

**State of Florida  
Department of Children and Families**

**Domestic Violence Annual Report**

**7/1/2008 - 6/30/2009**

Prepared by:

Florida Coalition Against Domestic Violence

**Domestic Violence Annual Report**  
**Fiscal Year 2008-2009**

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SERVICE	INDIVIDUALS SERVED												YTD
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Emergency Shelter</b>													
Children (under 18)	1,003	579	628	582	464	472	473	393	533	447	554	599	6,727
Women	1,132	707	690	637	503	581	567	500	626	643	645	665	7,896
Men	6	2	1	2	7	9	0	6	2	4	1	4	44
<b>TOTAL</b>	<b>2,141</b>	<b>1,288</b>	<b>1,319</b>	<b>1,221</b>	<b>974</b>	<b>1,062</b>	<b>1,040</b>	<b>899</b>	<b>1,161</b>	<b>1,094</b>	<b>1,200</b>	<b>1,268</b>	<b>14,667</b>

SERVICE	INDIVIDUALS SERVED												YTD
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Telephone Counseling</b>													
Children (under 18)	40	41	53	38	18	75	74	54	74	70	69	73	679
Women	6,554	6,464	4,629	4,592	3,578	3,982	4,130	3,808	4,533	4,578	4,625	4,337	55,810
Men	317	368	297	289	204	284	224	232	272	280	320	280	3,367
<b>TOTAL</b>	<b>6,911</b>	<b>6,873</b>	<b>4,979</b>	<b>4,919</b>	<b>3,800</b>	<b>4,341</b>	<b>4,428</b>	<b>4,094</b>	<b>4,879</b>	<b>4,928</b>	<b>5,014</b>	<b>4,690</b>	<b>59,856</b>

SERVICE	INDIVIDUALS SERVED												YTD
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face Counseling</b>													
Children (under 18)	1,782	982	962	854	662	764	726	542	634	653	705	689	9,955
Women	5,899	3,264	3,446	3,528	2,577	2,904	2,978	2,581	3,157	3,169	3,091	3,279	39,873
Men	406	296	421	341	235	273	260	280	333	274	300	273	3,692
<b>Total Face-to-face Counseling</b>	<b>8,087</b>	<b>4,542</b>	<b>4,829</b>	<b>4,723</b>	<b>3,474</b>	<b>3,941</b>	<b>3,964</b>	<b>3,403</b>	<b>4,124</b>	<b>4,096</b>	<b>4,096</b>	<b>4,241</b>	<b>53,520</b>

SERVICE	INDIVIDUALS SERVED												YTD
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Diversion Program</b>													
<b>ES TANF</b>													
Children (under 18)	796	583	649	590	462	529	479	411	489	1,095	584	644	7,311
Women	551	389	385	399	290	345	338	263	341	313	387	410	4,411
Men	0	0	0	0	2	1	0	2	0	1	0	0	6
<b>Subtotal</b>	<b>1,347</b>	<b>972</b>	<b>1,034</b>	<b>989</b>	<b>754</b>	<b>875</b>	<b>817</b>	<b>676</b>	<b>830</b>	<b>1,409</b>	<b>971</b>	<b>1,054</b>	<b>11,728</b>
<b>Outreach TANF</b>													
Children (under 18)	2,268	1,351	1,889	2,002	1,519	1,273	1,666	1,537	1,840	1,746	1,794	2,143	21,028
Women	1,701	1,038	1,058	1,287	809	841	944	792	984	916	916	1,027	12,313
Men	85	55	57	43	34	47	43	45	56	40	42	42	589
<b>Subtotal</b>	<b>4,054</b>	<b>2,444</b>	<b>3,004</b>	<b>3,332</b>	<b>2,362</b>	<b>2,161</b>	<b>2,653</b>	<b>2,374</b>	<b>2,880</b>	<b>2,702</b>	<b>2,752</b>	<b>3,212</b>	<b>33,930</b>
<b>Total TANF</b>	<b>5,401</b>	<b>3,416</b>	<b>4,038</b>	<b>4,321</b>	<b>3,116</b>	<b>3,036</b>	<b>3,470</b>	<b>3,050</b>	<b>3,710</b>	<b>4,111</b>	<b>3,723</b>	<b>4,266</b>	<b>45,658</b>

SERVICE	INDIVIDUALS SERVED												YTD
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Case Management</b>													
Children (under 18)	721	639	673	618	600	633	702	577	628	607	636	872	7,906
Women	1,842	1,381	1,578	1,776	1,859	1,776	2,197	1,726	2,124	2,012	2,340	3,110	23,721
Men	123	31	62	106	138	130	155	137	210	137	167	174	1,570
<b>TOTAL</b>	<b>2,686</b>	<b>2,051</b>	<b>2,313</b>	<b>2,500</b>	<b>2,597</b>	<b>2,539</b>	<b>3,054</b>	<b>2,440</b>	<b>2,962</b>	<b>2,756</b>	<b>3,143</b>	<b>4,156</b>	<b>33,197</b>

SERVICE	INDIVIDUALS SERVED												YTD TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	174	99	117	107	97	102	100	79	109	89	115	114	1,302
2 - 4 years old	221	136	192	180	152	115	142	126	137	110	145	170	1,826
5 - 12 years old	403	267	308	263	220	230	206	228	253	198	231	273	3,080
13 - 17 years old	169	304	95	90	76	91	84	68	85	74	65	74	1,275
<b>TOTAL</b>	<b>967</b>	<b>806</b>	<b>712</b>	<b>640</b>	<b>545</b>	<b>538</b>	<b>532</b>	<b>501</b>	<b>584</b>	<b>471</b>	<b>556</b>	<b>631</b>	<b>7,483</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	YTD TOTAL
Days of Shelter	35,629	34,994	36,192	39,634	35,804	35,963	34,415	28,247	32,583	34,691	36,103	35,083	419,338
Alternate Accommodations	416	570	560	525	480	487	590	778	511	590	518	631	6,656
Shelter Beyond Capacity	22	24	90	123	15	35	11	17	26	29	42	25	459
Counseling Hours	37,091.75	32,663.25	33,965.25	35,754.25	30,487.75	35,244.25	37,395.25	36,149.00	40,155.50	43,384.25	41,697.25	42,879.00	446,866.75
Hotline Calls	10,921	10,401	9,063	8,841	7,290	8,177	7,756	6,677	8,142	7,922	7,975	8,134	101,299
Information and Referral	55,533	51,394	51,497	50,217	39,983	40,295	42,941	40,982	44,428	47,788	46,784	47,364	559,206

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	YTD TOTAL
<b>Safety Plans</b>													
Telephone	5,901	5,603	5,574	5,297	4,671	5,083	5,240	4,850	5,615	5,949	6,051	6,016	65,850
Face-Face	4,937	4,211	4,523	4,155	3,392	3,575	3,518	3,048	3,778	3,251	3,266	5,011	46,665
<b>TOTAL</b>	<b>10,838</b>	<b>9,814</b>	<b>10,097</b>	<b>9,452</b>	<b>8,063</b>	<b>8,658</b>	<b>8,758</b>	<b>7,898</b>	<b>9,393</b>	<b>9,200</b>	<b>9,317</b>	<b>11,027</b>	<b>112,515</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	YTD TOTAL
<b>COMMUNITY EDUCATION</b>													
<b>Face-to-face</b>													
Units	429	323	636	1,052	869	858	783	843	796	1,135	1,106	380	9,210
Attendance	9,947	13,361	17,716	30,282	23,790	26,169	18,008	28,255	18,934	31,608	29,734	7,919	255,723
<b>Media</b>													
Units	77	77	96	160	62	67	56	95	74	105	49	68	986
<b>PROFESSIONAL TRAINING</b>													
Units	96	105	116	160	92	56	106	96	123	91	97	91	1,229
Attendance	1,466	1,472	2,225	3,446	1,871	1,195	1,268	1,712	2,480	1,682	1,656	1,573	14,651

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	YTD TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	519	567	533	524	468	480	463	453	472	493	549	591	6,112
Safety Plans ES 72 hrs.	517	564	517	508	452	461	447	435	450	475	531	570	5,927
Performance Goal Reached	99.6%	99.5%	97.0%	96.9%	96.6%	96.0%	96.5%	96.0%	95.3%	96.3%	96.7%	96.4%	97%

<b>ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER</b>													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	YTD TOTAL
Caucasian	862	540	532	472	377	430	481	389	491	470	495	497	6,036
African American	699	394	421	408	300	312	287	210	345	340	377	362	4,455
Hispanic	448	271	272	263	239	198	188	225	245	204	228	293	3,074
Asian American	19	8	7	4	16	6	11	8	6	11	5	4	105
Native American	6	7	6	6	7	5	8	4	4	1	5	8	67
Middle Eastern	1	3	0	9	2	5	9	8	4	6	5	10	62
Haitian	20	4	20	6	4	20	6	13	4	18	21	21	157
Other	86	61	61	53	29	86	50	33	55	44	64	73	695
<b>TOTAL</b>	<b>2,141</b>	<b>1,288</b>	<b>1,319</b>	<b>1,221</b>	<b>974</b>	<b>1,062</b>	<b>1,040</b>	<b>890</b>	<b>1,154</b>	<b>1,094</b>	<b>1,200</b>	<b>1,268</b>	<b>14,651</b>

<b>AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER</b>													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	YTD TOTAL
0 - 23 months old	230	122	148	130	109	134	106	94	136	108	142	141	1,600
2 - 4 years old	273	152	194	168	141	130	144	108	152	130	163	180	1,935
5 - 12 years old	395	249	228	214	170	156	170	157	185	159	207	224	2,514
13 - 17 years old	105	56	58	71	44	53	54	26	55	50	43	54	669
18 - 29 years old	434	276	272	258	229	237	239	198	232	262	258	282	3,177
30 - 44 years old	481	293	285	264	195	258	227	194	273	255	251	272	3,248
45 - 59 years old	206	134	126	112	80	89	90	103	110	121	122	108	1,401
60 - 64 years old	7	4	7	1	6	3	6	9	8	3	12	3	69
65 + years old	10	2	1	3	0	2	4	1	3	6	2	4	38
<b>TOTAL</b>	<b>2,141</b>	<b>1,288</b>	<b>1,319</b>	<b>1,221</b>	<b>974</b>	<b>1,062</b>	<b>1,040</b>	<b>890</b>	<b>1,154</b>	<b>1,094</b>	<b>1,200</b>	<b>1,268</b>	<b>14,651</b>

<b>ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH</b>													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	YTD TOTAL
Caucasian	3,057	1,686	1,888	2,010	1,405	1,424	1,616	1,495	1,769	1,653	1,732	1,718	21,453
African American	1,621	876	843	815	621	763	708	529	680	774	720	715	9,665
Hispanic	1,250	527	667	662	461	505	535	456	535	518	474	555	7,145
Asian American	51	30	41	25	22	20	21	25	21	35	20	32	343
Native American	28	8	16	24	8	8	7	9	11	14	8	12	153
Middle Eastern	13	3	5	6	1	3	8	12	15	8	3	10	87
Haitian	44	16	44	18	32	40	43	12	30	21	17	28	345
Other	260	106	90	87	86	93	100	80	80	87	73	88	1,230
<b>TOTAL</b>	<b>6,324</b>	<b>3,252</b>	<b>3,594</b>	<b>3,647</b>	<b>2,636</b>	<b>2,856</b>	<b>3,038</b>	<b>2,618</b>	<b>3,141</b>	<b>3,110</b>	<b>3,047</b>	<b>3,158</b>	<b>40,421</b>

<b>AGE OF INDIVIDUALS SERVED IN OUTREACH</b>													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	YTD TOTAL
0 - 23 months old	86	59	40	26	21	33	36	17	15	27	25	8	393
2 - 4 years old	209	56	133	77	63	72	82	41	39	54	46	47	919
5 - 12 years old	499	220	198	166	150	162	128	122	118	129	141	130	2,163
13 - 17 years old	353	229	119	117	79	103	109	89	82	96	92	88	1,556
18 - 29 years old	1,839	1,049	1,076	1,164	861	912	922	899	1,041	1,030	1,008	1,080	12,881
30 - 44 years old	2,183	1,035	1,362	1,322	950	1,072	1,160	968	1,194	1,176	1,140	1,216	14,778
45 - 59 years old	955	496	578	654	446	433	510	412	545	506	481	504	6,520
60 - 64 years old	122	58	40	57	31	28	48	33	56	51	49	45	618
65 + years old	78	50	48	64	35	41	43	37	51	41	65	40	593
<b>TOTAL</b>	<b>6,324</b>	<b>3,252</b>	<b>3,594</b>	<b>3,647</b>	<b>2,636</b>	<b>2,856</b>	<b>3,038</b>	<b>2,618</b>	<b>3,141</b>	<b>3,110</b>	<b>3,047</b>	<b>3,158</b>	<b>40,421</b>

SERVICE		INDIVIDUALS SERVED													TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09		
<b>Emergency Shelter</b>															
Children (under 18)		31	37	24	21	8	20	14	14	21	15	16	33	254	
Women		46	32	36	24	11	28	16	13	23	22	20	25	296	
Men		1	0	0	0	0	1	0	2	0	1	0	0	5	
<b>TOTAL</b>		<b>78</b>	<b>69</b>	<b>60</b>	<b>45</b>	<b>19</b>	<b>49</b>	<b>30</b>	<b>29</b>	<b>44</b>	<b>38</b>	<b>36</b>	<b>58</b>	<b>555</b>	

SERVICE		INDIVIDUALS SERVED													TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09		
<b>Telephone Counseling</b>															
Children (under 18)		0	0	0	1	1	1	0	0	1	0	0	2	6	
Women		156	103	164	171	156	145	181	166	198	257	251	269	2,217	
Men		5	9	26	22	18	15	16	19	19	23	23	42	237	
<b>TOTAL</b>		<b>161</b>	<b>112</b>	<b>190</b>	<b>194</b>	<b>175</b>	<b>161</b>	<b>197</b>	<b>185</b>	<b>218</b>	<b>280</b>	<b>274</b>	<b>313</b>	<b>2,460</b>	

SERVICE		INDIVIDUALS SERVED													TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09		
<b>Face-to-face Counseling</b>															
Children (under 18)		40	33	27	20	9	20	11	17	18	20	14	34	263	
Women		240	142	178	154	124	117	130	110	136	141	143	150	1,765	
Men		17	19	19	13	12	11	10	23	14	17	15	24	194	
<b>Total Face-to-face Counseling</b>		<b>297</b>	<b>194</b>	<b>224</b>	<b>187</b>	<b>145</b>	<b>148</b>	<b>151</b>	<b>150</b>	<b>168</b>	<b>178</b>	<b>172</b>	<b>208</b>	<b>2,222</b>	

SERVICE		INDIVIDUALS SERVED													TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09		
<b>Diversion Program</b>															
<b>ES TANF</b>															
Children (under 18)		35	41	21	18	8	23	7	11	19	18	15	35	251	
Women		23	22	12	12	4	9	4	4	11	8	8	17	134	
Men		0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Subtotal</b>		<b>58</b>	<b>63</b>	<b>33</b>	<b>30</b>	<b>12</b>	<b>32</b>	<b>11</b>	<b>15</b>	<b>30</b>	<b>26</b>	<b>23</b>	<b>52</b>	<b>385</b>	
<b>Outreach TANF</b>															
Children (under 18)		106	57	69	80	53	46	36	41	46	56	61	43	694	
Women		41	25	35	35	23	19	14	17	19	29	28	21	306	
Men		0	2	0	0	0	0	0	0	4	0	0	3	9	
<b>Subtotal</b>		<b>147</b>	<b>84</b>	<b>104</b>	<b>115</b>	<b>76</b>	<b>65</b>	<b>50</b>	<b>58</b>	<b>69</b>	<b>85</b>	<b>89</b>	<b>67</b>	<b>1,009</b>	
<b>Total TANF</b>		<b>205</b>	<b>147</b>	<b>137</b>	<b>145</b>	<b>88</b>	<b>97</b>	<b>61</b>	<b>73</b>	<b>99</b>	<b>111</b>	<b>112</b>	<b>119</b>	<b>1,394</b>	

SERVICE		INDIVIDUALS SERVED													TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09		
<b>Case Management</b>															
Children (under 18)		19	16	8	8	7	4	10	22	27	17	24	36	198	
Women		27	19	31	27	71	129	82	92	132	109	108	295	1,122	
Men		1	0	0	1	19	10	14	11	22	6	11	30	125	
<b>TOTAL</b>		<b>47</b>	<b>35</b>	<b>39</b>	<b>36</b>	<b>97</b>	<b>143</b>	<b>106</b>	<b>125</b>	<b>181</b>	<b>132</b>	<b>143</b>	<b>361</b>	<b>1,445</b>	

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	12	4	7	5	4	4	3	4	4	1	4	5	57
2 - 4 years old	0	4	7	9	1	4	2	9	7	5	4	7	59
5 - 12 years old	10	13	8	7	3	9	3	7	8	16	4	13	101
13 - 17 years old	6	4	1	3	1	1	3	1	2	3	1	7	33
<b>TOTAL</b>	<b>28</b>	<b>25</b>	<b>23</b>	<b>24</b>	<b>9</b>	<b>18</b>	<b>11</b>	<b>21</b>	<b>21</b>	<b>25</b>	<b>13</b>	<b>32</b>	<b>250</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	1,176	1,193	1,441	1,697	1,416	1,249	1,348	1,058	1,086	936	892	1,024	14,516
Alternate Accommodations	0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	2,167.00	1,945.50	2,953.50	3,272.00	2,195.50	2,134.75	2,238.00	2,005.75	2,190.75	2,258.25	1,876.75	2,330.00	27,567.75
Hotline Calls	816	1,037	720	686	579	695	681	774	895	838	797	916	9,434
Information and Referral	5,266	3,257	1,779	1,874	1,438	1,325	1,476	1,589	1,890	1,834	1,718	2,006	25,452

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	527	413	402	369	271	314	357	402	496	527	476	518	5,072
Face-Face	217	133	154	152	122	112	116	117	129	100	97	233	1,682
<b>TOTAL</b>	<b>744</b>	<b>546</b>	<b>556</b>	<b>521</b>	<b>393</b>	<b>426</b>	<b>473</b>	<b>519</b>	<b>625</b>	<b>627</b>	<b>573</b>	<b>751</b>	<b>6,754</b>

COMMUNITY EDUCATION	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>													
Units	12	9	33	15	32	12	11	13	14	23	19	6	199
Attendance	230	126	393	346	507	194	233	175	303	414	241	81	3,243
<b>Media</b>													
Units	7	6	0	0	0	0	0	2	0	0	0	0	15
<b>PROFESSIONAL TRAINING</b>													
Units	5	18	11	28	6	2	2	18	21	16	12	12	151
Attendance	94	165	175	502	160	24	46	286	250	190	168	147	2,207

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	19	23	25	12	18	17	19	15	17	16	19	16	216
Safety Plans ES 72 hrs.	19	23	25	12	17	16	17	13	15	14	18	15	204
Performance Goal Reached	100%	100%	100%	100%	94%	94%	89%	87%	88%	88%	95%	94%	94%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	36	34	33	17	8	15	10	12	15	16	11	13	220
African American	25	8	6	14	1	9	1	6	1	5	10	21	107
Hispanic	14	23	19	7	8	23	18	11	24	15	11	23	196
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0
Native American	0	0	0	2	0	0	0	0	0	0	0	0	2
Middle Eastern	0	0	0	3	1	0	0	0	0	0	0	0	4
Haitian	0	0	1	1	0	0	0	0	0	0	3	0	5
Other	3	4	1	1	1	2	1	0	4	2	1	1	21
<b>TOTAL</b>	<b>78</b>	<b>69</b>	<b>60</b>	<b>45</b>	<b>19</b>	<b>49</b>	<b>30</b>	<b>29</b>	<b>44</b>	<b>38</b>	<b>36</b>	<b>58</b>	<b>555</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	8	7	6	6	3	5	4	2	4	3	5	5	58
2 - 4 years old	4	5	8	8	2	4	3	7	9	2	5	8	65
5 - 12 years old	16	19	9	5	3	10	4	3	7	9	5	14	104
13 - 17 years old	3	6	1	2	0	1	3	2	1	1	1	6	27
18 - 29 years old	21	7	12	12	4	11	9	4	6	8	10	14	118
30 - 44 years old	16	14	19	7	3	16	5	6	10	11	4	10	121
45 - 59 years old	10	9	5	5	4	2	2	4	6	3	5	1	56
60 - 64 years old	0	2	0	0	0	0	0	1	1	1	1	0	6
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>78</b>	<b>69</b>	<b>60</b>	<b>45</b>	<b>19</b>	<b>49</b>	<b>30</b>	<b>29</b>	<b>44</b>	<b>38</b>	<b>36</b>	<b>58</b>	<b>555</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	161	84	100	92	89	67	73	83	82	95	99	99	1,124
African American	16	7	20	11	10	10	17	4	14	16	12	14	151
Hispanic	34	33	36	33	24	21	32	34	28	29	25	35	364
Asian American	2	1	1	1	1	1	0	0	0	1	0	0	8
Native American	0	0	0	0	2	0	0	0	0	1	0	0	3
Middle Eastern	0	0	0	1	0	0	0	0	2	0	0	0	3
Haitian	0	0	2	0	0	0	2	1	0	0	1	2	8
Other	6	4	5	7	1	1	0	0	1	1	2	2	30
<b>TOTAL</b>	<b>219</b>	<b>129</b>	<b>164</b>	<b>145</b>	<b>127</b>	<b>100</b>	<b>124</b>	<b>122</b>	<b>127</b>	<b>143</b>	<b>139</b>	<b>152</b>	<b>1,691</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	4	0	0	1	0	0	0	1	0	0	0	0	6
2 - 4 years old	0	0	1	1	0	0	0	1	0	2	0	0	5
5 - 12 years old	4	0	2	0	0	0	0	2	0	5	0	0	13
13 - 17 years old	1	0	0	0	2	1	0	1	0	0	2	4	11
18 - 29 years old	70	39	51	40	49	29	47	41	42	48	58	51	565
30 - 44 years old	68	53	62	66	38	46	45	54	56	61	48	62	659
45 - 59 years old	63	28	43	32	37	21	22	18	25	25	23	31	368
60 - 64 years old	8	5	3	3	0	1	6	2	3	1	6	2	40
65 + years old	1	4	2	2	1	2	4	2	1	1	2	2	24
<b>TOTAL</b>	<b>219</b>	<b>129</b>	<b>164</b>	<b>145</b>	<b>127</b>	<b>100</b>	<b>124</b>	<b>122</b>	<b>127</b>	<b>143</b>	<b>139</b>	<b>152</b>	<b>1,691</b>



SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		15	3	2	9	0	6	3	10	9	4	9	5	75
Women		12	6	5	8	2	11	4	14	9	6	12	5	94
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>27</b>	<b>9</b>	<b>7</b>	<b>17</b>	<b>2</b>	<b>17</b>	<b>7</b>	<b>24</b>	<b>18</b>	<b>10</b>	<b>21</b>	<b>10</b>	<b>169</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		1	2	0	2	0	0	0	1	0	1	0	1	8
Women		73	81	93	88	61	99	103	100	99	87	99	93	1,076
Men		5	1	7	9	10	5	10	11	7	7	4	6	82
<b>TOTAL</b>		<b>79</b>	<b>84</b>	<b>100</b>	<b>99</b>	<b>71</b>	<b>104</b>	<b>113</b>	<b>112</b>	<b>106</b>	<b>95</b>	<b>103</b>	<b>100</b>	<b>1,166</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		27	3	2	9	3	6	3	10	9	5	11	5	93
Women		21	11	10	10	9	17	12	18	16	9	17	11	161
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Total Face-to-face Counseling</b>		<b>48</b>	<b>14</b>	<b>12</b>	<b>19</b>	<b>12</b>	<b>23</b>	<b>15</b>	<b>28</b>	<b>25</b>	<b>14</b>	<b>28</b>	<b>16</b>	<b>254</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		10	3	2	9	0	6	2	10	9	4	9	2	66
Women		5	1	3	4	0	3	2	6	5	3	7	1	40
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>15</b>	<b>4</b>	<b>5</b>	<b>13</b>	<b>0</b>	<b>9</b>	<b>4</b>	<b>16</b>	<b>14</b>	<b>7</b>	<b>16</b>	<b>3</b>	<b>106</b>
<b>Outreach TANF</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		1	3	2	1	3	3	7	3	4	0	3	5	35
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>1</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>3</b>	<b>3</b>	<b>7</b>	<b>3</b>	<b>4</b>	<b>0</b>	<b>3</b>	<b>5</b>	<b>35</b>
<b>Total TANF</b>		<b>16</b>	<b>7</b>	<b>7</b>	<b>14</b>	<b>3</b>	<b>12</b>	<b>11</b>	<b>19</b>	<b>18</b>	<b>7</b>	<b>19</b>	<b>8</b>	<b>141</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		5	9	5	1	11	0	7	4	4	10	5	13	74
Women		12	5	8	7	13	7	14	10	15	18	16	18	143
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>17</b>	<b>14</b>	<b>13</b>	<b>8</b>	<b>24</b>	<b>7</b>	<b>21</b>	<b>14</b>	<b>19</b>	<b>28</b>	<b>21</b>	<b>31</b>	<b>217</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	3	0	1	3	0	1	0	1	2	3	3	2	19
2 - 4 years old	2	0	1	2	1	2	0	2	2	0	1	1	14
5 - 12 years old	8	3	0	1	2	3	2	7	3	1	5	2	37
13 - 17 years old	1	0	0	3	0	0	1	0	2	1	2	0	10
<b>TOTAL</b>	<b>14</b>	<b>3</b>	<b>2</b>	<b>9</b>	<b>3</b>	<b>6</b>	<b>3</b>	<b>10</b>	<b>9</b>	<b>5</b>	<b>11</b>	<b>5</b>	<b>80</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	239	552	561	523	601	547	494	638	906	929	781	944	7,715
Alternate Accommodations	46	190	180	102	44	43	95	36	50	42	33	60	921
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	511.75	600.75	654.00	378.50	441.50	699.25	435.50	646.25	597.50	634.00	753.25	592.50	6,944.75
Hotline Calls	334	297	294	280	186	260	263	210	206	160	177	242	2,909
Information and Referral	688	623	576	579	378	504	533	499	604	492	625	746	6,847

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	261	225	235	207	128	194	206	173	155	127	145	184	2,240
Face-Face	11	11	10	10	7	17	12	18	16	17	16	18	163
<b>TOTAL</b>	<b>272</b>	<b>236</b>	<b>245</b>	<b>217</b>	<b>135</b>	<b>211</b>	<b>218</b>	<b>191</b>	<b>171</b>	<b>144</b>	<b>161</b>	<b>202</b>	<b>2,403</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>COMMUNITY EDUCATION</b>													
<b>Face-to-face</b>													
Units	50	15	17	10	12	11	16	40	44	19	28	12	274
Attendance	923	224	348	354	244	266	267	1023	861	377	785	190	5,862
<b>Media</b>													
Units	4	7	3	19	7	1	3	9	3	3	2	0	61
<b>PROFESSIONAL TRAINING</b>													
Units	2	2	3	11	7	1	1	4	7	4	5	7	54
Attendance	24	36	39	239	209	34	8	86	114	80	163	204	1,236

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	6	3	4	5	8	4	7	6	7	9	8	12	79
Safety Plans ES 72 hrs.	6	3	4	5	8	4	7	6	7	9	8	12	79
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

<b>ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER</b>													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	6	4	0	2	1	5	1	6	5	4	7	3	44
African American	5	5	0	12	0	2	5	0	6	1	7	5	48
Hispanic	11	0	5	1	0	8	1	16	6	4	3	1	56
Asian American	0	0	1	0	1	0	0	2	0	0	0	0	4
Native American	0	0	0	0	0	0	0	0	0	0	0	1	1
Middle Eastern	0	0	0	0	0	1	0	0	0	0	0	0	1
Haitian	4	0	1	2	0	1	0	0	1	1	4	0	14
Other	1	0	0	0	0	0	0	0	0	0	0	0	1
<b>TOTAL</b>	<b>27</b>	<b>9</b>	<b>7</b>	<b>17</b>	<b>2</b>	<b>17</b>	<b>7</b>	<b>24</b>	<b>18</b>	<b>10</b>	<b>21</b>	<b>10</b>	<b>169</b>

<b>AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER</b>													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	4	0	1	3	0	1	0	1	2	3	3	2	20
2 - 4 years old	2	0	1	2	0	2	0	2	2	0	1	1	13
5 - 12 years old	8	3	0	1	0	3	2	7	3	1	3	2	33
13 - 17 years old	1	0	0	3	0	0	1	0	2	0	2	0	9
18 - 29 years old	9	2	3	2	0	3	2	5	2	3	3	0	34
30 - 44 years old	3	4	1	3	1	4	2	5	5	3	7	5	43
45 - 59 years old	0	0	1	3	1	4	0	4	2	0	2	0	17
60 - 64 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>27</b>	<b>9</b>	<b>7</b>	<b>17</b>	<b>2</b>	<b>17</b>	<b>7</b>	<b>24</b>	<b>18</b>	<b>10</b>	<b>21</b>	<b>10</b>	<b>169</b>

<b>ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH</b>													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	7	2	3	1	4	3	5	2	4	2	1	2	36
African American	17	0	1	1	0	1	0	1	3	2	1	0	27
Hispanic	4	3	1	0	5	1	3	1	0	0	5	3	26
Asian American	0	0	0	0	1	0	0	0	0	0	0	1	2
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	1	0	0	0	0	0	0	1
Other	5	0	0	0	0	0	0	0	0	0	0	0	5
<b>TOTAL</b>	<b>33</b>	<b>5</b>	<b>5</b>	<b>2</b>	<b>10</b>	<b>6</b>	<b>8</b>	<b>4</b>	<b>7</b>	<b>4</b>	<b>7</b>	<b>6</b>	<b>97</b>

<b>AGE OF INDIVIDUALS SERVED IN OUTREACH</b>													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	2	0	0	0	0	0	0	0	0	0	0	0	2
2 - 4 years old	6	0	0	0	1	0	0	0	0	0	0	0	7
5 - 12 years old	9	0	0	0	2	0	0	0	0	0	2	0	13
13 - 17 years old	0	0	0	0	0	0	0	0	0	1	0	0	1
18 - 29 years old	7	1	1	1	2	0	1	2	3	0	2	2	22
30 - 44 years old	7	2	4	0	4	4	7	1	2	1	2	4	38
45 - 59 years old	2	2	0	1	1	2	0	0	2	2	1	0	13
60 - 64 years old	0	0	0	0	0	0	0	1	0	0	0	0	1
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>33</b>	<b>5</b>	<b>5</b>	<b>2</b>	<b>10</b>	<b>6</b>	<b>8</b>	<b>4</b>	<b>7</b>	<b>4</b>	<b>7</b>	<b>6</b>	<b>97</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		62	13	23	10	8	20	19	10	12	7	17	13	214
Women		63	16	16	19	14	18	22	12	17	18	15	10	240
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>125</b>	<b>29</b>	<b>39</b>	<b>29</b>	<b>22</b>	<b>38</b>	<b>41</b>	<b>22</b>	<b>29</b>	<b>25</b>	<b>32</b>	<b>23</b>	<b>454</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		1	0	0	0	0	1	2	0	0	0	0	0	4
Women		38	35	30	78	63	101	77	77	104	118	80	44	845
Men		1	0	2	0	1	1	0	0	0	0	0	0	5
<b>TOTAL</b>		<b>40</b>	<b>35</b>	<b>32</b>	<b>78</b>	<b>64</b>	<b>103</b>	<b>79</b>	<b>77</b>	<b>104</b>	<b>118</b>	<b>80</b>	<b>44</b>	<b>854</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		36	12	16	11	6	20	11	8	5	0	9	9	143
Women		108	42	54	57	40	53	51	34	62	48	43	43	635
Men		0	0	2	2	0	0	0	0	0	0	0	1	5
<b>Total Face-to-face Counseling</b>		<b>144</b>	<b>54</b>	<b>72</b>	<b>70</b>	<b>46</b>	<b>73</b>	<b>62</b>	<b>42</b>	<b>67</b>	<b>48</b>	<b>52</b>	<b>53</b>	<b>783</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		56	19	26	52	24	50	51	38	14	7	20	14	371
Women		34	10	11	29	12	27	25	22	9	8	10	9	206
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>90</b>	<b>29</b>	<b>37</b>	<b>81</b>	<b>36</b>	<b>77</b>	<b>76</b>	<b>60</b>	<b>23</b>	<b>15</b>	<b>30</b>	<b>23</b>	<b>577</b>
<b>Outreach TANF</b>														
Children (under 18)		66	35	65	93	24	34	73	68	61	41	36	52	648
Women		30	17	29	54	9	18	49	51	38	25	22	18	360
Men		0	0	0	0	0	0	0	0	0	0	0	1	1
<b>Subtotal</b>		<b>96</b>	<b>52</b>	<b>94</b>	<b>147</b>	<b>33</b>	<b>52</b>	<b>122</b>	<b>119</b>	<b>99</b>	<b>66</b>	<b>58</b>	<b>71</b>	<b>1,009</b>
<b>Total TANF</b>		<b>186</b>	<b>81</b>	<b>131</b>	<b>228</b>	<b>69</b>	<b>129</b>	<b>198</b>	<b>179</b>	<b>122</b>	<b>81</b>	<b>88</b>	<b>94</b>	<b>1,586</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		15	19	9	10	15	13	27	8	11	11	2	29	169
Women		26	20	13	34	40	26	35	22	46	38	15	17	332
Men		0	0	0	0	0	0	0	0	1	0	0	0	1
<b>TOTAL</b>		<b>41</b>	<b>39</b>	<b>22</b>	<b>44</b>	<b>55</b>	<b>39</b>	<b>62</b>	<b>30</b>	<b>58</b>	<b>49</b>	<b>17</b>	<b>46</b>	<b>502</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	15	3	5	3	2	3	5	3	5	2	5	3	54
2 - 4 years old	11	2	4	1	2	7	4	3	4	2	6	3	49
5 - 12 years old	24	5	12	6	3	9	6	4	3	0	5	5	82
13 - 17 years old	3	3	2	0	1	1	4	0	0	3	1	2	20
<b>TOTAL</b>	<b>53</b>	<b>13</b>	<b>23</b>	<b>10</b>	<b>8</b>	<b>20</b>	<b>19</b>	<b>10</b>	<b>12</b>	<b>7</b>	<b>17</b>	<b>13</b>	<b>205</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	1,821	1,824	1,872	1,962	1,666	1,480	1,853	1,464	1,790	1,442	1,824	1,611	20,609
Alternate Accommodations	0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	1,208.00	722.50	807.50	1,148.00	1,277.75	1,661.00	1,076.00	1,057.00	1,724.00	1,398.00	1,671.00	1,225.00	14,975.75
Hotline Calls	47	29	60	80	54	82	71	63	87	86	56	47	762
Information and Referral	754	452	580	871	593	769	787	607	882	563	582	599	8,039

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	47	13	30	30	30	30	74	56	82	74	51	41	558
Face-Face	78	45	55	60	62	47	51	34	62	46	43	45	628
<b>TOTAL</b>	<b>125</b>	<b>58</b>	<b>85</b>	<b>90</b>	<b>92</b>	<b>77</b>	<b>125</b>	<b>90</b>	<b>144</b>	<b>120</b>	<b>94</b>	<b>86</b>	<b>1,186</b>

COMMUNITY EDUCATION	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>													
Units	4	3	2	3	8	17	12	13	10	11	14	11	108
Attendance	109	55	140	38	121	118	140	161	141	131	345	119	1,618
<b>Media</b>													
Units	0	0	0	0	0	0	1	0	0	3	0	0	4
<b>PROFESSIONAL TRAINING</b>													
Units	0	4	0	0	0	0	1	1	0	1	1	4	12
Attendance	0	62	0	0	0	0	5	15	0	15	10	106	213

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	27	20	11	20	14	14	18	10	18	13	14	14	193
Safety Plans ES 72 hrs.	27	20	11	20	14	14	18	10	18	13	14	14	193
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	76	22	13	20	14	26	21	8	17	12	14	19	262
African American	31	3	17	6	4	5	13	10	10	9	15	3	126
Hispanic	9	3	9	1	1	0	0	3	1	2	3	0	32
Asian American	0	0	0	0	0	0	1	0	0	0	0	0	1
Native American	0	0	0	1	0	0	3	0	0	0	0	0	4
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	9	1	0	1	3	7	3	1	1	2	0	1	29
<b>TOTAL</b>	<b>125</b>	<b>29</b>	<b>39</b>	<b>29</b>	<b>22</b>	<b>38</b>	<b>41</b>	<b>22</b>	<b>29</b>	<b>25</b>	<b>32</b>	<b>23</b>	<b>454</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	18	3	5	3	2	3	5	3	5	2	5	3	57
2 - 4 years old	15	2	4	1	2	7	4	3	3	2	6	3	52
5 - 12 years old	26	5	12	6	3	9	6	4	4	0	5	5	85
13 - 17 years old	3	3	2	0	1	1	4	0	0	3	1	2	20
18 - 29 years old	25	4	7	5	8	6	12	6	4	6	8	4	95
30 - 44 years old	27	10	6	9	2	11	8	3	9	6	6	4	101
45 - 59 years old	10	2	3	5	3	1	2	3	4	5	1	2	41
60 - 64 years old	0	0	0	0	1	0	0	0	0	0	0	0	1
65 + years old	1	0	0	0	0	0	0	0	0	1	0	0	2
<b>TOTAL</b>	<b>125</b>	<b>29</b>	<b>39</b>	<b>29</b>	<b>22</b>	<b>38</b>	<b>41</b>	<b>22</b>	<b>29</b>	<b>25</b>	<b>32</b>	<b>23</b>	<b>454</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	38	20	34	37	19	26	26	17	39	24	20	28	328
African American	12	8	3	2	4	3	2	5	6	4	5	5	59
Hispanic	1	1	4	3	3	5	1	2	1	1	2	2	26
Asian American	0	0	0	1	0	0	0	0	0	0	0	0	1
Native American	0	0	0	0	0	0	0	0	0	0	1	0	1
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	2	0	0	1	0	1	0	0	0	1	0	0	5
<b>TOTAL</b>	<b>53</b>	<b>29</b>	<b>41</b>	<b>44</b>	<b>26</b>	<b>35</b>	<b>29</b>	<b>24</b>	<b>46</b>	<b>30</b>	<b>28</b>	<b>35</b>	<b>420</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	1	0	0	0	0	0	0	0	0	0	0	0	1
2 - 4 years old	1	0	0	0	0	0	0	2	0	0	0	0	3
5 - 12 years old	2	2	0	2	0	0	0	0	0	0	0	0	6
13 - 17 years old	2	1	1	2	0	0	0	0	0	0	0	1	7
18 - 29 years old	18	8	14	19	7	13	6	11	18	18	10	10	152
30 - 44 years old	19	12	20	18	9	16	18	7	15	8	8	16	166
45 - 59 years old	9	6	4	3	7	6	5	4	10	4	9	8	75
60 - 64 years old	0	0	1	0	0	0	0	0	1	0	0	0	2
65 + years old	1	0	1	0	3	0	0	0	2	0	1	0	8
<b>TOTAL</b>	<b>53</b>	<b>29</b>	<b>41</b>	<b>44</b>	<b>26</b>	<b>35</b>	<b>29</b>	<b>24</b>	<b>46</b>	<b>30</b>	<b>28</b>	<b>35</b>	<b>420</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		2	6	5	4	0	4	2	3	3	0	4	7	40
Women		2	6	4	4	4	5	2	2	8	1	2	6	46
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>4</b>	<b>12</b>	<b>9</b>	<b>8</b>	<b>4</b>	<b>9</b>	<b>4</b>	<b>5</b>	<b>11</b>	<b>1</b>	<b>6</b>	<b>13</b>	<b>86</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	1	0	1	0	0	2
Women		29	40	40	30	31	16	23	16	31	31	17	46	350
Men		1	0	4	1	0	0	0	1	4	1	4	3	19
<b>TOTAL</b>		<b>30</b>	<b>40</b>	<b>44</b>	<b>31</b>	<b>31</b>	<b>16</b>	<b>23</b>	<b>18</b>	<b>35</b>	<b>33</b>	<b>21</b>	<b>49</b>	<b>371</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		0	0	0	1	0	0	0	0	4	0	1	0	6
Women		9	17	15	8	18	12	24	20	22	25	18	29	217
Men		0	0	0	0	0	1	0	2	2	5	2	2	14
<b>Total Face-to-face Counseling</b>		<b>9</b>	<b>17</b>	<b>15</b>	<b>9</b>	<b>18</b>	<b>13</b>	<b>24</b>	<b>22</b>	<b>28</b>	<b>30</b>	<b>21</b>	<b>31</b>	<b>237</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		2	7	5	2	0	3	2	3	3	0	4	7	38
Women		2	4	2	1	0	2	1	2	3	0	1	5	23
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>4</b>	<b>11</b>	<b>7</b>	<b>3</b>	<b>0</b>	<b>5</b>	<b>3</b>	<b>5</b>	<b>6</b>	<b>0</b>	<b>5</b>	<b>12</b>	<b>61</b>
<b>Outreach TANF</b>														
Children (under 18)		6	2	15	4	15	5	24	14	13	11	8	17	134
Women		4	3	7	2	5	2	11	8	8	8	5	9	72
Men		0	0	0	0	0	1	0	1	0	2	0	0	4
<b>Subtotal</b>		<b>10</b>	<b>5</b>	<b>22</b>	<b>6</b>	<b>20</b>	<b>8</b>	<b>35</b>	<b>23</b>	<b>21</b>	<b>21</b>	<b>13</b>	<b>26</b>	<b>210</b>
<b>Total TANF</b>		<b>14</b>	<b>16</b>	<b>29</b>	<b>9</b>	<b>20</b>	<b>13</b>	<b>38</b>	<b>28</b>	<b>27</b>	<b>21</b>	<b>18</b>	<b>38</b>	<b>271</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		2	7	9	5	3	5	10	10	20	21	13	13	118
Men		0	0	0	0	0	0	1	0	2	2	1	0	6
<b>TOTAL</b>		<b>2</b>	<b>7</b>	<b>9</b>	<b>5</b>	<b>3</b>	<b>5</b>	<b>11</b>	<b>10</b>	<b>22</b>	<b>23</b>	<b>14</b>	<b>13</b>	<b>124</b>

