ATTACHMENT 8

FLORIDA STATE HOSPITAL

AUXILIARY AIDS AND SERVICES
FLORIDA STATE HOSPITAL AUXILIARY AIDS / ASSISTIVE DEVICES / 2017

HOSPITAL-WIDE

2 Certified ASL Interpreters Monday – Thursday 8:00 to 4:30
1 Certified ASL Interpreter on Friday 8:00 to 4:30
1 Certified ASL Interpreter on call after hours and holidays
Contact: Monday – Friday 8:00 to 4:30
663-7581 or email Arlene.Sphaler@myflfamilies.com and
Amy.Browning@myflfamilies.com
After Hours contact: Emergency Operations Center 663-7527 for the Interpreters.

Pocket Talkers
Vibrating Watches
TTY/TDD Machines
On-line Relay Services for hearing and speech phone accessibility.
Amplified Phones
Voice Carry Over (VCO) Phone

Multi-Lingual Staff Listing:
The Department is required by law to effectively communicate with non-English speaking customers. Communications are ensured through the Department’s use of foreign language translators, among other means.

In the past, a list of department staff and volunteers who provided translation services to our customers could be found in the Department and the Regions' Limited English Proficiency Plan documents.
Updating the list of foreign language interpreters on a regular basis has become unmanageable in part because of the frequent movement of staff and volunteers throughout the Department.

In order to provide faster updated and accurate contact information, it is necessary for the program offices to keep its list of foreign language translators current. The list must be shared with the Civil Rights Officer for the Region. If there are questions, please feel free to call the Civil Rights Officer for your region.

CIVIL ADMISSION
Hospital Beds
Wheelchairs
Wheelchair scales
Merry Walkers
Mirrors are wheelchair level
Wheelchair ramps
Walkers
Accessible water coolers
Shower Chairs
Shower hand rail
Toilet hand rails
Stairwell hand rails
Elevator
Automatic door opener
Designated accessible parking spaces
Level floor plan on all wards (no steps except between floors)
Extra-wide doorways
Closed caption television
Flashing fire alarms
Information signs/posters
Writing Materials (pens, paper, etc.)
Sign Language Booklets/Poster

CIVIL TRANSITION
Accessible restrooms and parking
Accessible Ramps
Wheelchairs
Closed Caption TV
Braille on elevators
2 accessible bathrooms on each ward
Hospital Beds provided for residents who have Doctor’s orders for them.
Gloves for the residents who are in wheelchairs to use so they do not hurt their hands
Bags are provided for the wheelchair bound residents to carry their items when they are in the wheelchair. The bags hook on the back of the wheelchairs. The Upholstery shop makes these bags.
Cushions are made by the Upholstery shop for additional comfort while in the wheelchair.

SPECIALTY CARE
Hearing aids and batteries
Geri Chairs
Wheelchairs
Merry-walkers
Bedside Commode
Shower chairs
Wheelchair ramps
Automatic front doors to unit
Unit physical therapy service
Closed caption TV
Grab rails/handrails in bathrooms and hallways
Flashing fire alarm lights
Provide orthotics and prosthetics for indigent residents to aid mobility.
Sound amplification devices
Visual aids for Deaf/Hard of Hearing
Elevators
Helmets
Designated accessible parking spaces
Location cues for residents with vision disabilities.

**FORENSIC CENTRAL**

Automatic Opening Doors
Bathroom and showers are accessible (grab rails at toilets, showers wheelchair/shower)
(Female dorms have had shower heads with hoses capped off due to safety issues with current residents. If we have a female admission who needs this service, we make the arrangements as needed.)
Closed Caption Televisions
Electronic doors at resident and employee entrance
Elevator
Flashing fire alarm lights
Grab bars in bathrooms
Designated accessible parking spaces
Hearing Aids and Batteries
Helmets
Mirrors at wheelchair level
Shower Chairs
Wheelchairs
Wheelchair accessible showers
Wheelchair accessible water fountains
Wheelchair Ramps

