

FASAMS Stakeholders Report

1. Activities Completed During the Week Ending 2/4/2022

- DCF and FEI continued work on FASAMS data collection efforts.
- DCF and FEI continued work on enhancements for FASAMS Version 14.
- DCF and FEI are continuing the DCF/DAC JAD Workgroup
 - Meeting held on: No meeting held this reporting period.
 - Minutes can be accessed here: <https://www.myflfamilies.com/service-programs/samh/fasams/index.shtml>

2. Activities Planned for the Week Ending 2/11/2022

- DCF and FEI will continue to support stakeholders as they switch to Version 14.
- DCF and FEI will continue work on approved system enhancements.
- DCF and FEI will continue the current workgroup meetings

3. Upcoming Changes and Noteworthy Details

<https://www.myflfamilies.com/service-programs/samh/fasams/enhancements.shtml>

- 2022.01.0 –List of Enhancements
 - WI 521775 – Remove Subcontract and Dependencies
 - FEI will identify all rules associated to the Subcontract, write a script to automatically disabled those rules at deployment, and fully test the system to confirm Service Events have no submission barrier due to Subcontract rules.
 - WI 467372 – Client Search Update
 - FEI will also add three new columns to the Client Search report including:

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- 'Admission Date' populated by AdmissionDate
 - 'Discharge Date' populated by DischargeDate
 - 'Competency Status' populated by CompetencyStatusDisplayName
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- WI 475759 – Create Pamphlet Chapter Companion Documents
 - FEI will create chapter companion documents to function as quick reference guides (1-2 pages) that outline data set entities and fields and identify what is required versus optional.
 - WI 535356 – Decouple HCPCS Modifiers
 - FEI convert ServiceEventHcpcsProcedureModifier.ModifierCode from vocabulary to string field type. FEI will update the system so that display name for known HCPCS modifiers will populate in the table.
 - FEI will also fully remove business rule “Must Be Valid Modifier For Hcpc Rule” from FASAMS.
 - WI 522086 – Medicaid Table Access
 - FEI will update the existing Base Table Access role to include the following Medicaid tables.
 - MedicaidModule.MedicaidEligibility
 - MedicaidModule.MedicaidEnrollment
 - MedicaidModule.MedicaidEncounterDiagnosis
 - MedicaidModule.MedicaidEncounterInstitutional
 - MedicaidModule.MedicaidEncounterPharmacy
 - MedicaidModule.MedicaidEncounterProfessional
 - FEI will implement row level security so that SSMS users will only be able to see Medicaid data for clients that have been submitted by the Managing Entities associated to the user’s account.
 - 2022.04.0 – TENTATIVE List of Enhancements
 - WI 538070 – Add Federal Tax Identifier to Waiting List and Subcontract Error Reports

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- FEI will add a column for Federal Tax Identifier (FEIN) to the Job Error Report and Job Error UI for Waiting List Version 14 and Subcontract Version 14.

- WI 538474 – Allow Configuration of Validation Rules
 - FEI will update the Business Rules Workspace UI to include parameters for Comparison Date, EffectiveDate, and ExpirationDate.
 - FEI will also update the Rule Collection Windows and Rules export documents to include these new parameters as fields.

- WI 542739 – Allow Historical Score Number based on Evaluation Date
 - FEI will create a new rule that allows the submission of ScoreNumber until a specified date, which will enable users to submit historical ScoreNumbers into the future.

- WI 543619 – Exemption for Required Data for Discharge Codes 3 and 6
 - FEI will allow the omission of a POM for DischargeReasonCodes 3 and 6 by updating the current rule, “Discharge Must Have Single Outcome Measure Rule.”

- WI 546000 – Update Job Processor to Ignore Duplicate Records
 - FEI will update the job processor to ignore validation rules on duplicate records.



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4. Pamphlet 155-2 Updates

No updates this reporting period.

5. Quarterly Release Deployment Targets

The following table lists the dates for the next four regularly scheduled, quarterly releases. These releases will contain approved enhancements and low priority defect corrections.