SERVICE	INDIVIDUALS SERVED												TOTAL	
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09		
<b>Child Assessments</b>														
0 - 23 months old	0	1	1	0	1	0	1	0	1	0	0	0	2	6
2 - 4 years old	2	0	3	2	1	1	0	3	1	0	0	0	1	14
5 - 12 years old	0	3	1	0	0	2	0	0	2	0	4	5	17	
13 - 17 years old	0	2	0	0	0	0	0	0	0	0	0	0	1	3
<b>TOTAL</b>	<b>2</b>	<b>6</b>	<b>5</b>	<b>2</b>	<b>2</b>	<b>3</b>	<b>1</b>	<b>3</b>	<b>3</b>	<b>0</b>	<b>4</b>	<b>9</b>	<b>40</b>	

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	38	235	180	291	92	99	206	111	77	79	69	139	1,616
Alternate Accommodations	0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	35.25	52.25	45.75	101.25	68.25	48.25	116.00	124.50	199.25	217.25	80.75	213.25	1,302.00
Hotline Calls	80	113	108	72	95	74	80	71	122	160	96	179	1,250
Information and Referral	187	238	207	94	138	116	62	72	95	105	58	118	1,490

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	61	70	81	56	79	67	74	54	79	117	67	131	936
Face-Face	7	14	12	7	18	13	19	23	30	26	21	26	216
<b>TOTAL</b>	<b>68</b>	<b>84</b>	<b>93</b>	<b>63</b>	<b>97</b>	<b>80</b>	<b>93</b>	<b>77</b>	<b>109</b>	<b>143</b>	<b>88</b>	<b>157</b>	<b>1,152</b>

COMMUNITY EDUCATION	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>													
Units	8	4	4	13	8	7	2	3	7	7	7	4	74
Attendance	38	16	17	202	45	44	7	260	27	26	63	55	800
<b>Media</b>													
Units	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>PROFESSIONAL TRAINING</b>													
Units	0	0	0	0	0	0	1	0	0	2	0	0	3
Attendance	0	0	0	0	0	0	30	0	0	160	0	0	190

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	0	3	4	3	3	2	4	3	2	2	2	4	32
Safety Plans ES 72 hrs.	0	3	4	3	3	2	4	3	2	2	2	4	32
Performance Goal Reached	0%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	1	3	6	1	3	4	2	3	9	1	6	8	47
African American	0	4	3	4	1	1	0	0	0	0	0	1	14
Hispanic	1	1	0	3	0	4	2	2	0	0	0	1	14
Asian American	0	3	0	0	0	0	0	0	0	0	0	0	3
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	1	0	0	0	1
Haitian	2	0	0	0	0	0	0	0	0	0	0	0	2
Other	0	1	0	0	0	0	0	0	1	0	0	3	5
<b>TOTAL</b>	<b>4</b>	<b>12</b>	<b>9</b>	<b>8</b>	<b>4</b>	<b>9</b>	<b>4</b>	<b>5</b>	<b>11</b>	<b>1</b>	<b>6</b>	<b>13</b>	<b>86</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	0	1	1	1	0	0	2	0	0	0	0	2	7
2 - 4 years old	2	0	3	3	0	2	0	3	1	0	0	1	15
5 - 12 years old	0	3	1	0	0	2	0	0	2	0	4	3	15
13 - 17 years old	0	2	0	0	0	0	0	0	0	0	0	1	3
18 - 29 years old	1	3	2	2	0	1	2	1	1	0	1	4	18
30 - 44 years old	1	3	2	2	2	3	0	1	4	0	1	1	20
45 - 59 years old	0	0	0	0	1	1	0	0	2	1	0	1	6
60 - 64 years old	0	0	0	0	1	0	0	0	0	0	0	0	1
65 + years old	0	0	0	0	0	0	0	0	1	0	0	0	1
<b>TOTAL</b>	<b>4</b>	<b>12</b>	<b>9</b>	<b>8</b>	<b>4</b>	<b>9</b>	<b>4</b>	<b>5</b>	<b>11</b>	<b>1</b>	<b>6</b>	<b>13</b>	<b>86</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	4	8	11	2	14	7	19	15	24	25	19	23	171
African American	1	0	0	0	0	1	3	1	0	1	0	0	7
Hispanic	0	2	0	1	0	0	0	2	2	2	0	1	10
Asian American	1	1	0	0	0	0	0	1	1	0	0	0	4
Native American	0	0	0	0	0	0	0	0	0	1	0	0	1
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	1	0	0	0	0	0	0	0	0	0	0	0	1
Other	0	0	0	1	0	0	0	1	1	0	0	1	4
<b>TOTAL</b>	<b>7</b>	<b>11</b>	<b>11</b>	<b>4</b>	<b>14</b>	<b>8</b>	<b>22</b>	<b>20</b>	<b>28</b>	<b>29</b>	<b>19</b>	<b>25</b>	<b>198</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0
2 - 4 years old	0	0	0	0	0	0	0	0	2	0	0	0	2
5 - 12 years old	0	0	0	0	0	0	0	0	1	0	0	0	1
13 - 17 years old	0	0	0	0	0	0	0	0	0	0	1	0	1
18 - 29 years old	2	1	4	1	1	0	9	4	9	6	3	11	51
30 - 44 years old	2	5	5	2	9	4	8	10	6	14	10	4	79
45 - 59 years old	3	4	2	1	3	4	4	5	9	7	2	10	54
60 - 64 years old	0	1	0	0	1	0	1	0	1	1	2	0	7
65 + years old	0	0	0	0	0	0	0	1	0	1	1	0	3
<b>TOTAL</b>	<b>7</b>	<b>11</b>	<b>11</b>	<b>4</b>	<b>14</b>	<b>8</b>	<b>22</b>	<b>20</b>	<b>28</b>	<b>29</b>	<b>19</b>	<b>25</b>	<b>198</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		21	7	6	6	6	13	6	7	9	12	9	7	109
Women		38	21	26	15	20	26	18	14	21	15	18	10	242
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>59</b>	<b>28</b>	<b>32</b>	<b>21</b>	<b>26</b>	<b>39</b>	<b>24</b>	<b>21</b>	<b>30</b>	<b>27</b>	<b>27</b>	<b>17</b>	<b>351</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		2	0	14	0	0	0	1	0	0	0	0	0	17
Women		580	455	449	312	243	267	212	203	258	232	216	256	3,683
Men		68	20	25	34	14	11	12	14	10	18	16	8	250
<b>TOTAL</b>		<b>650</b>	<b>475</b>	<b>488</b>	<b>346</b>	<b>257</b>	<b>278</b>	<b>225</b>	<b>217</b>	<b>268</b>	<b>250</b>	<b>232</b>	<b>264</b>	<b>3,950</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		68	7	28	20	2	7	8	8	8	21	13	10	200
Women		430	259	216	210	163	213	139	180	228	194	223	201	2,656
Men		63	28	38	45	16	17	10	21	20	14	14	32	318
<b>Total Face-to-face Counseling</b>		<b>561</b>	<b>294</b>	<b>282</b>	<b>275</b>	<b>181</b>	<b>237</b>	<b>157</b>	<b>209</b>	<b>256</b>	<b>229</b>	<b>250</b>	<b>243</b>	<b>3,174</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		12	6	7	6	6	12	6	9	13	12	7	7	103
Women		20	4	5	5	7	9	6	5	8	7	6	5	87
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>32</b>	<b>10</b>	<b>12</b>	<b>11</b>	<b>13</b>	<b>21</b>	<b>12</b>	<b>14</b>	<b>21</b>	<b>19</b>	<b>13</b>	<b>12</b>	<b>190</b>
<b>Outreach TANF</b>														
Children (under 18)		150	72	98	81	48	44	45	95	99	73	87	98	990
Women		156	43	52	40	25	20	21	47	41	38	51	49	583
Men		26	1	8	2	0	1	1	0	1	0	0	0	40
<b>Subtotal</b>		<b>332</b>	<b>116</b>	<b>158</b>	<b>123</b>	<b>73</b>	<b>65</b>	<b>67</b>	<b>142</b>	<b>141</b>	<b>111</b>	<b>138</b>	<b>147</b>	<b>1,613</b>
<b>Total TANF</b>		<b>364</b>	<b>126</b>	<b>170</b>	<b>134</b>	<b>86</b>	<b>86</b>	<b>79</b>	<b>156</b>	<b>162</b>	<b>130</b>	<b>151</b>	<b>159</b>	<b>1,803</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		42	11	7	11	16	8	11	8	14	14	11	9	162
Women		24	23	26	23	160	154	220	120	169	223	164	182	1,488
Men		0	0	0	1	16	18	18	10	19	20	12	18	132
<b>TOTAL</b>		<b>66</b>	<b>34</b>	<b>33</b>	<b>35</b>	<b>192</b>	<b>180</b>	<b>249</b>	<b>138</b>	<b>202</b>	<b>257</b>	<b>187</b>	<b>209</b>	<b>1,782</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	7	1	3	0	1	2	4	0	1	2	3	1	25
2 - 4 years old	6	2	2	0	0	0	2	4	1	1	0	2	20
5 - 12 years old	8	3	1	2	0	2	2	4	4	8	6	0	40
13 - 17 years old	1	1	1	0	1	3	1	1	1	1	0	0	11
<b>TOTAL</b>	<b>22</b>	<b>7</b>	<b>7</b>	<b>2</b>	<b>2</b>	<b>7</b>	<b>9</b>	<b>9</b>	<b>7</b>	<b>12</b>	<b>9</b>	<b>3</b>	<b>96</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	852	760	906	1,053	885	885	929	685	912	865	953	916	10,601
Alternate Accommodations	12	75	33	76	122	96	126	69	107	118	161	121	1,116
Shelter Beyond Capacity	0	0	18	24	3	8	4	0	8	4	4	5	78
Counseling Hours	1,482.50	818.75	1,152.00	1,046.00	867.75	1,059.00	996.75	1,277.75	1,345.25	1,141.00	1,048.25	1,286.75	13,521.75
Hotline Calls	716	601	627	580	502	511	403	391	568	523	488	581	6,491
Information and Referral	1,699	1,333	1,357	1,255	792	1,139	980	741	1,052	1,019	887	1,304	13,558

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	288	333	292	259	227	328	215	242	303	265	285	346	3,383
Face-Face	347	190	157	75	54	69	50	58	72	289	217	225	1,803
<b>TOTAL</b>	<b>635</b>	<b>523</b>	<b>449</b>	<b>334</b>	<b>281</b>	<b>397</b>	<b>265</b>	<b>300</b>	<b>375</b>	<b>554</b>	<b>502</b>	<b>571</b>	<b>5,186</b>

COMMUNITY EDUCATION	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>													
Units	13	6	12	18	27	10	7	33	32	59	46	9	272
Attendance	338	73	256	266	914	170	73	526	574	2,736	951	216	7,093
<b>Media</b>													
Units	3	2	0	1	0	2	0	0	4	8	0	0	20
<b>PROFESSIONAL TRAINING</b>													
Units	2	5	6	2	2	1	1	1	4	0	6	7	37
Attendance	126	87	170	33	51	13	32	45	99	0	126	187	969

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	15	15	20	16	17	19	17	17	14	19	11	14	194
Safety Plans ES 72 hrs.	15	15	20	16	17	19	17	17	14	19	11	14	194
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	25	13	16	11	13	17	8	8	10	10	14	9	154
African American	26	9	11	9	13	15	10	7	13	7	12	5	137
Hispanic	6	5	2	1	0	4	3	6	6	5	1	1	40
Asian American	1	0	0	0	0	0	0	0	0	0	0	0	1
Native American	0	0	1	0	0	0	0	0	1	0	0	0	2
Middle Eastern	0	0	0	0	0	0	1	0	0	3	0	0	4
Haitian	0	0	0	0	0	0	0	0	0	1	0	0	1
Other	1	1	2	0	0	3	2	0	0	1	0	2	12
<b>TOTAL</b>	<b>59</b>	<b>28</b>	<b>32</b>	<b>21</b>	<b>26</b>	<b>39</b>	<b>24</b>	<b>21</b>	<b>30</b>	<b>27</b>	<b>27</b>	<b>17</b>	<b>351</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	7	1	3	4	4	5	1	1	2	1	3	3	35
2 - 4 years old	6	2	1	0	0	2	3	2	1	0	0	2	19
5 - 12 years old	7	3	1	2	0	3	2	2	5	9	6	2	42
13 - 17 years old	1	1	1	0	2	3	0	2	1	2	0	0	13
18 - 29 years old	10	4	10	10	5	9	5	6	5	3	4	5	76
30 - 44 years old	18	10	10	4	8	12	6	4	10	8	9	2	101
45 - 59 years old	10	7	6	1	7	5	6	4	6	4	5	3	64
60 - 64 years old	0	0	0	0	0	0	1	0	0	0	0	0	1
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>59</b>	<b>28</b>	<b>32</b>	<b>21</b>	<b>26</b>	<b>39</b>	<b>24</b>	<b>21</b>	<b>30</b>	<b>27</b>	<b>27</b>	<b>17</b>	<b>351</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	324	191	172	174	103	138	87	115	144	133	150	153	1,884
African American	140	54	55	59	33	56	38	48	61	40	50	56	690
Hispanic	10	8	6	13	12	3	10	18	16	17	14	10	137
Asian American	5	4	3	2	1	3	2	3	2	1	0	4	30
Native American	0	2	2	1	0	1	0	0	1	2	3	0	12
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	23	7	11	5	11	3	1	6	4	10	6	7	94
<b>TOTAL</b>	<b>502</b>	<b>266</b>	<b>249</b>	<b>254</b>	<b>160</b>	<b>204</b>	<b>138</b>	<b>190</b>	<b>228</b>	<b>203</b>	<b>223</b>	<b>230</b>	<b>2,847</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	11	0	5	4	0	0	2	0	0	1	0	0	23
2 - 4 years old	6	0	8	3	1	0	1	2	0	1	0	0	22
5 - 12 years old	18	0	6	6	0	0	2	1	0	6	3	5	47
13 - 17 years old	12	1	2	2	0	0	2	0	1	3	1	2	26
18 - 29 years old	146	93	86	90	66	85	51	84	82	68	81	86	1,018
30 - 44 years old	202	90	87	96	66	73	52	62	82	75	83	82	1,050
45 - 59 years old	85	71	49	49	26	35	26	33	53	44	43	47	561
60 - 64 years old	11	6	3	3	0	5	0	2	3	3	4	4	44
65 + years old	11	5	3	1	1	6	2	6	7	2	8	4	56
<b>TOTAL</b>	<b>502</b>	<b>266</b>	<b>249</b>	<b>254</b>	<b>160</b>	<b>204</b>	<b>138</b>	<b>190</b>	<b>228</b>	<b>203</b>	<b>223</b>	<b>230</b>	<b>2,847</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		4	7	11	10	11	8	4	9	6	2	9	8	89
Women		5	8	8	6	7	6	3	9	7	5	9	8	81
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>9</b>	<b>15</b>	<b>19</b>	<b>16</b>	<b>18</b>	<b>14</b>	<b>7</b>	<b>18</b>	<b>13</b>	<b>7</b>	<b>18</b>	<b>16</b>	<b>170</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		166	172	124	157	58	59	58	83	68	50	58	66	1,119
Men		0	1	0	0	2	1	0	1	1	1	0	0	7
<b>TOTAL</b>		<b>166</b>	<b>173</b>	<b>124</b>	<b>157</b>	<b>60</b>	<b>60</b>	<b>58</b>	<b>84</b>	<b>69</b>	<b>51</b>	<b>58</b>	<b>66</b>	<b>1,126</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		11	6	0	0	0	0	5	5	6	6	6	6	51
Women		70	63	68	87	25	11	23	27	23	13	28	26	464
Men		0	0	0	0	0	0	2	0	0	0	0	2	4
<b>Total Face-to-face Counseling</b>		<b>81</b>	<b>69</b>	<b>68</b>	<b>87</b>	<b>25</b>	<b>11</b>	<b>30</b>	<b>32</b>	<b>29</b>	<b>19</b>	<b>34</b>	<b>34</b>	<b>519</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		4	7	11	10	11	17	4	9	6	2	9	8	98
Women		5	8	8	6	7	16	3	9	7	5	9	8	91
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>9</b>	<b>15</b>	<b>19</b>	<b>16</b>	<b>18</b>	<b>33</b>	<b>7</b>	<b>18</b>	<b>13</b>	<b>7</b>	<b>18</b>	<b>16</b>	<b>189</b>
<b>Outreach TANF</b>														
Children (under 18)		9	13	22	18	8	13	10	12	5	1	13	3	127
Women		24	22	29	51	14	5	17	27	30	9	19	14	261
Men		0	0	0	0	0	0	1	0	0	0	0	1	2
<b>Subtotal</b>		<b>33</b>	<b>35</b>	<b>51</b>	<b>69</b>	<b>22</b>	<b>18</b>	<b>28</b>	<b>39</b>	<b>35</b>	<b>10</b>	<b>32</b>	<b>18</b>	<b>390</b>
<b>Total TANF</b>		<b>42</b>	<b>50</b>	<b>70</b>	<b>85</b>	<b>40</b>	<b>51</b>	<b>35</b>	<b>57</b>	<b>48</b>	<b>17</b>	<b>50</b>	<b>34</b>	<b>579</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		0	0	0	0	0	0	0	9	5	1	0	4	19
Women		34	35	28	23	7	36	38	24	10	13	28	12	288
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>34</b>	<b>35</b>	<b>28</b>	<b>23</b>	<b>7</b>	<b>36</b>	<b>38</b>	<b>33</b>	<b>15</b>	<b>14</b>	<b>28</b>	<b>16</b>	<b>307</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	1	0	2	2	3	1	0	4	3	1	3	4	24
2 - 4 years old	0	1	3	4	7	3	0	1	3	0	3	2	27
5 - 12 years old	1	5	6	4	1	4	4	4	0	1	2	2	34
13 - 17 years old	2	1	0	0	0	0	0	0	0	0	1	0	4
<b>TOTAL</b>	<b>4</b>	<b>7</b>	<b>11</b>	<b>10</b>	<b>11</b>	<b>8</b>	<b>4</b>	<b>9</b>	<b>6</b>	<b>2</b>	<b>9</b>	<b>8</b>	<b>89</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	276	268	224	505	366	617	415	475	403	398	509	533	4,989
Alternate Accommodations	7	7	30	0	9	29	0	12	24	21	20	21	180
Shelter Beyond Capacity	0	0	0	2	10	0	0	0	0	0	0	0	12
Counseling Hours	484.75	403.00	326.00	525.50	352.25	518.50	463.00	483.25	564.00	463.25	515.75	636.00	5,735.25
Hotline Calls	107	129	134	162	61	46	67	72	65	0	65	61	969
Information and Referral	806	900	1,057	1,179	464	752	936	1,267	878	612	1,174	485	10,510

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	82	102	110	141	54	30	30	47	32	44	42	43	757
Face-Face	163	107	111	123	76	140	124	83	96	98	150	135	1,406
<b>TOTAL</b>	<b>245</b>	<b>209</b>	<b>221</b>	<b>264</b>	<b>130</b>	<b>170</b>	<b>154</b>	<b>130</b>	<b>128</b>	<b>142</b>	<b>192</b>	<b>178</b>	<b>2,163</b>

COMMUNITY EDUCATION	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>													
Units	6	9	8	2	8	9	9	15	13	11	12	12	114
Attendance	56	4	129	53	66	63	70	172	148	161	293	100	1,315
<b>Media</b>													
Units	2	3	0	1	0	0	0	0	1	1	1	0	9
<b>PROFESSIONAL TRAINING</b>													
Units	0	2	0	0	0	0	0	0	1	1	3	0	7
Attendance	0	24	0	0	0	0	0	0	16	28	52	0	120

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	1	3	5	3	7	5	1	7	3	3	5	4	47
Safety Plans ES 72 hrs.	1	3	5	3	7	5	1	7	3	3	5	4	47
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	8	9	14	6	16	8	7	13	12	2	15	16	126
African American	0	5	5	10	0	4	0	0	1	0	0	0	25
Hispanic	1	1	0	0	2	0	0	5	0	5	0	0	14
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	2	0	0	0	0	3	0	5
<b>TOTAL</b>	<b>9</b>	<b>15</b>	<b>19</b>	<b>16</b>	<b>18</b>	<b>14</b>	<b>7</b>	<b>18</b>	<b>13</b>	<b>7</b>	<b>18</b>	<b>16</b>	<b>170</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	1	0	2	2	3	1	0	4	3	1	3	4	24
2 - 4 years old	0	1	3	4	7	2	0	1	3	0	2	2	25
5 - 12 years old	1	5	6	4	1	5	4	4	0	1	3	2	36
13 - 17 years old	2	1	0	0	0	0	0	0	0	0	1	0	4
18 - 29 years old	2	2	4	1	5	4	0	3	3	1	2	5	32
30 - 44 years old	1	4	4	4	2	0	2	4	4	2	4	2	33
45 - 59 years old	2	2	0	1	0	2	1	2	0	2	1	0	13
60 - 64 years old	0	0	0	0	0	0	0	0	0	0	1	1	2
65 + years old	0	0	0	0	0	0	0	0	0	0	1	0	1
<b>TOTAL</b>	<b>9</b>	<b>15</b>	<b>19</b>	<b>16</b>	<b>18</b>	<b>14</b>	<b>7</b>	<b>18</b>	<b>13</b>	<b>7</b>	<b>18</b>	<b>16</b>	<b>170</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	30	23	30	54	23	10	21	15	16	8	18	18	266
African American	0	0	2	1	0	1	0	1	0	0	0	1	6
Hispanic	1	0	0	0	2	0	2	0	0	1	0	0	6
Asian American	0	0	1	1	0	0	0	1	0	0	1	0	4
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	1	0	0	0	0	1
Other	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>31</b>	<b>23</b>	<b>33</b>	<b>56</b>	<b>25</b>	<b>11</b>	<b>23</b>	<b>18</b>	<b>16</b>	<b>9</b>	<b>19</b>	<b>19</b>	<b>283</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	0	0	0	0	1	0	0	0	0	0	0	0	1
2 - 4 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
5 - 12 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
13 - 17 years old	0	1	0	0	1	0	1	0	1	0	0	0	4
18 - 29 years old	11	11	14	23	8	5	4	9	2	2	9	7	105
30 - 44 years old	12	7	11	19	7	3	10	5	6	3	7	6	96
45 - 59 years old	4	4	5	13	8	3	6	4	6	2	0	5	60
60 - 64 years old	3	0	3	1	0	0	0	0	1	2	0	0	10
65 + years old	1	0	0	0	0	0	2	0	0	0	3	1	7
<b>TOTAL</b>	<b>31</b>	<b>23</b>	<b>33</b>	<b>56</b>	<b>25</b>	<b>11</b>	<b>23</b>	<b>18</b>	<b>16</b>	<b>9</b>	<b>19</b>	<b>19</b>	<b>283</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		40	23	18	18	20	12	9	14	27	12	32	25	250
Women		43	25	20	23	13	22	15	22	26	26	33	25	293
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>83</b>	<b>48</b>	<b>38</b>	<b>41</b>	<b>33</b>	<b>34</b>	<b>24</b>	<b>36</b>	<b>53</b>	<b>38</b>	<b>65</b>	<b>50</b>	<b>543</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	1	0	0	0	0	2	0	1	0	0	4
Women		175	162	141	122	49	66	60	69	81	71	39	94	1,129
Men		3	4	8	23	9	0	2	2	5	5	4	8	73
<b>TOTAL</b>		<b>178</b>	<b>166</b>	<b>150</b>	<b>145</b>	<b>58</b>	<b>66</b>	<b>62</b>	<b>73</b>	<b>86</b>	<b>77</b>	<b>43</b>	<b>102</b>	<b>1,206</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		29	22	26	38	28	35	17	19	27	25	40	39	345
Women		195	129	100	118	83	109	103	88	148	120	108	111	1,412
Men		0	17	16	20	9	0	14	13	18	11	20	11	149
<b>Total Face-to-face Counseling</b>		<b>224</b>	<b>168</b>	<b>142</b>	<b>176</b>	<b>120</b>	<b>144</b>	<b>134</b>	<b>120</b>	<b>193</b>	<b>156</b>	<b>168</b>	<b>161</b>	<b>1,906</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		18	23	18	18	17	13	9	15	26	16	33	25	231
Women		9	12	11	10	7	12	6	9	12	10	18	12	128
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>27</b>	<b>35</b>	<b>29</b>	<b>28</b>	<b>24</b>	<b>25</b>	<b>15</b>	<b>24</b>	<b>38</b>	<b>26</b>	<b>51</b>	<b>37</b>	<b>359</b>
<b>Outreach TANF</b>														
Children (under 18)		4	25	22	35	42	30	25	36	38	29	37	52	375
Women		26	27	32	19	18	14	13	26	30	17	16	26	264
Men		0	0	0	0	0	1	0	0	0	0	0	0	1
<b>Subtotal</b>		<b>30</b>	<b>52</b>	<b>54</b>	<b>54</b>	<b>60</b>	<b>45</b>	<b>38</b>	<b>62</b>	<b>68</b>	<b>46</b>	<b>53</b>	<b>78</b>	<b>640</b>
<b>Total TANF</b>		<b>57</b>	<b>87</b>	<b>83</b>	<b>82</b>	<b>84</b>	<b>70</b>	<b>53</b>	<b>86</b>	<b>106</b>	<b>72</b>	<b>104</b>	<b>115</b>	<b>999</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		30	7	10	12	24	17	15	17	18	10	25	37	222
Women		89	58	49	43	32	70	47	101	86	52	98	59	784
Men		0	0	0	0	0	0	3	0	5	0	0	1	9
<b>TOTAL</b>		<b>119</b>	<b>65</b>	<b>59</b>	<b>55</b>	<b>56</b>	<b>87</b>	<b>65</b>	<b>118</b>	<b>109</b>	<b>62</b>	<b>123</b>	<b>97</b>	<b>1,015</b>



SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	4	3	0	5	2	4	3	6	3	3	10	5	
2 - 4 years old	6	6	4	9	9	5	6	2	1	4	14	9	
5 - 12 years old	5	7	3	8	8	11	3	7	19	6	11	8	
13 - 17 years old	3	1	1	0	3	3	2	1	4	1	5	3	
<b>TOTAL</b>	<b>18</b>	<b>17</b>	<b>8</b>	<b>22</b>	<b>22</b>	<b>23</b>	<b>14</b>	<b>16</b>	<b>27</b>	<b>14</b>	<b>40</b>	<b>25</b>	

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
Days of Shelter	1,415	1,137	1,286	1,263	1,274	964	793	711	991	993	1,363	1,151	
Alternate Accommodations	0	0	0	0	0	0	0	0	0	0	0	6	
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	
Counseling Hours	2,397.25	1,976.75	1,680.75	1,623.25	1,609.50	1,383.25	1,415.25	1,297.75	1,384.50	1,529.25	1,377.00	1,775.00	
Hotline Calls	377	271	378	305	300	178	122	123	250	160	98	279	
Information and Referral	3,656	3,040	2,522	2,496	2,506	2,529	2,452	2,242	2,033	2,189	1,616	2,508	
<b>TOTAL</b>													

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Safety Plans</b>													
Telephone	103	18	38	53	50	87	75	77	85	98	71	82	
Face-Face	46	58	46	48	36	52	62	49	71	97	85	97	
<b>TOTAL</b>	<b>149</b>	<b>76</b>	<b>84</b>	<b>101</b>	<b>86</b>	<b>139</b>	<b>137</b>	<b>126</b>	<b>156</b>	<b>195</b>	<b>156</b>	<b>179</b>	

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>COMMUNITY EDUCATION</b>													
<b>Face-to-face</b>													
Units	1	3	4	9	4	0	6	6	5	6	4	2	
Attendance	32	202	160	270	113	0	261	224	212	150	130	100	
<b>Media</b>													
Units	0	2	0	0	0	0	1	0	0	0	3	0	
<b>PROFESSIONAL TRAINING</b>													
Units	0	2	1	2	0	1	5	4	1	6	1	0	
Attendance	0	19	1	575	0	55	86	52	7	28	20	0	

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	11	19	15	13	14	13	15	15	45	26	23	16	
Safety Plans ES 72 hrs.	11	19	15	13	14	13	15	15	45	26	23	16	
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	33	29	31	23	8	24	13	28	36	25	32	32	314
African American	31	12	5	13	13	6	9	2	6	5	22	9	133
Hispanic	11	4	2	5	12	2	0	5	9	6	11	8	75
Asian American	5	3	0	0	0	0	0	0	0	1	0	1	10
Native American	0	0	0	0	0	1	2	0	0	0	0	0	3
Middle Eastern	0	0	0	0	0	1	0	0	0	0	0	0	1
Haitian	3	0	0	0	0	0	0	0	0	0	0	0	3
Other	0	0	0	0	0	0	0	1	2	1	0	0	4
<b>TOTAL</b>	<b>83</b>	<b>48</b>	<b>38</b>	<b>41</b>	<b>33</b>	<b>34</b>	<b>24</b>	<b>36</b>	<b>53</b>	<b>38</b>	<b>65</b>	<b>50</b>	<b>543</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	6	3	6	5	2	5	3	6	3	4	8	5	56
2 - 4 years old	14	9	5	8	8	3	3	2	3	4	14	9	82
5 - 12 years old	15	10	5	5	7	2	2	6	14	4	8	8	86
13 - 17 years old	5	1	2	0	3	2	1	0	7	0	2	3	26
18 - 29 years old	12	12	8	10	5	9	3	9	5	13	12	9	107
30 - 44 years old	22	9	8	8	6	6	9	7	16	9	17	14	131
45 - 59 years old	8	4	4	5	2	7	2	4	3	4	3	2	48
60 - 64 years old	0	0	0	0	0	0	1	2	2	0	1	0	6
65 + years old	1	0	0	0	0	0	0	0	0	0	0	0	1
<b>TOTAL</b>	<b>83</b>	<b>48</b>	<b>38</b>	<b>41</b>	<b>33</b>	<b>34</b>	<b>24</b>	<b>36</b>	<b>53</b>	<b>38</b>	<b>65</b>	<b>50</b>	<b>543</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	124	92	73	103	59	66	83	68	109	98	76	84	1,035
African American	19	16	12	13	19	20	19	4	12	8	15	16	173
Hispanic	16	13	16	18	8	6	7	12	9	10	10	11	136
Asian American	1	1	1	0	0	0	0	0	0	1	2	0	6
Native American	1	0	0	0	0	2	0	0	0	0	0	0	3
Middle Eastern	2	0	0	0	0	1	0	0	0	0	0	0	3
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	2	0	1	1	0	1	0	10	1	0	0	16
<b>TOTAL</b>	<b>163</b>	<b>124</b>	<b>102</b>	<b>135</b>	<b>87</b>	<b>95</b>	<b>110</b>	<b>84</b>	<b>140</b>	<b>118</b>	<b>103</b>	<b>111</b>	<b>1,372</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	0	0	1	0	0	4	0	0	0	0	0	0	5
2 - 4 years old	0	1	0	0	0	5	0	0	0	3	2	0	11
5 - 12 years old	1	0	1	2	1	11	3	2	0	2	3	10	36
13 - 17 years old	10	2	5	19	7	3	5	2	0	4	3	4	64
18 - 29 years old	43	37	32	35	31	24	37	36	36	34	27	27	399
30 - 44 years old	60	46	35	46	30	24	35	30	64	55	48	42	515
45 - 59 years old	43	29	22	21	10	21	27	10	26	16	15	18	258
60 - 64 years old	3	4	3	4	2	0	2	2	10	2	3	5	40
65 + years old	3	5	3	8	6	3	1	2	4	2	2	5	44
<b>TOTAL</b>	<b>163</b>	<b>124</b>	<b>102</b>	<b>135</b>	<b>87</b>	<b>95</b>	<b>110</b>	<b>84</b>	<b>140</b>	<b>118</b>	<b>103</b>	<b>111</b>	<b>1,372</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		26	12	7	19	9	7	7	10	6	5	12	7	127
Women		24	15	14	18	9	9	9	14	14	14	11	10	161
Men		0	0	1	0	0	0	0	0	0	0	0	0	1
<b>TOTAL</b>		<b>50</b>	<b>27</b>	<b>22</b>	<b>37</b>	<b>18</b>	<b>16</b>	<b>16</b>	<b>24</b>	<b>20</b>	<b>19</b>	<b>23</b>	<b>17</b>	<b>289</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	1	0	0	2	0	0	0	0	0	0	3
Women		189	373	406	404	360	368	505	349	359	366	476	395	4,550
Men		13	57	85	75	67	65	77	43	34	66	111	70	763
<b>TOTAL</b>		<b>202</b>	<b>430</b>	<b>492</b>	<b>479</b>	<b>427</b>	<b>435</b>	<b>582</b>	<b>392</b>	<b>393</b>	<b>432</b>	<b>587</b>	<b>465</b>	<b>5,316</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		9	12	5	17	6	3	6	8	5	4	5	4	84
Women		118	19	31	28	20	14	22	26	29	26	30	25	388
Men		10	0	1	0	0	1	0	0	0	1	1	2	16
<b>Total Face-to-face Counseling</b>		<b>137</b>	<b>31</b>	<b>37</b>	<b>45</b>	<b>26</b>	<b>18</b>	<b>28</b>	<b>34</b>	<b>34</b>	<b>31</b>	<b>36</b>	<b>31</b>	<b>488</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		19	12	7	19	9	7	7	10	6	5	11	7	119
Women		9	6	5	9	5	3	4	7	4	4	7	5	68
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>28</b>	<b>18</b>	<b>12</b>	<b>28</b>	<b>14</b>	<b>10</b>	<b>11</b>	<b>17</b>	<b>10</b>	<b>9</b>	<b>18</b>	<b>12</b>	<b>187</b>
<b>Outreach TANF</b>														
Children (under 18)		25	3	10	6	13	7	9	10	4	5	23	15	130
Women		19	2	5	3	4	3	6	7	6	4	12	8	79
Men		1	0	1	0	0	1	0	0	0	0	0	1	4
<b>Subtotal</b>		<b>45</b>	<b>5</b>	<b>16</b>	<b>9</b>	<b>17</b>	<b>11</b>	<b>15</b>	<b>17</b>	<b>10</b>	<b>9</b>	<b>35</b>	<b>24</b>	<b>213</b>
<b>Total TANF</b>		<b>73</b>	<b>23</b>	<b>28</b>	<b>37</b>	<b>31</b>	<b>21</b>	<b>26</b>	<b>34</b>	<b>20</b>	<b>18</b>	<b>53</b>	<b>36</b>	<b>400</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		9	12	5	7	15	4	4	9	4	8	3	6	86
Women		31	17	10	18	16	7	11	12	10	11	13	11	167
Men		0	0	1	0	0	0	0	0	0	0	0	0	1
<b>TOTAL</b>		<b>40</b>	<b>29</b>	<b>16</b>	<b>25</b>	<b>31</b>	<b>11</b>	<b>15</b>	<b>21</b>	<b>14</b>	<b>19</b>	<b>16</b>	<b>17</b>	<b>254</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	3	1	1	2	0	2	1	1	2	0	4	0	17
2 - 4 years old	2	2	0	6	2	0	2	1	1	2	0	0	18
5 - 12 years old	3	7	3	6	2	0	2	5	0	2	1	3	34
13 - 17 years old	1	2	1	5	1	0	1	1	2	0	0	1	15
<b>TOTAL</b>	<b>9</b>	<b>12</b>	<b>5</b>	<b>19</b>	<b>5</b>	<b>2</b>	<b>6</b>	<b>8</b>	<b>5</b>	<b>4</b>	<b>5</b>	<b>4</b>	<b>84</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	374	433	512	729	586	319	227	309	341	280	366	179	4,655
Alternate Accommodations	0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity	0	0	0	55	0	0	0	0	0	0	0	0	55
Counseling Hours	899.50	604.00	485.00	762.75	468.50	454.00	460.75	428.50	522.50	549.50	570.25	366.50	6,571.75
Hotline Calls	403	430	492	482	430	448	575	393	383	447	571	446	5,500
Information and Referral	2,087	2,411	1,799	1,659	1,731	2,279	3,040	2,152	2,128	2,261	2,566	2,067	26,180

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	202	430	492	465	410	436	569	388	379	444	571	446	5,232
Face-Face	31	19	28	25	16	13	16	23	27	9	19	8	234
<b>TOTAL</b>	<b>233</b>	<b>449</b>	<b>520</b>	<b>490</b>	<b>426</b>	<b>449</b>	<b>585</b>	<b>411</b>	<b>406</b>	<b>453</b>	<b>590</b>	<b>454</b>	<b>5,466</b>

COMMUNITY EDUCATION	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>													
Units	2	2	10	43	33	46	49	53	30	64	75	2	409
Attendance	33	90	234	540	458	305	596	1789	411	1465	657	32	6,610
<b>Media</b>													
Units	0	0	0	0	1	0	0	0	1	2	0	0	4
<b>PROFESSIONAL TRAINING</b>													
Units	3	0	0	4	4	4	1	5	3	3	6	1	34
Attendance	33	0	0	118	118	79	1	195	35	51	89	9	728

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	10	12	10	16	16	6	9	8	8	7	11	8	121
Safety Plans ES 72 hrs.	10	12	10	16	16	6	9	8	8	7	11	8	121
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	21	10	7	25	9	10	8	16	14	5	9	10	144
African American	12	4	13	5	5	3	3	1	4	12	7	1	70
Hispanic	17	7	1	6	2	1	2	6	1	0	7	5	55
Asian American	0	0	0	0	0	0	0	1	0	0	0	0	1
Native American	0	1	1	0	1	1	0	0	0	0	0	0	4
Middle Eastern	0	0	0	0	0	0	3	0	0	1	0	0	4
Haitian	0	0	0	0	0	0	0	0	1	0	0	0	1
Other	0	5	0	1	1	1	0	0	0	1	0	1	10
<b>TOTAL</b>	<b>50</b>	<b>27</b>	<b>22</b>	<b>37</b>	<b>18</b>	<b>16</b>	<b>16</b>	<b>24</b>	<b>20</b>	<b>19</b>	<b>23</b>	<b>17</b>	<b>289</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	8	1	1	2	1	3	1	1	2	1	6	0	27
2 - 4 years old	3	2	0	6	4	1	2	2	2	2	0	2	26
5 - 12 years old	10	7	3	6	3	3	3	6	0	2	5	4	52
13 - 17 years old	5	2	3	5	1	0	1	2	2	0	1	1	23
18 - 29 years old	8	5	5	7	6	4	4	5	3	6	5	1	59
30 - 44 years old	11	5	7	6	2	4	2	5	8	6	4	5	65
45 - 59 years old	5	5	3	4	1	1	3	2	3	2	2	4	35
60 - 64 years old	0	0	0	1	0	0	0	1	0	0	0	0	2
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>50</b>	<b>27</b>	<b>22</b>	<b>37</b>	<b>18</b>	<b>16</b>	<b>16</b>	<b>24</b>	<b>20</b>	<b>19</b>	<b>23</b>	<b>17</b>	<b>289</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	42	2	14	6	9	5	10	6	12	12	14	11	143
African American	43	1	1	1	2	1	2	4	2	0	6	5	68
Hispanic	18	0	1	3	0	0	1	2	1	1	0	0	27
Asian American	1	0	0	0	0	0	0	0	0	0	0	0	1
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	1	1
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	1	1	0	0	0	0	0	0	0	0	0	2
<b>TOTAL</b>	<b>104</b>	<b>4</b>	<b>17</b>	<b>10</b>	<b>11</b>	<b>6</b>	<b>13</b>	<b>12</b>	<b>15</b>	<b>13</b>	<b>20</b>	<b>17</b>	<b>242</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0
2 - 4 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
5 - 12 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
13 - 17 years old	0	0	0	0	0	1	1	0	0	0	0	0	2
18 - 29 years old	63	2	4	7	3	0	2	5	5	1	10	6	108
30 - 44 years old	36	1	10	3	3	4	8	4	4	4	5	8	90
45 - 59 years old	5	1	3	0	5	1	2	2	5	6	4	3	37
60 - 64 years old	0	0	0	0	0	0	0	0	0	1	1	0	2
65 + years old	0	0	0	0	0	0	0	1	1	1	0	0	3
<b>TOTAL</b>	<b>104</b>	<b>4</b>	<b>17</b>	<b>10</b>	<b>11</b>	<b>6</b>	<b>13</b>	<b>12</b>	<b>15</b>	<b>13</b>	<b>20</b>	<b>17</b>	<b>242</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		23	1	9	3	12	3	9	2	2	8	2	5	79
Women		16	6	5	7	12	6	15	10	5	5	4	11	102
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>39</b>	<b>7</b>	<b>14</b>	<b>10</b>	<b>24</b>	<b>9</b>	<b>24</b>	<b>12</b>	<b>7</b>	<b>13</b>	<b>6</b>	<b>16</b>	<b>181</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		77	46	21	31	21	21	48	49	58	38	51	60	521
Men		1	1	3	3	2	32	0	0	3	6	0	0	51
<b>TOTAL</b>		<b>78</b>	<b>47</b>	<b>24</b>	<b>34</b>	<b>23</b>	<b>53</b>	<b>48</b>	<b>49</b>	<b>61</b>	<b>44</b>	<b>51</b>	<b>60</b>	<b>572</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		18	0	8	1	1	3	8	2	1	8	2	5	57
Women		64	21	20	17	26	15	26	31	10	11	13	17	271
Men		1	0	8	1	2	1	3	1	0	0	0	0	17
<b>Total Face-to-face Counseling</b>		<b>83</b>	<b>21</b>	<b>36</b>	<b>19</b>	<b>29</b>	<b>19</b>	<b>37</b>	<b>34</b>	<b>11</b>	<b>19</b>	<b>15</b>	<b>22</b>	<b>345</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		13	1	9	3	12	3	9	2	2	8	2	5	69
Women		13	6	5	7	12	6	7	10	5	5	4	11	91
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>26</b>	<b>7</b>	<b>14</b>	<b>10</b>	<b>24</b>	<b>9</b>	<b>16</b>	<b>12</b>	<b>7</b>	<b>13</b>	<b>6</b>	<b>16</b>	<b>160</b>
<b>Outreach TANF</b>														
Children (under 18)		2	0	4	5	0	8	2	8	3	5	4	3	44
Women		1	0	1	16	0	4	1	7	3	3	4	2	42
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>3</b>	<b>0</b>	<b>5</b>	<b>21</b>	<b>0</b>	<b>12</b>	<b>3</b>	<b>15</b>	<b>6</b>	<b>8</b>	<b>8</b>	<b>5</b>	<b>86</b>
<b>Total TANF</b>		<b>29</b>	<b>7</b>	<b>19</b>	<b>31</b>	<b>24</b>	<b>21</b>	<b>19</b>	<b>27</b>	<b>13</b>	<b>21</b>	<b>14</b>	<b>21</b>	<b>246</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		18	0	7	4	6	3	0	2	0	9	7	0	56
Women		28	34	14	16	18	23	9	10	7	12	5	7	183
Men		2	1	0	1	1	0	0	0	0	0	0	0	5
<b>TOTAL</b>		<b>48</b>	<b>35</b>	<b>21</b>	<b>21</b>	<b>25</b>	<b>26</b>	<b>9</b>	<b>12</b>	<b>7</b>	<b>21</b>	<b>12</b>	<b>7</b>	<b>244</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	3	0	1	2	3	2	3	0	2	3	0	2	21
2 - 4 years old	6	1	2	1	3	0	1	3	0	2	1	2	22
5 - 12 years old	4	0	3	0	4	1	2	2	0	1	1	1	19
13 - 17 years old	0	0	1	1	1	0	0	0	0	0	0	0	3
<b>TOTAL</b>	<b>13</b>	<b>1</b>	<b>7</b>	<b>4</b>	<b>11</b>	<b>3</b>	<b>6</b>	<b>5</b>	<b>2</b>	<b>6</b>	<b>2</b>	<b>5</b>	<b>65</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	582	407	322	501	488	553	546	556	541	363	282	281	5,422
Alternate Accommodations	0	0	0	0	0	1	0	0	0	0	0	0	1
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	220.00	232.75	179.25	239.25	207.50	199.75	265.00	304.25	357.75	232.50	169.00	147.25	2,754.25
Hotline Calls	78	81	65	56	77	72	100	82	89	80	108	115	1,003
Information and Referral	144	100	174	101	109	129	120	129	137	243	373	403	2,162