**FORENSIC ADMISSION**

Flashing Fire Alarms in Specified Bedrooms (5)
Wheelchairs
Shower Chairs
Ramp walkways to enter building
Automatic Opening Doors
Personal Hearing Aids
Accessible Showers and toilets
Wheelchair accessible water fountains
Regular Fire Alarms and Fire Doors
Closed Caption TV
Telephones with extra volume control handsets
Pocket Talkers
Visual Aids
Visual posters
Sign Language books
Hand rails / grab rails attached to walls in shower and commode areas

**MEDICAL SERVICES**

TV Sets with closed caption
Beds with nurse call lights
Bedside commodes
Wheelchairs
Geri Chairs
Walkers (with or without wheels)
Grab bar in showers
Crutches in various sizes
Parallel bars
Shoulder wheels
Standing frame
Arm braces
Wheelchair accessible restrooms
Wheelchair ramps
Flashing Fire Alarm signals
Automatic front doors
Elevator
Designated accessible parking spaces
Accessible water fountains
Unit Physical Therapy Clinic
Language Interpreter signs posted
Speech Therapist
Provide braces that are needed for residents. The braces are ordered by PT from Williams Brace Company (Tallahassee)
Provides helmets to prevent head injuries for the residents who have seizure disorder
Provides prosthetic supplies including socks and shoes for those residents who have a Doctor’s order.

CENTRAL REHABILITATIVE SERVICES

Building 1260:
Wheelchair ramp
Elevator
Wheelchair transport van
Automatic (electronic) front entrance door
Restrooms wheelchair accessible and handicapped equipped with rails
Flashing fire alarms
Emergency lights when power fails
Accessible water fountain
Laptop computer and one on one individual assistance for Deaf/HOH residents who are not ASL fluent
AED Machine
Wheelchair

Engagement/Enrichment Services – 1st Floor
Closed caption television
Overhead projectors
Computers
Accessibility for viewing white-boards in the classrooms
One on One Instruction
Homebound
Highlighters, calculators, color paper
Accessibility to Large Print Testing Materials (GED Testing Services) and TABE Test
GED Testing Accommodations
GED Testing for Speakers of other languages; Spanish, French & other versions
Assorted Classroom Teaching Materials;
video-taped materials, computer programs, large print materials,
picture dictionaries and other materials to accommodate learning styles.

**Readiness Development/Choosing/Achieving/VPD SERVICES – 2nd Floor**
Closed captioned TVs
One on one instruction when there is a need
Appropriate seating is arranged in groups for individuals with needs so they may attain
maximum benefit in the classroom.
Large print instructional materials

**Substance Abuse – 2nd Floor**
Closed captioned TVs
One on one instruction when there is a need
Appropriate seating is arranged in groups for individuals with needs so they may attain
maximum benefits in the classroom.
Large print instructional materials

**ADDITIONAL REHABILITATIVE SERVICES (located in various areas)**

**Library, Chaplaincy, Fitness Center**
Large print books
Spanish Language Books
High Interest / Low Vocabulary Books
Magnifiers
Talking book machine
Videos for Deaf and Hard of Hearing residents through Captioned Media
Sign language books, DVDs and practice cards
Large print religious materials
Printed religious sermons
Religious materials on audio tape
Sign language visual aids
Wheelchair
Wheelchair ramps
Closed Captioned TVs
Railings
Wheelchair accessible restroom
Access to Blind and Braille Services for Library Services Materials
Head Phones
Foreign Language Dictionaries;
French, Spanish. Chinese, Russian, Hebrew, Portuguese, Italian & German
Specialty Care Rehabilitation Services
Magnifying Glasses
Closed Caption TV
Rails
Elevators
One on one instruction
Raised bed gardens and accessible planting activities
Sign Language books/posters
Writing Materials
Wheelchair ramps
Automatic opening doors
Bathrooms with rails and wide doors
Large Print books/materials
Head Phones
Visual Aids
Geri-Chairs

CIVIL ADMISSION REHABILITATIVE SERVICES
Closed Captioned TV
Sign Language books/posters
Writing Materials
Large Print books/materials
Head Phones
Visual Aids
One on one instruction

