

ATTACHMENT 4
CENTRAL REGION
AUXILIARY AIDS AND SERVICES

[Circuit 5](#)

Citrus, Hernando, Lake, Marion and Sumter Counties

[Circuit 9](#)

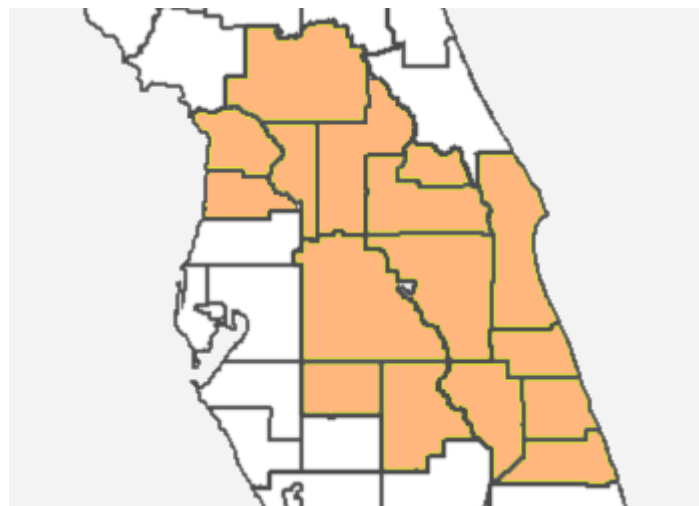
Orange and Osceola Counties

[Circuit 10](#)

Polk, Highlands and Hardee Counties

[Circuit 18](#)

Seminole and Brevard Counties



SINGLE POINTS OF CONTACT (SPOCS)

CENTRAL REGION

Service Center	Address	Program	Contact Information
Hurston/Robinson Street	400 W. Robinson Street Orlando #S1129 Assistive Listening Device	Legal/ Administration	Carol Diaz Secretary 407-317-7000x7054
Hurston/Robinson Street Program Office	400 W. Robinson Street Orlando #S930	API Program Office	Robert Roy Program Manager 407-721-0195 (cell)
Hurston/Robinson Street Program Office	400 W. Robinson Street Orlando #S930	Family Safety Program Office	Natisha Barnes Program Manager 407-317-7426 (phone)
Hurston/Robinson Street	400 W. Robinson Street Orlando #S936	HR/Background Screening	Marcia Weller Director 813-337-5972 (office)

CIRCUIT 5

Service Center	Address	Program	Contact Information
Headquarters Processing Center	1601 W. Gulf Atlantic Highway Wildwood Assistive Listening Device	API/CLS/CCL/CPI/ SAMH/ACCESS	Charles Barresi Program Administrator 352-303-1132 (cell)
Marion County/The Cascades Storefront	1515 E. Silver Springs Blvd. Ocala, #207	ACCESS	Charles Barresi Program Administrator 352-303-1132 (cell)
Marion County/The Cascades	1515 E. Silver Springs Blvd. Ocala, #107	CLS	Brenda Summers Supervising Attorney 352-512-6053 (office)
Marion County/The Cascades	1515 E. Silver Springs Blvd. Ocala, #101 Assistive Listening Device	API	Roseanna Powers Supervisor 352-512-6082 (cell)
Citrus County	2315 Highway 41 North Inverness Assistive Listening Device	ACCESS	Charles Barresi Program Administrator 352-303-1132 (cell)
Citrus County	2315 Highway 41 North Inverness Assistive Listening Device	API	Dave Knazur Supervisor 352-423-5011 352-266-4831 (cell)
Citrus County	2315 High 41 North Inverness	CPI	Marty Fuqua Program Administrator 352-745-8330 (cell)
Marion County/The Cascade	1515 E. Silver Springs Blvd. Ocala, #114 Assistive Listening Device	CPI	Zenise Woods Administrator Asst 352-512-6076 (cell)
Marion County/The Cascade	1515 E. Silver Springs Blvd. Ocala, #114 1515 E. Silver Springs Blvd. Ocala, #114	CPI	Robert Redding Program Administrator 352-512-6104 (cell)