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	73	80	17	20	20	40	65	57	59	56	64	74	625
Face-Face	64	25	31	20	35	23	31	25	13	11	12	16	306
<b>TOTAL</b>	<b>137</b>	<b>105</b>	<b>48</b>	<b>40</b>	<b>55</b>	<b>63</b>	<b>96</b>	<b>82</b>	<b>72</b>	<b>67</b>	<b>76</b>	<b>90</b>	<b>931</b>

COMMUNITY EDUCATION	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>													
Units	1	1	0	2	1	0	0	1	1	2	6	0	15
Attendance	26	8	0	110	40	0	0	100	21	26	85	0	416
<b>Media</b>													
Units	0	2	1	0	2	1	2	2	0	1	0	1	12
<b>PROFESSIONAL TRAINING</b>													
Units	4	1	3	1	0	2	2	0	2	0	2	2	19
Attendance	34	9	34	50	0	26	30	0	16	0	44	24	267

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	9	8	6	6	5	9	10	10	6	8	5	2	84
Safety Plans ES 72 hrs.	9	8	6	6	5	9	10	10	6	8	5	2	84
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	14	4	7	6	8	7	11	9	5	1	1	8	81
African American	15	1	4	2	0	0	9	1	0	5	3	4	44
Hispanic	10	2	3	0	12	0	3	2	2	7	1	2	44
Asian American	0	0	0	0	2	2	0	0	0	0	0	0	4
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	1	0	1
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	2	2	0	1	0	0	0	0	2	7
<b>TOTAL</b>	<b>39</b>	<b>7</b>	<b>14</b>	<b>10</b>	<b>24</b>	<b>9</b>	<b>24</b>	<b>12</b>	<b>7</b>	<b>13</b>	<b>6</b>	<b>16</b>	<b>181</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	3	0	1	2	4	2	3	0	2	3	0	2	22
2 - 4 years old	8	1	2	1	3	0	4	0	0	4	1	2	26
5 - 12 years old	11	0	4	0	4	0	2	2	0	1	1	1	26
13 - 17 years old	1	0	2	0	1	1	0	0	0	0	0	0	5
18 - 29 years old	6	3	2	2	6	0	7	1	2	4	1	4	38
30 - 44 years old	9	1	1	3	3	3	3	5	1	1	2	4	36
45 - 59 years old	0	2	1	1	2	3	4	4	2	0	0	3	22
60 - 64 years old	0	0	0	0	1	0	1	0	0	0	1	0	3
65 + years old	1	0	1	1	0	0	0	0	0	0	0	0	3
<b>TOTAL</b>	<b>39</b>	<b>7</b>	<b>14</b>	<b>10</b>	<b>24</b>	<b>9</b>	<b>24</b>	<b>12</b>	<b>7</b>	<b>13</b>	<b>6</b>	<b>16</b>	<b>181</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	29	14	18	12	13	9	14	16	3	5	8	3	144
African American	5	1	1	0	0	0	0	0	0	1	0	1	9
Hispanic	15	2	2	0	3	1	1	4	1	0	1	2	32
Asian American	0	0	1	0	0	0	0	1	0	0	0	0	2
Native American	0	0	0	0	0	0	0	1	0	0	0	0	1
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	1	0	0	0	1
Other	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>49</b>	<b>17</b>	<b>22</b>	<b>12</b>	<b>16</b>	<b>10</b>	<b>15</b>	<b>22</b>	<b>5</b>	<b>6</b>	<b>9</b>	<b>6</b>	<b>189</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0
2 - 4 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
5 - 12 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
13 - 17 years old	0	0	0	1	0	0	0	0	0	0	0	0	1
18 - 29 years old	14	3	3	5	2	2	5	8	3	1	2	3	51
30 - 44 years old	17	8	11	4	10	6	4	10	2	4	4	2	82
45 - 59 years old	16	5	8	2	4	1	6	2	0	1	3	1	49
60 - 64 years old	1	1	0	0	0	1	0	1	0	0	0	0	4
65 + years old	1	0	0	0	0	0	0	1	0	0	0	0	2
<b>TOTAL</b>	<b>49</b>	<b>17</b>	<b>22</b>	<b>12</b>	<b>16</b>	<b>10</b>	<b>15</b>	<b>22</b>	<b>5</b>	<b>6</b>	<b>9</b>	<b>6</b>	<b>189</b>



SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		6	10	16	10	11	4	0	5	2	7	8	8	87
Women		3	11	8	10	4	6	2	5	3	11	8	5	76
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>9</b>	<b>21</b>	<b>24</b>	<b>20</b>	<b>15</b>	<b>10</b>	<b>2</b>	<b>10</b>	<b>5</b>	<b>18</b>	<b>16</b>	<b>13</b>	<b>163</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	1	0	1	0	6	1	5	0	14
Women		25	71	48	51	47	40	35	38	56	0	20	25	456
Men		0	0	3	0	0	2	1	1	0	0	0	0	7
<b>TOTAL</b>		<b>25</b>	<b>71</b>	<b>51</b>	<b>51</b>	<b>48</b>	<b>42</b>	<b>37</b>	<b>39</b>	<b>62</b>	<b>1</b>	<b>25</b>	<b>25</b>	<b>477</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		10	10	16	12	25	7	1	5	7	9	8	20	130
Women		10	15	13	12	11	8	6	7	19	16	16	25	158
Men		0	0	1	0	0	0	0	0	0	0	0	0	1
<b>Total Face-to-face Counseling</b>		<b>20</b>	<b>25</b>	<b>30</b>	<b>24</b>	<b>36</b>	<b>15</b>	<b>7</b>	<b>12</b>	<b>26</b>	<b>25</b>	<b>24</b>	<b>45</b>	<b>289</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		0	10	14	10	11	4	0	5	2	7	8	12	83
Women		0	6	5	7	3	3	0	3	1	4	4	3	39
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>0</b>	<b>16</b>	<b>19</b>	<b>17</b>	<b>14</b>	<b>7</b>	<b>0</b>	<b>8</b>	<b>3</b>	<b>11</b>	<b>12</b>	<b>15</b>	<b>122</b>
<b>Outreach TANF</b>														
Children (under 18)		0	0	0	2	8	0	0	0	4	2	0	36	52
Women		3	0	3	2	1	1	0	0	4	4	6	13	37
Men		0	0	0	0	0	0	0	0	8	0	0	0	8
<b>Subtotal</b>		<b>3</b>	<b>0</b>	<b>3</b>	<b>4</b>	<b>9</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>16</b>	<b>6</b>	<b>6</b>	<b>49</b>	<b>97</b>
<b>Total TANF</b>		<b>3</b>	<b>16</b>	<b>22</b>	<b>21</b>	<b>23</b>	<b>8</b>	<b>0</b>	<b>8</b>	<b>19</b>	<b>17</b>	<b>18</b>	<b>64</b>	<b>219</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		6	11	20	12	18	5	6	5	21	12	7	12	135
Women		2	6	14	16	8	12	10	7	14	9	15	16	129
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>8</b>	<b>17</b>	<b>34</b>	<b>28</b>	<b>26</b>	<b>17</b>	<b>16</b>	<b>12</b>	<b>35</b>	<b>21</b>	<b>22</b>	<b>28</b>	<b>264</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	0	1	2	3	1	1	0	1	2	1	0	0	12
2 - 4 years old	0	4	1	5	4	2	0	1	1	4	3	3	28
5 - 12 years old	7	5	8	3	14	4	0	1	2	2	5	15	66
13 - 17 years old	3	0	0	1	6	0	1	1	1	1	0	2	16
<b>TOTAL</b>	<b>10</b>	<b>10</b>	<b>11</b>	<b>12</b>	<b>25</b>	<b>7</b>	<b>1</b>	<b>4</b>	<b>6</b>	<b>8</b>	<b>8</b>	<b>20</b>	<b>122</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	97	220	446	411	329	374	169	100	170	225	173	116	2,830
Alternate Accommodations	0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	259.00	502.00	380.00	457.25	424.00	439.00	427.50	401.50	368.50	259.00	251.00	274.25	4,443.00
Hotline Calls	43	75	64	85	81	81	21	30	21	41	40	37	619
Information and Referral	58	143	95	78	113	73	98	72	98	67	182	567	1,644

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	43	73	31	26	43	37	32	52	48	27	42	35	489
Face-Face	35	75	88	78	173	75	58	59	46	63	70	16	836
<b>TOTAL</b>	<b>78</b>	<b>148</b>	<b>119</b>	<b>104</b>	<b>216</b>	<b>112</b>	<b>90</b>	<b>111</b>	<b>94</b>	<b>90</b>	<b>112</b>	<b>51</b>	<b>1,325</b>

COMMUNITY EDUCATION	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>													
Units	10	3	11	15	8	9	3	7	8	7	1	6	88
Attendance	699	214	359	552	164	6,195	590	545	473	1,843	40	181	11,855
<b>Media</b>													
Units	3	2	2	4	9	7	6	28	6	6	4	3	80
<b>PROFESSIONAL TRAINING</b>													
Units	0	1	1	6	3	3	0	1	2	2	1	0	20
Attendance	0	3	1	92	85	26	0	2	39	75	15	0	338

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	1	6	6	6	8	5	8	4	4	7	8	5	68
Safety Plans ES 72 hrs.	1	6	6	6	8	5	8	4	4	7	8	5	68
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	3	14	16	12	13	6	2	4	2	8	4	2	86
African American	5	1	2	1	0	1	0	2	0	2	5	2	21
Hispanic	1	6	0	6	0	0	0	0	0	3	1	9	26
Asian American	0	0	0	0	0	0	0	0	0	1	0	0	1
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	1	0	0	1
Haitian	0	0	6	0	0	0	0	0	0	1	0	0	7
Other	0	0	0	1	2	3	0	4	3	2	6	0	21
<b>TOTAL</b>	<b>9</b>	<b>21</b>	<b>24</b>	<b>20</b>	<b>15</b>	<b>10</b>	<b>2</b>	<b>10</b>	<b>5</b>	<b>18</b>	<b>16</b>	<b>13</b>	<b>163</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	0	1	2	3	0	1	0	1	2	0	0	0	10
2 - 4 years old	0	4	3	4	1	2	0	2	0	4	3	3	26
5 - 12 years old	5	5	11	2	6	1	0	1	0	2	5	5	43
13 - 17 years old	1	0	0	1	4	0	0	1	0	1	0	0	8
18 - 29 years old	1	5	3	4	2	2	1	1	1	5	3	2	30
30 - 44 years old	2	3	4	6	2	4	1	2	1	2	3	3	33
45 - 59 years old	0	3	1	0	0	0	0	1	1	4	2	0	12
60 - 64 years old	0	0	0	0	0	0	0	1	0	0	0	0	1
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>9</b>	<b>21</b>	<b>24</b>	<b>20</b>	<b>15</b>	<b>10</b>	<b>2</b>	<b>10</b>	<b>5</b>	<b>18</b>	<b>16</b>	<b>13</b>	<b>163</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	6	4	5	3	10	4	4	0	17	3	6	16	78
African American	0	0	0	0	2	1	0	0	1	3	2	4	13
Hispanic	2	0	1	1	0	0	0	1	3	1	0	11	20
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	9	0	1	1	0	0	0	1	12
<b>TOTAL</b>	<b>8</b>	<b>4</b>	<b>6</b>	<b>4</b>	<b>21</b>	<b>5</b>	<b>5</b>	<b>2</b>	<b>21</b>	<b>7</b>	<b>8</b>	<b>32</b>	<b>123</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	0	0	0	0	1	0	0	0	0	0	0	0	1
2 - 4 years old	0	0	0	1	3	0	0	0	1	0	0	0	5
5 - 12 years old	2	0	0	1	8	3	0	0	2	2	0	10	28
13 - 17 years old	2	1	0	0	2	0	1	0	2	0	0	2	10
18 - 29 years old	3	3	3	1	3	1	2	1	5	1	2	8	33
30 - 44 years old	1	0	3	1	3	1	1	0	8	1	3	7	29
45 - 59 years old	0	0	0	0	1	0	1	1	3	3	3	5	17
60 - 64 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>8</b>	<b>4</b>	<b>6</b>	<b>4</b>	<b>21</b>	<b>5</b>	<b>5</b>	<b>2</b>	<b>21</b>	<b>7</b>	<b>8</b>	<b>32</b>	<b>123</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		11	32	36	9	16	14	21	20	26	8	14	15	222
Women		35	32	22	18	16	19	17	12	15	14	15	15	230
Men		0	1	0	0	1	0	0	0	0	0	0	0	2
<b>TOTAL</b>		<b>46</b>	<b>65</b>	<b>58</b>	<b>27</b>	<b>33</b>	<b>33</b>	<b>38</b>	<b>32</b>	<b>41</b>	<b>22</b>	<b>29</b>	<b>30</b>	<b>454</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		102	112	77	71	49	62	69	61	78	47	55	57	840
Men		0	1	1	0	0	0	0	0	0	0	0	0	2
<b>TOTAL</b>		<b>102</b>	<b>113</b>	<b>78</b>	<b>71</b>	<b>49</b>	<b>62</b>	<b>69</b>	<b>61</b>	<b>78</b>	<b>47</b>	<b>55</b>	<b>57</b>	<b>842</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		4	14	19	8	12	13	10	0	13	6	5	5	109
Women		133	77	77	62	49	51	52	38	61	57	46	57	760
Men		0	1	1	1	2	0	1	0	2	0	0	1	9
<b>Total Face-to-face Counseling</b>		<b>137</b>	<b>92</b>	<b>97</b>	<b>71</b>	<b>63</b>	<b>64</b>	<b>63</b>	<b>38</b>	<b>76</b>	<b>63</b>	<b>51</b>	<b>63</b>	<b>878</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		13	31	34	9	16	14	17	20	25	10	16	19	224
Women		13	18	11	10	12	13	9	10	10	7	8	15	136
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>26</b>	<b>49</b>	<b>45</b>	<b>19</b>	<b>28</b>	<b>27</b>	<b>26</b>	<b>30</b>	<b>35</b>	<b>17</b>	<b>24</b>	<b>34</b>	<b>360</b>
<b>Outreach TANF</b>														
Children (under 18)		97	35	64	38	29	27	52	50	47	52	33	16	540
Women		59	25	36	23	21	16	20	18	20	27	14	12	291
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>156</b>	<b>60</b>	<b>100</b>	<b>61</b>	<b>50</b>	<b>43</b>	<b>72</b>	<b>68</b>	<b>67</b>	<b>79</b>	<b>47</b>	<b>28</b>	<b>831</b>
<b>Total TANF</b>		<b>182</b>	<b>109</b>	<b>145</b>	<b>80</b>	<b>78</b>	<b>70</b>	<b>98</b>	<b>98</b>	<b>102</b>	<b>96</b>	<b>71</b>	<b>62</b>	<b>1,191</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		17	23	23	10	24	16	24	14	19	17	10	12	209
Women		69	62	78	70	75	54	59	56	38	57	55	102	775
Men		0	0	0	0	2	0	1	0	1	0	0	0	4
<b>TOTAL</b>		<b>86</b>	<b>85</b>	<b>101</b>	<b>80</b>	<b>101</b>	<b>70</b>	<b>84</b>	<b>70</b>	<b>58</b>	<b>74</b>	<b>65</b>	<b>114</b>	<b>988</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	3	5	3	2	3	1	5	2	6	1	4	3	38
2 - 4 years old	4	5	5	4	5	1	9	3	5	3	3	1	48
5 - 12 years old	3	13	7	2	5	5	5	7	8	1	4	4	64
13 - 17 years old	1	3	2	1	3	2	0	2	3	2	1	1	21
<b>TOTAL</b>	<b>11</b>	<b>26</b>	<b>17</b>	<b>9</b>	<b>16</b>	<b>9</b>	<b>19</b>	<b>14</b>	<b>22</b>	<b>7</b>	<b>12</b>	<b>9</b>	<b>171</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	661	745	1,069	782	533	472	446	447	732	859	520	821	8,087
Alternate Accommodations	0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	442.75	402.50	409.50	326.25	349.00	299.00	334.00	332.50	385.00	464.75	341.50	347.75	4,434.50
Hotline Calls	74	87	43	58	38	50	59	54	73	50	51	61	698
Information and Referral	445	501	454	483	392	250	325	350	421	300	217	192	4,330

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	63	67	33	45	45	24	51	39	58	27	39	41	532
Face-Face	133	79	77	60	50	37	52	36	63	71	46	57	761
<b>TOTAL</b>	<b>196</b>	<b>146</b>	<b>110</b>	<b>105</b>	<b>95</b>	<b>61</b>	<b>103</b>	<b>75</b>	<b>121</b>	<b>98</b>	<b>85</b>	<b>98</b>	<b>1,293</b>

COMMUNITY EDUCATION	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>													
Units	4	7	7	9	5	6	6	8	8	4	9	44	117
Attendance	35	154	64	89	31	56	24	83	85	12	466	55	1,154
<b>Media</b>													
Units	0	0	0	0	1	0	0	2	2	2	1	0	8
<b>PROFESSIONAL TRAINING</b>													
Units	1	5	1	5	1	0	0	0	3	1	0	0	17
Attendance	14	93	17	135	5	0	0	0	61	0	0	0	325

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	30	27	18	15	18	17	13	9	9	11	11	15	193
Safety Plans ES 72 hrs.	30	27	18	15	18	17	13	8	9	11	11	15	192
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	89%	100%	100%	100%	100%	99%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	23	32	16	9	13	15	14	9	10	17	17	10	185
African American	20	19	35	16	12	16	17	17	17	2	2	16	189
Hispanic	2	7	4	1	4	0	0	3	11	0	3	4	39
Asian American	0	0	0	0	2	0	0	0	0	0	1	0	3
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	3	0	0	0	0	1	0	0	0	0	0	4
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	1	4	3	1	2	2	6	3	3	3	6	0	34
<b>TOTAL</b>	<b>46</b>	<b>65</b>	<b>58</b>	<b>27</b>	<b>33</b>	<b>33</b>	<b>38</b>	<b>32</b>	<b>41</b>	<b>22</b>	<b>29</b>	<b>30</b>	<b>454</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	3	6	8	2	3	4	5	5	7	2	4	5	54
2 - 4 years old	4	8	9	4	5	2	11	5	7	2	4	3	64
5 - 12 years old	3	15	16	2	5	6	5	8	8	2	5	6	81
13 - 17 years old	1	3	3	1	3	2	0	2	4	2	1	1	23
18 - 29 years old	15	11	7	6	11	6	8	7	3	5	7	4	90
30 - 44 years old	16	12	11	9	5	13	7	4	10	4	4	10	105
45 - 59 years old	4	10	4	3	1	0	2	1	1	5	3	1	35
60 - 64 years old	0	0	0	0	0	0	0	0	1	0	1	0	2
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>46</b>	<b>65</b>	<b>58</b>	<b>27</b>	<b>33</b>	<b>33</b>	<b>38</b>	<b>32</b>	<b>41</b>	<b>22</b>	<b>29</b>	<b>30</b>	<b>454</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	78	39	43	29	27	22	31	18	35	26	23	29	400
African American	13	4	10	6	5	6	4	3	9	10	5	7	82
Hispanic	2	2	4	3	1	1	1	2	0	3	3	4	26
Asian American	1	0	0	2	0	1	0	2	1	2	0	2	11
Native American	1	0	0	5	0	2	0	1	3	2	0	1	15
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	1	0	0	1	0	0	0	2	0	0	0	0	4
<b>TOTAL</b>	<b>96</b>	<b>45</b>	<b>57</b>	<b>46</b>	<b>33</b>	<b>32</b>	<b>36</b>	<b>28</b>	<b>48</b>	<b>43</b>	<b>31</b>	<b>43</b>	<b>538</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0
2 - 4 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
5 - 12 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
13 - 17 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
18 - 29 years old	45	14	22	16	12	9	16	11	21	23	15	16	220
30 - 44 years old	35	21	29	18	14	19	15	15	18	14	10	19	227
45 - 59 years old	13	8	4	11	7	4	3	2	9	6	6	7	80
60 - 64 years old	2	2	2	1	0	0	2	0	0	0	0	1	10
65 + years old	1	0	0	0	0	0	0	0	0	0	0	0	1
<b>TOTAL</b>	<b>96</b>	<b>45</b>	<b>57</b>	<b>46</b>	<b>33</b>	<b>32</b>	<b>36</b>	<b>28</b>	<b>48</b>	<b>43</b>	<b>31</b>	<b>43</b>	<b>538</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		34	43	35	41	25	17	16	29	20	22	24	37	<b>343</b>
Women		39	38	38	31	29	18	26	29	29	31	23	35	<b>366</b>
Men		0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>TOTAL</b>		<b>73</b>	<b>81</b>	<b>73</b>	<b>72</b>	<b>54</b>	<b>35</b>	<b>42</b>	<b>58</b>	<b>49</b>	<b>53</b>	<b>47</b>	<b>72</b>	<b>709</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	1	0	0	<b>1</b>
Women		559	408	100	122	93	125	108	149	48	58	25	28	<b>1,823</b>
Men		0	0	0	0	0	0	0	4	1	4	1	1	<b>11</b>
<b>TOTAL</b>		<b>559</b>	<b>408</b>	<b>100</b>	<b>122</b>	<b>93</b>	<b>125</b>	<b>108</b>	<b>153</b>	<b>49</b>	<b>63</b>	<b>26</b>	<b>29</b>	<b>1,835</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		0	0	8	31	0	33	16	0	0	0	1	0	<b>89</b>
Women		399	320	424	348	209	339	258	285	331	336	289	329	<b>3,867</b>
Men		60	51	70	54	30	49	49	50	52	44	43	48	<b>600</b>
<b>Total Face-to-face Counseling</b>		<b>459</b>	<b>371</b>	<b>502</b>	<b>433</b>	<b>239</b>	<b>421</b>	<b>323</b>	<b>335</b>	<b>383</b>	<b>380</b>	<b>333</b>	<b>377</b>	<b>4,556</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		37	42	51	41	25	13	13	28	20	25	23	40	<b>358</b>
Women		32	37	36	31	28	16	26	27	27	32	25	37	<b>354</b>
Men		0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Subtotal</b>		<b>69</b>	<b>79</b>	<b>87</b>	<b>72</b>	<b>53</b>	<b>29</b>	<b>39</b>	<b>55</b>	<b>47</b>	<b>57</b>	<b>48</b>	<b>77</b>	<b>712</b>
<b>Outreach TANF</b>														
Children (under 18)		0	0	0	290	245	0	295	284	321	265	288	369	<b>2,357</b>
Women		209	159	161	157	92	130	110	124	129	137	114	156	<b>1,678</b>
Men		0	20	11	16	8	13	15	14	14	14	12	18	<b>155</b>
<b>Subtotal</b>		<b>209</b>	<b>179</b>	<b>172</b>	<b>463</b>	<b>345</b>	<b>143</b>	<b>420</b>	<b>422</b>	<b>464</b>	<b>416</b>	<b>414</b>	<b>543</b>	<b>4,190</b>
<b>Total TANF</b>		<b>278</b>	<b>258</b>	<b>259</b>	<b>535</b>	<b>398</b>	<b>172</b>	<b>459</b>	<b>477</b>	<b>511</b>	<b>473</b>	<b>462</b>	<b>620</b>	<b>4,902</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		24	43	48	51	51	33	73	0	3	2	1	2	<b>331</b>
Women		428	106	93	322	310	107	307	317	231	258	306	305	<b>3,090</b>
Men		70	0	0	46	34	1	39	56	49	44	45	31	<b>415</b>
<b>TOTAL</b>		<b>522</b>	<b>149</b>	<b>141</b>	<b>419</b>	<b>395</b>	<b>141</b>	<b>419</b>	<b>373</b>	<b>283</b>	<b>304</b>	<b>352</b>	<b>338</b>	<b>3,836</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	5	10	7	6	1	6	4	0	0	0	0	0	
2 - 4 years old	6	11	8	8	4	3	7	3	4	0	0	0	
5 - 12 years old	17	18	5	12	7	7	5	17	4	0	0	0	
13 - 17 years old	6	4	5	5	1	1	0	3	6	0	0	0	
<b>TOTAL</b>	<b>34</b>	<b>43</b>	<b>25</b>	<b>31</b>	<b>13</b>	<b>17</b>	<b>16</b>	<b>23</b>	<b>14</b>	<b>0</b>	<b>0</b>	<b>0</b>	

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	2,709	2,372	2,352	2,084	2,374	2,774	1,924	1,624	1,926	1,837	1,979	2,131	26,086
Alternate Accommodations	21	0	57	4	4	1	3	1	0	3	0	1	95
Shelter Beyond Capacity	5	7	19	10	1	8	0	0	0	0	0	0	50
Counseling Hours	918.00	557.00	1,425.00	659.00	522.00	978.00	736.00	905.00	1,027.00	1,091.50	1,056.25	1,074.75	10,949.50
Hotline Calls	473	358	727	394	340	736	325	307	285	284	222	249	4,700
Information and Referral	1,501	1,026	1,835	1,627	1,448	1,617	1,260	1,534	1,793	1,821	1,697	1,785	18,944

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	347	178	269	123	110	143	104	224	118	170	150	187	2,123
Face-Face	362	338	430	342	248	314	318	347	394	25	22	30	3,170
<b>TOTAL</b>	<b>709</b>	<b>516</b>	<b>699</b>	<b>465</b>	<b>358</b>	<b>457</b>	<b>422</b>	<b>571</b>	<b>512</b>	<b>195</b>	<b>172</b>	<b>217</b>	

COMMUNITY EDUCATION	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>													
Units	7	13	8	13	13	5	5	5	3	12	9	11	104
Attendance	142	229	143	256	315	133	177	91	77	661	260	512	2,996
<b>Media</b>													
Units	2	3	18	14	4	2	7	5	3	10	5	4	77
<b>PROFESSIONAL TRAINING</b>													
Units	4	3	3	5	3	2	4	2	2	1	0	0	29
Attendance	61	38	35	72	57	30	54	13	50	57	0	0	467

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	29	37	29	22	27	17	27	28	19	20	18	28	301
Safety Plans ES 72 hrs.	29	37	29	22	27	17	27	28	19	20	18	28	301
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
Caucasian	15	33	12	15	7	5	9	10	12	9	9	13	149
African American	29	25	23	17	17	23	12	26	14	24	3	19	232
Hispanic	24	13	31	38	21	5	16	16	21	13	30	36	264
Asian American	0	1	0	1	5	0	0	0	0	0	1	0	8
Native American	0	5	0	0	4	0	0	0	1	0	0	0	10
Middle Eastern	0	0	0	0	0	0	0	2	0	0	0	0	2
Haitian	0	2	5	0	0	2	0	1	0	7	0	2	19
Other	5	2	2	1	0	0	5	3	1	0	4	2	25
<b>TOTAL</b>	<b>73</b>	<b>81</b>	<b>73</b>	<b>72</b>	<b>54</b>	<b>35</b>	<b>42</b>	<b>58</b>	<b>49</b>	<b>53</b>	<b>47</b>	<b>72</b>	<b>709</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
0 - 23 months old	5	10	12	8	3	6	4	6	6	4	7	12	83
2 - 4 years old	6	11	15	10	7	3	7	3	4	9	6	14	95
5 - 12 years old	17	18	6	18	13	7	5	17	4	4	7	8	124
13 - 17 years old	6	4	2	5	2	1	0	3	6	5	4	3	41
18 - 29 years old	12	13	17	13	10	4	12	9	12	11	9	12	134
30 - 44 years old	18	18	11	12	15	9	11	14	10	15	11	15	159
45 - 59 years old	9	7	8	6	3	5	2	6	7	5	3	8	69
60 - 64 years old	0	0	2	0	1	0	1	0	0	0	0	0	4
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>73</b>	<b>81</b>	<b>73</b>	<b>72</b>	<b>54</b>	<b>35</b>	<b>42</b>	<b>58</b>	<b>49</b>	<b>53</b>	<b>47</b>	<b>72</b>	<b>709</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
Caucasian	130	96	165	104	65	97	89	93	98	104	96	100	1,237
African American	85	88	110	84	58	77	75	89	99	94	80	86	1,025
Hispanic	138	105	136	142	76	120	88	89	124	116	109	122	1,365
Asian American	0	3	6	5	2	3	3	1	3	4	1	6	37
Native American	5	1	1	1	1	0	1	0	1	1	1	3	16
Middle Eastern	0	0	0	0	0	1	2	7	6	3	1	2	22
Haitian	0	3	3	0	0	2	5	6	10	6	6	11	52
Other	9	4	16	6	14	30	18	13	17	20	19	16	182
<b>TOTAL</b>	<b>367</b>	<b>300</b>	<b>437</b>	<b>342</b>	<b>216</b>	<b>330</b>	<b>281</b>	<b>298</b>	<b>358</b>	<b>348</b>	<b>313</b>	<b>346</b>	<b>3,936</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
0 - 23 months old	0	9	0	0	0	0	0	0	0	0	0	1	10
2 - 4 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
5 - 12 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
13 - 17 years old	2	0	5	0	0	0	1	0	0	0	1	0	9
18 - 29 years old	135	179	159	146	80	128	104	121	144	132	122	145	1,595
30 - 44 years old	154	73	190	133	93	148	130	127	150	153	131	149	1,631
45 - 59 years old	60	25	74	49	39	50	43	46	52	51	49	45	583
60 - 64 years old	16	9	5	8	1	3	2	2	6	7	3	5	67
65 + years old	0	5	4	6	3	1	1	2	6	5	7	1	41
<b>TOTAL</b>	<b>367</b>	<b>300</b>	<b>437</b>	<b>342</b>	<b>216</b>	<b>330</b>	<b>281</b>	<b>298</b>	<b>358</b>	<b>348</b>	<b>313</b>	<b>346</b>	<b>3,936</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		23	9	9	8	4	6	7	3	9	1	15	11	105
Women		28	13	12	14	5	6	6	6	14	10	12	15	141
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>51</b>	<b>22</b>	<b>21</b>	<b>22</b>	<b>9</b>	<b>12</b>	<b>13</b>	<b>9</b>	<b>23</b>	<b>11</b>	<b>27</b>	<b>26</b>	<b>246</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		143	111	77	102	50	48	65	47	68	42	77	109	939
Men		6	5	3	3	3	1	0	4	5	2	0	6	38
<b>TOTAL</b>		<b>149</b>	<b>116</b>	<b>80</b>	<b>105</b>	<b>53</b>	<b>49</b>	<b>65</b>	<b>51</b>	<b>73</b>	<b>44</b>	<b>77</b>	<b>115</b>	<b>977</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		9	15	19	12	16	6	8	1	20	5	19	16	146
Women		47	136	107	105	47	44	36	24	37	33	34	45	695
Men		13	10	22	16	2	0	0	0	3	0	2	1	69
<b>Total Face-to-face Counseling</b>		<b>69</b>	<b>161</b>	<b>148</b>	<b>133</b>	<b>65</b>	<b>50</b>	<b>44</b>	<b>25</b>	<b>60</b>	<b>38</b>	<b>55</b>	<b>62</b>	<b>910</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		27	11	9	7	4	7	6	1	10	1	17	8	108
Women		12	15	11	5	3	3	6	1	10	3	11	6	86
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>39</b>	<b>26</b>	<b>20</b>	<b>12</b>	<b>7</b>	<b>10</b>	<b>12</b>	<b>2</b>	<b>20</b>	<b>4</b>	<b>28</b>	<b>14</b>	<b>194</b>
<b>Outreach TANF</b>														
Children (under 18)		4	8	8	3	7	5	8	5	21	12	28	21	130
Women		13	31	14	22	36	14	21	3	12	12	9	9	196
Men		0	1	1	0	2	0	0	0	0	0	2	0	6
<b>Subtotal</b>		<b>17</b>	<b>40</b>	<b>23</b>	<b>25</b>	<b>45</b>	<b>19</b>	<b>29</b>	<b>8</b>	<b>33</b>	<b>24</b>	<b>39</b>	<b>30</b>	<b>332</b>
<b>Total TANF</b>		<b>56</b>	<b>66</b>	<b>43</b>	<b>37</b>	<b>52</b>	<b>29</b>	<b>41</b>	<b>10</b>	<b>53</b>	<b>28</b>	<b>67</b>	<b>44</b>	<b>526</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		15	7	4	7	3	6	9	3	7	10	14	15	100
Women		37	38	86	38	12	9	76	10	25	83	65	22	501
Men		0	0	0	5	0	0	0	0	0	2	2	1	10
<b>TOTAL</b>		<b>52</b>	<b>45</b>	<b>90</b>	<b>50</b>	<b>15</b>	<b>15</b>	<b>85</b>	<b>13</b>	<b>32</b>	<b>95</b>	<b>81</b>	<b>38</b>	<b>611</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		0	0	0	3	1	2	0	2	3	0	3	2	16
2 - 4 years old		0	0	0	1	1	0	5	1	4	1	5	5	23
5 - 12 years old		6	4	9	4	3	5	2	0	8	2	6	3	52
13 - 17 years old		1	0	5	2	4	0	1	0	2	1	2	2	20
<b>TOTAL</b>		<b>7</b>	<b>4</b>	<b>14</b>	<b>10</b>	<b>9</b>	<b>7</b>	<b>8</b>	<b>3</b>	<b>17</b>	<b>4</b>	<b>16</b>	<b>12</b>	<b>111</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		796	1,056	818	815	434	563	399	279	573	451	481	760	7,425
Alternate Accommodations		0	0	0	0	3	0	19	54	27	19	29	57	208
Shelter Beyond Capacity		0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours		987.75	721.75	888.75	780.25	624.25	525.75	735.50	471.00	696.25	506.00	571.25	698.00	8,206.50
Hotline Calls		638	494	295	338	196	199	153	180	150	129	146	185	3,103
Information and Referral		2,763	2,754	2,285	2,256	1,098	831	733	926	983	610	587	805	16,631

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		63	120	99	83	60	52	61	92	90	66	97	138	1,021
Face-Face		118	140	109	96	51	43	47	38	57	12	54	28	793
<b>TOTAL</b>		<b>181</b>	<b>260</b>	<b>208</b>	<b>179</b>	<b>111</b>	<b>95</b>	<b>108</b>	<b>130</b>	<b>147</b>	<b>78</b>	<b>151</b>	<b>166</b>	<b>1,814</b>

COMMUNITY EDUCATION		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>														
Units		7	2	7	8	3	7	3	2	6	3	4	4	56
Attendance		122	28	348	516	242	665	187	82	300	75	276	219	3,060
<b>Media</b>														
Units		0	0	0	0	1	0	1	0	0	0	2	0	4
<b>PROFESSIONAL TRAINING</b>														
Units		1	1	5	4	3	1	0	1	2	0	1	0	19
Attendance		6	5	215	17	66	22	0	200	59	0	15	0	605

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		3	7	6	9	2	3	7	4	9	11	10	11	82
Safety Plans ES 72 hrs.		3	7	6	9	2	3	7	4	9	11	10	11	82
Performance Goal Reached		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	34	15	11	14	5	2	7	3	5	10	10	16	132
African American	11	6	5	1	1	3	2	3	9	1	11	6	59
Hispanic	6	1	5	6	3	6	3	0	9	0	1	0	40
Asian American	0	0	0	0	0	1	0	1	0	0	0	0	2
Native American	0	0	0	0	0	0	1	1	0	0	3	1	6
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	1	1
Haitian	0	0	0	0	0	0	0	0	0	0	1	2	3
Other	0	0	0	1	0	0	0	1	0	0	1	0	3
<b>TOTAL</b>	<b>51</b>	<b>22</b>	<b>21</b>	<b>22</b>	<b>9</b>	<b>12</b>	<b>13</b>	<b>9</b>	<b>23</b>	<b>11</b>	<b>27</b>	<b>26</b>	<b>246</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	4	1	4	3	1	3	0	2	3	0	3	2	26
2 - 4 years old	5	4	2	3	1	2	5	1	4	1	6	5	39
5 - 12 years old	7	4	3	2	2	1	2	0	1	0	5	3	30
13 - 17 years old	7	0	0	0	0	0	0	0	1	0	1	1	10
18 - 29 years old	9	7	5	6	3	3	2	1	5	2	9	5	57
30 - 44 years old	15	4	4	6	1	1	3	5	5	5	1	8	58
45 - 59 years old	4	2	3	2	1	2	1	0	4	3	2	2	26
60 - 64 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>51</b>	<b>22</b>	<b>21</b>	<b>22</b>	<b>9</b>	<b>12</b>	<b>13</b>	<b>9</b>	<b>23</b>	<b>11</b>	<b>27</b>	<b>26</b>	<b>246</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	35	58	70	60	37	18	28	16	23	21	17	18	401
African American	15	21	31	23	4	2	5	3	11	5	3	10	133
Hispanic	11	3	8	13	2	4	7	0	2	2	7	4	63
Asian American	1	0	0	0	0	1	0	0	0	0	0	0	2
Native American	0	0	0	0	0	0	0	0	0	0	1	0	1
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	7	7	1	8	0	0	0	0	1	0	0	4	28
<b>TOTAL</b>	<b>69</b>	<b>89</b>	<b>110</b>	<b>104</b>	<b>43</b>	<b>25</b>	<b>40</b>	<b>19</b>	<b>37</b>	<b>28</b>	<b>28</b>	<b>36</b>	<b>628</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	0	0	0	0	0	0	1	0	0	0	0	0	1
2 - 4 years old	0	1	0	0	0	0	2	0	0	0	0	0	3
5 - 12 years old	8	9	11	3	1	5	7	0	7	2	3	3	59
13 - 17 years old	2	5	7	7	4	0	2	1	3	2	2	2	37
18 - 29 years old	19	20	43	35	17	7	11	4	10	6	7	15	194
30 - 44 years old	29	38	34	39	12	11	11	8	12	10	11	9	224
45 - 59 years old	6	14	14	18	8	1	5	5	3	6	5	6	91
60 - 64 years old	2	0	0	0	1	0	1	0	1	1	0	0	6
65 + years old	3	2	1	2	0	1	0	1	1	1	0	1	13
<b>TOTAL</b>	<b>69</b>	<b>89</b>	<b>110</b>	<b>104</b>	<b>43</b>	<b>25</b>	<b>40</b>	<b>19</b>	<b>37</b>	<b>28</b>	<b>28</b>	<b>36</b>	<b>628</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>		42	17	21	6	11	25	5	4	11	18	8	10	<b>178</b>
Children (under 18)		42	17	21	6	11	25	5	4	11	18	8	10	
Women		36	14	17	11	13	17	12	8	16	19	10	9	<b>182</b>
Men		1	0	0	0	0	0	0	1	1	0	0	0	<b>3</b>
<b>TOTAL</b>		<b>79</b>	<b>31</b>	<b>38</b>	<b>17</b>	<b>24</b>	<b>42</b>	<b>17</b>	<b>13</b>	<b>28</b>	<b>37</b>	<b>18</b>	<b>19</b>	<b>363</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>		0	1	1	1	0	0	0	0	1	1	0	0	<b>5</b>
Children (under 18)		0	1	1	1	0	0	0	0	1	1	0	0	
Women		351	236	266	263	179	189	85	126	86	144	176	143	<b>2,244</b>
Men		1	53	32	28	8	20	5	9	4	10	9	3	<b>182</b>
<b>TOTAL</b>		<b>352</b>	<b>290</b>	<b>299</b>	<b>292</b>	<b>187</b>	<b>209</b>	<b>90</b>	<b>135</b>	<b>91</b>	<b>155</b>	<b>185</b>	<b>146</b>	<b>2,431</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>		56	30	38	15	38	38	21	25	26	26	18	16	<b>347</b>
Children (under 18)		56	30	38	15	38	38	21	25	26	26	18	16	
Women		191	79	91	83	73	76	103	67	85	72	71	68	<b>1,059</b>
Men		10	10	6	6	6	5	4	5	3	3	2	4	<b>64</b>
<b>Total Face-to-face Counseling</b>		<b>257</b>	<b>119</b>	<b>135</b>	<b>104</b>	<b>117</b>	<b>119</b>	<b>128</b>	<b>97</b>	<b>114</b>	<b>101</b>	<b>91</b>	<b>88</b>	<b>1,470</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>		13	8	19	6	11	26	5	4	11	12	7	10	<b>132</b>
<b>ES TANF</b>		13	8	19	6	11	26	5	4	11	12	7	10	
Children (under 18)		13	8	19	6	11	26	5	4	11	12	7	10	
Women		5	6	11	5	3	13	4	3	5	7	5	7	<b>74</b>
Men		0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Subtotal</b>		<b>18</b>	<b>14</b>	<b>30</b>	<b>11</b>	<b>14</b>	<b>39</b>	<b>9</b>	<b>7</b>	<b>16</b>	<b>19</b>	<b>12</b>	<b>17</b>	<b>206</b>
<b>Outreach TANF</b>		0	21	46	28	22	32	44	31	42	43	48	71	<b>428</b>
Children (under 18)		0	21	46	28	22	32	44	31	42	43	48	71	
Women		68	14	17	13	14	15	27	13	24	18	22	34	<b>279</b>
Men		0	0	1	1	0	0	1	1	0	1	0	0	<b>5</b>
<b>Subtotal</b>		<b>68</b>	<b>35</b>	<b>64</b>	<b>42</b>	<b>36</b>	<b>47</b>	<b>72</b>	<b>45</b>	<b>66</b>	<b>62</b>	<b>70</b>	<b>105</b>	<b>712</b>
<b>Total TANF</b>		<b>86</b>	<b>49</b>	<b>94</b>	<b>53</b>	<b>50</b>	<b>86</b>	<b>81</b>	<b>52</b>	<b>82</b>	<b>81</b>	<b>82</b>	<b>122</b>	<b>918</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>		3	17	22	13	13	27	42	34	28	34	17	23	<b>273</b>
Children (under 18)		3	17	22	13	13	27	42	34	28	34	17	23	
Women		11	22	21	31	54	83	41	74	50	21	107	80	<b>595</b>
Men		14	2	0	1	5	1	4	5	0	0	4	3	<b>39</b>
<b>TOTAL</b>		<b>28</b>	<b>41</b>	<b>43</b>	<b>45</b>	<b>72</b>	<b>111</b>	<b>87</b>	<b>113</b>	<b>78</b>	<b>55</b>	<b>128</b>	<b>106</b>	<b>907</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	1	2	0	0	1	1	1	0	2	2	0	2	12
2 - 4 years old	1	3	4	3	3	5	3	6	5	3	2	3	41
5 - 12 years old	11	12	14	6	14	16	7	10	7	12	13	10	132
13 - 17 years old	5	5	8	1	9	4	3	2	6	8	2	1	54
<b>TOTAL</b>	<b>18</b>	<b>22</b>	<b>26</b>	<b>10</b>	<b>27</b>	<b>26</b>	<b>14</b>	<b>18</b>	<b>20</b>	<b>25</b>	<b>17</b>	<b>16</b>	<b>239</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	1,650	1,348	1,370	1,278	928	1,528	1,309	903	573	784	1,004	941	13,616
Alternate Accommodations	30	0	0	0	33	22	27	27	3	0	8	16	166
Shelter Beyond Capacity	0	0	0	0	0	8	7	0	0	0	1	0	16
Counseling Hours	1,415.50	872.00	1,246.50	1,185.75	964.00	1,385.50	1,006.00	961.00	947.25	921.00	989.75	828.00	12,722.25
Hotline Calls	276	320	309	380	284	312	290	235	268	245	292	263	3,474
Information and Referral	566	636	651	765	580	652	782	680	746	589	720	632	7,999

