   | FASAMS Incident Submission  | Not Required | N/A                | 7  | 3/14/22 | 3/21/22 | Closed                |



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|         |               |  |              |         |    |          |          |                             |
|---------|---------------|--|--------------|---------|----|----------|----------|-----------------------------|
| 1997355 | Citrus Health | FASAMS Account Provisioning Request  | Required     | N/A     | 35 | 3/14/22  | N/A      | Open                        |
| 1998939 | NWFLH         | FASAMS Service Request   | Unknown      | Unknown | 33 | 3/16/22  | N/A      | Open                        |
| 1999743 | SFBHN         | FASAMS Incident Submission   | Not Required | N/A     | 3  | 3/18/22  | 3/21/22  | Closed                      |
| 2001304 | SFBHN         | FASAMS Incident Submission   | Unknown      | Unknown | 27 | 3/22/22  | N/A      | Open                        |
| 2002944 | LSF           | FASAMS Incident Submission<br>ISSUE=- Action = "undo-delete" is not supported in XML files | Not Required | N/A     | 5  | 3/25/22  | 3/30/22  | Closed                      |
| 2003018 | SFBHN         | FASAMS Incident Submission   | Not Required | N/A     | 7  | 3/25/22  | 4/1/22   | Closed                      |
| 2004254 | SFBHN         | FASAMS account Provisioning Request  | Unknown      | Unknown | 20 | 3/29/22  | N/A      | Open                        |
| 1947402 | LSF           | FASAMS Incident Submission =<br>TEDS – Referral Source                                     | No           | No      | 6  | 11/10/21 | 11/16/21 | Closed – Request<br>Granted |
| 1948540 | LSF           | Placement End Date   | No           | No      | 3  | 11/15/21 | 11/18/21 | Closed – Request<br>Granted |

## FASAMS Stakeholders Report

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Do you have a FASAMS problem and you're not sure what to do about it? Is there some aspect of FASAMS you're not understanding? Is there an issue or problem you've identified that you think should be addressed more formally?

Contact our Business Analyst for assistance:

Greg Nix

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This weekly report is also posted on the FASAMS website:

<https://www.myflfamilies.com/service-programs/samh/fasams/index.shtml>

Pamphlet 155-2 (both v13 and v14) and additional documentation can be accessed here:

<https://myflfamilies.com/service-programs/samh/fasams/index.shtml>