Sumter County	1601 W. Gulf Atlantic Highway Wildwood	CPI	Marty Fuqua Program Administrator 352-745-8330 (cell)
Lake County	1300 Duncan Drive Tavares Assistive Listening Device	CPI	Markesha Waker Administrator Asst 352-742-6233 (cell)
Lake County	1300 Duncan Drive Tavares Assistive Listening Device	ACCESS	Charles Barresi Program Administrator 352-303-1132 (cell)
Hernando County	661 S. Broad Street Brooksville Assistive Listening Device	ACCESS	Charles Barresi Program Administrator 352-303-1132 (cell)
Hernando County	661 S. Broad Street Brooksville Assistive Listening Device	CPI	Marty Fuqua Program Administrator 352-745-8330 (cell)
Citrus County Health Department	3700 W. Sovereign Path Lecanto	ACCESS	Charles Barresi Program Administrator 352-303-1132 (cell)
Citrus Memorial ACCESS House	208 Grace St. Inverness	ACCESS	Charles Barresi Program Administrator 352-303-1132 (cell)
Thomas E. Langley Medical Center	1425 S. US 301 Sumterville	ACCESS	Charles Barresi Program Administrator 352-303-1132 (cell)
Lecanto Health Dept. North Campus	2804 W. Marc Knighton Court, Lecanto Assistive Listening Device	ACCESS	Charles Barresi Program Administrator 352-303-1132 (cell)
Inverness Health Department	120 N. Montgomery Avenue Inve Assistive Listening Device	ACCESS	Charles Barresi Program Administrator 352-303-1132 (cell)
Crystal River Health Department	117 NW Highway19 Crystal River Assistive Listening Device	ACCESS	Charles Barresi Program Administrator 352-303-1132 (cell)

CIRCUIT 9

Service Center	Address	Program	Contact Information
Hurston	400 W. Robinson Street Orlando #S1106 Assistive Listening Device	Administration	Shakira Hunt Operation Manager 9 407-317-0302 (office)
Hurston/Robinson Street	400 W. Robinson Street. Orlando, #S-930 Assistive Listening Device	API	Robert Roy Program Administrator 407-317-7826 (office)
Child Advocacy Center	601 W. Michigan Street Orlando Assistive Listening Device	CPI	Samantha Taylor Program Administrator 407-317-7399 (cell)

Saratoga	400 W. Robinson Street Orlando #N208 Assistive Listening Device	CPI	Kevin Dubard Program Administrator 407-443-3809 (cell)
Westgate	882 S. Kirkman Road Suite 200 Orlando Assistive Listening Device	CPI	Kristi N. Demps-Roberts Program Administrator 407-317-7649 (Cell)
Kissimmee	1507 N. John Young Parkway Kissimmee Assistive Listening Device	CPI	Richard Gore Program Administrator 407-202-5583 (cell)
Kissimmee	1507 N. John Young Parkway Kissimmee Assistive Listening Device	API	Jose Rojas Supervisor 407-846-5482 (cell)
Pine Hills [See page 107 for Additional contact information]	609 N. Powers Drive Suite #364, Orlando Assistive Listening Device	CPI	John Hammett Program Administrator 407-445-5410 (cell)
Hurston/Robinson Street	400 W. Robinson St. #S812, Orlando Assistive Listening Device	CPI	S. Taylor Program Administrator 407-317-7399 (cell)
Hurston	400 W. Robinson Street Orlando #S912	CCL	Richard Forrester Program Manager 407-317-7064