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	89	52	51	62	50	65	65	77	82	81	100	86	860
Face-Face	53	68	97	81	91	90	109	72	94	17	22	54	848
<b>TOTAL</b>	<b>142</b>	<b>120</b>	<b>148</b>	<b>143</b>	<b>141</b>	<b>155</b>	<b>174</b>	<b>149</b>	<b>176</b>	<b>98</b>	<b>122</b>	<b>140</b>	<b>1,708</b>

COMMUNITY EDUCATION	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>													
Units	1	4	14	20	3	10	7	15	19	13	6	4	116
Attendance	9	492	1470	1237	65	816	65	466	396	677	465	69	6,227
<b>Media</b>													
Units	2	5	2	3	0	5	2	2	4	1	2	2	30
<b>PROFESSIONAL TRAINING</b>													
Units	2	2	0	26	3	4	5	2	7	3	4	4	62
Attendance	21	24	0	98	59	72	37	26	140	109	33	168	787

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	11	15	12	13	12	10	13	13	12	8	7	6	132
Safety Plans ES 72 hrs.	11	15	12	13	12	10	13	13	12	8	7	6	132
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	11	5	11	3	1	16	10	7	9	14	8	9	104
African American	13	8	7	2	6	6	0	2	6	4	0	3	57
Hispanic	47	18	14	12	16	13	2	4	12	19	10	6	173
Asian American	0	0	1	0	1	0	0	0	0	0	0	0	2
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	1	0	0	0	0	0	0	0	0	0	1
Other	8	0	4	0	0	7	5	0	1	0	0	1	26
<b>TOTAL</b>	<b>79</b>	<b>31</b>	<b>38</b>	<b>17</b>	<b>24</b>	<b>42</b>	<b>17</b>	<b>13</b>	<b>28</b>	<b>37</b>	<b>18</b>	<b>19</b>	<b>363</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	10	1	2	1	1	8	2	0	3	2	1	3	34
2 - 4 years old	10	5	2	3	1	10	3	3	5	3	2	3	50
5 - 12 years old	14	8	12	2	4	4	0	1	1	9	4	3	62
13 - 17 years old	8	3	5	0	5	3	0	0	3	4	1	1	33
18 - 29 years old	14	3	2	7	4	6	7	3	7	11	6	4	74
30 - 44 years old	18	9	12	3	8	5	4	4	6	6	4	3	82
45 - 59 years old	5	2	3	1	1	6	0	2	3	2	0	2	27
60 - 64 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
65 + years old	0	0	0	0	0	0	1	0	0	0	0	0	1
<b>TOTAL</b>	<b>79</b>	<b>31</b>	<b>38</b>	<b>17</b>	<b>24</b>	<b>42</b>	<b>17</b>	<b>13</b>	<b>28</b>	<b>37</b>	<b>18</b>	<b>19</b>	<b>363</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	74	42	24	26	26	25	27	31	20	26	23	18	362
African American	6	1	10	6	2	4	5	7	3	7	3	3	57
Hispanic	129	43	61	51	58	48	64	39	60	32	45	50	680
Asian American	1	2	0	0	2	0	0	1	1	0	0	0	7
Native American	1	0	1	0	0	0	0	0	0	0	0	0	2
Middle Eastern	0	0	0	1	0	0	0	0	0	0	0	0	1
Haitian	0	0	0	0	0	0	0	0	1	1	0	0	2
Other	18	5	10	5	5	4	19	6	2	2	4	3	83
<b>TOTAL</b>	<b>229</b>	<b>93</b>	<b>106</b>	<b>89</b>	<b>93</b>	<b>81</b>	<b>115</b>	<b>84</b>	<b>87</b>	<b>68</b>	<b>75</b>	<b>74</b>	<b>1,194</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	0	0	1	0	3	0	0	0	0	0	0	0	4
2 - 4 years old	3	0	2	2	3	3	5	0	3	0	1	3	25
5 - 12 years old	31	12	8	7	15	12	8	13	8	7	8	8	137
13 - 17 years old	9	5	13	2	6	2	5	8	4	7	5	1	67
18 - 29 years old	60	27	26	24	28	20	34	28	27	19	24	24	341
30 - 44 years old	100	34	45	39	31	31	48	21	34	26	29	23	461
45 - 59 years old	21	14	9	14	6	12	12	13	9	9	4	13	136
60 - 64 years old	5	1	1	1	0	0	3	1	2	0	4	1	19
65 + years old	0	0	1	0	1	1	0	0	0	0	0	1	4
<b>TOTAL</b>	<b>229</b>	<b>93</b>	<b>106</b>	<b>89</b>	<b>93</b>	<b>81</b>	<b>115</b>	<b>84</b>	<b>87</b>	<b>68</b>	<b>75</b>	<b>74</b>	<b>1,194</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		24	5	3	9	8	19	11	7	4	8	8	16	122
Women		22	5	7	12	8	15	11	10	6	11	9	11	127
Men		0	0	0	0	0	0	0	0	0	1	0	0	1
<b>TOTAL</b>		<b>46</b>	<b>10</b>	<b>10</b>	<b>21</b>	<b>16</b>	<b>34</b>	<b>22</b>	<b>17</b>	<b>10</b>	<b>20</b>	<b>17</b>	<b>27</b>	<b>250</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	0	1	0	1	1	3
Women		116	74	42	64	86	111	68	61	67	90	89	66	934
Men		4	0	3	3	1	3	4	1	3	13	9	3	47
<b>TOTAL</b>		<b>120</b>	<b>74</b>	<b>45</b>	<b>67</b>	<b>87</b>	<b>114</b>	<b>72</b>	<b>62</b>	<b>71</b>	<b>103</b>	<b>99</b>	<b>70</b>	<b>984</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		87	32	36	29	37	19	42	42	35	30	17	26	432
Women		244	105	108	144	81	89	107	91	87	115	93	100	1,364
Men		16	7	6	7	9	2	7	10	5	16	5	7	97
<b>Total Face-to-face Counseling</b>		<b>347</b>	<b>144</b>	<b>150</b>	<b>180</b>	<b>127</b>	<b>110</b>	<b>156</b>	<b>143</b>	<b>127</b>	<b>161</b>	<b>115</b>	<b>133</b>	<b>1,893</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		23	5	6	13	16	25	17	11	4	9	12	18	159
Women		11	4	4	7	6	12	8	6	5	8	7	9	87
Men		0	0	0	0	0	0	0	0	0	1	0	0	1
<b>Subtotal</b>		<b>34</b>	<b>9</b>	<b>10</b>	<b>20</b>	<b>22</b>	<b>37</b>	<b>25</b>	<b>17</b>	<b>9</b>	<b>18</b>	<b>19</b>	<b>27</b>	<b>247</b>
<b>Outreach TANF</b>														
Children (under 18)		238	152	182	214	137	119	160	118	100	200	116	167	1,903
Women		109	62	52	66	27	43	37	35	43	43	54	63	634
Men		0	0	2	1	2	2	3	3	1	3	2	3	22
<b>Subtotal</b>		<b>347</b>	<b>214</b>	<b>236</b>	<b>281</b>	<b>166</b>	<b>164</b>	<b>200</b>	<b>156</b>	<b>144</b>	<b>246</b>	<b>172</b>	<b>233</b>	<b>2,559</b>
<b>Total TANF</b>		<b>381</b>	<b>223</b>	<b>246</b>	<b>301</b>	<b>188</b>	<b>201</b>	<b>225</b>	<b>173</b>	<b>153</b>	<b>264</b>	<b>191</b>	<b>260</b>	<b>2,806</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		36	23	27	16	28	24	30	21	43	26	44	49	367
Women		37	17	105	36	141	33	83	23	218	69	105	182	1,049
Men		10	6	5	0	7	4	5	2	13	9	6	14	81
<b>TOTAL</b>		<b>83</b>	<b>46</b>	<b>137</b>	<b>52</b>	<b>176</b>	<b>61</b>	<b>118</b>	<b>46</b>	<b>274</b>	<b>104</b>	<b>155</b>	<b>245</b>	<b>1,497</b>



SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	0	0	0	1	2	4	1	0	2	0	2	6	18
2 - 4 years old	1	1	0	4	3	3	5	1	3	0	2	1	24
5 - 12 years old	13	4	10	5	5	6	8	9	13	9	4	6	92
13 - 17 years old	1	0	4	0	0	0	3	4	2	4	1	1	20
<b>TOTAL</b>	<b>15</b>	<b>5</b>	<b>14</b>	<b>10</b>	<b>10</b>	<b>13</b>	<b>17</b>	<b>14</b>	<b>20</b>	<b>13</b>	<b>9</b>	<b>14</b>	<b>154</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	448	628	306	287	278	324	420	297	210	281	395	542	4,416
Alternate Accommodations	9	20	12	9	20	13	4	9	0	0	26	18	140
Shelter Beyond Capacity	5	7	0	0	0	6	0	1	0	0	1	8	28
Counseling Hours	936.50	810.75	865.00	918.25	753.25	960.75	1,054.25	1,212.50	1,138.50	1,375.00	1,107.50	1,086.00	12,218.25
Hotline Calls	108	76	97	78	65	98	59	58	57	74	85	76	931
Information and Referral	1,809	1,236	1,493	1,581	1,208	1,255	1,321	1,627	1,574	1,909	2,012	1,321	18,346

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	51	32	42	77	65	96	57	58	57	72	84	78	769
Face-Face	280	139	142	155	109	98	130	120	132	144	104	107	1,660
<b>TOTAL</b>	<b>331</b>	<b>171</b>	<b>184</b>	<b>232</b>	<b>174</b>	<b>194</b>	<b>187</b>	<b>178</b>	<b>189</b>	<b>216</b>	<b>188</b>	<b>185</b>	<b>2,429</b>

COMMUNITY EDUCATION	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>													
Units	6	3	8	5	5	1	3	5	5	2	3	1	47
Attendance	268	167	349	372	88	2	21	77	320	12	65	65	1,806
<b>Media</b>													
Units	0	1	2	5	1	2	2	2	3	1	2	2	23
<b>PROFESSIONAL TRAINING</b>													
Units	1	3	4	3	11	3	5	8	21	6	5	4	74
Attendance	11	19	54	50	202	95	131	127	622	183	29	8	1,531

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	12	5	8	8	5	4	8	9	8	4	7	7	85
Safety Plans ES 72 hrs.	12	5	8	8	5	4	8	9	8	4	7	7	85
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	26	6	5	11	14	20	9	8	6	10	13	12	140
African American	10	2	2	7	2	7	10	1	2	5	1	6	55
Hispanic	10	2	0	3	0	3	0	7	0	5	3	3	36
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	3	0	0	4	3	1	2	0	0	6	19
<b>TOTAL</b>	<b>46</b>	<b>10</b>	<b>10</b>	<b>21</b>	<b>16</b>	<b>34</b>	<b>22</b>	<b>17</b>	<b>10</b>	<b>20</b>	<b>17</b>	<b>27</b>	<b>250</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	3	2	0	2	2	5	2	1	2	3	1	6	29
2 - 4 years old	6	1	0	5	2	6	5	2	2	2	2	2	35
5 - 12 years old	10	2	3	2	4	6	3	3	0	2	4	6	45
13 - 17 years old	5	0	0	0	0	2	1	1	0	1	1	3	14
18 - 29 years old	10	3	4	8	2	8	6	4	3	3	3	8	62
30 - 44 years old	9	2	3	3	5	3	4	3	3	7	3	2	47
45 - 59 years old	3	0	0	1	1	4	1	3	0	2	3	0	18
60 - 64 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>46</b>	<b>10</b>	<b>10</b>	<b>21</b>	<b>16</b>	<b>34</b>	<b>22</b>	<b>17</b>	<b>10</b>	<b>20</b>	<b>17</b>	<b>27</b>	<b>250</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	160	85	103	65	56	40	74	73	55	74	61	63	909
African American	60	14	9	43	17	17	30	8	27	29	16	18	288
Hispanic	80	36	24	52	38	25	27	36	34	41	19	27	439
Asian American	6	1	1	0	0	0	0	1	0	0	0	0	9
Native American	2	0	1	0	2	0	0	2	0	0	0	0	7
Middle Eastern	1	0	0	0	0	0	0	0	0	0	0	1	2
Haitian	3	0	1	1	0	0	1	0	0	0	1	1	8
Other	2	0	1	4	2	2	11	8	4	2	3	1	40
<b>TOTAL</b>	<b>314</b>	<b>136</b>	<b>140</b>	<b>165</b>	<b>115</b>	<b>84</b>	<b>143</b>	<b>128</b>	<b>120</b>	<b>146</b>	<b>100</b>	<b>111</b>	<b>1,702</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0
2 - 4 years old	5	1	2	1	1	0	3	2	4	1	1	1	22
5 - 12 years old	35	10	19	12	20	3	18	21	11	6	5	2	162
13 - 17 years old	34	18	12	13	12	4	18	15	19	21	8	12	186
18 - 29 years old	70	33	27	50	19	38	28	24	26	33	25	33	406
30 - 44 years old	117	49	57	64	44	24	51	51	39	55	35	44	630
45 - 59 years old	46	23	20	22	19	12	23	14	18	25	19	18	259
60 - 64 years old	3	0	2	1	0	2	0	1	1	3	4	0	17
65 + years old	4	2	1	2	0	1	2	0	2	2	3	1	20
<b>TOTAL</b>	<b>314</b>	<b>136</b>	<b>140</b>	<b>165</b>	<b>115</b>	<b>84</b>	<b>143</b>	<b>128</b>	<b>120</b>	<b>146</b>	<b>100</b>	<b>111</b>	<b>1,702</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		64	27	27	22	20	19	29	25	36	28	38	33	368
Women		70	41	42	35	23	26	43	32	42	49	48	38	489
Men		2	1	0	1	2	2	0	0	0	0	0	1	9
<b>TOTAL</b>		<b>136</b>	<b>69</b>	<b>69</b>	<b>58</b>	<b>45</b>	<b>47</b>	<b>72</b>	<b>57</b>	<b>78</b>	<b>77</b>	<b>86</b>	<b>72</b>	<b>866</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		8	29	7	13	3	57	45	38	46	19	43	25	333
Women		464	438	467	494	414	615	733	712	915	920	834	862	7,868
Men		39	22	15	21	12	46	44	61	95	65	79	74	573
<b>TOTAL</b>		<b>511</b>	<b>489</b>	<b>489</b>	<b>528</b>	<b>429</b>	<b>718</b>	<b>822</b>	<b>811</b>	<b>1,056</b>	<b>1,004</b>	<b>956</b>	<b>961</b>	<b>8,774</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		103	49	54	44	44	61	57	41	38	47	51	66	655
Women		419	249	289	285	268	313	303	277	291	324	335	358	3,711
Men		48	30	35	48	48	52	44	34	44	41	57	40	521
<b>Total Face-to-face Counseling</b>		<b>570</b>	<b>328</b>	<b>378</b>	<b>377</b>	<b>360</b>	<b>426</b>	<b>404</b>	<b>352</b>	<b>373</b>	<b>412</b>	<b>443</b>	<b>464</b>	<b>4,887</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		24	21	24	15	17	19	26	25	33	21	39	35	299
Women		11	12	12	10	10	14	18	13	17	15	24	17	173
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>35</b>	<b>33</b>	<b>36</b>	<b>25</b>	<b>27</b>	<b>33</b>	<b>44</b>	<b>38</b>	<b>50</b>	<b>36</b>	<b>63</b>	<b>52</b>	<b>472</b>
<b>Outreach TANF</b>														
Children (under 18)		149	116	130	152	188	175	149	220	252	221	228	252	2,232
Women		61	55	65	69	82	86	73	91	124	109	110	129	1,054
Men		3	2	0	2	1	1	4	1	2	3	7	5	31
<b>Subtotal</b>		<b>213</b>	<b>173</b>	<b>195</b>	<b>223</b>	<b>271</b>	<b>262</b>	<b>226</b>	<b>312</b>	<b>378</b>	<b>333</b>	<b>345</b>	<b>386</b>	<b>3,317</b>
<b>Total TANF</b>		<b>248</b>	<b>206</b>	<b>231</b>	<b>248</b>	<b>298</b>	<b>295</b>	<b>270</b>	<b>350</b>	<b>428</b>	<b>369</b>	<b>408</b>	<b>438</b>	<b>3,789</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		24	29	42	21	18	51	58	42	45	83	39	257	709
Women		29	53	63	48	37	128	117	77	85	111	111	626	1,485
Men		1	0	1	0	0	10	1	1	1	3	1	19	38
<b>TOTAL</b>		<b>54</b>	<b>82</b>	<b>106</b>	<b>69</b>	<b>55</b>	<b>189</b>	<b>176</b>	<b>120</b>	<b>131</b>	<b>197</b>	<b>151</b>	<b>902</b>	<b>2,232</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	6	7	5	3	4	7	6	3	8	5	7	10	71
2 - 4 years old	6	9	17	12	9	13	10	12	12	9	14	20	143
5 - 12 years old	25	22	17	20	25	31	27	24	20	29	22	35	297
13 - 17 years old	15	11	9	10	11	19	19	6	8	9	13	15	145
<b>TOTAL</b>	<b>52</b>	<b>49</b>	<b>48</b>	<b>45</b>	<b>49</b>	<b>70</b>	<b>62</b>	<b>45</b>	<b>48</b>	<b>52</b>	<b>56</b>	<b>80</b>	<b>656</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	2,125	2,161	1,773	1,892	1,716	1,421	1,779	1,383	1,560	1,892	2,201	1,827	21,730
Alternate Accommodations	0	1	0	0	0	0	0	0	0	0	1	1	3
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	6	0	0	6
Counseling Hours	2,306.00	2,061.75	2,251.25	2,089.50	1,908.25	2,331.25	3,110.75	3,249.75	4,110.50	3,852.75	4,085.75	4,144.75	35,502.25
Hotline Calls	388	371	390	408	310	511	580	535	737	762	667	711	6,370
Information and Referral	3,461	3,503	4,500	6,077	5,685	7,213	7,256	7,348	8,565	9,289	8,819	9,315	81,031

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	511	396	401	428	337	508	595	585	749	765	665	721	6,661
Face-Face	164	167	160	186	165	194	210	203	224	216	321	1,450	3,660
<b>TOTAL</b>	<b>675</b>	<b>563</b>	<b>561</b>	<b>614</b>	<b>502</b>	<b>702</b>	<b>805</b>	<b>788</b>	<b>973</b>	<b>981</b>	<b>986</b>	<b>2,171</b>	<b>10,321</b>

COMMUNITY EDUCATION	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>													
Units	4	0	21	47	9	11	9	15	21	15	17	10	179
Attendance	55	0	900	2060	411	852	148	915	822	710	1850	248	8,971
<b>Media</b>													
Units	20	0	29	34	7	8	5	12	19	19	7	27	187
<b>PROFESSIONAL TRAINING</b>													
Units	6	0	12	6	4	6	2	2	9	4	8	4	63
Attendance	156	0	246	150	146	200	35	41	171	54	206	108	1,513

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	28	47	28	34	23	28	31	25	23	32	41	40	380
Safety Plans ES 72 hrs.	27	45	28	34	23	28	31	25	22	32	38	37	370
Performance Goal Reached	96%	96%	100%	100%	100%	100%	100%	100%	96%	100%	93%	93%	97%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	44	18	15	24	10	10	33	22	31	31	33	11	282
African American	74	36	40	28	32	32	27	29	35	37	46	49	465
Hispanic	8	9	11	5	1	4	1	4	9	3	1	7	63
Asian American	0	0	0	0	0	0	0	0	1	0	0	0	1
Native American	0	0	1	0	0	0	0	0	0	0	0	0	1
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	1	2	0	0	3
Other	10	6	2	1	2	1	11	2	1	4	6	5	51
<b>TOTAL</b>	<b>136</b>	<b>69</b>	<b>69</b>	<b>58</b>	<b>45</b>	<b>47</b>	<b>72</b>	<b>57</b>	<b>78</b>	<b>77</b>	<b>86</b>	<b>72</b>	<b>866</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	15	8	6	4	5	6	7	3	13	6	11	7	91
2 - 4 years old	11	6	13	8	5	6	7	7	12	8	12	10	105
5 - 12 years old	32	6	4	6	8	6	13	14	8	10	12	13	132
13 - 17 years old	6	7	4	4	2	1	2	1	3	4	3	3	40
18 - 29 years old	19	17	13	9	11	15	17	16	13	15	20	11	176
30 - 44 years old	35	17	19	18	11	12	21	10	19	19	16	20	217
45 - 59 years old	16	7	10	9	3	1	5	6	7	14	12	8	98
60 - 64 years old	1	1	0	0	0	0	0	0	2	0	0	0	4
65 + years old	1	0	0	0	0	0	0	0	1	1	0	0	3
<b>TOTAL</b>	<b>136</b>	<b>69</b>	<b>69</b>	<b>58</b>	<b>45</b>	<b>47</b>	<b>72</b>	<b>57</b>	<b>78</b>	<b>77</b>	<b>86</b>	<b>72</b>	<b>866</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	201	118	153	136	140	171	154	150	147	142	191	187	1,890
African American	221	122	135	149	154	188	158	129	137	163	162	176	1,894
Hispanic	34	13	18	24	18	14	19	10	18	22	16	23	229
Asian American	4	3	5	4	4	5	3	6	2	10	4	4	54
Native American	2	0	0	1	1	0	0	2	0	0	1	1	8
Middle Eastern	0	2	0	2	0	1	0	1	1	0	0	1	8
Haitian	0	0	0	1	0	1	0	1	0	0	0	0	3
Other	10	8	6	5	5	7	5	7	11	7	2	12	85
<b>TOTAL</b>	<b>472</b>	<b>266</b>	<b>317</b>	<b>322</b>	<b>322</b>	<b>387</b>	<b>339</b>	<b>306</b>	<b>316</b>	<b>344</b>	<b>376</b>	<b>404</b>	<b>4,171</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0
2 - 4 years old	6	3	9	4	4	7	3	6	4	2	7	10	65
5 - 12 years old	31	18	17	14	17	25	14	15	13	19	12	21	216
13 - 17 years old	33	7	9	7	10	18	19	6	6	7	13	14	149
18 - 29 years old	171	106	114	112	111	128	115	117	129	146	135	151	1,535
30 - 44 years old	159	89	130	129	126	141	117	111	118	122	130	154	1,526
45 - 59 years old	62	38	34	48	52	57	56	47	40	43	64	45	586
60 - 64 years old	4	3	2	3	1	3	2	4	3	1	6	5	37
65 + years old	6	2	2	5	1	8	13	0	3	4	9	4	57
<b>TOTAL</b>	<b>472</b>	<b>266</b>	<b>317</b>	<b>322</b>	<b>322</b>	<b>387</b>	<b>339</b>	<b>306</b>	<b>316</b>	<b>344</b>	<b>376</b>	<b>404</b>	<b>4,171</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		4	8	8	7	5	1	2	3	6	5	4	10	63
Women		9	9	7	7	4	3	3	6	6	4	7	7	72
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>13</b>	<b>17</b>	<b>15</b>	<b>14</b>	<b>9</b>	<b>4</b>	<b>5</b>	<b>9</b>	<b>12</b>	<b>9</b>	<b>11</b>	<b>17</b>	<b>135</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	1	0	1
Women		46	55	54	30	18	21	15	16	19	18	29	23	344
Men		0	0	0	10	1	2	0	0	2	2	2	0	19
<b>TOTAL</b>		<b>46</b>	<b>55</b>	<b>54</b>	<b>40</b>	<b>19</b>	<b>23</b>	<b>15</b>	<b>16</b>	<b>21</b>	<b>20</b>	<b>32</b>	<b>23</b>	<b>364</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		4	1	0	0	0	7	0	3	8	0	1	0	24
Women		29	30	29	19	20	23	15	21	30	27	30	16	289
Men		1	2	2	0	0	0	0	2	0	1	3	1	12
<b>Total Face-to-face Counseling</b>		<b>34</b>	<b>33</b>	<b>31</b>	<b>19</b>	<b>20</b>	<b>30</b>	<b>15</b>	<b>26</b>	<b>38</b>	<b>28</b>	<b>34</b>	<b>17</b>	<b>325</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		4	9	8	7	5	1	3	5	6	4	2	13	67
Women		4	5	3	9	2	1	1	2	3	2	2	6	40
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>8</b>	<b>14</b>	<b>11</b>	<b>16</b>	<b>7</b>	<b>2</b>	<b>4</b>	<b>7</b>	<b>9</b>	<b>6</b>	<b>4</b>	<b>19</b>	<b>107</b>
<b>Outreach TANF</b>														
Children (under 18)		13	13	20	11	16	23	15	24	27	38	27	19	246
Women		8	7	7	10	10	11	7	10	15	15	12	9	121
Men		21	1	0	0	0	0	0	1	0	1	1	0	25
<b>Subtotal</b>		<b>42</b>	<b>21</b>	<b>27</b>	<b>21</b>	<b>26</b>	<b>34</b>	<b>22</b>	<b>35</b>	<b>42</b>	<b>54</b>	<b>40</b>	<b>28</b>	<b>392</b>
<b>Total TANF</b>		<b>50</b>	<b>35</b>	<b>38</b>	<b>37</b>	<b>33</b>	<b>36</b>	<b>26</b>	<b>42</b>	<b>51</b>	<b>60</b>	<b>44</b>	<b>47</b>	<b>499</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		0	4	0	0	0	1	3	6	0	12	0	0	26
Women		22	26	24	26	16	25	17	23	11	38	16	34	278
Men		0	2	0	2	3	1	0	0	1	0	2	1	12
<b>TOTAL</b>		<b>22</b>	<b>32</b>	<b>24</b>	<b>28</b>	<b>19</b>	<b>27</b>	<b>20</b>	<b>29</b>	<b>12</b>	<b>50</b>	<b>18</b>	<b>35</b>	<b>316</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	0	3	3	1	1	0	0	0	2	2	2	6	20
2 - 4 years old	2	2	2	1	2	1	0	1	1	1	0	2	15
5 - 12 years old	2	3	3	3	2	0	2	1	3	1	2	2	24
13 - 17 years old	0	0	0	2	0	0	0	0	0	1	0	0	3
<b>TOTAL</b>	<b>4</b>	<b>8</b>	<b>8</b>	<b>7</b>	<b>5</b>	<b>1</b>	<b>2</b>	<b>2</b>	<b>6</b>	<b>5</b>	<b>4</b>	<b>10</b>	<b>62</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	365	337	452	433	433	409	322	314	449	419	310	343	4,586
Alternate Accommodations	0	9	44	0	15	3	19	16	23	27	18	31	205
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	291.25	278.25	258.75	223.25	223.25	259.25	239.75	190.00	223.00	349.25	215.75	247.25	2,999.00
Hotline Calls	117	159	224	206	206	145	98	92	155	199	174	165	1,940
Information and Referral	487	621	747	518	518	582	491	486	812	935	1,203	745	8,145

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	71	94	221	113	113	124	81	89	117	216	133	123	1,495
Face-Face	34	41	33	26	26	30	14	26	37	41	19	29	356
<b>TOTAL</b>	<b>105</b>	<b>135</b>	<b>254</b>	<b>139</b>	<b>139</b>	<b>154</b>	<b>95</b>	<b>115</b>	<b>154</b>	<b>257</b>	<b>152</b>	<b>152</b>	<b>1,851</b>

COMMUNITY EDUCATION	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>													
Units	3	0	1	3	2	2	2	5	3	4	10	4	39
Attendance	40	0	5	106	15	34	17	96	31	70	345	60	819
<b>Media</b>													
Units	0	1	3	0	0	0	0	0	0	0	0	0	4
<b>PROFESSIONAL TRAINING</b>													
Units	1	0	5	0	0	2	0	0	0	0	2	1	11
Attendance	12	0	45	0	0	26	0	0	0	0	30	9	122

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	7	7	8	7	1	4	2	4	6	5	4	7	62
Safety Plans ES 72 hrs.	7	7	8	7	1	4	2	4	6	5	4	7	62
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	5	5	13	6	6	2	4	7	3	3	9	5	68
African American	4	12	2	2	1	2	1	2	9	6	2	7	50
Hispanic	0	0	0	4	2	0	0	0	0	0	0	1	7
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0
Native American	0	0	0	0	0	0	0	0	0	0	0	1	1
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	4	0	0	2	0	0	0	0	0	0	0	3	9
<b>TOTAL</b>	<b>13</b>	<b>17</b>	<b>15</b>	<b>14</b>	<b>9</b>	<b>4</b>	<b>5</b>	<b>9</b>	<b>12</b>	<b>9</b>	<b>11</b>	<b>17</b>	<b>135</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	0	3	3	1	1	0	0	0	2	2	2	6	20
2 - 4 years old	2	2	2	1	2	1	0	2	1	1	0	2	16
5 - 12 years old	2	3	3	3	2	0	2	1	3	1	2	2	24
13 - 17 years old	0	0	0	2	0	0	0	0	0	1	0	0	3
18 - 29 years old	2	4	4	4	3	0	0	1	4	2	2	4	30
30 - 44 years old	3	3	2	1	1	3	3	2	2	2	2	3	27
45 - 59 years old	4	2	1	2	0	0	0	3	0	0	3	0	15
60 - 64 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>13</b>	<b>17</b>	<b>15</b>	<b>14</b>	<b>9</b>	<b>4</b>	<b>5</b>	<b>9</b>	<b>12</b>	<b>9</b>	<b>11</b>	<b>17</b>	<b>135</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	21	17	20	11	14	21	10	12	28	16	21	8	199
African American	3	3	3	0	3	6	1	7	3	5	5	2	41
Hispanic	0	0	0	1	1	1	0	1	1	2	1	0	8
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	1	4	0	0	1	2	0	0	0	1	0	0	9
<b>TOTAL</b>	<b>25</b>	<b>24</b>	<b>23</b>	<b>12</b>	<b>19</b>	<b>30</b>	<b>11</b>	<b>20</b>	<b>32</b>	<b>24</b>	<b>27</b>	<b>10</b>	<b>257</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	0	0	0	0	1	0	0	2	0	0	0	0	3
2 - 4 years old	0	0	0	0	0	1	0	1	2	0	0	0	4
5 - 12 years old	0	1	0	0	0	4	0	0	6	0	0	0	11
13 - 17 years old	4	0	1	0	0	4	2	0	0	0	1	0	12
18 - 29 years old	3	7	8	9	9	7	3	6	9	10	7	4	82
30 - 44 years old	11	7	6	2	5	11	3	5	10	7	7	4	78
45 - 59 years old	4	7	6	1	4	3	3	5	5	4	9	1	52
60 - 64 years old	1	1	0	0	0	0	0	1	0	2	1	0	6
65 + years old	2	1	2	0	0	0	0	0	0	1	2	1	9
<b>TOTAL</b>	<b>25</b>	<b>24</b>	<b>23</b>	<b>12</b>	<b>19</b>	<b>30</b>	<b>11</b>	<b>20</b>	<b>32</b>	<b>24</b>	<b>27</b>	<b>10</b>	<b>257</b>



SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		2	10	4	4	2	1	4	1	3	3	7	2	43
Women		8	5	3	3	1	3	3	3	3	3	4	4	43
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>10</b>	<b>15</b>	<b>7</b>	<b>7</b>	<b>3</b>	<b>4</b>	<b>7</b>	<b>4</b>	<b>6</b>	<b>6</b>	<b>11</b>	<b>6</b>	<b>86</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		66	85	70	58	59	41	54	42	68	39	53	51	686
Men		6	0	3	2	2	1	2	3	1	1	0	1	22
<b>TOTAL</b>		<b>72</b>	<b>85</b>	<b>73</b>	<b>60</b>	<b>61</b>	<b>42</b>	<b>56</b>	<b>45</b>	<b>69</b>	<b>40</b>	<b>53</b>	<b>52</b>	<b>708</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		34	225	4	7	4	5	4	7	5	6	12	3	316
Women		20	11	9	9	11	9	10	10	11	18	32	12	162
Men		0	0	0	0	0	0	1	0	1	0	0	0	2
<b>Total Face-to-face Counseling</b>		<b>54</b>	<b>236</b>	<b>13</b>	<b>16</b>	<b>15</b>	<b>14</b>	<b>15</b>	<b>17</b>	<b>17</b>	<b>24</b>	<b>44</b>	<b>15</b>	<b>480</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		2	10	4	4	2	1	4	1	3	3	7	2	43
Women		8	5	3	3	1	3	3	3	3	3	4	4	43
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>10</b>	<b>15</b>	<b>7</b>	<b>7</b>	<b>3</b>	<b>4</b>	<b>7</b>	<b>4</b>	<b>6</b>	<b>6</b>	<b>11</b>	<b>6</b>	<b>86</b>
<b>Outreach TANF</b>														
Children (under 18)		2	1	0	3	2	4	0	6	2	5	0	1	26
Women		8	6	2	6	10	6	51	5	8	14	5	8	129
Men		2	0	0	0	0	0	2	0	1	0	0	1	6
<b>Subtotal</b>		<b>12</b>	<b>7</b>	<b>2</b>	<b>9</b>	<b>12</b>	<b>10</b>	<b>53</b>	<b>11</b>	<b>11</b>	<b>19</b>	<b>5</b>	<b>10</b>	<b>161</b>
<b>Total TANF</b>		<b>22</b>	<b>22</b>	<b>9</b>	<b>16</b>	<b>15</b>	<b>14</b>	<b>60</b>	<b>15</b>	<b>17</b>	<b>25</b>	<b>16</b>	<b>16</b>	<b>247</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		0	7	6	8	0	4	4	4	2	8	4	3	50
Women		6	11	9	8	3	5	5	9	7	7	6	9	85
Men		0	0	0	0	0	0	0	1	0	0	0	1	2
<b>TOTAL</b>		<b>6</b>	<b>18</b>	<b>15</b>	<b>16</b>	<b>3</b>	<b>9</b>	<b>9</b>	<b>14</b>	<b>9</b>	<b>15</b>	<b>10</b>	<b>13</b>	<b>137</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	2	3	0	0	1	0	1	0	2	1	0	0	10
2 - 4 years old	0	3	3	2	1	0	1	1	1	0	3	2	17
5 - 12 years old	1	4	1	2	1	4	2	1	0	3	3	0	22
13 - 17 years old	32	215	0	3	1	1	0	5	2	3	1	1	264
<b>TOTAL</b>	<b>35</b>	<b>225</b>	<b>4</b>	<b>7</b>	<b>4</b>	<b>5</b>	<b>4</b>	<b>7</b>	<b>5</b>	<b>7</b>	<b>7</b>	<b>3</b>	<b>313</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	131	250	225	75	255	238	247	200	202	159	127	190	2,299
Alternate Accommodations	0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	225.00	275.00	261.50	156.00	338.75	245.25	282.00	390.00	315.25	268.75	325.00	355.50	3,438.00
Hotline Calls	72	80	71	59	61	41	56	59	74	51	64	52	740
Information and Referral	399	479	290	257	270	194	226	286	367	255	243	227	3,493

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	72	70	68	56	61	41	55	57	69	45	58	52	704
Face-Face	21	21	11	11	15	10	17	14	26	23	23	29	221
<b>TOTAL</b>	<b>93</b>	<b>91</b>	<b>79</b>	<b>67</b>	<b>76</b>	<b>51</b>	<b>72</b>	<b>71</b>	<b>95</b>	<b>68</b>	<b>81</b>	<b>81</b>	<b>925</b>

COMMUNITY EDUCATION	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>													
Units	1	2	7	1	3	0	1	0	1	0	16	1	33
Attendance	32	117	680	60	76	0	250	0	38	0	372	43	1,668
<b>Media</b>													
Units	1	1	0	1	0	1	0	0	0	0	0	0	4
<b>PROFESSIONAL TRAINING</b>													
Units	0	1	1	0	0	2	1	1	2	2	3	0	13
Attendance	0	6	10	0	0	26	82	8	49	26	33	0	240

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	2	8	2	3	0	3	2	3	2	3	2	3	33
Safety Plans ES 72 hrs.	2	8	2	3	0	3	2	3	2	3	2	3	33
Performance Goal Reached	100%	100%	100%	100%	#DIV/0!	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	4	6	3	1	2	2	3	4	1	3	11	5	45
African American	4	4	4	5	1	2	4	0	3	0	0	0	27
Hispanic	2	5	0	1	0	0	0	0	2	3	0	1	14
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>10</b>	<b>15</b>	<b>7</b>	<b>7</b>	<b>3</b>	<b>4</b>	<b>7</b>	<b>4</b>	<b>6</b>	<b>6</b>	<b>11</b>	<b>6</b>	<b>86</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	2	3	0	0	1	0	1	0	2	1	0	0	10
2 - 4 years old	0	3	3	2	1	0	1	1	1	0	3	2	17
5 - 12 years old	0	4	1	2	0	1	2	0	0	1	3	0	14
13 - 17 years old	0	0	0	0	0	0	0	0	0	1	1	0	2
18 - 29 years old	4	5	2	2	1	1	1	0	2	0	1	2	21
30 - 44 years old	2	0	1	1	0	1	2	2	0	2	3	2	16
45 - 59 years old	2	0	0	0	0	1	0	1	1	1	0	0	6
60 - 64 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>10</b>	<b>15</b>	<b>7</b>	<b>7</b>	<b>3</b>	<b>4</b>	<b>7</b>	<b>4</b>	<b>6</b>	<b>6</b>	<b>11</b>	<b>6</b>	<b>86</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	7	91	2	8	7	5	6	10	7	12	28	8	191
African American	35	105	4	0	1	0	0	1	2	2	0	1	151
Hispanic	2	25	0	1	4	5	2	2	2	4	5	0	52
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	1	0	0	1
<b>TOTAL</b>	<b>44</b>	<b>221</b>	<b>6</b>	<b>9</b>	<b>12</b>	<b>10</b>	<b>8</b>	<b>13</b>	<b>11</b>	<b>19</b>	<b>33</b>	<b>9</b>	<b>395</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0
2 - 4 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
5 - 12 years old	1	98	0	0	1	2	0	1	0	2	3	0	108
13 - 17 years old	32	117	0	3	1	2	0	5	2	2	18	1	183
18 - 29 years old	6	4	5	2	4	4	5	2	5	8	6	6	57
30 - 44 years old	3	0	1	2	4	2	1	2	3	4	5	1	28
45 - 59 years old	2	2	0	2	2	0	0	2	1	3	1	0	15
60 - 64 years old	0	0	0	0	0	0	2	1	0	0	0	1	4
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>44</b>	<b>221</b>	<b>6</b>	<b>9</b>	<b>12</b>	<b>10</b>	<b>8</b>	<b>13</b>	<b>11</b>	<b>19</b>	<b>33</b>	<b>9</b>	<b>395</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>		47	24	43	43	34	26	29	38	40	49	27	43	<b>443</b>
Children (under 18)		47	24	43	43	34	26	29	38	40	49	27	43	
Women		30	24	35	40	26	23	21	29	26	41	29	36	<b>360</b>
Men		0	0	0	0	1	1	0	0	0	0	0	0	<b>2</b>
<b>TOTAL</b>		<b>77</b>	<b>48</b>	<b>78</b>	<b>83</b>	<b>61</b>	<b>50</b>	<b>50</b>	<b>67</b>	<b>66</b>	<b>90</b>	<b>56</b>	<b>79</b>	<b>805</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>		0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	
Women		135	150	172	189	145	151	116	143	99	119	85	31	<b>1,535</b>
Men		5	5	2	3	2	2	1	4	2	1	0	0	<b>27</b>
<b>TOTAL</b>		<b>140</b>	<b>155</b>	<b>174</b>	<b>192</b>	<b>147</b>	<b>153</b>	<b>117</b>	<b>147</b>	<b>101</b>	<b>120</b>	<b>85</b>	<b>31</b>	<b>1,562</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>		372	164	194	142	133	170	154	84	102	160	122	11	<b>1,808</b>
Children (under 18)		372	164	194	142	133	170	154	84	102	160	122	11	
Women		190	113	105	104	100	107	104	56	71	99	79	74	<b>1,202</b>
Men		8	11	7	1	8	7	0	0	0	0	2	1	<b>45</b>
<b>Total Face-to-face Counseling</b>		<b>570</b>	<b>288</b>	<b>306</b>	<b>247</b>	<b>241</b>	<b>284</b>	<b>258</b>	<b>140</b>	<b>173</b>	<b>259</b>	<b>203</b>	<b>86</b>	<b>3,055</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>		22	9	16	25	17	17	12	11	10	12	9	23	<b>183</b>
<b>ES TANF</b>		22	9	16	25	17	17	12	11	10	12	9	23	
Children (under 18)		22	9	16	25	17	17	12	11	10	12	9	23	
Women		18	4	7	13	6	5	9	5	3	7	5	11	<b>93</b>
Men		0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Subtotal</b>		<b>40</b>	<b>13</b>	<b>23</b>	<b>38</b>	<b>23</b>	<b>22</b>	<b>21</b>	<b>16</b>	<b>13</b>	<b>19</b>	<b>14</b>	<b>34</b>	<b>276</b>
<b>Outreach TANF</b>		169	146	76	85	83	131	62	34	62	12	5	23	<b>888</b>
Children (under 18)		169	146	76	85	83	131	62	34	62	12	5	23	
Women		73	81	47	61	56	69	66	23	47	4	3	11	<b>541</b>
Men		0	0	0	0	0	2	0	0	0	0	0	0	<b>2</b>
<b>Subtotal</b>		<b>242</b>	<b>227</b>	<b>123</b>	<b>146</b>	<b>139</b>	<b>202</b>	<b>128</b>	<b>57</b>	<b>109</b>	<b>16</b>	<b>8</b>	<b>34</b>	<b>1,431</b>
<b>Total TANF</b>		<b>282</b>	<b>240</b>	<b>146</b>	<b>184</b>	<b>162</b>	<b>224</b>	<b>149</b>	<b>73</b>	<b>122</b>	<b>35</b>	<b>22</b>	<b>68</b>	<b>1,707</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>		174	122	109	141	80	107	105	116	98	60	121	9	<b>1,242</b>
Children (under 18)		174	122	109	141	80	107	105	116	98	60	121	9	
Women		86	82	79	85	71	83	101	63	64	40	72	60	<b>886</b>
Men		5	4	5	1	6	25	2	2	5	0	1	0	<b>56</b>
<b>TOTAL</b>		<b>265</b>	<b>208</b>	<b>193</b>	<b>227</b>	<b>157</b>	<b>215</b>	<b>208</b>	<b>181</b>	<b>167</b>	<b>100</b>	<b>194</b>	<b>69</b>	<b>2,184</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	14	7	8	12	10	10	6	8	4	14	8	7	108
2 - 4 years old	16	7	18	11	9	5	10	10	13	13	6	10	128
5 - 12 years old	15	9	12	18	12	8	9	15	21	17	11	16	163
13 - 17 years old	2	1	5	2	3	3	4	5	2	5	2	1	35
<b>TOTAL</b>	<b>47</b>	<b>24</b>	<b>43</b>	<b>43</b>	<b>34</b>	<b>26</b>	<b>29</b>	<b>38</b>	<b>40</b>	<b>49</b>	<b>27</b>	<b>34</b>	<b>434</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	1,628	1,752	1,666	2,906	2,626	2,499	2,232	1,800	2,159	2,365	3,354	1,854	26,841
Alternate Accommodations	5	3	6	4	0	0	0	2	0	1	1	21	43
Shelter Beyond Capacity	0	1	4	4	0	0	0	0	0	0	0	0	9
Counseling Hours	2,179.00	2,055.00	1,938.00	2,349.00	1,840.25	2,210.00	2,192.00	2,399.00	911.00	1,959.00	1,892.00	1,225.25	23,149.50
Hotline Calls	291	280	238	275	228	231	275	235	289	277	292	199	3,110
Information and Referral	469	569	307	357	243	236	380	323	361	302	321	232	4,100