Quarterly Releases	Deploy to UAT	UAT by DCF	Deploy to Production
2022.01.0	02/01/2022	02/01/2022 - 02/28/2021	03/01/2022
2022.04.0	04/01/2022	04/01/2022 – 04/30/2022	05/01/2022
2022.07.0	07/01/2022	07/01/2022 - 07/30/2022	8/1/2022
2022.10.0	10/01/2022	10/01/2022 - 10/31/2022	11/1/2022



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6. SAMH Helpdesk Ticket Report

Status legend:

- **In Progress** – resolution being worked on
- **Customer Responded** – Additional information requested
- **Closed:** Ticket closed successfully (Change Request Form completed, responded in 10 business day timeframe, requisite authority has rendered judgement)
 - **Policy Closure** – Ticket closed due to non-compliance with Change Request Form submission and/or lack of response to outreach within 10 business days of ticket submission
 - **Request Granted** – Covered Service change, Project Code, Program Area change; enhancement initiated; issue resolved.
 - **Request Denied** – Requisite authority has determined request not allowable

Tickets are removed from report 30 days after closure

Ticket #	Source of Submission	Issue Summary	Pamphlet Change?	User System Impact?	Days Open	Date Submitted	Date Closed	Status
1842362	Credible	FASAMS Password/Service Request to turn off validations on POM against Program Area	No Required	No	293	3/26/2021	1/13/2022	Closed
1901470	LSF	FASAMS Incident Submission – Submitted Files rejected with Invalid Vocabulary Code	No	No	137	8/2/21	N/A	In Progress
1906093	CFBHN	Pamphlet - Service Duration Admission Schema	Required	No	146	8/12/21	1/14/2022	Closed – Request Granted
1918611	NWFLHealth	FASAMS Issue – Will FASAMS accept “partial admissions” – admissions without POM, DIAG, and EVAL records?	No	No	62	9/9/21	N/A	In Progress



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1922876	CFCHS	The process to update evaluation toolkit values with level of care is not clear in the pamphlet	Required	No	112	9/17/21	1/13/2022	Closed – Request Granted
1926338	LSF	FASAMS – Service files rejected, be read as duplicate records	Not Required	No	116	9/27/21	1/20/2022	Closed
1935877	Therapy Brands	FASAMS Questions From Website	Not Required No	NoNo	9030	10/15/21	1/13/2022 11/12/21	Closed – Request Granted Closed – Request Granted
1939206	Five Points	FASAMS – V14 Purge Request for 2 CFC Providers	Not Required No	NoNo	806	10/25/21	1/13/2022 10/19/21	Closed – Request Denied Closed – Request Granted
1943636	Lakeview	FASAMS – Client Severity Groupings	Required No	NoNo	6530	11/2/21	1/6/2022 1/12/21	Closed – Request Granted Closed – Request Granted
1946324	Carisk	FASAMS Incident Submission	Not Required No	NoNo	286	11/8/21	N/A 10/19/21	Customer Responded Closed – Request Granted
194655019 35877	WellpathTherapy Brands	Request for DCF VPN access to submit FASAMS files for Wellpath facilities FASAMS Questions From Website	Not Required Not Required	NoNo	5949	11/9/21 11/15/21	1/6/2022 N/A	Closed – Request Granted In Progress
195248519 36426	WellpathLSF	FASAMS Password/Service Request – Automation of our file upload FASAMS – Requesting a modification to the way MH04	Not Required Not Required	NoNo	4531	11/23/21 11/8/21	N/A 11/18/21	In Progress Closed – Request Denied
1954246	LSF	FASAMS Incident Submission – ModifierCode (TE, HD) error	Required Unknown	N/A No	3832	11/30/21	1/6/2022 10/26/21	Closed – Request Granted Closed – Request Granted