CIVIL TRANSITION REHABILITATIVE SERVICES
Closed Captioned TV
Sign Language books/posters
Writing Materials
Large Print materials as requested
Head Phones
Visual Aids
One on one instruction
Accessible restrooms and parking

FORENSIC CENTRAL REHABILITATIVE SERVICES
Accessible restroom facilities
Raised Bed Gardens and accessible planting and growing activities
Activities such as listening activities, pool tables and game tables at varying heights.
Closed Captioned Instructional Videos
Escort to and from classes, providing assistance as needed.
Arrange classroom seating and instructional methods to accommodate special needs.
Sign Language books/posters
Large Print books/materials
Head Phones
Visual Aids
One on one instruction
FORENSIC ADMISSION REHABILITATIVE SERVICES
Accessible bathroom and water coolers, hand rails in bathroom
Closed captioned TV
Flashing fire alarms
Raised garden and flower beds
Sidewalk accessibility to classroom building
Table games for those in wheelchairs
Smith Machine and Cable pull machines to permit residents in wheelchairs the availability to work upper body.
Sign Language books/posters
Writing Materials
Large Print books/materials
Head Phones
Visual Aids
One on one instruction

CLINICAL LABORATORY
Wheel Chair Ramp w/rails
Two accessible parking spaces

DENTAL CLINIC
Wheelchair ramps with rails
Accessible water coolers
Accessible Parking spaces (two)
Level floor plan (no steps except between floors)
Extra-wide doorways
Loading dock for residents using van transportation
Flashing fire alarms
Information signs/posters
Writing Materials (pens, paper, etc.)
Emergency lights when power fails
Treatment Videos

DIALECTICAL BEHAVIOR THERAPY SERVICES PROCEDURES FOR SERVING INDIVIDUALS WITH UNIQUE NEEDS
Dry erase board (visual)
Oral presentation (auditory)
Written presentation (visual), including use of large fonts or graphics instead of words
Individualized coaching using appropriate methodologies
Psychological assessment procedures tailored to individual’s needs
Variety of chairs to suit individual differences
Ergonomic classroom chairs
Adjustable height tables
Variety of writing and drawing implements
Identification of persons with unique needs on daily attendance roster in case of in-class emergency
Spanish Language materials
FIRE DEPARTMENT
Visual and audible fire alarm warning devices
TTY and dedicated line (7805)

FOOD SERVICES
Wheelchair access with push button automatic doors

HOUSEKEEPING
Wheelchair Accessible

INFORMATION SYSTEMS
Wheelchair ramps
Elevator
Flashing fire alarm
TTY/TDD machines and amplified phones as needed
FSH Language Bank & other HHS resources on FSH Intranet website
Provide/support HHS Auxiliary Aids Database application

LANDIS HALL
Wheelchair ramp and automatic doors on Landis Hall south side
Adjustable tables that are wheelchair accessible
Male and female bathrooms that are wheelchair accessible and have handrails,
adjustable mirrors and low wash basin.
Elevator on Southside

MATERIALS MANAGEMENT/PURCHASING/PROPERTY/SUPPLY

BUILDING#1151:
Hand rails on steps
Flashing fire alarms

BUILDING#1152:
Flashing fire alarms
Accessible bathroom
Wheelchair ramp

BUILDING#1153:
Hand rails on steps
Accessible parking space
Wheelchair ramp
Flashing fire alarms
One (1) bathroom with braille sign

OPERATIONS AND FACILITIES
Transportation for clients who are disabled or use assistive devices.
Cabinet shop makes repairs to chairs and beds.
Mason shop makes ramps providing wheelchair access around campus (build
and level sidewalks, curb cuts, etc.)
Paint shop makes parking signs for accessible parking spaces.
Carpentry and Plumbing shop converts existing bathrooms to make them accessible.
HVAC installs handicap water fountains.
Accessible staff housing (inside and outside)
Strobe lights and audible fire alarm system in all buildings.

(March 2017)