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	166	183	215	228	194	219	143	147	101	120	85	158	1,959
Face-Face	98	91	98	107	96	109	105	63	122	59	44	55	1,047
<b>TOTAL</b>	<b>264</b>	<b>274</b>	<b>313</b>	<b>335</b>	<b>290</b>	<b>328</b>	<b>248</b>	<b>210</b>	<b>223</b>	<b>179</b>	<b>129</b>	<b>213</b>	<b>3,006</b>

COMMUNITY EDUCATION	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>													
Units	32	22	24	33	22	22	50	30	42	47	36	43	403
Attendance	537	343	358	601	340	340	724	529	673	1,152	1,092	946	7,635
<b>Media</b>													
Units	0	0	0	1	0	0	0	0	0	1	0	0	2
<b>PROFESSIONAL TRAINING</b>													
Units	6	3	1	3	2	2	24	2	3	0	0	3	49
Attendance	34	16	15	76	2	2	9	41	18	0	0	42	255

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	16	16	23	36	27	33	27	15	27	20	31	25	296
Safety Plans ES 72 hrs.	16	16	23	36	27	33	27	15	27	20	31	22	293
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	88%	99%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	4	1	10	3	3	4	19	1	8	6	5	1	65
African American	44	28	48	52	32	31	25	23	36	62	33	48	462
Hispanic	29	18	20	27	26	15	6	35	22	22	18	15	253
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	1	1
Haitian	0	0	0	0	0	0	0	7	0	0	0	13	20
Other	0	1	0	1	0	0	0	1	0	0	0	1	4
<b>TOTAL</b>	<b>77</b>	<b>48</b>	<b>78</b>	<b>83</b>	<b>61</b>	<b>50</b>	<b>50</b>	<b>67</b>	<b>66</b>	<b>90</b>	<b>56</b>	<b>79</b>	<b>805</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	14	7	8	12	10	9	6	8	4	14	8	11	111
2 - 4 years old	16	7	18	11	9	6	10	10	13	13	6	15	134
5 - 12 years old	15	9	12	18	12	8	9	15	21	17	11	16	163
13 - 17 years old	2	1	5	2	3	3	4	5	2	5	2	1	35
18 - 29 years old	19	13	13	23	13	16	13	16	12	22	12	18	190
30 - 44 years old	9	10	12	14	10	7	6	10	12	16	11	12	129
45 - 59 years old	1	1	9	3	4	1	2	3	2	3	6	5	40
60 - 64 years old	0	0	1	0	0	0	0	0	0	0	0	0	1
65 + years old	1	0	0	0	0	0	0	0	0	0	0	1	2
<b>TOTAL</b>	<b>77</b>	<b>48</b>	<b>78</b>	<b>83</b>	<b>61</b>	<b>50</b>	<b>50</b>	<b>67</b>	<b>66</b>	<b>90</b>	<b>56</b>	<b>79</b>	<b>805</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	9	3	5	10	5	10	20	34	31	54	20	1	202
African American	282	144	124	96	97	116	110	32	55	101	88	25	1,270
Hispanic	145	45	68	48	34	60	54	7	13	12	20	12	518
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	1	1
Haitian	31	10	30	10	26	30	24	0	8	0	0	2	171
Other	4	0	1	0	0	0	0	0	0	4	0	0	9
<b>TOTAL</b>	<b>471</b>	<b>202</b>	<b>228</b>	<b>164</b>	<b>162</b>	<b>216</b>	<b>208</b>	<b>73</b>	<b>107</b>	<b>171</b>	<b>128</b>	<b>41</b>	<b>2,171</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	36	20	19	13	11	20	20	7	12	23	17	0	198
2 - 4 years old	117	30	82	39	35	44	51	13	15	35	21	0	482
5 - 12 years old	118	41	29	38	39	48	27	18	27	35	37	1	458
13 - 17 years old	62	31	21	9	9	27	27	8	8	19	7	0	228
18 - 29 years old	59	27	29	29	36	39	34	14	25	28	22	23	365
30 - 44 years old	66	41	31	28	29	28	36	9	15	24	18	13	338
45 - 59 years old	12	10	14	8	3	10	13	3	5	5	6	4	93
60 - 64 years old	1	2	3	0	0	0	0	1	0	2	0	0	9
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>471</b>	<b>202</b>	<b>228</b>	<b>164</b>	<b>162</b>	<b>216</b>	<b>208</b>	<b>73</b>	<b>107</b>	<b>171</b>	<b>128</b>	<b>41</b>	<b>2,171</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		10	0	5	1	3	5	2	3	7	10	6	10	62
Women		9	5	6	1	1	6	5	4	5	6	5	8	61
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>19</b>	<b>5</b>	<b>11</b>	<b>2</b>	<b>4</b>	<b>11</b>	<b>7</b>	<b>7</b>	<b>12</b>	<b>16</b>	<b>11</b>	<b>18</b>	<b>123</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	1	0	0	0	0	0	1
Women		78	2	43	45	11	106	57	55	68	81	26	30	602
Men		2	0	3	1	0	7	2	7	4	2	1	1	30
<b>TOTAL</b>		<b>80</b>	<b>2</b>	<b>46</b>	<b>46</b>	<b>11</b>	<b>113</b>	<b>60</b>	<b>62</b>	<b>72</b>	<b>83</b>	<b>27</b>	<b>31</b>	<b>633</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		17	0	3	1	3	5	2	3	7	10	6	10	67
Women		33	24	17	15	9	20	18	15	24	13	23	26	237
Men		2	3	2	1	0	0	1	0	2	3	0	1	15
<b>Total Face-to-face Counseling</b>		<b>52</b>	<b>27</b>	<b>22</b>	<b>17</b>	<b>12</b>	<b>25</b>	<b>21</b>	<b>18</b>	<b>33</b>	<b>26</b>	<b>29</b>	<b>37</b>	<b>319</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		4	2	5	2	3	11	4	3	4	8	6	8	60
Women		4	1	4	1	1	4	3	2	3	3	3	5	34
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>8</b>	<b>3</b>	<b>9</b>	<b>3</b>	<b>4</b>	<b>15</b>	<b>7</b>	<b>5</b>	<b>7</b>	<b>11</b>	<b>9</b>	<b>13</b>	<b>94</b>
<b>Outreach TANF</b>														
Children (under 18)		18	27	15	15	23	19	10	17	27	8	6	20	205
Women		19	13	8	7	8	10	6	10	12	3	3	13	112
Men		1	0	0	0	0	0	0	0	0	0	0	0	1
<b>Subtotal</b>		<b>38</b>	<b>40</b>	<b>23</b>	<b>22</b>	<b>31</b>	<b>29</b>	<b>16</b>	<b>27</b>	<b>39</b>	<b>11</b>	<b>9</b>	<b>33</b>	<b>318</b>
<b>Total TANF</b>		<b>46</b>	<b>43</b>	<b>32</b>	<b>25</b>	<b>35</b>	<b>44</b>	<b>23</b>	<b>32</b>	<b>46</b>	<b>22</b>	<b>18</b>	<b>46</b>	<b>412</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		4	0	0	0	0	0	0	0	0	0	0	0	4
Women		20	7	5	2	0	5	4	5	2	5	5	7	67
Men		4	0	0	0	0	0	0	0	0	0	0	0	4
<b>TOTAL</b>		<b>28</b>	<b>7</b>	<b>5</b>	<b>2</b>	<b>0</b>	<b>5</b>	<b>4</b>	<b>5</b>	<b>2</b>	<b>5</b>	<b>5</b>	<b>7</b>	<b>75</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	0	0	0	0	0	0	1	0	1	3	1	3	9
2 - 4 years old	0	0	1	1	0	1	1	1	2	3	0	3	13
5 - 12 years old	4	0	1	0	3	3	0	2	4	3	4	3	27
13 - 17 years old	1	0	1	0	0	1	0	0	0	1	1	1	6
<b>TOTAL</b>	<b>5</b>	<b>0</b>	<b>3</b>	<b>1</b>	<b>3</b>	<b>5</b>	<b>2</b>	<b>3</b>	<b>7</b>	<b>10</b>	<b>6</b>	<b>10</b>	<b>55</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	247	188	85	26	24	322	32	95	132	492	362	370	2,375
Alternate Accommodations	0	0	0	0	0	0	0	2	8	8	3	4	25
Shelter Beyond Capacity	0	2	0	0	0	0	0	0	0	0	0	0	2
Counseling Hours	136.75	276.00	49.00	45.25	23.25	158.50	78.75	125.25	84.50	160.25	145.00	188.25	1,470.75
Hotline Calls	90	88	62	49	12	121	66	65	79	93	62	73	860
Information and Referral	244	237	426	385	84	497	318	254	286	356	268	254	3,609

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	80	43	59	48	14	124	64	64	80	92	64	73	805
Face-Face	186	46	19	15	14	19	17	15	23	36	13	10	413
<b>TOTAL</b>	<b>266</b>	<b>89</b>	<b>78</b>	<b>63</b>	<b>28</b>	<b>143</b>	<b>81</b>	<b>79</b>	<b>103</b>	<b>128</b>	<b>77</b>	<b>83</b>	<b>1,218</b>

COMMUNITY EDUCATION	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>													
Units	1	1	0	4	11	11	9	5	12	21	11	10	96
Attendance	40	4	0	850	2372	412	358	126	689	935	392	254	6,432
<b>Media</b>													
Units	0	5	4	11	3	9	8	8	3	7	5	8	71
<b>PROFESSIONAL TRAINING</b>													
Units	1	0	0	3	0	0	0	6	0	1	0	4	15
Attendance	4	0	0	85	0	0	0	38	0	18	0	22	167

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	5	5	6	2	0	4	1	5	1	5	3	5	42
Safety Plans ES 72 hrs.	5	5	6	2	0	4	1	5	1	5	3	5	42
Performance Goal Reached	100%	100%	100%	100%	0%	100%	100%	100%	100%	100%	100%	100%	100%



ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	13	2	3	0	4	10	7	7	10	15	2	9	82
African American	6	3	7	2	0	1	0	0	0	0	6	3	28
Hispanic	0	0	1	0	0	0	0	0	2	1	0	2	6
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	3	4	7
<b>TOTAL</b>	<b>19</b>	<b>5</b>	<b>11</b>	<b>2</b>	<b>4</b>	<b>11</b>	<b>7</b>	<b>7</b>	<b>12</b>	<b>16</b>	<b>11</b>	<b>18</b>	<b>123</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	0	0	2	0	0	0	1	0	1	3	1	3	11
2 - 4 years old	0	0	1	1	0	1	1	1	2	3	0	3	13
5 - 12 years old	8	0	1	0	3	3	0	2	4	3	4	3	31
13 - 17 years old	2	0	1	0	0	1	1	0	0	1	1	1	8
18 - 29 years old	1	2	2	0	0	0	2	2	3	5	1	5	23
30 - 44 years old	5	2	3	1	1	6	2	0	2	1	2	2	27
45 - 59 years old	2	1	1	0	0	0	0	2	0	0	2	1	9
60 - 64 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
65 + years old	1	0	0	0	0	0	0	0	0	0	0	0	1
<b>TOTAL</b>	<b>19</b>	<b>5</b>	<b>11</b>	<b>2</b>	<b>4</b>	<b>11</b>	<b>7</b>	<b>7</b>	<b>12</b>	<b>16</b>	<b>11</b>	<b>18</b>	<b>123</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	30	18	12	15	12	12	12	11	20	10	16	15	183
African American	2	2	1	2	1	2	2	0	1	0	2	2	17
Hispanic	0	1	0	0	0	0	0	0	0	0	0	0	1
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	1	1
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	1	1	0	0	0	0	0	0	0	0	0	1	3
<b>TOTAL</b>	<b>33</b>	<b>22</b>	<b>13</b>	<b>17</b>	<b>13</b>	<b>14</b>	<b>14</b>	<b>11</b>	<b>21</b>	<b>10</b>	<b>18</b>	<b>19</b>	<b>205</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0
2 - 4 years old	2	0	0	0	0	0	0	0	0	0	0	0	2
5 - 12 years old	5	0	0	0	0	0	0	0	0	0	0	0	5
13 - 17 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
18 - 29 years old	4	10	5	5	4	0	5	4	6	2	7	5	57
30 - 44 years old	20	8	5	5	7	11	5	4	7	6	7	9	94
45 - 59 years old	2	3	3	6	2	3	3	2	6	2	3	5	40
60 - 64 years old	0	1	0	1	0	0	0	1	2	0	1	0	6
65 + years old	0	0	0	0	0	0	1	0	0	0	0	0	1
<b>TOTAL</b>	<b>33</b>	<b>22</b>	<b>13</b>	<b>17</b>	<b>13</b>	<b>14</b>	<b>14</b>	<b>11</b>	<b>21</b>	<b>10</b>	<b>18</b>	<b>19</b>	<b>205</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		32	17	31	17	18	22	16	15	18	14	11	6	217
Women		38	20	30	13	14	19	14	10	20	8	14	14	214
Men		0	0	0	0	0	1	0	2	0	0	0	0	3
<b>TOTAL</b>		<b>70</b>	<b>37</b>	<b>61</b>	<b>30</b>	<b>32</b>	<b>42</b>	<b>30</b>	<b>27</b>	<b>38</b>	<b>22</b>	<b>25</b>	<b>20</b>	<b>434</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	1	0	0	0	0	0	0	1
Women		65	62	56	44	31	39	30	35	57	42	29	33	523
Men		0	0	1	0	0	2	2	1	1	1	1	2	11
<b>TOTAL</b>		<b>65</b>	<b>62</b>	<b>57</b>	<b>44</b>	<b>31</b>	<b>42</b>	<b>32</b>	<b>36</b>	<b>58</b>	<b>43</b>	<b>30</b>	<b>35</b>	<b>535</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		11	7	14	4	8	9	11	8	11	8	4	1	96
Women		68	32	57	29	20	29	24	17	36	28	29	30	399
Men		0	2	0	0	0	1	0	3	1	0	1	0	8
<b>Total Face-to-face Counseling</b>		<b>79</b>	<b>41</b>	<b>71</b>	<b>33</b>	<b>28</b>	<b>39</b>	<b>35</b>	<b>28</b>	<b>48</b>	<b>36</b>	<b>34</b>	<b>31</b>	<b>503</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		32	19	31	17	18	22	17	15	20	14	11	14	230
Women		21	10	34	9	8	13	9	7	19	7	8	10	155
Men		0	0	0	0	0	0	0	1	0	0	0	0	1
<b>Subtotal</b>		<b>53</b>	<b>29</b>	<b>65</b>	<b>26</b>	<b>26</b>	<b>35</b>	<b>26</b>	<b>23</b>	<b>39</b>	<b>21</b>	<b>19</b>	<b>24</b>	<b>386</b>
<b>Outreach TANF</b>														
Children (under 18)		56	44	31	23	4	24	13	3	17	45	29	29	318
Women		28	21	15	9	4	10	7	2	13	14	13	13	149
Men		0	1	0	0	0	0	0	1	0	0	1	0	3
<b>Subtotal</b>		<b>84</b>	<b>66</b>	<b>46</b>	<b>32</b>	<b>8</b>	<b>34</b>	<b>20</b>	<b>6</b>	<b>30</b>	<b>59</b>	<b>43</b>	<b>42</b>	<b>470</b>
<b>Total TANF</b>		<b>137</b>	<b>95</b>	<b>111</b>	<b>58</b>	<b>34</b>	<b>69</b>	<b>46</b>	<b>29</b>	<b>69</b>	<b>80</b>	<b>62</b>	<b>66</b>	<b>856</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		17	17	15	18	25	13	23	13	14	11	16	11	193
Women		24	34	36	46	18	42	27	12	26	26	18	66	375
Men		0	1	0	0	2	1	0	1	1	0	0	1	7
<b>TOTAL</b>		<b>41</b>	<b>52</b>	<b>51</b>	<b>64</b>	<b>45</b>	<b>56</b>	<b>50</b>	<b>26</b>	<b>41</b>	<b>37</b>	<b>34</b>	<b>78</b>	<b>575</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	4	4	6	4	3	5	1	5	5	2	3	2	44
2 - 4 years old	7	4	8	5	4	4	2	2	2	3	6	3	50
5 - 12 years old	2	7	12	3	8	5	8	7	6	7	1	0	66
13 - 17 years old	3	1	3	0	1	2	3	1	5	1	1	1	22
<b>TOTAL</b>	<b>16</b>	<b>16</b>	<b>29</b>	<b>12</b>	<b>16</b>	<b>16</b>	<b>14</b>	<b>15</b>	<b>18</b>	<b>13</b>	<b>11</b>	<b>6</b>	<b>182</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	939	906	1,109	1,336	644	851	596	503	1,002	646	695	564	9,791
Alternate Accommodations	3	1	5	8	5	0	0	0	3	0	0	1	26
Shelter Beyond Capacity	2	3	30	20	1	2	0	0	0	0	0	0	58
Counseling Hours	363.75	358.75	327.00	361.75	222.50	281.75	289.75	268.75	378.50	317.00	249.00	174.50	3,593.00
Hotline Calls	98	105	94	75	63	67	67	67	99	65	70	67	937
Information and Referral	1,521	1,626	1,701	1,166	688	868	1,058	1,180	1,716	1,161	1,086	1,058	14,829

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	61	71	58	44	30	45	42	47	74	50	40	42	604
Face-Face	65	47	50	27	20	29	24	16	35	23	29	28	393
<b>TOTAL</b>	<b>126</b>	<b>118</b>	<b>108</b>	<b>71</b>	<b>50</b>	<b>74</b>	<b>66</b>	<b>63</b>	<b>109</b>	<b>73</b>	<b>69</b>	<b>70</b>	<b>997</b>

COMMUNITY EDUCATION	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>													
Units	11	11	9	6	5	3	5	10	10	4	3	3	80
Attendance	159	98	128	99	49	48	60	82	102	98	88	57	1,068
<b>Media</b>													
Units	2	2	0	0	1	0	0	2	3	2	0	1	13
<b>PROFESSIONAL TRAINING</b>													
Units	2	2	2	3	5	1	3	3	0	1	0	1	23
Attendance	63	45	67	210	96	44	51	26	0	16	0	17	635

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	18	15	18	19	10	12	19	8	7	11	12	17	166
Safety Plans ES 72 hrs.	18	15	18	19	10	12	19	8	7	11	12	17	166
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

<b>ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER</b>													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	28	13	18	19	4	15	10	14	16	11	8	10	166
African American	17	9	18	8	6	11	8	2	15	3	12	3	112
Hispanic	20	12	16	0	19	7	12	10	5	8	3	7	119
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0
Native American	1	0	0	0	2	0	0	0	0	0	0	0	3
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	1	0	0	0	0	0	0	0	0	0	1
Other	4	3	8	3	1	9	0	1	2	0	2	0	33
<b>TOTAL</b>	<b>70</b>	<b>37</b>	<b>61</b>	<b>30</b>	<b>32</b>	<b>42</b>	<b>30</b>	<b>27</b>	<b>38</b>	<b>22</b>	<b>25</b>	<b>20</b>	<b>434</b>

<b>AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER</b>													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	11	5	6	6	4	6	1	5	5	2	3	2	56
2 - 4 years old	11	4	8	4	5	6	3	2	2	4	5	3	57
5 - 12 years old	6	7	12	7	8	7	9	7	6	7	2	0	78
13 - 17 years old	4	1	5	1	1	3	3	1	5	1	1	1	27
18 - 29 years old	21	9	10	5	2	7	4	5	9	4	7	4	87
30 - 44 years old	12	6	15	6	7	10	6	3	9	3	3	8	88
45 - 59 years old	5	5	5	1	5	3	4	4	2	1	4	2	41
60 - 64 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>70</b>	<b>37</b>	<b>61</b>	<b>30</b>	<b>32</b>	<b>42</b>	<b>30</b>	<b>27</b>	<b>38</b>	<b>22</b>	<b>25</b>	<b>20</b>	<b>434</b>

<b>ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH</b>													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	13	17	12	8	3	2	4	4	14	9	11	10	107
African American	7	9	8	7	2	7	5	1	2	8	1	4	61
Hispanic	10	7	6	1	1	1	1	3	1	3	3	2	39
Asian American	0	0	1	0	0	0	0	0	0	0	0	0	1
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	1	1	0	0	0	0	0	0	0	0	2	0	4
<b>TOTAL</b>	<b>31</b>	<b>34</b>	<b>27</b>	<b>16</b>	<b>6</b>	<b>10</b>	<b>10</b>	<b>8</b>	<b>17</b>	<b>20</b>	<b>17</b>	<b>16</b>	<b>212</b>

<b>AGE OF INDIVIDUALS SERVED IN OUTREACH</b>													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0
2 - 4 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
5 - 12 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
13 - 17 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
18 - 29 years old	16	17	11	10	2	5	2	1	12	8	6	6	96
30 - 44 years old	10	9	10	4	4	5	3	4	2	8	8	9	76
45 - 59 years old	5	8	5	2	0	0	4	3	3	3	3	1	37
60 - 64 years old	0	0	1	0	0	0	1	0	0	1	0	0	3
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>31</b>	<b>34</b>	<b>27</b>	<b>16</b>	<b>6</b>	<b>10</b>	<b>10</b>	<b>8</b>	<b>17</b>	<b>20</b>	<b>17</b>	<b>16</b>	<b>212</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		14	13	8	4	5	2	13	0	0	3	3	2	67
Women		23	16	11	10	8	7	10	0	0	13	11	5	114
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>37</b>	<b>29</b>	<b>19</b>	<b>14</b>	<b>13</b>	<b>9</b>	<b>23</b>	<b>0</b>	<b>0</b>	<b>16</b>	<b>14</b>	<b>7</b>	<b>181</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		3	1	6	5	6	6	6	0	0	2	3	3	41
Women		48	52	39	32	39	37	29	0	0	21	22	19	338
Men		0	2	2	0	0	1	1	0	0	0	0	0	6
<b>TOTAL</b>		<b>51</b>	<b>55</b>	<b>47</b>	<b>37</b>	<b>45</b>	<b>44</b>	<b>36</b>	<b>0</b>	<b>0</b>	<b>23</b>	<b>25</b>	<b>22</b>	<b>385</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		36	12	21	12	9	5	21	0	0	14	15	14	159
Women		148	57	60	58	36	31	56	0	0	58	53	57	614
Men		7	0	6	0	0	3	3	0	0	0	2	2	23
<b>Total Face-to-face Counseling</b>		<b>191</b>	<b>69</b>	<b>87</b>	<b>70</b>	<b>45</b>	<b>39</b>	<b>80</b>	<b>0</b>	<b>0</b>	<b>72</b>	<b>70</b>	<b>73</b>	<b>796</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		6	10	8	6	6	1	7	0	0	703	10	0	757
Women		5	7	4	3	4	1	6	0	0	6	6	0	42
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>11</b>	<b>17</b>	<b>12</b>	<b>9</b>	<b>10</b>	<b>2</b>	<b>13</b>	<b>0</b>	<b>0</b>	<b>709</b>	<b>16</b>	<b>0</b>	<b>799</b>
<b>Outreach TANF</b>														
Children (under 18)		47	52	50	42	33	19	70	0	0	49	37	37	436
Women		20	29	25	28	16	14	37	0	0	26	17	14	226
Men		1	0	2	0	0	1	2	0	0	0	0	0	6
<b>Subtotal</b>		<b>68</b>	<b>81</b>	<b>77</b>	<b>70</b>	<b>49</b>	<b>34</b>	<b>109</b>	<b>0</b>	<b>0</b>	<b>75</b>	<b>54</b>	<b>51</b>	<b>668</b>
<b>Total TANF</b>		<b>79</b>	<b>98</b>	<b>89</b>	<b>79</b>	<b>59</b>	<b>36</b>	<b>122</b>	<b>0</b>	<b>0</b>	<b>784</b>	<b>70</b>	<b>51</b>	<b>1,467</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		11	11	11	18	14	9	23	0	0	11	5	12	125
Women		31	18	48	23	9	16	23	0	0	14	8	20	210
Men		5	0	3	0	0	0	1	0	0	0	0	0	9
<b>TOTAL</b>		<b>47</b>	<b>29</b>	<b>62</b>	<b>41</b>	<b>23</b>	<b>25</b>	<b>47</b>	<b>0</b>	<b>0</b>	<b>25</b>	<b>13</b>	<b>32</b>	<b>344</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	0	1	0	1	0	0	0	0	0	0	0	0	0
2 - 4 years old	0	1	0	2	0	1	2	0	0	1	1	1	1
5 - 12 years old	5	0	3	6	3	2	6	0	0	5	9	2	41
13 - 17 years old	2	0	0	2	0	1	0	0	0	0	0	3	8
<b>TOTAL</b>	<b>7</b>	<b>2</b>	<b>3</b>	<b>11</b>	<b>3</b>	<b>4</b>	<b>8</b>	<b>0</b>	<b>0</b>	<b>6</b>	<b>10</b>	<b>6</b>	<b>60</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	421	572	650	618	523	546	510	0	0	290	343	229	4,702
Alternate Accommodations	5	6	0	0	0	0	0	0	0	0	0	0	11
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	814.25	647.25	569.75	553.50	407.75	343.00	515.25	0.00	0.00	535.75	534.25	521.50	5,442.25
Hotline Calls	134	137	124	80	94	109	74	0	0	109	122	81	1,064
Information and Referral	293	280	259	285	270	351	234	0	0	251	296	202	2,721

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	124	118	119	65	70	74	69	0	0	58	57	45	799
Face-Face	64	63	79	69	38	38	69	0	0	61	57	52	590
<b>TOTAL</b>	<b>188</b>	<b>181</b>	<b>198</b>	<b>134</b>	<b>108</b>	<b>112</b>	<b>138</b>	<b>0</b>	<b>0</b>	<b>119</b>	<b>114</b>	<b>97</b>	<b>1,389</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>COMMUNITY EDUCATION</b>													
<b>Face-to-face</b>													
Units	7	3	6	39	31	19	19	0	0	9	40	19	192
Attendance	183	32	471	1069	635	266	421	0	0	493	830	224	4,624
<b>Media</b>													
Units	2	3	7	12	6	6	0	0	0	18	4	6	64
<b>PROFESSIONAL TRAINING</b>													
Units	6	1	2	1	2	0	1	0	0	2	1	2	18
Attendance	137	7	128	21	64	0	14	0	0	118	23	53	565

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	11	6	13	11	7	7	7	0	0	12	7	12	93
Safety Plans ES 72 hrs.	11	6	13	10	7	7	7	0	0	12	7	12	92
Performance Goal Reached	100%	100%	100%	91%	100%	100%	100%	#DIV/0!	#DIV/0!	100%	100%	100%	99%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	20	17	6	2	1	5	10	0	0	3	5	3	72
African American	7	11	4	7	12	3	8	0	0	11	8	4	75
Hispanic	7	1	7	3	0	0	3	0	0	0	1	0	22
Asian American	2	0	0	0	0	0	0	0	0	1	0	0	3
Native American	0	0	1	1	0	0	0	0	0	0	0	0	2
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	1	0	1	1	0	1	2	0	0	1	0	0	7
<b>TOTAL</b>	<b>37</b>	<b>29</b>	<b>19</b>	<b>14</b>	<b>13</b>	<b>9</b>	<b>23</b>	<b>0</b>	<b>0</b>	<b>16</b>	<b>14</b>	<b>7</b>	<b>181</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	3	3	1	1	1	2	5	0	0	0	0	0	16
2 - 4 years old	7	5	2	0	1	0	1	0	0	0	1	0	17
5 - 12 years old	4	4	4	1	3	0	4	0	0	2	1	1	24
13 - 17 years old	0	1	1	2	0	0	3	0	0	1	1	1	10
18 - 29 years old	9	9	3	6	5	3	4	0	0	3	3	1	46
30 - 44 years old	7	2	6	2	1	1	3	0	0	5	8	2	37
45 - 59 years old	5	5	2	2	2	2	3	0	0	5	0	2	28
60 - 64 years old	0	0	0	0	0	1	0	0	0	0	0	0	1
65 + years old	2	0	0	0	0	0	0	0	0	0	0	0	2
<b>TOTAL</b>	<b>37</b>	<b>29</b>	<b>19</b>	<b>14</b>	<b>13</b>	<b>9</b>	<b>23</b>	<b>0</b>	<b>0</b>	<b>16</b>	<b>14</b>	<b>7</b>	<b>181</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	94	26	26	33	12	15	38	0	0	20	37	35	336
African American	67	16	25	22	16	12	21	0	0	26	27	25	257
Hispanic	7	4	6	1	2	2	8	0	0	4	4	4	42
Asian American	0	1	1	0	0	1	3	0	0	0	0	1	7
Native American	3	0	1	1	0	0	0	0	0	0	0	0	5
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	5	0	11	3	4	1	3	0	0	6	4	3	40
<b>TOTAL</b>	<b>176</b>	<b>47</b>	<b>70</b>	<b>60</b>	<b>34</b>	<b>31</b>	<b>73</b>	<b>0</b>	<b>0</b>	<b>56</b>	<b>72</b>	<b>68</b>	<b>687</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	5	1	3	1	1	0	3	0	0	1	2	4	21
2 - 4 years old	4	1	3	2	2	1	7	0	0	3	3	3	29
5 - 12 years old	21	1	8	6	3	2	6	0	0	7	12	4	70
13 - 17 years old	2	1	0	2	0	1	0	0	0	0	3	4	13
18 - 29 years old	67	23	23	14	10	13	22	0	0	14	19	21	226
30 - 44 years old	47	10	20	16	13	9	27	0	0	17	29	20	208
45 - 59 years old	23	10	13	15	4	3	5	0	0	11	3	11	98
60 - 64 years old	2	0	0	2	0	2	3	0	0	1	0	0	10
65 + years old	5	0	0	2	1	0	0	0	0	2	1	1	12
<b>TOTAL</b>	<b>176</b>	<b>47</b>	<b>70</b>	<b>60</b>	<b>34</b>	<b>31</b>	<b>73</b>	<b>0</b>	<b>0</b>	<b>56</b>	<b>72</b>	<b>68</b>	<b>687</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		14	5	6	12	5	2	12	8	6	3	15	3	91
Women		13	11	12	6	8	5	10	6	15	5	15	6	112
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>27</b>	<b>16</b>	<b>18</b>	<b>18</b>	<b>13</b>	<b>7</b>	<b>22</b>	<b>14</b>	<b>21</b>	<b>8</b>	<b>30</b>	<b>9</b>	<b>203</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		6	0	0	0	0	0	0	0	0	1	1	0	8
Women		34	58	62	61	30	37	63	61	70	50	74	79	679
Men		0	6	2	0	1	2	1	4	4	1	2	1	24
<b>TOTAL</b>		<b>40</b>	<b>64</b>	<b>64</b>	<b>61</b>	<b>31</b>	<b>39</b>	<b>64</b>	<b>65</b>	<b>74</b>	<b>52</b>	<b>77</b>	<b>80</b>	<b>711</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		39	5	27	41	3	9	8	27	16	11	29	7	222
Women		96	73	61	71	49	45	55	48	60	49	58	56	721
Men		5	6	8	9	5	9	9	7	6	6	8	9	87
<b>Total Face-to-face Counseling</b>		<b>140</b>	<b>84</b>	<b>96</b>	<b>121</b>	<b>57</b>	<b>63</b>	<b>72</b>	<b>82</b>	<b>82</b>	<b>66</b>	<b>95</b>	<b>72</b>	<b>1,030</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		14	3	5	8	5	0	10	6	6	3	9	3	72
Women		12	5	5	5	8	2	8	5	8	4	11	6	79
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>26</b>	<b>8</b>	<b>10</b>	<b>13</b>	<b>13</b>	<b>2</b>	<b>18</b>	<b>11</b>	<b>14</b>	<b>7</b>	<b>20</b>	<b>9</b>	<b>151</b>
<b>Outreach TANF</b>														
Children (under 18)		6	2	7	9	0	5	2	18	9	6	12	0	76
Women		6	46	33	41	16	27	32	15	34	30	33	32	345
Men		0	5	5	4	10	3	4	4	2	4	5	3	49
<b>Subtotal</b>		<b>12</b>	<b>53</b>	<b>45</b>	<b>54</b>	<b>26</b>	<b>35</b>	<b>38</b>	<b>37</b>	<b>45</b>	<b>40</b>	<b>50</b>	<b>35</b>	<b>470</b>
<b>Total TANF</b>		<b>38</b>	<b>61</b>	<b>55</b>	<b>67</b>	<b>39</b>	<b>37</b>	<b>56</b>	<b>48</b>	<b>59</b>	<b>47</b>	<b>70</b>	<b>44</b>	<b>621</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		25	18	14	12	2	0	14	14	10	0	2	14	125
Women		38	37	16	21	39	28	37	62	20	31	39	70	438
Men		0	1	1	4	4	10	1	1	3	1	5	4	35
<b>TOTAL</b>		<b>63</b>	<b>56</b>	<b>31</b>	<b>37</b>	<b>45</b>	<b>38</b>	<b>52</b>	<b>77</b>	<b>33</b>	<b>32</b>	<b>46</b>	<b>88</b>	<b>598</b>



SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	0	1	1	4	0	0	4	0	2	0	0	2	14
2 - 4 years old	4	2	3	5	3	1	5	0	0	2	4	1	30
5 - 12 years old	6	4	15	8	3	4	5	15	9	3	11	1	84
13 - 17 years old	2	2	5	3	0	0	1	7	3	1	5	1	30
<b>TOTAL</b>	<b>12</b>	<b>9</b>	<b>24</b>	<b>20</b>	<b>6</b>	<b>5</b>	<b>15</b>	<b>22</b>	<b>14</b>	<b>6</b>	<b>20</b>	<b>5</b>	<b>158</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	408	320	240	201	282	207	213	156	168	286	306	581	3,368
Alternate Accommodations	0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	504.00	439.75	440.00	350.50	279.50	307.00	325.75	312.75	323.25	322.75	373.75	397.50	4,376.50
Hotline Calls	49	51	54	42	29	36	62	51	62	60	114	88	698
Information and Referral	623	694	656	617	407	524	593	545	441	456	659	637	6,852

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	19	91	26	22	16	25	34	27	33	31	57	42	423
Face-Face	81	161	133	196	74	112	148	110	134	104	104	116	1,473
<b>TOTAL</b>	<b>100</b>	<b>252</b>	<b>159</b>	<b>218</b>	<b>90</b>	<b>137</b>	<b>182</b>	<b>137</b>	<b>167</b>	<b>135</b>	<b>161</b>	<b>158</b>	<b>1,896</b>

COMMUNITY EDUCATION	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>													
Units	1	1	3	10	0	1	2	7	41	16	3	1	86
Attendance	23	20	16	308	0	120	82	137	686	279	60	28	1,759
<b>Media</b>													
Units	7	3	5	11	1	1	7	2	2	6	1	3	49
<b>PROFESSIONAL TRAINING</b>													
Units	7	3	12	3	7	1	14	10	2	10	5	3	77
Attendance	50	16	108	24	55	1	113	52	13	63	15	27	537

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	4	12	6	6	8	0	5	7	5	10	9	5	77
Safety Plans ES 72 hrs.	4	12	6	6	8	0	5	7	5	10	9	5	77
Performance Goal Reached	100%	100%	100%	100%	100%	0%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	19	14	15	9	11	6	22	12	17	4	24	6	159
African American	7	2	2	6	2	0	0	0	4	0	4	2	29
Hispanic	0	0	1	0	0	0	0	0	0	0	0	0	1
Asian American	0	0	0	0	0	0	0	0	3	1	0	0	4
Native American	0	0	0	0	0	1	0	0	0	0	1	0	2
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	1	0	0	3	0	0	0	2	0	1	0	1	8
<b>TOTAL</b>	<b>27</b>	<b>16</b>	<b>18</b>	<b>18</b>	<b>13</b>	<b>7</b>	<b>22</b>	<b>14</b>	<b>21</b>	<b>8</b>	<b>30</b>	<b>9</b>	<b>203</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	0	1	1	4	0	0	3	1	2	0	2	2	16
2 - 4 years old	3	2	2	3	3	2	5	0	0	1	6	1	28
5 - 12 years old	9	2	2	4	2	0	3	6	3	1	6	0	38
13 - 17 years old	2	0	1	1	0	0	1	1	1	1	1	0	9
18 - 29 years old	1	4	4	4	3	3	5	2	6	2	5	3	42
30 - 44 years old	6	4	6	2	4	1	4	3	6	3	6	1	46
45 - 59 years old	6	3	2	0	1	1	1	1	3	0	4	2	24
60 - 64 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>27</b>	<b>16</b>	<b>18</b>	<b>18</b>	<b>13</b>	<b>7</b>	<b>22</b>	<b>14</b>	<b>21</b>	<b>8</b>	<b>30</b>	<b>9</b>	<b>203</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	85	62	63	83	41	45	52	55	48	45	51	45	675
African American	19	7	7	9	5	3	4	7	7	5	10	9	92
Hispanic	6	3	7	5	0	7	2	6	4	5	1	3	49
Asian American	2	0	0	3	1	0	0	0	1	1	2	2	12
Native American	0	0	0	0	0	1	0	0	0	0	0	1	2
Middle Eastern	0	0	0	0	0	0	0	0	1	0	0	0	1
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	1	0	1	7	1	0	0	0	0	2	1	3	16
<b>TOTAL</b>	<b>113</b>	<b>72</b>	<b>78</b>	<b>107</b>	<b>48</b>	<b>56</b>	<b>58</b>	<b>68</b>	<b>61</b>	<b>58</b>	<b>65</b>	<b>63</b>	<b>847</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0
2 - 4 years old	3	0	1	6	0	1	1	0	0	2	0	0	14
5 - 12 years old	15	2	14	18	1	4	2	12	7	3	9	1	88
13 - 17 years old	7	2	6	9	1	2	1	7	3	3	4	3	48
18 - 29 years old	29	29	24	27	20	21	19	15	18	19	12	16	249
30 - 44 years old	37	30	24	30	15	15	17	22	26	21	28	29	294
45 - 59 years old	15	8	8	13	9	11	15	10	6	5	10	11	121
60 - 64 years old	0	1	1	1	2	0	2	0	1	3	0	2	13
65 + years old	7	0	0	3	0	2	1	2	0	2	2	1	20
<b>TOTAL</b>	<b>113</b>	<b>72</b>	<b>78</b>	<b>107</b>	<b>48</b>	<b>56</b>	<b>58</b>	<b>68</b>	<b>61</b>	<b>58</b>	<b>65</b>	<b>63</b>	<b>847</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		34	16	22	24	17	5	4	9	7	12	4	7	161
Women		39	26	24	19	20	29	21	15	16	25	28	21	283
Men		0	0	0	0	0	0	0	0	0	0	1	1	2
<b>TOTAL</b>		<b>73</b>	<b>42</b>	<b>46</b>	<b>43</b>	<b>37</b>	<b>34</b>	<b>25</b>	<b>24</b>	<b>23</b>	<b>37</b>	<b>33</b>	<b>29</b>	<b>446</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		3	0	0	0	0	1	0	0	0	5	0	1	10
Women		192	234	238	185	140	193	138	125	171	165	136	167	2,084
Men		8	0	7	0	8	7	8	7	0	6	3	9	63
<b>TOTAL</b>		<b>203</b>	<b>234</b>	<b>245</b>	<b>185</b>	<b>148</b>	<b>201</b>	<b>146</b>	<b>132</b>	<b>171</b>	<b>176</b>	<b>139</b>	<b>177</b>	<b>2,157</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		78	41	51	25	19	21	5	3	7	16	9	15	290
Women		314	221	162	193	131	163	174	127	124	149	123	131	2,012
Men		39	36	42	29	16	9	21	17	20	14	22	3	268
<b>Total Face-to-face Counseling</b>		<b>431</b>	<b>298</b>	<b>255</b>	<b>247</b>	<b>166</b>	<b>193</b>	<b>200</b>	<b>147</b>	<b>151</b>	<b>179</b>	<b>154</b>	<b>149</b>	<b>2,570</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		6	6	14	0	0	0	0	0	0	0	0	2	28
Women		4	10	6	15	4	2	0	0	0	6	0	8	55
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>10</b>	<b>16</b>	<b>20</b>	<b>15</b>	<b>4</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>6</b>	<b>0</b>	<b>10</b>	<b>83</b>
<b>Outreach TANF</b>														
Children (under 18)		33	0	0	0	8	0	0	0	0	0	0	0	41
Women		28	15	32	31	24	21	5	9	0	19	9	9	202
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>61</b>	<b>15</b>	<b>32</b>	<b>31</b>	<b>32</b>	<b>21</b>	<b>5</b>	<b>9</b>	<b>0</b>	<b>19</b>	<b>9</b>	<b>9</b>	<b>243</b>
<b>Total TANF</b>		<b>71</b>	<b>31</b>	<b>52</b>	<b>46</b>	<b>36</b>	<b>23</b>	<b>5</b>	<b>9</b>	<b>0</b>	<b>25</b>	<b>9</b>	<b>19</b>	<b>326</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		5	2	4	0	3	5	0	8	0	6	0	9	42
Women		6	27	102	164	136	14	4	20	12	14	10	13	522
Men		0	0	29	29	18	0	0	0	0	0	0	1	77
<b>TOTAL</b>		<b>11</b>	<b>29</b>	<b>135</b>	<b>193</b>	<b>157</b>	<b>19</b>	<b>4</b>	<b>28</b>	<b>12</b>	<b>20</b>	<b>10</b>	<b>23</b>	<b>641</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	12	8	9	0	3	2	0	0	0	2	1	2	39
2 - 4 years old	26	13	12	0	9	4	0	4	3	2	1	4	78
5 - 12 years old	23	7	18	0	5	1	0	5	4	1	2	6	72
13 - 17 years old	17	13	12	1	2	16	1	0	0	1	0	2	65
<b>TOTAL</b>	<b>78</b>	<b>41</b>	<b>51</b>	<b>1</b>	<b>19</b>	<b>23</b>	<b>1</b>	<b>9</b>	<b>7</b>	<b>6</b>	<b>4</b>	<b>14</b>	<b>254</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	1,086	1,178	2,318	2,158	2,519	1,520	1,070	1,363	1,308	2,126	2,115	1,933	20,694
Alternate Accommodations	0	0	0	0	0	1	1	0	1	0	1	1	5
Shelter Beyond Capacity	0	0	10	0	0	0	0	11	0	0	8	0	29
Counseling Hours	830.00	789.50	1,030.75	1,114.50	1,229.00	428.00	457.00	549.00	602.00	963.00	804.00	1,064.00	9,860.75
Hotline Calls	193	234	241	109	205	201	146	89	65	171	217	176	2,047
Information and Referral	8,848	9,403	9,881	9,223	8,423	3,539	5,994	4,595	2,343	5,218	4,561	3,286	75,314