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19543146	SMHTF	SAMH: Facility HIS staff requested access to query FASAMS, previous ticket apparently closed	Not Required	N/A	59	11/30/21	N/A	In Progress
1956857	Five Points	FedTacID missing from WL and Subc Error information	Not Required	No	676	12/6/21	N/A 10/26/21	Open Closed – Request Granted
1961733	Carisk	FASAMS Incident Submission FASAMS – V14 Purge Request for 2 CFC Providers	Not Required	No	3921	10/25/21 12/16/21	N/A 1/6/2022	In Progress Closed
19617331942386	Carisk CFBHN	FASAMS Incident Submission FASAMS Account Disabled	Not Required	No	211	12/16/21 11/1/21	1/6/2022 1/1/21	Closed Closed – Request Granted
19638491945471	LSFCFBHN	FASAMS account Provisioning Request FASAMS – CFBHN requires the addition of modifiers to track carry Forward Modifier	Unknown	Unknown	044	11/5/21 12/20/21	1/28/2022 11/5/21	Closed Closed – Request Granted
19638771946324	Carisk CFBHN	FASAMS Incident Submission OCA MS923 McKinsey Care Coord	Unknown	Unknown	1444	11/8/21 12/22/21	1/28/2022 N/A	Closed Customer Responded
19647181946550	LSFWellpath	FASAMS Incident Submission Request for DCF VPN access to submit FASAMS files for Wellpath facilities	Not Required	Unknown	1424	12/27/2021 1/9/21	1/10/2022 N/A	Closed Customer Responded
19658701947166	LSFLSF	FASAMS – Add CS 02 to MH069 FASAMS – Add CMH program to valid programs under ACA Code MH078	Required	No	3212	1/3/2022 11/10/21	1/28/2022 11/22/21	Closed Customer Responded



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1966308	Carisk	Ordering County	Not Required	N/A	10	1/3/2022	1/13/2022	Closed – Request Denied
1966786	LSF	Bird Pool database running slowly	Not Required	N/A	38	1/4/2022	N/A	Customer Responded
1963877	CFBHN	OCA MS923 McKinsey Care Coord	Required	N/A	30	12/27/21	N/A	In Progress
1964718	LSF	FASAMS Incident Submission	Not Required	N/A	14	12/27/2021	1/10/2022	Closed
1965870	LSF	FASAMS – Add CS 02 to MH069	Required	N/A	46	1/3/2022	N/A	In Progress
1966308	Carisk	Ordering County	Not Required	N/A	10	1/3/2022	1/13/2022	Closed – Request Denied
1966786	LSF	Bird Pool database running slowly	Not Required	N/A	24	1/4/2022	N/A	In Progress
1972001	CFBHN	File submission emails	Not Required	N/A	28	1/14/2022	N/A	Customer Responded
1972041	Five Points	FASAMS – F/CFARS & NCFAS/CAT eval question	Not Required	N/A	0	1/14/2022	1/14/2022	Closed
1972201	Five Points	Unexpected Errors – FASAMS upload	Not Required	N/A	27	1/14/2022	N/A	Customer Responded
1972350	Carisk	FASAMS Incident Submission – VALID diagnosis codes being rejected as INVALID VOCABULARY	Not Required	N/A	24	1/18/2022	N/A	Pending Customer Response



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1972538	LSF	FASAMS Incident Submission ISSUE=Unknown code for type 'DiagnosisCode'.	Not Required	N/A	10	1/18/2022	1/28/2022	Closed
1974238	LSF	FASAMS Incident: Cannot Connect to Birdpool	Not required	N/A	21	1/20/2022	N/A	Open
1975871	Carisk	Level of Function and Actual & Recommended Level Codes	Unknown	N/A	16	1/25/2022	N/A	Customer Responded
1977513	LSF	FASAMS Incident Submission	Unknown	Unknown	1	1/28/2022	2/4/2022	Closed
1977787	LSF	FASAMS Incident Submission	Unknown	Unknown	6	1/28/2022	N/A	Customer Responded
1979764	CFCHS	OCA Correction needed for PAM 155-2 Appendix 1	Yes	No	8	2/2/2022	N/A	Open
1947402	LSF	FASAMS Incident Submission = TEDS – Referral Source	No	No	6	11/10/21	11/16/21	Closed – Request Granted

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Do you have a FASAMS problem and you're not sure what to do about it? Is there some aspect of FASAMS you're not understanding? Is there an issue or problem you've identified that you think should be addressed more formally?

Contact our Business Analyst for assistance:

Greg Nix

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This weekly report is also posted on the FASAMS website:

<https://www.myflfamilies.com/service-programs/samh/fasams/index.shtml>

Pamphlet 155-2 (both v13 and v14) and additional documentation can be accessed here:

<https://myflfamilies.com/service-programs/samh/fasams/index.shtml>