CIRCUIT 10

Service Center	Address	Program	Contact Information
Headquarters	1055 US Highway 17 N Bartow Assistive Listening Device	API/CPI/SAMH	Laura E. Antoine Program Administrator 863-534-7100 ext. 136 863-519-8262 (cell)
Headquarters	1055 US Highway 17 N Bartow	CLS	Sandy Kneip Managing Attorney 863-697-8942 (cell)
Sebring	1000 S. Highlands Avenue Sebring Assistive Listening Device	CPI	Laura Antoine Program Administrator 863-678-4761 (cell)
Sebring	1000 S. Highlands Avenue Sebring Assistive Listening Device	API	Iola Trotter Supervisor 863-402-7702 863-860-2049 (cell)
Lake Wales	730 Highway 60 W Lake Wales	ACCESS	James George Program Administrator 863-860-2551 (cell)
Lake Wales	730 Highway 60 W Lake Wales Assistive Listening Device	API	Iola Trotter Supervisor 863-860-2049
Lake Wales	730 Highway 60 W Lake Wales Assistive Listening Device	CPI	Russell Mohrbach Program Administrator. 863-860-9758 (cell)
Lakeland	4720 Old Highway 37, Lakeland	ACCESS	Novella Johnson OMC 863-678-4140 (cell)

	Assistive Listening Device		
Lakeland	4720 Old Highway 37 Lakeland Assistive Listening Device	CPI	Tammy Tomlinson Program Administrator 863-860-9838 (cell)
Sebring Storefront	3276 Highway 27 S Sebring Assistive Listening Device	ACCESS	Shirley Johnson OMC 863-678-4140 (cell)
Wauchula Storefront	1014 S. 6 th Avenue Wauchula Assistive Listening Device	ACCESS	Novella Johnson OMC 863-678-4140 (cell)
Lakeland	4720 Old Highway 37 Lakeland	API	David Hartzell 863-860-7319

CIRCUIT 18

Service Center	Address	Program	Contact Information
Rockledge	375 Commerce Parkway Suite #202, Rockledge	Administration	Phebe Powell/Brenda Brann Operations Manager 407-409-0050 (cell)
Sanford	2674 S. Orlando Dr. Sanford Assistive Listening Device	ACCESS	Gail Hill-McKinney Program Manager 407-716-5654 (cell)
Sanford	120 W. Pineview St Altamonte Springs Assistive Listening Device	API	Robert Roy Program Administrator 407-317-7826 (cell)
Rockledge Processing Center	375 Commerce Parkway Suite #101, Rockledge Assistive Listening Device	CPI	Katie Guemple Program Administrator 321- 637-7383 (cell)
Palm Bay	6100 Minton Road Palm Bay Assistive Listening Device	API	Theresa Russell Supervisor 321-690-3805
Palm Bay	6100 Minton Road NW Palm Bay Assistive Listening Device	API/CPI/CLS	Katie Guemple Program Administrator 321-537-1886 (phone)
CBC Seminole	2921 S. Orlando Drive Suite #150, Sanford	CLS	Jamie Rivera Supervising Attorney 407-760-0066 (cell)
Cocoa Byrd Plaza	801 Dixon Boulevard Suite #1103, Cocoa Assistive Listening Device	ACCESS	Myrna Shimei Program Administrator 321-298-5027 (cell)
Case Maintenance Unit	375 Commerce Pkwy Rockledge	ACCESS	Myrna Shimei Program Administrator 321-298-5027 (cell)
Rockledge Service Center	375 Commerce Parkway Rockledge, Florida 32955 Commerce Parkway Rockledge, Florida 32955	CPI	Katie Guemple Program Administrator (321) 637-7383 (phone)

Rockledge Processing Center	400 W. Robinson Street, Orlando, 32801, Ste. 812 N	ACCESS	Jeanie Burton, Phone 407-302-25157
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Multi-Lingual Staff Listing:

The Department is required by law to effectively communicate with non-English speaking customers. Communications are ensured through the Department's use of foreign language translators, among other means. In the past, a list of department staff and volunteers who provided translation services to our customers could be found in the Department and the Regions' Limited English Proficiency Plan documents.

Updating the list of foreign language interpreters on a regular basis has become unmanageable in part because of the frequent movement of staff and volunteers throughout the Department.

In order to provide faster updated and accurate contact information, it is necessary for the program offices to keep its list of foreign language translators current. The list must be shared with the Civil Rights Officer for the Region. If there are questions, please feel free to call the Civil Rights Officer for your region.