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	82	259	255	109	288	267	117	132	171	194	245	198	2,317
Face-Face	305	422	426	360	415	322	159	266	380	487	434	372	4,348
<b>TOTAL</b>	<b>387</b>	<b>681</b>	<b>681</b>	<b>469</b>	<b>703</b>	<b>589</b>	<b>276</b>	<b>398</b>	<b>551</b>	<b>681</b>	<b>679</b>	<b>570</b>	<b>6,665</b>

COMMUNITY EDUCATION	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>													
Units	16	16	56	26	7	8	14	0	31	3	1	3	181
Attendance	335	178	1,314	554	134	169	224	0	497	57	24	58	3,544
<b>Media</b>													
Units	1	1	3	0	0	0	0	0	0	0	0	0	5
<b>PROFESSIONAL TRAINING</b>													
Units	7	3	5	3	1	0	2	0	1	2	0	0	24
Attendance	58	40	115	50	25	0	58	0	9	62	0	0	417

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	6	5	8	5	2	14	4	20	12	14	10	14	114
Safety Plans ES 72 hrs.	6	5	8	5	2	14	4	20	12	14	10	14	114
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	27	11	10	9	13	10	7	6	6	18	14	15	146
African American	33	28	25	20	19	20	10	5	9	13	16	10	208
Hispanic	6	0	10	11	2	0	1	3	0	3	0	1	37
Asian American	0	0	0	0	0	0	6	0	0	0	0	0	6
Native American	0	0	0	0	0	1	1	1	1	0	0	1	5
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	7	3	1	3	3	3	0	0	0	3	3	2	28
<b>TOTAL</b>	<b>73</b>	<b>42</b>	<b>46</b>	<b>43</b>	<b>37</b>	<b>34</b>	<b>25</b>	<b>15</b>	<b>16</b>	<b>37</b>	<b>33</b>	<b>29</b>	<b>430</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	7	6	6	3	3	2	0	0	0	2	1	1	31
2 - 4 years old	11	5	7	4	8	1	0	0	0	5	1	0	42
5 - 12 years old	12	5	8	8	5	1	3	0	0	4	2	3	51
13 - 17 years old	4	0	1	9	1	1	1	0	0	1	0	3	21
18 - 29 years old	10	9	11	4	5	8	6	4	3	13	9	7	89
30 - 44 years old	24	14	11	9	9	16	10	7	7	8	14	13	142
45 - 59 years old	5	3	2	6	6	5	5	4	5	2	5	2	50
60 - 64 years old	0	0	0	0	0	0	0	0	1	1	1	0	3
65 + years old	0	0	0	0	0	0	0	0	0	1	0	0	1
<b>TOTAL</b>	<b>73</b>	<b>42</b>	<b>46</b>	<b>43</b>	<b>37</b>	<b>34</b>	<b>25</b>	<b>15</b>	<b>16</b>	<b>37</b>	<b>33</b>	<b>29</b>	<b>430</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	174	91	95	96	75	68	92	71	64	61	59	58	1,004
African American	158	103	84	91	54	81	72	51	71	72	61	51	949
Hispanic	12	17	26	13	4	7	7	5	2	4	5	3	105
Asian American	3	2	2	0	1	1	0	2	0	0	0	1	12
Native American	1	1	1	2	0	0	0	1	2	1	0	1	10
Middle Eastern	6	0	0	0	0	0	0	0	0	0	0	0	6
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	4	3	1	2	0	2	4	2	0	4	1	3	26
<b>TOTAL</b>	<b>358</b>	<b>217</b>	<b>209</b>	<b>204</b>	<b>134</b>	<b>159</b>	<b>175</b>	<b>132</b>	<b>139</b>	<b>142</b>	<b>126</b>	<b>117</b>	<b>2,112</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	5	2	3	0	0	0	0	1	0	1	0	1	13
2 - 4 years old	15	8	5	0	1	3	0	0	0	0	0	3	35
5 - 12 years old	11	2	10	0	0	0	0	0	0	1	5	3	32
13 - 17 years old	13	13	11	1	1	13	1	2	7	2	0	1	65
18 - 29 years old	124	69	68	85	43	64	71	68	49	66	55	50	812
30 - 44 years old	120	83	74	73	53	62	66	40	57	50	46	41	765
45 - 59 years old	51	27	33	37	28	16	32	20	21	20	17	17	319
60 - 64 years old	15	4	1	4	5	0	2	1	1	2	0	0	35
65 + years old	4	9	4	4	3	1	3	0	4	0	3	1	36
<b>TOTAL</b>	<b>358</b>	<b>217</b>	<b>209</b>	<b>204</b>	<b>134</b>	<b>159</b>	<b>175</b>	<b>132</b>	<b>139</b>	<b>142</b>	<b>126</b>	<b>117</b>	<b>2,112</b>

SERVICE		INDIVIDUALS SERVED											TOTAL	
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		35	18	12	12	11	3	18	5	18	9	17	32	190
Women		31	17	14	7	13	4	13	11	19	19	24	28	200
Men		0	0	0	0	0	0	0	0	0	0	0	1	1
<b>TOTAL</b>		<b>66</b>	<b>35</b>	<b>26</b>	<b>19</b>	<b>24</b>	<b>7</b>	<b>31</b>	<b>16</b>	<b>37</b>	<b>28</b>	<b>41</b>	<b>61</b>	<b>391</b>

SERVICE		INDIVIDUALS SERVED											TOTAL	
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		1	1	1	0	0	1	0	1	0	0	0	0	5
Women		225	65	117	57	30	26	37	65	221	200	185	135	1,363
Men		42	6	18	10	6	5	4	6	20	10	12	10	149
<b>TOTAL</b>		<b>268</b>	<b>72</b>	<b>136</b>	<b>67</b>	<b>36</b>	<b>32</b>	<b>41</b>	<b>72</b>	<b>241</b>	<b>210</b>	<b>197</b>	<b>145</b>	<b>1,517</b>

SERVICE		INDIVIDUALS SERVED											TOTAL	
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		18	18	12	14	12	3	18	5	16	9	17	31	173
Women		223	170	171	143	102	136	127	100	144	129	122	148	1,715
Men		51	31	52	32	15	30	32	28	22	22	24	25	364
<b>Total Face-to-face Counseling</b>		<b>292</b>	<b>219</b>	<b>235</b>	<b>189</b>	<b>129</b>	<b>169</b>	<b>177</b>	<b>133</b>	<b>182</b>	<b>160</b>	<b>163</b>	<b>204</b>	<b>2,252</b>

SERVICE		INDIVIDUALS SERVED											TOTAL	
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		17	18	12	11	11	4	15	11	9	10	14	30	162
Women		8	8	6	6	7	3	10	5	7	9	13	15	97
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>25</b>	<b>26</b>	<b>18</b>	<b>17</b>	<b>18</b>	<b>7</b>	<b>25</b>	<b>16</b>	<b>16</b>	<b>19</b>	<b>27</b>	<b>45</b>	<b>259</b>
<b>Outreach TANF</b>														
Children (under 18)		116	141	121	85	32	64	53	24	107	56	27	112	938
Women		59	41	42	39	16	29	26	12	31	22	18	19	354
Men		5	6	6	2	0	4	2	0	5	3	2	0	35
<b>Subtotal</b>		<b>180</b>	<b>188</b>	<b>169</b>	<b>126</b>	<b>48</b>	<b>97</b>	<b>81</b>	<b>36</b>	<b>143</b>	<b>81</b>	<b>47</b>	<b>131</b>	<b>1,327</b>
<b>Total TANF</b>		<b>205</b>	<b>214</b>	<b>187</b>	<b>143</b>	<b>66</b>	<b>104</b>	<b>106</b>	<b>52</b>	<b>159</b>	<b>100</b>	<b>74</b>	<b>176</b>	<b>1,586</b>

SERVICE		INDIVIDUALS SERVED											TOTAL	
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		6	20	6	2	3	9	9	5	3	11	21	33	128
Women		27	21	16	30	31	29	53	15	6	15	31	63	337
Men		1	0	0	2	0	1	0	1	0	0	0	1	6
<b>TOTAL</b>		<b>34</b>	<b>41</b>	<b>22</b>	<b>34</b>	<b>34</b>	<b>39</b>	<b>62</b>	<b>21</b>	<b>9</b>	<b>26</b>	<b>52</b>	<b>97</b>	<b>471</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	4	2	3	2	5	1	6	2	3	2	4	5	39
2 - 4 years old	6	4	0	3	4	0	2	0	8	3	4	8	42
5 - 12 years old	13	3	7	5	2	2	4	1	4	6	5	16	68
13 - 17 years old	3	3	2	3	0	0	0	0	0	1	2	3	17
<b>TOTAL</b>	<b>26</b>	<b>12</b>	<b>12</b>	<b>13</b>	<b>11</b>	<b>3</b>	<b>12</b>	<b>3</b>	<b>15</b>	<b>12</b>	<b>15</b>	<b>32</b>	<b>166</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	659	399	431	976	979	811	593	769	838	1,010	759	1,122	9,346
Alternate Accommodations	1	3	3	0	0	1	0	1	13	6	0	3	31
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	3,042.50	3,064.75	2,314.50	2,747.50	2,594.00	4,127.25	5,239.00	4,474.75	5,256.75	5,767.25	5,737.50	5,855.25	50,221.00
Hotline Calls	490	255	183	160	174	128	226	220	261	246	231	238	2,812
Information and Referral	1,051	1,240	1,037	1,026	1,032	1,241	1,603	1,537	1,953	1,692	1,776	2,008	17,196

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	526	235	141	152	183	130	240	213	249	210	214	243	2,736
Face-Face	212	206	179	174	114	167	155	123	161	166	93	166	1,916
<b>TOTAL</b>	<b>738</b>	<b>441</b>	<b>320</b>	<b>326</b>	<b>297</b>	<b>297</b>	<b>395</b>	<b>336</b>	<b>410</b>	<b>376</b>	<b>307</b>	<b>409</b>	<b>4,652</b>

COMMUNITY EDUCATION	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>													
Units	25	3	3	12	13	3	7	8	8	13	7	7	109
Attendance	563	128	160	2155	938	51	142	5135	177	182	237	184	10,052
<b>Media</b>													
Units	0	0	1	0	0	0	0	0	5	2	0	6	14
<b>PROFESSIONAL TRAINING</b>													
Units	3	0	0	2	1	0	1	1	2	0	0	1	11
Attendance	85	0	0	13	53	0	23	23	93	0	0	9	299

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	13	11	6	2	10	6	10	9	8	14	21	31	141
Safety Plans ES 72 hrs.	13	11	6	2	10	5	10	9	8	14	21	29	138
Performance Goal Reached	100%	100%	100%	100%	100%	83%	100%	100%	100%	100%	100%	94%	98%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	17	13	11	2	12	7	9	7	15	16	18	19	146
African American	22	11	1	6	5	0	8	2	9	9	10	20	103
Hispanic	15	10	9	7	7	0	12	5	11	3	11	18	108
Asian American	1	0	0	1	0	0	0	0	0	0	0	0	2
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	1	1	2
Haitian	0	0	0	0	0	0	0	0	0	0	1	0	1
Other	11	1	5	3	0	0	2	2	2	0	0	3	29
<b>TOTAL</b>	<b>66</b>	<b>35</b>	<b>26</b>	<b>19</b>	<b>24</b>	<b>7</b>	<b>31</b>	<b>16</b>	<b>37</b>	<b>28</b>	<b>41</b>	<b>61</b>	<b>391</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	4	4	3	2	5	1	7	3	4	2	4	5	44
2 - 4 years old	9	4	0	3	4	0	3	0	9	1	4	9	46
5 - 12 years old	19	5	7	4	2	2	8	2	6	5	7	16	83
13 - 17 years old	3	5	2	3	0	0	0	0	0	1	2	2	18
18 - 29 years old	14	9	8	1	7	0	7	4	9	9	5	15	88
30 - 44 years old	14	7	5	5	6	3	6	6	7	6	14	9	88
45 - 59 years old	2	1	1	1	0	1	0	1	2	4	5	5	23
60 - 64 years old	1	0	0	0	0	0	0	0	0	0	0	0	1
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>66</b>	<b>35</b>	<b>26</b>	<b>19</b>	<b>24</b>	<b>7</b>	<b>31</b>	<b>16</b>	<b>37</b>	<b>28</b>	<b>41</b>	<b>61</b>	<b>391</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	140	106	111	106	55	89	77	57	80	71	69	77	1,038
African American	50	33	41	40	27	32	29	21	23	34	19	24	373
Hispanic	0	1	41	24	16	31	27	30	39	18	28	35	290
Asian American	1	5	6	0	0	2	1	1	0	3	1	1	21
Native American	3	2	2	4	0	0	1	0	1	0	0	0	13
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	1	1
Haitian	0	0	0	0	0	0	0	0	0	0	0	1	1
Other	67	37	8	9	7	10	12	8	4	6	5	5	178
<b>TOTAL</b>	<b>261</b>	<b>184</b>	<b>209</b>	<b>183</b>	<b>105</b>	<b>164</b>	<b>147</b>	<b>117</b>	<b>147</b>	<b>132</b>	<b>122</b>	<b>144</b>	<b>1,915</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	0	0	0	0	0	0	0	1	0	0	0	0	1
2 - 4 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
5 - 12 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
13 - 17 years old	2	0	1	2	1	0	0	0	0	0	0	1	7
18 - 29 years old	88	66	67	68	46	55	48	38	52	49	43	57	677
30 - 44 years old	109	71	78	67	41	76	59	55	51	54	54	53	768
45 - 59 years old	52	36	52	31	13	27	32	21	39	26	19	27	375
60 - 64 years old	6	3	3	5	2	1	5	0	0	1	3	3	32
65 + years old	4	8	8	10	2	5	3	2	5	2	3	3	55
<b>TOTAL</b>	<b>261</b>	<b>184</b>	<b>209</b>	<b>183</b>	<b>105</b>	<b>164</b>	<b>147</b>	<b>117</b>	<b>147</b>	<b>132</b>	<b>122</b>	<b>144</b>	<b>1,915</b>



SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		29	10	12	21	7	15	30	13	21	12	18	28	216
Women		27	13	12	13	13	16	22	8	17	30	22	27	220
Men		0	0	0	0	1	0	0	0	0	0	0	0	1
<b>TOTAL</b>		<b>56</b>	<b>23</b>	<b>24</b>	<b>34</b>	<b>21</b>	<b>31</b>	<b>52</b>	<b>21</b>	<b>38</b>	<b>42</b>	<b>40</b>	<b>55</b>	<b>437</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	1	0	0	1	1	0	3
Women		63	78	64	76	45	42	56	47	76	107	101	67	822
Men		0	1	1	1	1	0	1	5	4	0	5	1	20
<b>TOTAL</b>		<b>63</b>	<b>79</b>	<b>65</b>	<b>77</b>	<b>46</b>	<b>42</b>	<b>58</b>	<b>52</b>	<b>80</b>	<b>108</b>	<b>107</b>	<b>68</b>	<b>845</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		29	10	19	21	13	18	33	14	23	10	18	23	231
Women		51	28	31	44	35	26	40	18	47	69	49	54	492
Men		0	0	1	1	1	0	1	3	0	1	3	0	11
<b>Total Face-to-face Counseling</b>		<b>80</b>	<b>38</b>	<b>51</b>	<b>66</b>	<b>49</b>	<b>44</b>	<b>74</b>	<b>35</b>	<b>70</b>	<b>80</b>	<b>70</b>	<b>77</b>	<b>734</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		36	13	17	22	11	23	29	13	17	15	15	36	247
Women		27	13	12	13	12	16	19	8	15	20	17	22	194
Men		0	0	0	0	1	0	0	0	0	0	0	0	1
<b>Subtotal</b>		<b>63</b>	<b>26</b>	<b>29</b>	<b>35</b>	<b>24</b>	<b>39</b>	<b>48</b>	<b>21</b>	<b>32</b>	<b>35</b>	<b>32</b>	<b>58</b>	<b>442</b>
<b>Outreach TANF</b>														
Children (under 18)		32	10	21	36	39	20	23	21	48	48	36	56	390
Women		24	15	19	31	19	9	14	13	28	31	20	24	247
Men		0	0	1	1	0	0	1	3	0	0	2	0	8
<b>Subtotal</b>		<b>56</b>	<b>25</b>	<b>41</b>	<b>68</b>	<b>58</b>	<b>29</b>	<b>38</b>	<b>37</b>	<b>76</b>	<b>79</b>	<b>58</b>	<b>80</b>	<b>645</b>
<b>Total TANF</b>		<b>119</b>	<b>51</b>	<b>70</b>	<b>103</b>	<b>82</b>	<b>68</b>	<b>86</b>	<b>58</b>	<b>108</b>	<b>114</b>	<b>90</b>	<b>138</b>	<b>1,087</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		12	12	19	13	19	19	32	17	14	10	12	19	198
Women		35	30	31	36	31	25	31	22	25	37	45	28	376
Men		0	0	1	1	0	0	1	3	0	1	1	0	8
<b>TOTAL</b>		<b>47</b>	<b>42</b>	<b>51</b>	<b>50</b>	<b>50</b>	<b>44</b>	<b>64</b>	<b>42</b>	<b>39</b>	<b>48</b>	<b>58</b>	<b>47</b>	<b>582</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	8	4	1	1	5	4	7	1	0	3	3	2	39
2 - 4 years old	5	4	5	6	4	3	10	3	4	2	4	3	53
5 - 12 years old	8	2	7	10	6	6	10	6	9	0	1	3	68
13 - 17 years old	3	0	2	2	1	2	4	0	1	0	0	0	15
<b>TOTAL</b>	<b>24</b>	<b>10</b>	<b>15</b>	<b>19</b>	<b>16</b>	<b>15</b>	<b>31</b>	<b>10</b>	<b>14</b>	<b>5</b>	<b>8</b>	<b>8</b>	<b>175</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	576	793	735	771	780	854	998	660	607	1,100	1,223	1,277	10,374
Alternate Accommodations	14	13	18	11	10	26	13	3	21	10	13	10	162
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	279.00	393.75	432.00	554.25	447.50	483.50	975.25	540.50	612.25	1,085.00	964.50	953.75	7,721.25
Hotline Calls	69	79	65	77	64	82	99	72	108	116	108	95	1,034
Information and Referral	247	322	252	353	190	278	396	274	449	547	469	431	4,208

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	61	65	55	68	58	82	94	73	116	124	119	95	1,010
Face-Face	44	28	32	45	34	29	45	21	43	17	39	21	398
<b>TOTAL</b>	<b>105</b>	<b>93</b>	<b>87</b>	<b>113</b>	<b>92</b>	<b>111</b>	<b>139</b>	<b>94</b>	<b>159</b>	<b>141</b>	<b>158</b>	<b>116</b>	<b>1,408</b>

COMMUNITY EDUCATION	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>													
Units	6	9	6	7	7	4	5	7	8	4	11	1	75
Attendance	62	106	105	217	62	57	86	122	124	135	298	9	1,383
<b>Media</b>													
Units	0	4	1	1	0	6	0	1	4	2	0	0	19
<b>PROFESSIONAL TRAINING</b>													
Units	1	1	0	0	0	0	0	2	1	1	0	0	6
Attendance	20	32	0	0	0	0	0	65	150	23	0	0	290

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	18	11	12	8	7	15	16	14	6	15	22	18	162
Safety Plans ES 72 hrs.	18	11	12	8	7	15	16	13	6	13	21	13	153
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	93%	100%	87%	95%	72%	94%

<b>ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER</b>													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	30	12	7	12	9	17	21	7	18	13	18	28	192
African American	12	6	12	18	3	7	12	5	8	21	8	18	130
Hispanic	10	5	5	4	7	2	12	8	10	5	13	6	87
Asian American	0	0	0	0	0	0	0	0	0	0	1	0	1
Native American	2	0	0	0	0	0	0	0	1	0	0	0	3
Middle Eastern	0	0	0	0	1	0	2	0	0	1	0	2	6
Haitian	1	0	0	0	0	2	3	1	0	1	0	0	8
Other	1	0	0	0	1	3	2	0	1	1	0	1	10
<b>TOTAL</b>	<b>56</b>	<b>23</b>	<b>24</b>	<b>34</b>	<b>21</b>	<b>31</b>	<b>52</b>	<b>21</b>	<b>38</b>	<b>42</b>	<b>40</b>	<b>55</b>	<b>437</b>

<b>AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER</b>													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	9	4	1	2	2	4	7	2	4	5	6	3	49
2 - 4 years old	6	4	4	6	2	3	8	4	8	4	8	7	64
5 - 12 years old	11	2	6	10	2	6	11	7	8	3	4	16	86
13 - 17 years old	3	0	1	3	1	2	4	0	1	0	0	1	16
18 - 29 years old	10	7	6	5	6	6	10	1	9	10	9	13	92
30 - 44 years old	11	3	5	5	6	10	8	6	4	11	7	8	84
45 - 59 years old	6	3	1	2	1	0	4	1	3	7	5	6	39
60 - 64 years old	0	0	0	0	1	0	0	0	1	0	1	0	3
65 + years old	0	0	0	1	0	0	0	0	0	2	0	1	4
<b>TOTAL</b>	<b>56</b>	<b>23</b>	<b>24</b>	<b>34</b>	<b>21</b>	<b>31</b>	<b>52</b>	<b>21</b>	<b>38</b>	<b>42</b>	<b>40</b>	<b>55</b>	<b>437</b>

<b>ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH</b>													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	19	6	17	19	17	6	8	9	23	29	20	13	186
African American	3	7	2	11	7	3	6	4	3	7	10	8	71
Hispanic	2	2	6	2	2	3	6	3	7	5	8	3	49
Asian American	0	0	1	0	0	0	0	0	0	0	0	1	2
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	3	0	0	1	1	1	6
Haitian	0	0	0	0	0	0	2	1	0	1	0	1	5
Other	0	0	1	0	2	1	0	1	2	0	0	3	10
<b>TOTAL</b>	<b>24</b>	<b>15</b>	<b>27</b>	<b>32</b>	<b>28</b>	<b>13</b>	<b>25</b>	<b>18</b>	<b>35</b>	<b>43</b>	<b>39</b>	<b>30</b>	<b>329</b>

<b>AGE OF INDIVIDUALS SERVED IN OUTREACH</b>													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	0	0	0	0	0	0	0	0	2	0	2	0	4
2 - 4 years old	0	0	1	0	3	0	1	1	2	0	1	0	9
5 - 12 years old	0	0	5	0	3	3	5	1	0	1	3	0	21
13 - 17 years old	0	0	1	0	0	0	0	0	0	0	2	1	4
18 - 29 years old	8	6	4	15	7	5	8	6	10	20	9	9	107
30 - 44 years old	9	6	11	12	11	4	8	5	16	12	18	15	127
45 - 59 years old	7	3	5	4	3	1	3	4	5	8	3	5	51
60 - 64 years old	0	0	0	1	0	0	0	0	0	2	0	0	3
65 + years old	0	0	0	0	1	0	0	1	0	0	1	0	3
<b>TOTAL</b>	<b>24</b>	<b>15</b>	<b>27</b>	<b>32</b>	<b>28</b>	<b>13</b>	<b>25</b>	<b>18</b>	<b>35</b>	<b>43</b>	<b>39</b>	<b>30</b>	<b>329</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		24	6	22	6	16	3	17	0	4	15	7	4	124
Women		28	11	15	15	13	10	12	4	14	15	15	17	169
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>52</b>	<b>17</b>	<b>37</b>	<b>21</b>	<b>29</b>	<b>13</b>	<b>29</b>	<b>4</b>	<b>18</b>	<b>30</b>	<b>22</b>	<b>21</b>	<b>293</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		7	0	0	0	0	0	5	0	0	0	0	14	26
Women		125	157	144	128	127	153	103	84	108	152	155	7	1,443
Men		0	6	1	5	2	7	5	1	5	3	6	0	41
<b>TOTAL</b>		<b>132</b>	<b>163</b>	<b>145</b>	<b>133</b>	<b>129</b>	<b>160</b>	<b>113</b>	<b>85</b>	<b>113</b>	<b>155</b>	<b>161</b>	<b>21</b>	<b>1,510</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		62	14	28	23	29	14	27	8	14	20	16	18	273
Women		113	38	54	52	40	42	37	17	39	41	40	39	552
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Total Face-to-face Counseling</b>		<b>175</b>	<b>52</b>	<b>82</b>	<b>75</b>	<b>69</b>	<b>56</b>	<b>64</b>	<b>25</b>	<b>53</b>	<b>61</b>	<b>56</b>	<b>57</b>	<b>825</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		24	6	21	6	28	3	17	2	11	12	43	13	186
Women		29	6	12	10	11	11	9	1	6	7	27	9	138
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>53</b>	<b>12</b>	<b>33</b>	<b>16</b>	<b>39</b>	<b>14</b>	<b>26</b>	<b>3</b>	<b>17</b>	<b>19</b>	<b>70</b>	<b>22</b>	<b>324</b>
<b>Outreach TANF</b>														
Children (under 18)		24	2	5	7	15	6	2	5	23	14	38	25	166
Women		42	11	12	20	5	12	11	6	9	10	24	10	172
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>66</b>	<b>13</b>	<b>17</b>	<b>27</b>	<b>20</b>	<b>18</b>	<b>13</b>	<b>11</b>	<b>32</b>	<b>24</b>	<b>62</b>	<b>35</b>	<b>338</b>
<b>Total TANF</b>		<b>119</b>	<b>25</b>	<b>50</b>	<b>43</b>	<b>59</b>	<b>32</b>	<b>39</b>	<b>14</b>	<b>49</b>	<b>43</b>	<b>132</b>	<b>57</b>	<b>662</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		115	26	62	55	50	42	42	29	84	65	101	78	749
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>115</b>	<b>26</b>	<b>62</b>	<b>55</b>	<b>50</b>	<b>42</b>	<b>42</b>	<b>29</b>	<b>84</b>	<b>65</b>	<b>101</b>	<b>78</b>	<b>749</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	0	3	6	1	3	3	3	0	0	1	3	2	25
2 - 4 years old	4	1	4	6	6	1	4	1	0	5	3	5	40
5 - 12 years old	6	7	11	5	2	4	10	5	3	11	1	5	70
13 - 17 years old	2	3	3	3	5	4	10	2	1	4	4	2	43
<b>TOTAL</b>	<b>12</b>	<b>14</b>	<b>24</b>	<b>15</b>	<b>16</b>	<b>12</b>	<b>27</b>	<b>8</b>	<b>4</b>	<b>21</b>	<b>11</b>	<b>14</b>	<b>178</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	932	1,036	1,140	978	826	723	887	397	456	504	824	722	9,425
Alternate Accommodations	0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	403.25	338.75	371.25	452.50	610.50	557.50	401.50	490.75	506.00	694.25	775.00	691.00	6,292.25
Hotline Calls	119	149	132	126	118	146	165	72	96	141	146	145	1,555
Information and Referral	318	400	395	373	334	327	124	211	298	377	426	418	4,001

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	70	84	80	84	76	104	58	53	69	104	114	113	1,009
Face-Face	40	42	74	51	58	71	73	45	57	98	69	86	764
<b>TOTAL</b>	<b>110</b>	<b>126</b>	<b>154</b>	<b>135</b>	<b>134</b>	<b>175</b>	<b>131</b>	<b>98</b>	<b>126</b>	<b>202</b>	<b>183</b>	<b>199</b>	<b>1,773</b>

COMMUNITY EDUCATION	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>													
Units	29	9	48	67	11	36	20	48	59	19	17	14	377
Attendance	434	67	1050	1206	258	1104	412	1139	1470	484	207	118	7,949
<b>Media</b>													
Units	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>PROFESSIONAL TRAINING</b>													
Units	1	0	0	0	1	0	0	0	0	0	0	4	6
Attendance	20	0	0	0	20	0	0	0	21	0	0	107	168

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	10	7	15	14	17	10	4	11	13	11	17	16	145
Safety Plans ES 72 hrs.	10	7	15	14	17	10	4	11	13	11	17	16	145
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	41	13	27	14	24	13	27	3	10	18	13	15	218
African American	6	3	6	4	1	0	0	1	8	12	5	3	49
Hispanic	4	1	0	1	4	0	0	0	0	0	3	1	14
Asian American	1	0	0	0	0	0	0	0	0	0	0	0	1
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	1	1
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	4	2	0	0	2	0	0	0	1	1	10
<b>TOTAL</b>	<b>52</b>	<b>17</b>	<b>37</b>	<b>21</b>	<b>29</b>	<b>13</b>	<b>29</b>	<b>4</b>	<b>18</b>	<b>30</b>	<b>22</b>	<b>21</b>	<b>293</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	0	3	7	1	3	3	3	0	1	1	3	2	27
2 - 4 years old	10	1	4	4	7	0	4	0	1	4	3	2	40
5 - 12 years old	10	2	9	1	4	0	2	0	2	8	1	0	39
13 - 17 years old	4	0	2	0	2	0	8	0	0	2	0	0	18
18 - 29 years old	7	4	3	8	8	6	3	3	5	4	2	5	58
30 - 44 years old	17	4	8	6	2	2	7	0	5	6	7	7	71
45 - 59 years old	3	3	4	1	3	2	2	1	4	5	5	5	38
60 - 64 years old	1	0	0	0	0	0	0	0	0	0	1	0	2
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>52</b>	<b>17</b>	<b>37</b>	<b>21</b>	<b>29</b>	<b>13</b>	<b>29</b>	<b>4</b>	<b>18</b>	<b>30</b>	<b>22</b>	<b>21</b>	<b>293</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	106	32	39	45	40	35	32	15	31	29	33	29	466
African American	5	2	2	5	0	3	2	4	3	1	1	2	30
Hispanic	6	1	2	3	0	4	1	1	1	0	0	3	22
Asian American	2	0	1	0	0	1	0	0	0	0	0	0	4
Native American	1	0	1	1	0	0	0	0	0	0	0	0	3
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	2	2
Other	2	0	1	0	0	0	0	1	0	1	0	0	5
<b>TOTAL</b>	<b>122</b>	<b>35</b>	<b>46</b>	<b>54</b>	<b>40</b>	<b>43</b>	<b>35</b>	<b>21</b>	<b>35</b>	<b>31</b>	<b>34</b>	<b>36</b>	<b>532</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0
2 - 4 years old	4	2	1	3	3	1	0	1	3	1	1	4	24
5 - 12 years old	21	3	4	6	8	6	8	5	6	3	5	7	82
13 - 17 years old	13	3	2	8	3	4	2	2	1	1	3	3	45
18 - 29 years old	23	10	11	5	10	9	8	4	10	8	6	6	110
30 - 44 years old	36	11	15	18	9	14	12	6	13	11	14	10	169
45 - 59 years old	19	5	11	11	6	9	4	3	2	6	4	4	84
60 - 64 years old	3	0	0	1	0	0	0	0	0	0	0	0	4
65 + years old	3	1	2	2	1	0	1	0	0	1	1	2	14
<b>TOTAL</b>	<b>122</b>	<b>35</b>	<b>46</b>	<b>54</b>	<b>40</b>	<b>43</b>	<b>35</b>	<b>21</b>	<b>35</b>	<b>31</b>	<b>34</b>	<b>36</b>	<b>532</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		11	9	14	13	9	12	6	6	16	10	12	13	131
Women		17	18	17	22	15	16	9	16	14	11	20	12	187
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>28</b>	<b>27</b>	<b>31</b>	<b>35</b>	<b>24</b>	<b>28</b>	<b>15</b>	<b>22</b>	<b>30</b>	<b>21</b>	<b>32</b>	<b>25</b>	<b>318</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	4	0	0	4
Women		17	86	12	20	6	5	25	39	39	8	31	15	303
Men		3	4	10	4	6	8	0	1	3	0	3	2	44
<b>TOTAL</b>		<b>20</b>	<b>90</b>	<b>22</b>	<b>24</b>	<b>12</b>	<b>13</b>	<b>25</b>	<b>40</b>	<b>42</b>	<b>12</b>	<b>34</b>	<b>17</b>	<b>351</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		19	14	24	16	9	12	16	4	17	15	12	13	171
Women		76	55	27	38	44	44	56	39	35	48	49	45	556
Men		5	3	9	0	0	2	1	0	4	0	2	2	28
<b>Total Face-to-face Counseling</b>		<b>100</b>	<b>72</b>	<b>60</b>	<b>54</b>	<b>53</b>	<b>58</b>	<b>73</b>	<b>43</b>	<b>56</b>	<b>63</b>	<b>63</b>	<b>60</b>	<b>755</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		11	9	14	13	8	12	6	6	16	4	12	13	124
Women		17	18	17	22	10	16	9	6	14	8	20	12	169
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>28</b>	<b>27</b>	<b>31</b>	<b>35</b>	<b>18</b>	<b>28</b>	<b>15</b>	<b>12</b>	<b>30</b>	<b>12</b>	<b>32</b>	<b>25</b>	<b>293</b>
<b>Outreach TANF</b>														
Children (under 18)		6	3	9	2	0	0	1	0	1	5	0	0	27
Women		42	10	10	12	12	13	28	14	15	24	22	23	225
Men		0	2	2	0	0	1	0	1	2	0	2	1	11
<b>Subtotal</b>		<b>48</b>	<b>15</b>	<b>21</b>	<b>14</b>	<b>12</b>	<b>14</b>	<b>29</b>	<b>15</b>	<b>18</b>	<b>29</b>	<b>24</b>	<b>24</b>	<b>263</b>
<b>Total TANF</b>		<b>76</b>	<b>42</b>	<b>52</b>	<b>49</b>	<b>30</b>	<b>42</b>	<b>44</b>	<b>27</b>	<b>48</b>	<b>41</b>	<b>56</b>	<b>49</b>	<b>556</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		6	11	8	15	30	11	21	6	14	19	26	21	188
Women		170	56	39	44	48	40	61	46	10	57	63	36	670
Men		0	3	3	3	2	0	1	4	0	0	2	1	19
<b>TOTAL</b>		<b>176</b>	<b>70</b>	<b>50</b>	<b>62</b>	<b>80</b>	<b>51</b>	<b>83</b>	<b>56</b>	<b>24</b>	<b>76</b>	<b>91</b>	<b>58</b>	<b>877</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	11	1	3	1	3	0	2	3	2	5	4	2	37
2 - 4 years old	4	1	2	10	13	1	3	1	6	0	1	2	44
5 - 12 years old	7	12	11	3	1	0	4	1	11	2	4	6	62
13 - 17 years old	5	3	2	2	0	0	3	1	3	2	3	3	27
<b>TOTAL</b>	<b>27</b>	<b>17</b>	<b>18</b>	<b>16</b>	<b>17</b>	<b>1</b>	<b>12</b>	<b>6</b>	<b>22</b>	<b>9</b>	<b>12</b>	<b>13</b>	<b>170</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	1,258	756	301	730	1,158	1,258	2,127	825	386	1,022	505	285	10,611
Alternate Accommodations	13	18	12	0	0	7	11	11	14	21	12	10	129
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	318.50	737.00	279.75	291.50	241.00	247.25	343.75	183.75	141.00	182.50	306.50	195.50	3,468.00
Hotline Calls	20	358	30	24	6	13	45	25	21	26	34	17	619
Information and Referral	389	540	1,665	381	361	433	191	208	113	163	220	214	4,878

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	28	86	22	52	99	67	19	28	42	55	152	17	667
Face-Face	536	613	808	583	471	460	385	329	253	54	91	456	5,039
<b>TOTAL</b>	<b>564</b>	<b>699</b>	<b>830</b>	<b>635</b>	<b>570</b>	<b>527</b>	<b>404</b>	<b>357</b>	<b>295</b>	<b>109</b>	<b>243</b>	<b>473</b>	<b>5,706</b>

COMMUNITY EDUCATION	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>													
Units	2	4	14	7	12	10	9	13	14	7	37	12	141
Attendance	42	680	312	111	166	89	213	1086	375	82	1594	230	4,980
<b>Media</b>													
Units	0	1	0	0	0	0	0	0	0	1	0	0	2
<b>PROFESSIONAL TRAINING</b>													
Units	2	0	0	0	0	0	0	0	0	0	0	0	2
Attendance	10	0	0	0	0	0	0	0	0	0	0	0	10

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	4	6	14	8	17	18	18	17	10	3	16	26	157
Safety Plans ES 72 hrs.	4	6	14	8	17	18	18	17	10	3	16	26	157
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	28	24	25	25	22	22	15	14	24	19	28	19	265
African American	0	0	6	7	2	1	0	4	2	2	4	2	30
Hispanic	0	3	0	2	0	5	0	4	4	0	0	4	22
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	1	0	0	0	0	0	0	0	0	1
<b>TOTAL</b>	<b>28</b>	<b>27</b>	<b>31</b>	<b>35</b>	<b>24</b>	<b>28</b>	<b>15</b>	<b>22</b>	<b>30</b>	<b>21</b>	<b>32</b>	<b>25</b>	<b>318</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	4	3	4	2	4	6	1	2	2	4	4	2	38
2 - 4 years old	1	3	4	6	4	4	2	3	6	2	1	2	38
5 - 12 years old	3	3	4	3	1	2	2	1	8	3	4	6	40
13 - 17 years old	3	0	2	2	0	0	1	0	0	1	3	3	15
18 - 29 years old	6	6	8	7	8	7	3	6	4	4	8	2	69
30 - 44 years old	6	7	6	7	6	7	6	4	8	6	8	7	78
45 - 59 years old	5	5	2	8	1	2	0	5	2	1	2	2	35
60 - 64 years old	0	0	1	0	0	0	0	1	0	0	2	1	5
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>28</b>	<b>27</b>	<b>31</b>	<b>35</b>	<b>24</b>	<b>28</b>	<b>15</b>	<b>22</b>	<b>30</b>	<b>21</b>	<b>32</b>	<b>25</b>	<b>318</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	62	36	28	17	25	27	35	22	26	35	28	33	374
African American	5	2	0	1	2	1	1	0	0	2	1	1	16
Hispanic	5	7	1	1	2	1	4	0	0	4	1	1	27
Asian American	0	0	0	0	0	0	0	0	0	0	1	0	1
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	1	0	0	0	1	0	0	2
<b>TOTAL</b>	<b>72</b>	<b>45</b>	<b>29</b>	<b>19</b>	<b>29</b>	<b>30</b>	<b>40</b>	<b>22</b>	<b>26</b>	<b>42</b>	<b>31</b>	<b>35</b>	<b>420</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0
2 - 4 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
5 - 12 years old	5	4	8	0	0	0	0	0	0	1	0	0	18
13 - 17 years old	3	1	2	3	0	0	1	0	1	3	0	0	14
18 - 29 years old	27	14	5	6	8	7	8	6	3	11	15	10	120
30 - 44 years old	26	20	6	7	15	15	21	9	11	18	7	12	167
45 - 59 years old	11	6	6	3	5	6	3	7	10	8	6	12	83
60 - 64 years old	0	0	1	0	1	2	5	0	1	0	1	1	12
65 + years old	0	0	1	0	0	0	2	0	0	1	2	0	6
<b>TOTAL</b>	<b>72</b>	<b>45</b>	<b>29</b>	<b>19</b>	<b>29</b>	<b>30</b>	<b>40</b>	<b>22</b>	<b>26</b>	<b>42</b>	<b>31</b>	<b>35</b>	<b>420</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		16	5	9	0	3	10	2	6	6	2	6	7	72
Women		16	12	9	2	4	9	10	9	9	5	12	17	114
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>32</b>	<b>17</b>	<b>18</b>	<b>2</b>	<b>7</b>	<b>19</b>	<b>12</b>	<b>15</b>	<b>15</b>	<b>7</b>	<b>18</b>	<b>24</b>	<b>186</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	1	0	1
Women		36	46	55	53	51	36	37	43	34	49	64	43	547
Men		0	0	1	0	0	0	0	0	0	1	1	1	4
<b>TOTAL</b>		<b>36</b>	<b>46</b>	<b>56</b>	<b>53</b>	<b>51</b>	<b>36</b>	<b>37</b>	<b>43</b>	<b>34</b>	<b>50</b>	<b>66</b>	<b>44</b>	<b>552</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		47	9	16	9	7	14	15	11	10	7	10	17	172
Women		69	22	45	39	22	30	34	22	27	19	19	43	391
Men		0	2	1	1	0	0	0	1	0	0	0	0	5
<b>Total Face-to-face Counseling</b>		<b>116</b>	<b>33</b>	<b>62</b>	<b>49</b>	<b>29</b>	<b>44</b>	<b>49</b>	<b>34</b>	<b>37</b>	<b>26</b>	<b>29</b>	<b>60</b>	<b>568</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		15	6	8	2	3	11	6	5	6	3	8	12	85
Women		10	4	5	1	1	5	5	3	4	2	5	7	52
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>25</b>	<b>10</b>	<b>13</b>	<b>3</b>	<b>4</b>	<b>16</b>	<b>11</b>	<b>8</b>	<b>10</b>	<b>5</b>	<b>13</b>	<b>19</b>	<b>137</b>
<b>Outreach TANF</b>														
Children (under 18)		13	16	38	44	19	21	18	8	8	14	6	23	228
Women		7	7	15	15	7	8	5	4	6	8	1	6	89
Men		0	1	1	0	0	0	0	0	0	0	0	0	2
<b>Subtotal</b>		<b>20</b>	<b>24</b>	<b>54</b>	<b>59</b>	<b>26</b>	<b>29</b>	<b>23</b>	<b>12</b>	<b>14</b>	<b>22</b>	<b>7</b>	<b>29</b>	<b>319</b>
<b>Total TANF</b>		<b>45</b>	<b>34</b>	<b>67</b>	<b>62</b>	<b>30</b>	<b>45</b>	<b>34</b>	<b>20</b>	<b>24</b>	<b>27</b>	<b>20</b>	<b>48</b>	<b>456</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		13	3	4	8	4	3	9	11	4	4	10	3	76
Women		35	7	48	14	25	19	40	33	13	7	15	22	278
Men		2	2	0	0	0	0	0	1	1	0	0	0	6
<b>TOTAL</b>		<b>50</b>	<b>12</b>	<b>52</b>	<b>22</b>	<b>29</b>	<b>22</b>	<b>49</b>	<b>45</b>	<b>18</b>	<b>11</b>	<b>25</b>	<b>25</b>	<b>360</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	4	2	1	1	0	1	0	1	0	1	0	0	11
2 - 4 years old	3	0	2	1	1	1	0	2	2	2	2	1	17
5 - 12 years old	3	3	4	1	1	7	2	0	4	0	0	0	25
13 - 17 years old	2	0	0	0	0	0	0	0	0	1	0	0	3
<b>TOTAL</b>	<b>12</b>	<b>5</b>	<b>7</b>	<b>3</b>	<b>2</b>	<b>9</b>	<b>2</b>	<b>3</b>	<b>6</b>	<b>4</b>	<b>2</b>	<b>1</b>	<b>56</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	406	386	466	484	276	497	508	387	617	547	481	323	5,378
Alternate Accommodations	11	0	6	5	0	0	10	2	5	0	1	0	40
Shelter Beyond Capacity	9	0	8	6	0	0	0	1	14	8	8	0	54
Counseling Hours	483.50	767.25	609.75	467.50	287.25	713.75	482.25	370.25	612.25	490.00	477.25	510.25	6,271.25
Hotline Calls	387	374	397	435	456	531	336	229	285	0	132	163	3,725
Information and Referral	1,184	934	1,224	1,090	754	1,045	833	551	901	528	480	511	10,035

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	36	25	42	31	32	26	37	41	28	38	31	57	424
Face-Face	14	20	25	16	16	23	18	13	15	7	16	22	205
<b>TOTAL</b>	<b>50</b>	<b>45</b>	<b>67</b>	<b>47</b>	<b>48</b>	<b>49</b>	<b>55</b>	<b>54</b>	<b>43</b>	<b>45</b>	<b>47</b>	<b>79</b>	<b>629</b>

COMMUNITY EDUCATION	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>													
Units	4	3	9	4	8	4	6	2	2	6	3	4	55
Attendance	97	52	220	441	42	132	108	181	290	207	56	22	1,848
<b>Media</b>													
Units	0	0	0	2	0	1	1	0	1	1	0	1	7
<b>PROFESSIONAL TRAINING</b>													
Units	4	3	1	4	2	3	3	0	4	4	2	5	35
Attendance	60	17	7	12	2	16	19	0	55	21	30	30	269

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	10	5	7	7	8	4	7	9	6	7	9	15	94
Safety Plans ES 72 hrs.	10	5	7	7	8	4	7	9	6	7	9	15	94
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	16	13	7	1	2	6	8	10	14	4	9	19	109
African American	12	0	4	1	5	8	3	2	0	0	5	1	41
Hispanic	4	3	7	0	0	1	0	0	0	1	2	0	18
Asian American	0	0	0	0	0	1	1	0	0	1	0	1	4
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	1	1
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	1	0	0	0	3	0	3	1	1	2	2	13
<b>TOTAL</b>	<b>32</b>	<b>17</b>	<b>18</b>	<b>2</b>	<b>7</b>	<b>19</b>	<b>12</b>	<b>15</b>	<b>15</b>	<b>7</b>	<b>18</b>	<b>24</b>	<b>186</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	5	1	2	0	0	2	0	2	1	0	1	1	15
2 - 4 years old	5	2	3	0	3	1	0	2	2	2	2	2	24
5 - 12 years old	5	2	4	0	0	7	2	2	2	0	3	2	29
13 - 17 years old	1	0	0	0	0	0	0	0	1	0	0	2	4
18 - 29 years old	9	3	4	2	2	2	1	4	1	2	4	7	41
30 - 44 years old	7	5	2	0	2	4	7	3	4	3	3	7	47
45 - 59 years old	0	4	3	0	0	1	2	2	4	0	5	3	24
60 - 64 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
65 + years old	0	0	0	0	0	2	0	0	0	0	0	0	2
<b>TOTAL</b>	<b>32</b>	<b>17</b>	<b>18</b>	<b>2</b>	<b>7</b>	<b>19</b>	<b>12</b>	<b>15</b>	<b>15</b>	<b>7</b>	<b>18</b>	<b>24</b>	<b>186</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	54	9	26	26	16	17	19	13	15	15	5	25	240
African American	14	5	11	13	4	4	9	2	3	3	5	6	79
Hispanic	12	1	6	4	3	1	4	2	0	0	1	4	38
Asian American	1	2	1	1	0	0	1	0	1	0	0	0	7
Native American	1	0	0	1	0	0	1	0	1	0	0	0	4
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	2	1	1	2	1	3	3	2	2	1	0	1	19
<b>TOTAL</b>	<b>84</b>	<b>18</b>	<b>45</b>	<b>47</b>	<b>24</b>	<b>25</b>	<b>37</b>	<b>19</b>	<b>22</b>	<b>19</b>	<b>11</b>	<b>36</b>	<b>387</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	0	0	0	2	1	1	0	0	1	0	1	1	7
2 - 4 years old	0	0	0	2	0	1	0	0	0	0	0	2	5
5 - 12 years old	9	0	4	1	2	2	2	0	0	0	0	0	20
13 - 17 years old	22	6	4	4	3	3	11	5	3	5	2	7	75
18 - 29 years old	16	5	14	22	7	7	10	7	8	7	4	10	117
30 - 44 years old	25	4	16	9	8	8	6	3	4	3	2	9	97
45 - 59 years old	8	3	6	7	3	3	8	4	6	3	2	7	60
60 - 64 years old	2	0	1	0	0	0	0	0	0	0	0	0	3
65 + years old	2	0	0	0	0	0	0	0	0	1	0	0	3
<b>TOTAL</b>	<b>84</b>	<b>18</b>	<b>45</b>	<b>47</b>	<b>24</b>	<b>25</b>	<b>37</b>	<b>19</b>	<b>22</b>	<b>19</b>	<b>11</b>	<b>36</b>	<b>387</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		12	11	8	11	8	13	3	3	8	6	4	3	90
Women		13	16	12	13	12	13	6	10	14	17	8	6	140
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>25</b>	<b>27</b>	<b>20</b>	<b>24</b>	<b>20</b>	<b>26</b>	<b>9</b>	<b>13</b>	<b>22</b>	<b>23</b>	<b>12</b>	<b>9</b>	<b>230</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		1	0	0	0	0	0	1	1	0	0	1	4	8
Women		83	115	63	59	60	54	16	8	15	13	17	16	519
Men		0	2	1	2	3	0	1	2	2	0	0	1	14
<b>TOTAL</b>		<b>84</b>	<b>117</b>	<b>64</b>	<b>61</b>	<b>63</b>	<b>54</b>	<b>18</b>	<b>11</b>	<b>17</b>	<b>13</b>	<b>18</b>	<b>21</b>	<b>541</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		18	14	15	15	12	11	3	6	5	6	3	3	111
Women		115	84	64	219	64	60	74	58	53	68	87	68	1,014
Men		9	4	42	16	8	22	16	12	51	19	13	12	224
<b>Total Face-to-face Counseling</b>		<b>142</b>	<b>102</b>	<b>121</b>	<b>250</b>	<b>84</b>	<b>93</b>	<b>93</b>	<b>76</b>	<b>109</b>	<b>93</b>	<b>103</b>	<b>83</b>	<b>1,349</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		12	12	9	13	6	14	3	6	7	9	8	9	108
Women		7	11	8	6	6	6	2	5	4	11	2	3	71
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>19</b>	<b>23</b>	<b>17</b>	<b>19</b>	<b>12</b>	<b>20</b>	<b>5</b>	<b>11</b>	<b>11</b>	<b>20</b>	<b>10</b>	<b>12</b>	<b>179</b>
<b>Outreach TANF</b>														
Children (under 18)		118	79	50	119	55	65	64	46	51	53	55	71	826
Women		84	65	21	180	37	45	35	21	19	24	24	31	586
Men		9	3	12	9	5	10	2	0	5	3	1	1	60
<b>Subtotal</b>		<b>211</b>	<b>147</b>	<b>83</b>	<b>308</b>	<b>97</b>	<b>120</b>	<b>101</b>	<b>67</b>	<b>75</b>	<b>80</b>	<b>80</b>	<b>103</b>	<b>1,472</b>
<b>Total TANF</b>		<b>230</b>	<b>170</b>	<b>100</b>	<b>327</b>	<b>109</b>	<b>140</b>	<b>106</b>	<b>78</b>	<b>86</b>	<b>100</b>	<b>90</b>	<b>115</b>	<b>1,651</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		12	21	18	8	27	5	10	14	10	16	5	4	150
Women		43	29	32	19	34	44	57	31	179	50	74	35	627
Men		0	0	4	0	2	28	5	11	46	16	17	13	142
<b>TOTAL</b>		<b>55</b>	<b>50</b>	<b>54</b>	<b>27</b>	<b>63</b>	<b>77</b>	<b>72</b>	<b>56</b>	<b>235</b>	<b>82</b>	<b>96</b>	<b>52</b>	<b>919</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	0	4	1	2	1	2	0	0	1	2	0	0	13
2 - 4 years old	5	2	2	2	1	3	0	1	2	1	0	0	19
5 - 12 years old	4	4	8	8	7	3	2	4	2	3	3	3	51
13 - 17 years old	2	4	1	2	5	7	1	1	0	0	1	0	24
<b>TOTAL</b>	<b>11</b>	<b>14</b>	<b>12</b>	<b>14</b>	<b>14</b>	<b>15</b>	<b>3</b>	<b>6</b>	<b>5</b>	<b>6</b>	<b>4</b>	<b>3</b>	<b>107</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	553	392	611	783	602	937	914	550	673	686	655	803	8,159
Alternate Accommodations	0	0	0	2	0	0	0	0	0	0	0	0	2
Shelter Beyond Capacity	0	0	0	0	0	3	0	0	0	0	0	0	3
Counseling Hours	365.50	406.25	286.50	436.75	399.50	405.50	530.50	534.75	1,113.25	693.75	781.75	1,161.50	7,115.50
Hotline Calls	582	237	100	204	116	176	175	168	220	190	171	154	2,493
Information and Referral	1,099	759	1,147	1,555	741	744	80	92	125	105	147	101	6,695

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	145	96	132	91	114	95	60	45	67	96	77	53	1,071
Face-Face	138	144	107	119	74	114	30	63	66	10	47	26	938
<b>TOTAL</b>	<b>283</b>	<b>240</b>	<b>239</b>	<b>210</b>	<b>188</b>	<b>209</b>	<b>90</b>	<b>108</b>	<b>133</b>	<b>106</b>	<b>124</b>	<b>79</b>	<b>2,009</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>COMMUNITY EDUCATION</b>													
<b>Face-to-face</b>													
Units	13	3	7	4	12	4	8	16	10	14	10	10	111
Attendance	593	96	363	133	646	249	275	580	338	532	354	626	4,785
<b>Media</b>													
Units	0	1	1	2	3	2	1	0	0	1	0	0	11
<b>PROFESSIONAL TRAINING</b>													
Units	2	6	1	0	2	0	2	2	1	0	0	1	17
Attendance	18	51	4	0	13	0	8	16	10	0	0	5	125

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	9	15	6	9	12	7	3	11	6	9	6	7	100
Safety Plans ES 72 hrs.	9	15	6	9	12	7	1	7	3	4	5	7	85
Performance Goal Reached	100%	100%	100%	100%	100%	100%	33%	64%	50%	44%	83%	100%	85%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	11	16	11	22	17	19	7	10	9	14	9	3	148
African American	14	6	6	2	3	4	2	1	8	4	2	6	58
Hispanic	0	1	3	0	0	2	0	2	1	0	0	0	9
Asian American	0	0	0	0	0	0	0	0	2	2	0	0	4
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	4	0	0	0	1	0	0	2	3	1	0	11
<b>TOTAL</b>	<b>25</b>	<b>27</b>	<b>20</b>	<b>24</b>	<b>20</b>	<b>26</b>	<b>9</b>	<b>13</b>	<b>22</b>	<b>23</b>	<b>12</b>	<b>9</b>	<b>230</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	1	4	0	2	1	2	0	0	1	3	1	1	16
2 - 4 years old	4	2	3	3	1	4	0	1	2	1	1	0	22
5 - 12 years old	4	4	4	5	6	3	3	2	5	2	2	1	41
13 - 17 years old	3	1	1	1	0	4	0	0	0	0	0	1	11
18 - 29 years old	6	9	4	3	6	5	0	5	4	8	1	5	56
30 - 44 years old	6	6	4	7	2	6	1	3	7	8	3	1	54
45 - 59 years old	1	1	3	3	3	2	5	2	3	1	4	0	28
60 - 64 years old	0	0	1	0	1	0	0	0	0	0	0	0	2
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>25</b>	<b>27</b>	<b>20</b>	<b>24</b>	<b>20</b>	<b>26</b>	<b>9</b>	<b>13</b>	<b>22</b>	<b>23</b>	<b>12</b>	<b>9</b>	<b>230</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	41	67	79	206	59	65	73	56	71	61	73	63	914
African American	46	11	18	18	9	6	12	8	19	8	16	14	185
Hispanic	8	2	3	1	4	1	2	2	5	1	1	0	30
Asian American	4	1	0	0	0	0	0	0	0	1	0	0	6
Native American	0	0	1	2	0	0	0	0	0	0	1	1	5
Middle Eastern	0	0	0	0	0	0	0	0	0	0	1	0	1
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	18	0	0	0	0	1	2	1	1	0	3	0	26
<b>TOTAL</b>	<b>117</b>	<b>81</b>	<b>101</b>	<b>227</b>	<b>72</b>	<b>73</b>	<b>89</b>	<b>67</b>	<b>96</b>	<b>71</b>	<b>95</b>	<b>78</b>	<b>1,167</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0
2 - 4 years old	3	1	1	1	0	0	0	0	2	0	0	0	8
5 - 12 years old	2	2	5	3	2	0	1	2	1	1	3	3	25
13 - 17 years old	0	3	1	1	5	2	1	1	1	0	1	0	16
18 - 29 years old	52	32	33	42	31	34	26	28	32	16	41	30	397
30 - 44 years old	9	31	41	63	26	25	36	22	38	39	32	33	395
45 - 59 years old	35	7	19	110	6	12	22	9	22	12	16	10	280
60 - 64 years old	16	5	1	7	1	0	1	0	0	2	1	2	36
65 + years old	0	0	0	0	1	0	2	5	0	1	1	0	10
<b>TOTAL</b>	<b>117</b>	<b>81</b>	<b>101</b>	<b>227</b>	<b>72</b>	<b>73</b>	<b>89</b>	<b>67</b>	<b>96</b>	<b>71</b>	<b>95</b>	<b>78</b>	<b>1,167</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		10	13	17	13	11	13	12	6	13	8	11	17	144
Women		10	16	16	13	13	14	16	12	14	18	10	20	172
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>20</b>	<b>29</b>	<b>33</b>	<b>26</b>	<b>24</b>	<b>27</b>	<b>28</b>	<b>18</b>	<b>27</b>	<b>26</b>	<b>21</b>	<b>37</b>	<b>316</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		150	196	149	114	144	128	180	124	164	118	179	159	1,805
Men		6	12	14	4	2	9	0	0	3	2	9	1	62
<b>TOTAL</b>		<b>156</b>	<b>208</b>	<b>163</b>	<b>118</b>	<b>146</b>	<b>137</b>	<b>180</b>	<b>124</b>	<b>167</b>	<b>120</b>	<b>188</b>	<b>160</b>	<b>1,867</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		10	10	14	11	8	19	15	9	13	5	8	13	135
Women		60	49	74	75	55	63	69	68	96	80	72	78	839
Men		7	4	3	3	2	5	1	5	2	2	8	1	43
<b>Total Face-to-face Counseling</b>		<b>77</b>	<b>63</b>	<b>91</b>	<b>89</b>	<b>65</b>	<b>87</b>	<b>85</b>	<b>82</b>	<b>111</b>	<b>87</b>	<b>88</b>	<b>92</b>	<b>1,017</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		10	13	17	13	11	13	11	6	13	8	11	17	143
Women		8	6	9	6	6	8	15	12	14	6	5	10	105
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>18</b>	<b>19</b>	<b>26</b>	<b>19</b>	<b>17</b>	<b>21</b>	<b>26</b>	<b>18</b>	<b>27</b>	<b>14</b>	<b>16</b>	<b>27</b>	<b>248</b>
<b>Outreach TANF</b>														
Children (under 18)		53	37	31	40	43	28	37	44	55	39	49	22	478
Women		33	21	15	33	34	26	23	24	42	26	34	24	335
Men		6	1	2	2	2	5	1	6	3	2	4	1	35
<b>Subtotal</b>		<b>92</b>	<b>59</b>	<b>48</b>	<b>75</b>	<b>79</b>	<b>59</b>	<b>61</b>	<b>74</b>	<b>100</b>	<b>67</b>	<b>87</b>	<b>47</b>	<b>848</b>
<b>Total TANF</b>		<b>110</b>	<b>78</b>	<b>74</b>	<b>94</b>	<b>96</b>	<b>80</b>	<b>87</b>	<b>92</b>	<b>127</b>	<b>81</b>	<b>103</b>	<b>74</b>	<b>1,096</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		10	13	17	12	11	13	7	5	12	8	8	10	126
Women		10	16	16	12	13	13	14	12	14	18	10	20	168
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>20</b>	<b>29</b>	<b>33</b>	<b>24</b>	<b>24</b>	<b>26</b>	<b>21</b>	<b>17</b>	<b>26</b>	<b>26</b>	<b>18</b>	<b>30</b>	<b>294</b>



SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	6	0	4	1	4	1	3	1	2	2	1	5	30
2 - 4 years old	3	5	6	1	3	5	6	3	2	4	2	4	44
5 - 12 years old	1	8	5	9	4	5	3	2	6	0	7	8	58
13 - 17 years old	0	0	2	2	0	2	0	0	2	2	1	0	11
<b>TOTAL</b>	<b>10</b>	<b>13</b>	<b>17</b>	<b>13</b>	<b>11</b>	<b>13</b>	<b>12</b>	<b>6</b>	<b>12</b>	<b>8</b>	<b>11</b>	<b>17</b>	<b>143</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	614	423	663	582	545	648	508	230	660	723	775	756	7,127
Alternate Accommodations	0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	354.00	387.00	279.00	254.00	290.00	421.00	311.00	305.00	488.00	333.00	488.00	371.00	4,281.00
Hotline Calls	122	136	110	60	94	118	106	98	149	85	82	80	1,240
Information and Referral	673	581	544	402	414	630	442	610	982	797	1,029	888	7,992

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	48	60	64	33	39	56	71	35	36	50	56	54	602
Face-Face	73	63	60	88	65	88	67	68	102	77	44	92	887
<b>TOTAL</b>	<b>121</b>	<b>123</b>	<b>124</b>	<b>121</b>	<b>104</b>	<b>144</b>	<b>138</b>	<b>103</b>	<b>138</b>	<b>127</b>	<b>100</b>	<b>146</b>	<b>1,489</b>

COMMUNITY EDUCATION	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>													
Units	1	0	2	0	1	2	2	2	0	1	1	0	12
Attendance	40	0	36	0	100	244	95	36	0	160	35	0	746
<b>Media</b>													
Units	0	0	1	0	2	0	0	0	0	0	0	0	3
<b>PROFESSIONAL TRAINING</b>													
Units	0	0	0	2	1	1	1	0	0	2	1	0	8
Attendance	0	0	0	72	19	7	14	0	0	62	26	0	200

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	14	15	11	14	10	15	10	10	12	12	15	15	153
Safety Plans ES 72 hrs.	14	15	11	14	9	15	10	10	12	12	15	15	152
Performance Goal Reached	100%	100%	100%	100%	90%	100%	100%	100%	100%	100%	100%	100%	99%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	17	20	24	17	16	15	21	12	23	18	14	27	224
African American	2	1	0	3	2	1	4	3	0	5	4	5	30
Hispanic	1	2	6	5	6	7	3	3	2	2	3	4	44
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	6	3	1	0	4	0	0	2	1	0	1	18
<b>TOTAL</b>	<b>20</b>	<b>29</b>	<b>33</b>	<b>26</b>	<b>24</b>	<b>27</b>	<b>28</b>	<b>18</b>	<b>27</b>	<b>26</b>	<b>21</b>	<b>37</b>	<b>316</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	6	0	4	1	4	1	3	1	2	2	1	5	30
2 - 4 years old	3	5	6	1	3	5	6	3	2	4	2	4	44
5 - 12 years old	1	8	5	9	4	5	3	2	7	0	7	8	59
13 - 17 years old	0	0	2	2	0	2	0	0	2	2	1	0	11
18 - 29 years old	5	5	5	3	5	4	7	5	7	4	5	5	60
30 - 44 years old	3	7	7	7	6	7	4	3	4	10	5	10	73
45 - 59 years old	2	3	4	3	2	3	4	4	3	4	0	5	37
60 - 64 years old	0	0	0	0	0	0	1	0	0	0	0	0	1
65 + years old	0	1	0	0	0	0	0	0	0	0	0	0	1
<b>TOTAL</b>	<b>20</b>	<b>29</b>	<b>33</b>	<b>26</b>	<b>24</b>	<b>27</b>	<b>28</b>	<b>18</b>	<b>27</b>	<b>26</b>	<b>21</b>	<b>37</b>	<b>316</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	52	29	56	58	30	55	52	54	76	59	66	56	643
African American	2	2	0	1	7	1	1	3	0	2	1	0	20
Hispanic	2	6	4	5	8	3	3	2	8	2	3	2	48
Asian American	1	0	0	0	2	0	1	0	1	0	0	2	7
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	1	0	2	0	5	0	2	0	2	12
<b>TOTAL</b>	<b>57</b>	<b>37</b>	<b>60</b>	<b>65</b>	<b>47</b>	<b>61</b>	<b>57</b>	<b>64</b>	<b>85</b>	<b>65</b>	<b>70</b>	<b>62</b>	<b>730</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0
2 - 4 years old	0	0	0	0	0	2	0	0	0	0	0	1	3
5 - 12 years old	0	0	2	0	2	5	3	2	1	1	0	2	18
13 - 17 years old	0	0	0	0	1	3	0	1	0	0	0	0	5
18 - 29 years old	16	11	3	17	14	7	7	7	18	10	30	23	163
30 - 44 years old	31	14	50	40	18	37	41	43	51	42	31	29	427
45 - 59 years old	9	10	4	7	10	7	6	8	13	10	6	4	94
60 - 64 years old	0	1	0	0	2	0	0	2	1	1	2	3	12
65 + years old	1	1	1	1	0	0	0	1	1	1	1	0	8
<b>TOTAL</b>	<b>57</b>	<b>37</b>	<b>60</b>	<b>65</b>	<b>47</b>	<b>61</b>	<b>57</b>	<b>64</b>	<b>85</b>	<b>65</b>	<b>70</b>	<b>62</b>	<b>730</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>		25	14	15	23	11	18	23	20	10	11	13	24	<b>207</b>
Children (under 18)		25	14	15	23	11	18	23	20	10	11	13	24	
Women		41	29	19	16	9	12	19	20	15	13	19	21	<b>233</b>
Men		2	0	0	0	1	1	0	0	0	0	0	0	<b>4</b>
<b>TOTAL</b>		<b>68</b>	<b>43</b>	<b>34</b>	<b>39</b>	<b>21</b>	<b>31</b>	<b>42</b>	<b>40</b>	<b>25</b>	<b>24</b>	<b>32</b>	<b>45</b>	<b>444</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>		2	0	7	8	4	2	1	8	15	19	9	14	<b>89</b>
Children (under 18)		2	0	7	8	4	2	1	8	15	19	9	14	
Women		76	84	96	122	92	92	159	129	97	75	83	57	<b>1,162</b>
Men		3	4	4	6	11	4	8	1	4	5	1	3	<b>54</b>
<b>TOTAL</b>		<b>81</b>	<b>88</b>	<b>107</b>	<b>136</b>	<b>107</b>	<b>98</b>	<b>168</b>	<b>138</b>	<b>116</b>	<b>99</b>	<b>93</b>	<b>74</b>	<b>1,305</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>		66	14	26	31	23	22	29	25	13	12	16	26	<b>303</b>
Children (under 18)		66	14	26	31	23	22	29	25	13	12	16	26	
Women		214	59	46	53	42	42	56	45	43	32	44	44	<b>720</b>
Men		7	1	0	2	4	3	0	1	1	0	2	1	<b>22</b>
<b>Total Face-to-face Counseling</b>		<b>287</b>	<b>74</b>	<b>72</b>	<b>86</b>	<b>69</b>	<b>67</b>	<b>85</b>	<b>71</b>	<b>57</b>	<b>44</b>	<b>62</b>	<b>71</b>	<b>1,045</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>		14	22	22	13	8	16	10	16	13	9	16	20	<b>179</b>
Children (under 18)		14	22	22	13	8	16	10	16	13	9	16	20	
Women		11	12	7	3	3	2	6	6	8	4	12	11	<b>85</b>
Men		0	0	0	0	0	1	0	0	0	0	0	0	<b>1</b>
<b>Subtotal</b>		<b>25</b>	<b>34</b>	<b>29</b>	<b>16</b>	<b>11</b>	<b>19</b>	<b>16</b>	<b>22</b>	<b>21</b>	<b>13</b>	<b>28</b>	<b>31</b>	<b>265</b>
<b>Outreach TANF</b>		161	24	71	60	61	45	64	34	25	30	24	45	<b>644</b>
Children (under 18)		161	24	71	60	61	45	64	34	25	30	24	45	
Women		44	15	14	21	25	11	17	15	13	8	6	12	<b>201</b>
Men		1	1	0	1	0	0	0	1	0	0	0	0	<b>4</b>
<b>Subtotal</b>		<b>206</b>	<b>40</b>	<b>85</b>	<b>82</b>	<b>86</b>	<b>56</b>	<b>81</b>	<b>50</b>	<b>38</b>	<b>38</b>	<b>30</b>	<b>57</b>	<b>849</b>
<b>Total TANF</b>		<b>231</b>	<b>74</b>	<b>114</b>	<b>98</b>	<b>97</b>	<b>75</b>	<b>97</b>	<b>72</b>	<b>59</b>	<b>51</b>	<b>58</b>	<b>88</b>	<b>1,114</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>		16	9	16	16	18	34	12	19	28	16	22	19	<b>225</b>
Children (under 18)		16	9	16	16	18	34	12	19	28	16	22	19	
Women		26	55	51	47	25	34	52	34	56	44	24	29	<b>477</b>
Men		2	1	1	0	1	0	3	0	1	1	0	0	<b>10</b>
<b>TOTAL</b>		<b>44</b>	<b>65</b>	<b>68</b>	<b>63</b>	<b>44</b>	<b>68</b>	<b>67</b>	<b>53</b>	<b>85</b>	<b>61</b>	<b>46</b>	<b>48</b>	<b>712</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	0	1	2	3	2	1	0	4	3	2	2	0	20
2 - 4 years old	3	1	1	3	2	2	5	3	1	0	3	2	26
5 - 12 years old	6	6	11	7	8	9	13	14	5	5	6	6	96
13 - 17 years old	3	2	4	5	1	3	3	3	1	0	0	2	27
<b>TOTAL</b>	<b>12</b>	<b>10</b>	<b>18</b>	<b>18</b>	<b>13</b>	<b>15</b>	<b>21</b>	<b>24</b>	<b>10</b>	<b>7</b>	<b>11</b>	<b>10</b>	<b>169</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	630	797	951	1,154	807	925	965	1,394	1,653	1,008	571	964	11,819
Alternate Accommodations	0	0	0	0	0	111	120	402	71	65	54	88	911
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	1,704.25	1,303.50	1,756.25	2,079.25	1,846.75	2,125.75	1,893.25	2,147.25	2,513.25	2,800.75	2,793.00	3,090.25	26,053.50
Hotline Calls	328	241	256	247	210	227	250	175	174	205	148	151	2,612
Information and Referral	155	129	538	613	707	623	686	530	404	447	409	404	5,645

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	390	287	157	226	192	212	275	220	200	245	183	200	2,787
Face-Face	111	76	78	67	61	51	69	55	48	34	25	20	695
<b>TOTAL</b>	<b>501</b>	<b>363</b>	<b>235</b>	<b>293</b>	<b>253</b>	<b>263</b>	<b>344</b>	<b>275</b>	<b>248</b>	<b>279</b>	<b>208</b>	<b>220</b>	<b>3,482</b>

COMMUNITY EDUCATION	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>													
Units	24	12	31	46	39	29	30	30	42	13	17	5	318
Attendance	227	280	435	1,036	981	836	599	1,331	1,197	789	450	464	8,625
<b>Media</b>													
Units	11	10	1	3	1	1	2	0	1	0	2	0	32
<b>PROFESSIONAL TRAINING</b>													
Units	7	2	2	3	3	1	5	2	1	1	0	1	28
Attendance	49	48	47	61	87	22	92	13	18	50	0	12	499

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	19	18	21	16	9	14	11	15	20	15	14	19	191
Safety Plans ES 72 hrs.	19	18	21	14	9	13	11	15	20	15	14	19	188
Performance Goal Reached	100%	100%	100%	88%	100%	93%	100%	100%	100%	100%	100%	100%	98%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	25	19	13	14	8	7	19	13	11	8	23	18	178
African American	13	7	6	7	3	9	2	2	4	3	1	4	61
Hispanic	28	17	12	11	7	6	19	20	5	8	6	22	161
Asian American	0	0	0	0	0	1	0	0	1	0	0	0	2
Native American	0	0	0	0	0	0	0	1	0	1	0	0	2
Middle Eastern	0	0	0	2	0	0	1	1	2	0	1	0	7
Haitian	0	0	3	0	3	5	0	3	0	4	1	0	19
Other	2	0	0	5	0	3	1	0	2	0	0	1	14
<b>TOTAL</b>	<b>68</b>	<b>43</b>	<b>34</b>	<b>39</b>	<b>21</b>	<b>31</b>	<b>42</b>	<b>40</b>	<b>25</b>	<b>24</b>	<b>32</b>	<b>45</b>	<b>444</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	3	1	5	9	2	2	2	7	4	4	2	5	46
2 - 4 years old	7	2	4	5	3	4	8	4	3	3	5	9	57
5 - 12 years old	13	9	6	6	5	6	11	8	3	4	6	8	85
13 - 17 years old	2	2	0	3	1	7	2	1	0	0	0	2	20
18 - 29 years old	16	9	7	6	3	3	9	7	4	6	8	10	88
30 - 44 years old	13	16	4	9	5	7	6	9	6	4	7	7	93
45 - 59 years old	13	3	8	1	2	1	4	4	5	3	4	4	52
60 - 64 years old	1	1	0	0	0	1	0	0	0	0	0	0	3
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>68</b>	<b>43</b>	<b>34</b>	<b>39</b>	<b>21</b>	<b>31</b>	<b>42</b>	<b>40</b>	<b>25</b>	<b>24</b>	<b>32</b>	<b>45</b>	<b>444</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	91	18	16	18	18	10	14	13	15	6	14	10	243
African American	7	4	1	3	1	1	0	1	3	3	2	1	27
Hispanic	151	14	24	27	28	25	29	17	15	13	13	16	372
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0
Native American	2	0	0	0	1	0	0	0	1	0	0	0	4
Middle Eastern	0	0	0	0	0	0	1	0	0	0	0	0	1
Haitian	0	1	0	0	2	0	0	0	0	0	0	0	3
Other	6	1	2	8	3	3	1	1	0	0	0	0	25
<b>TOTAL</b>	<b>257</b>	<b>38</b>	<b>43</b>	<b>56</b>	<b>53</b>	<b>39</b>	<b>45</b>	<b>32</b>	<b>34</b>	<b>22</b>	<b>29</b>	<b>27</b>	<b>675</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	3	0	0	1	0	0	0	0	0	0	0	0	4
2 - 4 years old	3	0	1	1	2	1	0	0	0	0	0	0	8
5 - 12 years old	35	2	9	4	10	3	7	4	3	2	2	1	82
13 - 17 years old	16	3	5	5	0	3	1	3	2	1	1	2	42
18 - 29 years old	66	7	5	12	15	7	11	9	11	4	9	10	166
30 - 44 years old	80	15	13	21	15	16	17	6	8	10	10	10	221
45 - 59 years old	42	7	7	5	8	4	8	7	9	4	4	4	109
60 - 64 years old	10	3	0	2	0	0	0	1	1	1	2	0	20
65 + years old	2	1	3	5	3	5	1	2	0	0	1	0	23
<b>TOTAL</b>	<b>257</b>	<b>38</b>	<b>43</b>	<b>56</b>	<b>53</b>	<b>39</b>	<b>45</b>	<b>32</b>	<b>34</b>	<b>22</b>	<b>29</b>	<b>27</b>	<b>675</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		21	10	5	9	9	6	4	5	5	6	14	13	107
Women		19	10	10	12	13	5	10	8	11	11	10	11	130
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>40</b>	<b>20</b>	<b>15</b>	<b>21</b>	<b>22</b>	<b>11</b>	<b>14</b>	<b>13</b>	<b>16</b>	<b>17</b>	<b>24</b>	<b>24</b>	<b>237</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		21	15	24	20	10	9	22	13	21	34	23	31	243
Men		0	0	0	2	0	0	1	0	0	2	0	0	5
<b>TOTAL</b>		<b>21</b>	<b>15</b>	<b>24</b>	<b>22</b>	<b>10</b>	<b>9</b>	<b>23</b>	<b>13</b>	<b>21</b>	<b>36</b>	<b>23</b>	<b>31</b>	<b>248</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		11	7	3	7	9	6	5	3	5	6	9	13	84
Women		51	16	20	25	20	17	22	14	15	22	29	21	272
Men		0	0	0	0	0	1	0	0	0	0	0	0	1
<b>Total Face-to-face Counseling</b>		<b>62</b>	<b>23</b>	<b>23</b>	<b>32</b>	<b>29</b>	<b>24</b>	<b>27</b>	<b>17</b>	<b>20</b>	<b>28</b>	<b>38</b>	<b>34</b>	<b>357</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		23	12	7	7	14	6	15	5	8	11	16	19	143
Women		12	6	5	5	5	3	8	3	6	8	7	7	75
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>35</b>	<b>18</b>	<b>12</b>	<b>12</b>	<b>19</b>	<b>9</b>	<b>23</b>	<b>8</b>	<b>14</b>	<b>19</b>	<b>23</b>	<b>26</b>	<b>218</b>
<b>Outreach TANF</b>														
Children (under 18)		31	4	21	15	6	14	8	10	0	13	27	10	159
Women		15	3	9	7	3	6	7	5	1	6	12	4	78
Men		0	0	0	0	0	1	0	0	0	0	0	0	1
<b>Subtotal</b>		<b>46</b>	<b>7</b>	<b>30</b>	<b>22</b>	<b>9</b>	<b>21</b>	<b>15</b>	<b>15</b>	<b>1</b>	<b>19</b>	<b>39</b>	<b>14</b>	<b>238</b>
<b>Total TANF</b>		<b>81</b>	<b>25</b>	<b>42</b>	<b>34</b>	<b>28</b>	<b>30</b>	<b>38</b>	<b>23</b>	<b>15</b>	<b>38</b>	<b>62</b>	<b>40</b>	<b>456</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		7	17	8	7	3	6	7	1	1	8	8	6	79
Women		8	9	12	11	9	7	10	2	12	9	14	9	112
Men		1	0	0	0	0	0	1	0	0	0	0	0	2
<b>TOTAL</b>		<b>16</b>	<b>26</b>	<b>20</b>	<b>18</b>	<b>12</b>	<b>13</b>	<b>18</b>	<b>3</b>	<b>13</b>	<b>17</b>	<b>22</b>	<b>15</b>	<b>193</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	3	2	0	3	1	2	1	1	0	0	1	1	15
2 - 4 years old	5	1	2	3	2	3	0	4	4	0	4	9	37
5 - 12 years old	8	4	1	1	2	0	3	1	1	0	3	5	29
13 - 17 years old	1	0	0	0	2	1	0	0	0	0	2	2	8
<b>TOTAL</b>	<b>17</b>	<b>7</b>	<b>3</b>	<b>7</b>	<b>7</b>	<b>6</b>	<b>4</b>	<b>6</b>	<b>5</b>	<b>0</b>	<b>10</b>	<b>17</b>	<b>89</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	328	352	400	181	281	309	281	238	444	411	400	648	4,273
Alternate Accommodations	0	4	1	0	0	6	0	0	16	24	1	12	64
Shelter Beyond Capacity	1	0	1	0	0	0	0	0	1	3	0	7	13
Counseling Hours	655.00	408.25	388.75	432.25	531.75	520.00	571.75	653.75	856.25	763.50	618.50	577.25	6,977
Hotline Calls	59	52	48	56	48	37	55	54	80	96	86	74	745
Information and Referral	112	131	160	154	117	93	101	113	190	238	154	244	1,807

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	32	31	31	34	33	22	32	33	39	55	44	46	432
Face-Face	32	15	13	19	21	14	10	10	12	14	13	13	186
<b>TOTAL</b>	<b>64</b>	<b>46</b>	<b>44</b>	<b>53</b>	<b>54</b>	<b>36</b>	<b>42</b>	<b>43</b>	<b>51</b>	<b>69</b>	<b>57</b>	<b>59</b>	<b>618</b>

COMMUNITY EDUCATION	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>													
Units	0	18	4	5	3	0	1	7	2	20	8	3	71
Attendance	0	496	332	444	134	0	190	582	350	500	382	24	3,434
<b>Media</b>													
Units	2	3	3	1	0	1	0	0	0	0	0	0	10
<b>PROFESSIONAL TRAINING</b>													
Units	0	0	0	0	0	2	0	0	0	0	0	1	3
Attendance	0	0	0	0	0	20	0	0	0	0	0	60	80

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	7	9	9	9	6	6	8	4	11	8	10	6	93
Safety Plans ES 72 hrs.	7	9	9	9	6	6	8	4	10	8	10	6	92
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	91%	100%	100%	100%	99%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	24	5	6	11	13	5	12	12	11	15	6	5	125
African American	3	7	5	8	7	3	0	0	3	0	11	1	48
Hispanic	11	7	4	1	2	3	1	0	2	2	6	14	53
Asian American	0	1	0	1	0	0	0	1	0	0	0	0	3
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	2	0	0	0	0	0	1	0	0	0	1	4	8
<b>TOTAL</b>	<b>40</b>	<b>20</b>	<b>15</b>	<b>21</b>	<b>22</b>	<b>11</b>	<b>14</b>	<b>13</b>	<b>16</b>	<b>17</b>	<b>24</b>	<b>24</b>	<b>237</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	4	2	0	3	1	2	1	2	0	0	2	1	18
2 - 4 years old	8	4	2	4	2	3	0	2	4	4	5	7	45
5 - 12 years old	8	4	3	1	3	0	3	1	1	1	5	3	33
13 - 17 years old	1	0	0	1	3	1	0	0	0	1	2	2	11
18 - 29 years old	8	4	3	6	4	1	3	2	5	4	1	5	46
30 - 44 years old	8	4	4	3	5	2	3	3	6	4	8	5	55
45 - 59 years old	3	2	3	3	4	2	4	2	0	3	1	0	27
60 - 64 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
65 + years old	0	0	0	0	0	0	0	1	0	0	0	1	2
<b>TOTAL</b>	<b>40</b>	<b>20</b>	<b>15</b>	<b>21</b>	<b>22</b>	<b>11</b>	<b>14</b>	<b>13</b>	<b>16</b>	<b>17</b>	<b>24</b>	<b>24</b>	<b>237</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	26	5	8	11	2	8	10	6	4	7	19	6	112
African American	4	1	2	1	4	1	1	1	0	3	1	3	22
Hispanic	0	0	0	1	2	2	2	0	0	1	1	1	10
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0
Native American	1	0	0	0	0	0	0	0	0	0	0	0	1
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	3	0	0	0	1	2	0	0	0	0	1	0	7
<b>TOTAL</b>	<b>34</b>	<b>6</b>	<b>10</b>	<b>13</b>	<b>9</b>	<b>13</b>	<b>13</b>	<b>7</b>	<b>4</b>	<b>11</b>	<b>22</b>	<b>10</b>	<b>152</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0
2 - 4 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
5 - 12 years old	1	0	0	0	1	0	0	0	0	0	0	0	2
13 - 17 years old	1	0	0	0	1	0	1	0	0	0	0	0	3
18 - 29 years old	12	1	5	5	4	5	1	2	1	4	8	2	50
30 - 44 years old	10	3	2	2	1	4	3	2	1	4	12	5	49
45 - 59 years old	9	0	3	5	2	4	8	3	1	3	2	3	43
60 - 64 years old	0	2	0	1	0	0	0	0	0	0	0	0	3
65 + years old	1	0	0	0	0	0	0	0	1	0	0	0	2
<b>TOTAL</b>	<b>34</b>	<b>6</b>	<b>10</b>	<b>13</b>	<b>9</b>	<b>13</b>	<b>13</b>	<b>7</b>	<b>4</b>	<b>11</b>	<b>22</b>	<b>10</b>	<b>152</b>



SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		5	10	1	4	3	2	10	2	9	9	0	6	61
Women		20	13	3	6	4	11	7	3	6	9	3	9	94
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>25</b>	<b>23</b>	<b>4</b>	<b>10</b>	<b>7</b>	<b>13</b>	<b>17</b>	<b>5</b>	<b>15</b>	<b>18</b>	<b>3</b>	<b>15</b>	<b>155</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		45	41	39	24	23	36	63	42	54	52	43	57	519
Men		0	2	2	1	1	0	1	0	0	0	0	0	7
<b>TOTAL</b>		<b>45</b>	<b>43</b>	<b>41</b>	<b>25</b>	<b>24</b>	<b>36</b>	<b>64</b>	<b>42</b>	<b>54</b>	<b>52</b>	<b>43</b>	<b>57</b>	<b>526</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		1	9	1	2	1	6	7	2	9	0	0	6	44
Women		72	26	25	26	26	27	56	46	59	72	52	71	558
Men		0	2	1	1	0	0	1	5	6	9	5	2	32
<b>Total Face-to-face Counseling</b>		<b>73</b>	<b>37</b>	<b>27</b>	<b>29</b>	<b>27</b>	<b>33</b>	<b>64</b>	<b>53</b>	<b>74</b>	<b>81</b>	<b>57</b>	<b>79</b>	<b>634</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		3	11	1	4	1	15	6	2	9	10	0	9	71
Women		1	7	2	3	1	6	3	1	3	4	1	8	40
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>4</b>	<b>18</b>	<b>3</b>	<b>7</b>	<b>2</b>	<b>21</b>	<b>9</b>	<b>3</b>	<b>12</b>	<b>14</b>	<b>1</b>	<b>17</b>	<b>111</b>
<b>Outreach TANF</b>														
Children (under 18)		39	23	21	20	10	10	16	11	16	2	38	66	272
Women		15	11	12	9	6	3	6	1	3	0	16	22	104
Men		0	2	1	0	0	0	0	0	0	0	0	0	3
<b>Subtotal</b>		<b>54</b>	<b>36</b>	<b>34</b>	<b>29</b>	<b>16</b>	<b>13</b>	<b>22</b>	<b>12</b>	<b>19</b>	<b>2</b>	<b>54</b>	<b>88</b>	<b>379</b>
<b>Total TANF</b>		<b>58</b>	<b>54</b>	<b>37</b>	<b>36</b>	<b>18</b>	<b>34</b>	<b>31</b>	<b>15</b>	<b>31</b>	<b>16</b>	<b>55</b>	<b>105</b>	<b>490</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		5	8	2	2	0	1	1	4	0	0	2	0	25
Women		21	19	24	33	5	19	29	23	30	52	62	57	374
Men		1	0	1	0	0	1	1	4	1	4	6	3	22
<b>TOTAL</b>		<b>27</b>	<b>27</b>	<b>27</b>	<b>35</b>	<b>5</b>	<b>21</b>	<b>31</b>	<b>31</b>	<b>31</b>	<b>56</b>	<b>70</b>	<b>60</b>	<b>421</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	1	2	1	0	1	0	1	1	2	0	0	2	11
2 - 4 years old	0	3	0	0	0	0	1	2	1	0	0	0	7
5 - 12 years old	1	3	0	1	0	0	0	1	0	1	0	7	14
13 - 17 years old	0	1	0	1	0	0	0	1	0	0	0	0	3
<b>TOTAL</b>	<b>2</b>	<b>9</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>2</b>	<b>5</b>	<b>3</b>	<b>1</b>	<b>0</b>	<b>9</b>	<b>35</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	247	368	305	222	179	316	523	268	315	348	275	161	3,527
Alternate Accommodations	0	0	0	0	0	0	9	5	0	0	0	2	16
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	338.75	356.25	355.25	329.25	357.50	275.00	454.50	341.75	374.00	266.00	237.25	255.50	3,941.00
Hotline Calls	102	61	55	36	38	25	70	55	61	67	50	61	681
Information and Referral	671	593	336	574	208	499	513	310	533	476	317	294	5,324

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	37	17	15	8	13	4	18	10	18	14	14	25	193
Face-Face	28	25	20	23	18	17	15	19	14	3	2	20	204
<b>TOTAL</b>	<b>65</b>	<b>42</b>	<b>35</b>	<b>31</b>	<b>31</b>	<b>21</b>	<b>33</b>	<b>29</b>	<b>32</b>	<b>17</b>	<b>16</b>	<b>45</b>	<b>397</b>

COMMUNITY EDUCATION	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>													
Units	12	10	7	7	3	0	1	0	0	2	0	0	42
Attendance	128	114	63	186	26	0	50	0	0	65	0	0	632
<b>Media</b>													
Units	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>PROFESSIONAL TRAINING</b>													
Units	1	0	0	4	0	0	0	0	0	0	3	0	8
Attendance	23	0	0	68	0	0	0	0	0	0	21	0	112

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	10	9	4	8	3	6	10	7	2	13	5	9	86
Safety Plans ES 72 hrs.	10	9	4	8	3	5	10	7	1	13	5	9	84
Performance Goal Reached	100%	100%	100%	100%	100%	83%	100%	100%	50%	100%	100%	100%	98%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	15	11	4	7	5	8	8	3	9	7	3	7	87
African American	6	6	0	1	2	4	5	0	4	5	0	6	39
Hispanic	4	5	0	2	0	0	4	0	1	0	0	1	17
Asian American	0	0	0	0	0	0	0	2	0	1	0	1	4
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	1	0	0	0	1	0	0	1	5	0	0	8
<b>TOTAL</b>	<b>25</b>	<b>23</b>	<b>4</b>	<b>10</b>	<b>7</b>	<b>13</b>	<b>17</b>	<b>5</b>	<b>15</b>	<b>18</b>	<b>3</b>	<b>15</b>	<b>155</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	2	3	1	0	2	1	0	1	3	2	0	2	17
2 - 4 years old	0	2	0	0	0	1	2	1	4	0	0	0	10
5 - 12 years old	3	4	0	3	0	0	7	0	2	7	0	3	29
13 - 17 years old	0	1	0	1	1	0	1	0	0	0	0	1	5
18 - 29 years old	5	6	2	1	1	5	1	1	5	3	0	4	34
30 - 44 years old	10	4	0	3	2	5	5	1	1	5	1	3	40
45 - 59 years old	5	3	1	2	1	1	1	1	0	1	1	2	19
60 - 64 years old	0	0	0	0	0	0	0	0	0	0	1	0	1
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>25</b>	<b>23</b>	<b>4</b>	<b>10</b>	<b>7</b>	<b>13</b>	<b>17</b>	<b>5</b>	<b>15</b>	<b>18</b>	<b>3</b>	<b>15</b>	<b>155</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	49	12	16	17	17	12	38	44	52	63	44	53	417
African American	6	0	2	1	0	1	5	2	4	5	4	12	42
Hispanic	3	2	2	2	2	3	5	1	2	2	1	2	27
Asian American	1	0	2	1	0	0	1	1	0	0	1	0	7
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	2	2	1	0	2	4	2	0	1	2	4	2	22
<b>TOTAL</b>	<b>61</b>	<b>16</b>	<b>23</b>	<b>21</b>	<b>21</b>	<b>20</b>	<b>51</b>	<b>48</b>	<b>59</b>	<b>72</b>	<b>54</b>	<b>69</b>	<b>515</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	0	0	0	0	0	4	0	0	0	0	0	0	4
2 - 4 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
5 - 12 years old	0	0	0	0	0	0	0	0	0	0	0	5	5
13 - 17 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
18 - 29 years old	30	6	6	12	9	6	16	16	27	33	20	14	195
30 - 44 years old	20	5	14	7	8	4	26	25	25	26	26	38	224
45 - 59 years old	11	5	3	2	3	6	6	7	7	8	8	8	74
60 - 64 years old	0	0	0	0	1	0	3	0	0	2	0	2	8
65 + years old	0	0	0	0	0	0	0	0	0	3	0	2	5
<b>TOTAL</b>	<b>61</b>	<b>16</b>	<b>23</b>	<b>21</b>	<b>21</b>	<b>20</b>	<b>51</b>	<b>48</b>	<b>59</b>	<b>72</b>	<b>54</b>	<b>69</b>	<b>515</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		16	17	11	21	15	1	11	5	20	17	12	9	155
Women		22	15	18	18	14	3	15	18	18	18	11	18	188
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>38</b>	<b>32</b>	<b>29</b>	<b>39</b>	<b>29</b>	<b>4</b>	<b>26</b>	<b>23</b>	<b>38</b>	<b>35</b>	<b>23</b>	<b>27</b>	<b>343</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		16	12	8	5	6	10	10	13	9	5	9	28	131
Men		0	1	0	0	0	0	1	0	0	0	2	1	5
<b>TOTAL</b>		<b>16</b>	<b>13</b>	<b>8</b>	<b>5</b>	<b>6</b>	<b>10</b>	<b>11</b>	<b>13</b>	<b>9</b>	<b>5</b>	<b>11</b>	<b>29</b>	<b>136</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		25	16	15	27	19	21	15	14	21	16	18	17	224
Women		214	103	106	108	92	91	89	77	86	99	86	99	1,250
Men		8	6	2	5	4	3	5	2	1	3	4	0	43
<b>Total Face-to-face Counseling</b>		<b>247</b>	<b>125</b>	<b>123</b>	<b>140</b>	<b>115</b>	<b>115</b>	<b>109</b>	<b>93</b>	<b>108</b>	<b>118</b>	<b>108</b>	<b>116</b>	<b>1,517</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		25	19	19	26	16	1	20	7	22	18	17	20	210
Women		17	10	11	10	9	1	9	3	12	9	8	13	112
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>42</b>	<b>29</b>	<b>30</b>	<b>36</b>	<b>25</b>	<b>2</b>	<b>29</b>	<b>10</b>	<b>34</b>	<b>27</b>	<b>25</b>	<b>33</b>	<b>322</b>
<b>Outreach TANF</b>														
Children (under 18)		155	0	130	117	85	91	80	66	63	99	86	104	1,076
Women		65	12	53	44	42	42	37	34	36	49	45	60	519
Men		1	1	1	1	3	0	4	0	0	2	1	0	14
<b>Subtotal</b>		<b>221</b>	<b>13</b>	<b>184</b>	<b>162</b>	<b>130</b>	<b>133</b>	<b>121</b>	<b>100</b>	<b>99</b>	<b>150</b>	<b>132</b>	<b>164</b>	<b>1,609</b>
<b>Total TANF</b>		<b>263</b>	<b>42</b>	<b>214</b>	<b>198</b>	<b>155</b>	<b>135</b>	<b>150</b>	<b>110</b>	<b>133</b>	<b>177</b>	<b>157</b>	<b>197</b>	<b>1,931</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		11	14	24	19	18	11	17	14	16	44	15	17	220
Women		13	105	91	110	74	119	94	95	59	126	74	111	1,071
Men		0	4	6	3	5	4	3	5	2	3	1	5	41
<b>TOTAL</b>		<b>24</b>	<b>123</b>	<b>121</b>	<b>132</b>	<b>97</b>	<b>134</b>	<b>114</b>	<b>114</b>	<b>77</b>	<b>173</b>	<b>90</b>	<b>133</b>	<b>1,332</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	5	2	3	2	3	0	3	0	5	6	3	4	36
2 - 4 years old	3	3	3	5	6	2	6	2	5	2	5	3	45
5 - 12 years old	6	9	7	12	11	8	8	7	7	6	9	10	100
13 - 17 years old	5	2	1	3	0	0	1	5	4	2	1	0	24
<b>TOTAL</b>	<b>19</b>	<b>16</b>	<b>14</b>	<b>22</b>	<b>20</b>	<b>10</b>	<b>18</b>	<b>14</b>	<b>21</b>	<b>16</b>	<b>18</b>	<b>17</b>	<b>205</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	351	507	653	657	485	435	361	450	553	479	252	606	5,789
Alternate Accommodations	0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	322.25	441.50	585.75	539.25	356.50	363.25	383.25	370.50	486.50	339.75	327.25	428.25	4,944.00
Hotline Calls	348	337	542	427	306	254	306	368	370	393	394	409	4,454
Information and Referral	553	412	628	205	103	185	206	169	188	184	118	213	3,164

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	263	267	461	371	259	197	252	249	282	291	272	330	3,494
Face-Face	90	87	104	102	89	89	87	81	88	100	92	131	1,140
<b>TOTAL</b>	<b>353</b>	<b>354</b>	<b>565</b>	<b>473</b>	<b>348</b>	<b>286</b>	<b>339</b>	<b>330</b>	<b>370</b>	<b>391</b>	<b>364</b>	<b>461</b>	<b>4,634</b>

COMMUNITY EDUCATION	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>													
Units	20	10	36	68	61	46	49	41	57	77	106	9	580
Attendance	829	172	959	1,841	1,069	936	1,355	2,421	1,040	1,845	4,064	195	16,726
<b>Media</b>													
Units	3	3	3	10	0	0	1	0	2	0	1	0	23
<b>PROFESSIONAL TRAINING</b>													
Units	0	0	5	10	2	0	0	3	5	2	2	0	29
Attendance	0	0	64	291	60	0	0	127	106	30	53	0	731

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	7	8	15	18	9	10	5	9	13	12	14	5	125
Safety Plans ES 72 hrs.	7	8	15	18	9	10	5	9	13	12	14	5	125
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	24	13	19	17	15	3	21	18	19	23	16	17	205
African American	9	7	2	14	9	1	3	0	11	2	2	1	61
Hispanic	3	11	7	7	2	0	1	3	8	10	4	8	64
Asian American	0	0	0	0	3	0	0	1	0	0	0	0	4
Native American	0	1	1	0	0	0	0	0	0	0	0	0	2
Middle Eastern	1	0	0	1	0	0	0	1	0	0	0	0	3
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	1	0	0	0	0	0	1	0	0	0	1	1	4
<b>TOTAL</b>	<b>38</b>	<b>32</b>	<b>29</b>	<b>39</b>	<b>29</b>	<b>4</b>	<b>26</b>	<b>23</b>	<b>38</b>	<b>35</b>	<b>23</b>	<b>27</b>	<b>343</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	5	2	3	2	3	0	3	0	6	7	3	4	38
2 - 4 years old	3	2	3	4	6	1	4	2	5	4	4	3	41
5 - 12 years old	5	12	5	13	6	0	4	2	8	6	5	2	68
13 - 17 years old	3	1	0	2	0	0	0	1	1	0	1	0	9
18 - 29 years old	7	6	8	4	6	1	8	6	9	8	2	6	71
30 - 44 years old	9	6	6	9	6	0	6	8	6	3	5	5	69
45 - 59 years old	6	3	4	5	2	2	1	3	3	7	3	7	46
60 - 64 years old	0	0	0	0	0	0	0	1	0	0	0	0	1
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>38</b>	<b>32</b>	<b>29</b>	<b>39</b>	<b>29</b>	<b>4</b>	<b>26</b>	<b>23</b>	<b>38</b>	<b>35</b>	<b>23</b>	<b>27</b>	<b>343</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	136	61	56	60	54	53	60	50	56	55	58	61	760
African American	30	12	12	16	8	13	3	2	3	8	7	5	119
Hispanic	58	22	22	24	21	16	16	18	11	24	16	21	269
Asian American	0	0	0	2	2	1	2	0	2	1	0	0	10
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	1	1	1	0	0	0	1	0	0	0	0	0	4
Haitian	1	0	2	0	0	2	2	0	1	0	0	0	8
Other	1	2	1	4	1	1	2	0	0	1	4	2	19
<b>TOTAL</b>	<b>227</b>	<b>98</b>	<b>94</b>	<b>106</b>	<b>86</b>	<b>86</b>	<b>86</b>	<b>70</b>	<b>73</b>	<b>89</b>	<b>85</b>	<b>89</b>	<b>1,189</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	2	0	0	0	0	0	0	0	0	0	0	0	2
2 - 4 years old	0	2	0	1	0	1	2	0	0	0	1	0	7
5 - 12 years old	11	1	2	7	4	5	1	5	1	3	4	8	52
13 - 17 years old	8	1	2	3	0	0	0	6	3	2	2	1	28
18 - 29 years old	63	27	26	29	26	20	18	14	19	21	18	23	304
30 - 44 years old	96	41	42	45	29	36	38	31	30	35	37	37	497
45 - 59 years old	42	23	21	16	23	19	26	12	16	26	19	16	259
60 - 64 years old	2	1	1	3	3	2	1	1	2	1	1	3	21
65 + years old	3	2	0	2	1	3	0	1	2	1	3	1	19
<b>TOTAL</b>	<b>227</b>	<b>98</b>	<b>94</b>	<b>106</b>	<b>86</b>	<b>86</b>	<b>86</b>	<b>70</b>	<b>73</b>	<b>89</b>	<b>85</b>	<b>89</b>	<b>1,189</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		14	1	13	9	11	6	7	12	7	10	11	7	108
Women		16	8	11	11	6	7	9	7	9	12	5	9	110
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>30</b>	<b>9</b>	<b>24</b>	<b>20</b>	<b>17</b>	<b>13</b>	<b>16</b>	<b>19</b>	<b>16</b>	<b>22</b>	<b>16</b>	<b>16</b>	<b>218</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		3	5	15	8	3	2	8	2	4	7	3	3	63
Women		136	160	129	96	58	42	104	60	52	112	54	44	1,047
Men		2	5	6	1	0	1	3	7	4	5	1	6	41
<b>TOTAL</b>		<b>141</b>	<b>170</b>	<b>150</b>	<b>105</b>	<b>61</b>	<b>45</b>	<b>115</b>	<b>69</b>	<b>60</b>	<b>124</b>	<b>58</b>	<b>53</b>	<b>1,151</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		50	9	28	16	17	17	22	25	0	13	15	25	237
Women		100	25	29	25	18	16	25	24	50	32	25	30	399
Men		2	0	0	0	0	0	0	0	0	2	0	1	5
<b>Total Face-to-face Counseling</b>		<b>152</b>	<b>34</b>	<b>57</b>	<b>41</b>	<b>35</b>	<b>33</b>	<b>47</b>	<b>49</b>	<b>50</b>	<b>47</b>	<b>40</b>	<b>56</b>	<b>641</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		10	0	13	8	5	6	7	12	0	10	11	5	87
Women		5	2	4	6	2	7	8	6	2	10	4	4	60
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>15</b>	<b>2</b>	<b>17</b>	<b>14</b>	<b>7</b>	<b>13</b>	<b>15</b>	<b>18</b>	<b>2</b>	<b>20</b>	<b>15</b>	<b>9</b>	<b>147</b>
<b>Outreach TANF</b>														
Children (under 18)		2	0	14	5	5	0	0	0	0	1	0	13	40
Women		10	1	7	5	2	2	3	0	0	11	2	6	49
Men		2	0	0	0	0	0	0	0	0	0	0	0	2
<b>Subtotal</b>		<b>14</b>	<b>1</b>	<b>21</b>	<b>10</b>	<b>7</b>	<b>2</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>12</b>	<b>2</b>	<b>19</b>	<b>91</b>
<b>Total TANF</b>		<b>29</b>	<b>3</b>	<b>38</b>	<b>24</b>	<b>14</b>	<b>15</b>	<b>18</b>	<b>18</b>	<b>2</b>	<b>32</b>	<b>17</b>	<b>28</b>	<b>238</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		10	7	9	18	11	25	15	21	10	14	26	11	177
Women		27	20	18	26	14	28	15	8	18	18	39	8	239
Men		3	0	0	0	0	0	0	0	0	0	0	0	3
<b>TOTAL</b>		<b>40</b>	<b>27</b>	<b>27</b>	<b>44</b>	<b>25</b>	<b>53</b>	<b>30</b>	<b>29</b>	<b>28</b>	<b>32</b>	<b>65</b>	<b>19</b>	<b>419</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	2	2	5	2	1	0	4	3	1	1	0	3	24
2 - 4 years old	8	3	10	3	4	1	7	8	1	3	3	8	59
5 - 12 years old	8	3	9	8	7	4	6	11	5	4	8	9	82
13 - 17 years old	8	1	4	3	5	3	5	3	6	5	4	5	52
<b>TOTAL</b>	<b>26</b>	<b>9</b>	<b>28</b>	<b>16</b>	<b>17</b>	<b>8</b>	<b>22</b>	<b>25</b>	<b>13</b>	<b>13</b>	<b>15</b>	<b>25</b>	<b>217</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	415	440	433	612	468	372	240	267	627	471	353	321	5,019
Alternate Accommodations	0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	828.00	799.00	743.00	814.00	875.00	626.00	631.00	618.00	699.00	713.00	469.00	585.00	8,400.00
Hotline Calls	155	132	198	144	138	131	181	168	164	118	125	132	1,786
Information and Referral	2,373	1,930	2,605	1,554	1,225	1,318	1,024	1,438	1,057	1,092	842	797	17,255

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	94	102	95	67	95	111	109	122	138	116	119	125	1,293
Face-Face	121	34	57	41	35	33	44	49	63	47	40	30	594
<b>TOTAL</b>	<b>215</b>	<b>136</b>	<b>152</b>	<b>108</b>	<b>130</b>	<b>144</b>	<b>153</b>	<b>171</b>	<b>201</b>	<b>163</b>	<b>159</b>	<b>155</b>	<b>1,887</b>

COMMUNITY EDUCATION	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>													
Units	9	4	14	54	61	57	28	19	26	47	64	5	388
Attendance	221	187	780	1090	1,195	1,526	1,210	329	459	1,223	1,500	81	9,801
<b>Media</b>													
Units	0	4	5	9	1	1	3	7	2	5	4	4	45
<b>PROFESSIONAL TRAINING</b>													
Units	1	8	9	7	7	1	5	1	5	5	6	0	55
Attendance	2	81	186	83	109	8	39	8	39	52	170	0	777

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	7	10	7	11	6	7	4	5	7	12	11	3	90
Safety Plans ES 72 hrs.	7	10	7	11	6	7	4	5	7	12	11	3	90
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	15	5	19	16	5	7	8	15	8	10	7	12	127
African American	8	3	3	1	2	0	4	4	7	3	0	0	35
Hispanic	7	1	2	3	10	3	4	0	1	8	5	4	48
Asian American	0	0	0	0	0	0	0	0	0	0	1	0	1
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	3	0	0	0	1	3	0	7
<b>TOTAL</b>	<b>30</b>	<b>9</b>	<b>24</b>	<b>20</b>	<b>17</b>	<b>13</b>	<b>16</b>	<b>19</b>	<b>16</b>	<b>22</b>	<b>16</b>	<b>16</b>	<b>218</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	2	0	2	2	1	2	2	2	1	1	0	3	18
2 - 4 years old	7	1	3	2	3	2	4	6	1	2	2	2	35
5 - 12 years old	4	0	5	5	5	2	0	4	4	3	6	2	40
13 - 17 years old	1	0	3	0	2	0	1	0	1	4	3	0	15
18 - 29 years old	6	2	4	2	2	4	3	3	0	3	3	6	38
30 - 44 years old	5	3	4	6	3	2	3	4	5	7	1	1	44
45 - 59 years old	4	3	2	3	1	1	1	0	4	1	1	1	22
60 - 64 years old	0	0	1	0	0	0	1	0	0	0	0	0	2
65 + years old	1	0	0	0	0	0	1	0	0	1	0	1	4
<b>TOTAL</b>	<b>30</b>	<b>9</b>	<b>24</b>	<b>20</b>	<b>17</b>	<b>13</b>	<b>16</b>	<b>19</b>	<b>16</b>	<b>22</b>	<b>16</b>	<b>16</b>	<b>218</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	97	15	23	19	18	16	26	16	35	17	18	24	324
African American	8	1	7	0	0	0	0	2	2	3	3	4	30
Hispanic	16	3	3	1	0	2	3	6	7	5	0	5	51
Asian American	0	1	0	0	0	0	0	0	0	0	0	1	2
Native American	1	0	0	0	0	0	0	0	0	0	0	0	1
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	5	0	1	0	2	2	6	3	0	3	6	28
<b>TOTAL</b>	<b>122</b>	<b>25</b>	<b>33</b>	<b>21</b>	<b>18</b>	<b>20</b>	<b>31</b>	<b>30</b>	<b>47</b>	<b>25</b>	<b>24</b>	<b>40</b>	<b>436</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	1	2	3	0	0	0	2	1	0	0	0	0	9
2 - 4 years old	8	2	7	1	1	0	3	2	0	1	1	6	32
5 - 12 years old	19	3	4	3	2	6	6	7	1	1	2	7	61
13 - 17 years old	8	1	1	3	3	3	4	3	5	1	1	5	38
18 - 29 years old	27	3	9	4	4	3	6	4	13	6	7	8	94
30 - 44 years old	32	9	5	6	6	5	7	6	14	10	7	10	117
45 - 59 years old	24	5	2	4	2	2	2	5	8	5	5	2	66
60 - 64 years old	3	0	0	0	0	1	1	0	4	0	0	1	10
65 + years old	0	0	2	0	0	0	0	2	2	1	1	1	9
<b>TOTAL</b>	<b>122</b>	<b>25</b>	<b>33</b>	<b>21</b>	<b>18</b>	<b>20</b>	<b>31</b>	<b>30</b>	<b>47</b>	<b>25</b>	<b>24</b>	<b>40</b>	<b>436</b>

Nov

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		3	9	27	19	17	5	10	9	9	7	13	12	140
Women		27	9	19	17	16	15	11	8	11	21	14	12	180
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>30</b>	<b>18</b>	<b>46</b>	<b>36</b>	<b>33</b>	<b>20</b>	<b>21</b>	<b>17</b>	<b>20</b>	<b>28</b>	<b>27</b>	<b>24</b>	<b>320</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	1	0	0	0	1	2	0	0	1	0	5	10
Women		23	10	15	198	180	162	205	116	132	215	220	272	1,748
Men		0	0	1	10	11	17	10	10	12	7	8	11	97
<b>TOTAL</b>		<b>23</b>	<b>11</b>	<b>16</b>	<b>208</b>	<b>191</b>	<b>180</b>	<b>217</b>	<b>126</b>	<b>144</b>	<b>223</b>	<b>228</b>	<b>288</b>	<b>1,855</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		28	9	38	26	18	10	10	14	14	12	22	19	220
Women		144	53	119	148	163	118	165	198	193	175	175	183	1,834
Men		8	2	14	23	31	31	20	28	42	32	28	25	284
<b>Total Face-to-face Counseling</b>		<b>180</b>	<b>64</b>	<b>171</b>	<b>197</b>	<b>212</b>	<b>159</b>	<b>195</b>	<b>240</b>	<b>249</b>	<b>219</b>	<b>225</b>	<b>227</b>	<b>2,338</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		19	8	24	19	17	8	10	10	5	9	10	15	154
Women		13	5	9	12	10	8	5	5	3	6	5	3	84
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>32</b>	<b>13</b>	<b>33</b>	<b>31</b>	<b>27</b>	<b>16</b>	<b>15</b>	<b>15</b>	<b>8</b>	<b>15</b>	<b>15</b>	<b>18</b>	<b>238</b>
<b>Outreach TANF</b>														
Children (under 18)		19	8	24	19	17	8	10	10	5	9	10	15	154
Women		13	5	9	12	10	8	5	5	3	6	5	3	84
Men		0	0	0	0	0	0	0	6	7	0	0	0	13
<b>Subtotal</b>		<b>32</b>	<b>13</b>	<b>33</b>	<b>31</b>	<b>27</b>	<b>16</b>	<b>15</b>	<b>21</b>	<b>15</b>	<b>15</b>	<b>15</b>	<b>18</b>	<b>251</b>
<b>Total TANF</b>		<b>64</b>	<b>26</b>	<b>66</b>	<b>62</b>	<b>54</b>	<b>32</b>	<b>30</b>	<b>36</b>	<b>23</b>	<b>30</b>	<b>30</b>	<b>36</b>	<b>489</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		0	0	29	19	15	15	9	15	4	7	14	19	146
Women		16	38	33	76	76	76	207	95	189	89	233	137	1,265
Men		0	1	1	5	11	14	49	15	36	22	45	19	218
<b>TOTAL</b>		<b>16</b>	<b>39</b>	<b>63</b>	<b>100</b>	<b>102</b>	<b>105</b>	<b>265</b>	<b>125</b>	<b>229</b>	<b>118</b>	<b>292</b>	<b>175</b>	<b>1,629</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	6	0	6	5	5	3	2	1	2	0	6	3	39
2 - 4 years old	7	1	14	7	4	1	2	2	4	5	6	5	58
5 - 12 years old	13	5	15	12	6	3	2	6	5	4	7	7	85
13 - 17 years old	2	1	1	0	0	2	1	1	1	1	1	0	11
<b>TOTAL</b>	<b>28</b>	<b>7</b>	<b>36</b>	<b>24</b>	<b>15</b>	<b>9</b>	<b>7</b>	<b>10</b>	<b>12</b>	<b>10</b>	<b>20</b>	<b>15</b>	<b>193</b>

SERVICE	Jul-07	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	333	548	625	808	874	745	554	482	312	486	649	556	6,972
Alternate Accommodations	0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	1,043.50	900.75	1,280.75	1,419.75	1,109.00	1,101.50	1,152.00	1,396.25	1,306.25	2,312.00	1,510.75	1,520.75	16,053.25
Hotline Calls	176	41	54	471	405	392	469	296	388	378	428	457	3,955
Information and Referral	829	583	1,074	1,965	1,704	1,580	1,701	1,421	1,731	1,846	2,136	2,458	19,028

SERVICE	Jul-07	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	84	19	26	202	133	129	201	102	224	189	223	239	1,771
Face-Face	13	37	38	78	82	98	308	105	218	141	284	160	1,562
<b>TOTAL</b>	<b>97</b>	<b>56</b>	<b>64</b>	<b>280</b>	<b>215</b>	<b>227</b>	<b>509</b>	<b>207</b>	<b>442</b>	<b>330</b>	<b>507</b>	<b>399</b>	<b>3,333</b>

SERVICE	Jul-07	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>COMMUNITY EDUCATION</b>													
<b>Face-to-face</b>													
Units	0	0	6	8	23	23	29	44	38	28	19	28	246
Attendance	0	0	507	238	646	883	631	1050	1235	1232	1105	575	8,102
<b>Media</b>													
Units	0	0	0	1	0	1	1	0	0	0	2	0	5
<b>PROFESSIONAL TRAINING</b>													
Units	2	0	3	0	2	1	1	2	1	0	3	1	16
Attendance	158	0	26	0	25	119	27	53	16	0	46	30	500

SERVICE	Jul-07	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	13	11	13	7	13	15	10	11	7	10	16	16	142
Safety Plans ES 72 hrs.	12	10	10	6	11	15	8	11	6	9	15	15	128
Performance Goal Reached	92%	91%	77%	86%	85%	100%	80%	100%	86%	90%	94%	94%	90%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-07	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	15	10	20	15	18	15	13	14	13	17	12	3	165
African American	7	2	13	7	7	3	6	0	2	4	4	3	58
Hispanic	6	3	4	4	6	1	2	3	4	2	6	7	48
Asian American	0	0	5	0	0	0	0	0	0	1	0	0	6
Native American	1	0	0	0	0	0	0	0	0	0	0	1	2
Middle Eastern	0	0	0	1	0	0	0	0	0	0	1	3	5
Haitian	0	0	0	1	1	0	0	0	0	0	0	0	2
Other	1	3	4	8	1	1	0	0	1	4	4	7	34
<b>TOTAL</b>	<b>30</b>	<b>18</b>	<b>46</b>	<b>36</b>	<b>33</b>	<b>20</b>	<b>21</b>	<b>17</b>	<b>20</b>	<b>28</b>	<b>27</b>	<b>24</b>	<b>320</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-07	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	1	0	7	5	7	3	2	0	2	0	5	3	35
2 - 4 years old	2	2	13	5	4	1	5	3	3	5	5	5	53
5 - 12 years old	0	6	7	9	6	1	2	6	3	2	3	4	49
13 - 17 years old	0	1	0	0	0	0	1	0	1	0	0	0	3
18 - 29 years old	12	3	8	7	9	6	6	1	5	7	4	6	74
30 - 44 years old	8	4	8	9	5	6	4	5	5	11	7	4	76
45 - 59 years old	7	1	3	1	2	3	0	2	1	3	3	2	28
60 - 64 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
65 + years old	0	1	0	0	0	0	1	0	0	0	0	0	2
<b>TOTAL</b>	<b>30</b>	<b>18</b>	<b>46</b>	<b>36</b>	<b>33</b>	<b>20</b>	<b>21</b>	<b>17</b>	<b>20</b>	<b>28</b>	<b>27</b>	<b>24</b>	<b>320</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-07	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	82	23	88	177	141	100	136	151	163	124	145	148	1,478
African American	26	8	12	21	16	18	16	38	25	26	24	30	260
Hispanic	32	12	19	29	13	18	13	22	30	32	19	20	259
Asian American	2	1	0	0	3	0	3	3	3	1	3	1	20
Native American	1	0	0	0	0	1	1	1	0	0	0	0	4
Middle Eastern	1	0	2	2	1	0	0	3	1	3	0	0	13
Haitian	2	0	1	1	1	0	0	0	1	2	1	2	11
Other	5	2	3	3	5	2	5	5	6	5	6	3	50
<b>TOTAL</b>	<b>151</b>	<b>46</b>	<b>125</b>	<b>233</b>	<b>180</b>	<b>139</b>	<b>174</b>	<b>223</b>	<b>229</b>	<b>193</b>	<b>198</b>	<b>204</b>	<b>2,095</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-07	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	5	0	0	0	0	2	0	0	0	0	1	0	8
2 - 4 years old	5	0	1	2	0	0	0	1	0	0	1	0	10
5 - 12 years old	13	0	8	4	0	2	0	3	2	2	4	3	41
13 - 17 years old	2	0	2	1	2	3	1	3	3	4	4	5	30
18 - 29 years old	36	15	32	81	61	42	57	82	66	73	63	62	670
30 - 44 years old	55	23	46	89	66	54	77	84	88	60	76	78	796
45 - 59 years old	29	7	30	44	41	29	36	45	55	46	41	47	450
60 - 64 years old	0	0	1	4	4	5	1	1	8	5	2	3	34
65 + years old	6	1	5	8	6	2	2	4	7	3	6	6	56
<b>TOTAL</b>	<b>151</b>	<b>46</b>	<b>125</b>	<b>233</b>	<b>180</b>	<b>139</b>	<b>174</b>	<b>223</b>	<b>229</b>	<b>193</b>	<b>198</b>	<b>204</b>	<b>2,095</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		21	25	12	15	11	22	14	9	15	13	25	15	197
Women		21	21	19	20	17	20	20	16	27	14	21	20	236
Men		0	0	0	1	0	0	0	0	0	0	0	0	1
<b>TOTAL</b>		<b>42</b>	<b>46</b>	<b>31</b>	<b>36</b>	<b>28</b>	<b>42</b>	<b>34</b>	<b>25</b>	<b>42</b>	<b>27</b>	<b>46</b>	<b>35</b>	<b>434</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	5	0	0	5
Women		298	241	282	208	149	128	69	73	202	93	221	128	2,092
Men		0	0	0	4	0	6	0	0	7	3	1	0	21
<b>TOTAL</b>		<b>298</b>	<b>241</b>	<b>282</b>	<b>212</b>	<b>149</b>	<b>134</b>	<b>69</b>	<b>73</b>	<b>209</b>	<b>101</b>	<b>222</b>	<b>128</b>	<b>2,118</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		37	32	17	18	20	29	17	10	15	22	26	20	263
Women		36	30	28	29	20	31	26	28	50	30	34	37	379
Men		0	0	0	1	0	0	0	0	1	1	2	0	5
<b>Total Face-to-face Counseling</b>		<b>73</b>	<b>62</b>	<b>45</b>	<b>48</b>	<b>40</b>	<b>60</b>	<b>43</b>	<b>38</b>	<b>66</b>	<b>53</b>	<b>62</b>	<b>57</b>	<b>647</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		20	25	11	15	11	16	14	9	14	13	25	13	186
Women		10	11	6	10	10	9	10	3	13	9	10	8	109
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>30</b>	<b>36</b>	<b>17</b>	<b>25</b>	<b>21</b>	<b>25</b>	<b>24</b>	<b>12</b>	<b>27</b>	<b>22</b>	<b>35</b>	<b>21</b>	<b>295</b>
<b>Outreach TANF</b>														
Children (under 18)		10	7	4	0	2	7	3	1	0	7	1	0	42
Women		7	3	0	5	4	6	2	3	5	1	6	3	45
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>17</b>	<b>10</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>13</b>	<b>5</b>	<b>4</b>	<b>5</b>	<b>8</b>	<b>7</b>	<b>3</b>	<b>87</b>
<b>Total TANF</b>		<b>47</b>	<b>46</b>	<b>21</b>	<b>30</b>	<b>27</b>	<b>38</b>	<b>29</b>	<b>16</b>	<b>32</b>	<b>30</b>	<b>42</b>	<b>24</b>	<b>382</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		20	18	35	25	6	29	12	21	18	11	15	25	235
Women		34	18	29	34	21	35	28	16	37	26	45	38	361
Men		0	0	0	1	0	0	0	0	0	0	2	2	5
<b>TOTAL</b>		<b>54</b>	<b>36</b>	<b>64</b>	<b>60</b>	<b>27</b>	<b>64</b>	<b>40</b>	<b>37</b>	<b>55</b>	<b>37</b>	<b>62</b>	<b>65</b>	<b>601</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	6	5	4	4	4	6	6	4	8	1	9	5	62
2 - 4 years old	9	9	3	5	3	4	4	3	2	2	6	5	55
5 - 12 years old	6	11	5	6	4	9	4	1	2	8	10	4	70
13 - 17 years old	0	0	0	0	0	3	0	1	3	2	0	1	10
<b>TOTAL</b>	<b>21</b>	<b>25</b>	<b>12</b>	<b>15</b>	<b>11</b>	<b>22</b>	<b>14</b>	<b>9</b>	<b>15</b>	<b>13</b>	<b>25</b>	<b>15</b>	<b>197</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	1,448	1,472	1,458	1,398	1,434	1,433	1,285	1,205	1,432	1,538	1,622	1,492	17,217
Alternate Accommodations	153	156	101	215	143	56	80	79	58	138	68	95	1,342
Shelter Beyond Capacity	0	4	0	2	0	0	0	4	3	8	20	5	46
Counseling Hours	649.00	582.00	314.75	563.00	193.75	211.50	1,482.25	620.00	835.25	1,072.50	1,122.50	950.50	8,597.00
Hotline Calls	109	65	422	368	100	72	98	76	115	120	99	119	1,763
Information and Referral	83	79	368	262	36	119	225	176	29	204	234	127	1,942

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	84	80	153	152	108	53	93	64	62	102	222	99	1,272
Face-Face	117	60	82	118	35	80	35	62	90	124	139	173	1,115
<b>TOTAL</b>	<b>201</b>	<b>140</b>	<b>235</b>	<b>270</b>	<b>143</b>	<b>133</b>	<b>128</b>	<b>126</b>	<b>152</b>	<b>226</b>	<b>361</b>	<b>272</b>	<b>2,387</b>

COMMUNITY EDUCATION	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>													
Units	0	0	4	5	1	2	3	2	6	7	9	0	39
Attendance	0	0	70	132	20	82	98	49	194	214	81	0	940
<b>Media</b>													
Units	0	0	0	0	1	0	1	0	0	0	0	0	2
<b>PROFESSIONAL TRAINING</b>													
Units	0	0	1	3	0	0	0	3	1	0	5	7	20
Attendance	0	0	11	159	0	0	0	20	80	0	109	43	422

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	25	16	18	25	15	25	17	9	26	14	25	22	237
Safety Plans ES 72 hrs.	25	16	18	25	15	25	17	9	26	14	25	22	237
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	2	4	6	0	6	3	3	5	10	2	4	3	48
African American	12	20	20	15	17	15	17	11	22	7	28	15	199
Hispanic	24	21	5	21	5	24	10	9	10	17	13	17	176
Asian American	0	0	0	0	0	0	2	0	0	0	0	0	2
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	1	0	1
Haitian	4	1	0	0	0	0	0	0	0	0	0	0	5
Other	0	0	0	0	0	0	2	0	0	1	0	0	3
<b>TOTAL</b>	<b>42</b>	<b>46</b>	<b>31</b>	<b>36</b>	<b>28</b>	<b>42</b>	<b>34</b>	<b>25</b>	<b>42</b>	<b>27</b>	<b>46</b>	<b>35</b>	<b>434</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	6	5	4	4	4	6	6	4	8	1	9	5	62
2 - 4 years old	9	9	3	5	3	4	4	3	2	2	6	5	55
5 - 12 years old	6	11	5	6	4	9	4	1	2	8	10	4	70
13 - 17 years old	0	0	0	0	0	3	0	1	3	2	0	1	10
18 - 29 years old	8	11	9	9	11	9	9	7	15	6	14	9	117
30 - 44 years old	10	8	7	10	5	9	9	6	10	7	4	9	94
45 - 59 years old	2	2	3	2	1	2	2	3	1	1	3	2	24
60 - 64 years old	1	0	0	0	0	0	0	0	0	0	0	0	1
65 + years old	0	0	0	0	0	0	0	0	1	0	0	0	1
<b>TOTAL</b>	<b>42</b>	<b>46</b>	<b>31</b>	<b>36</b>	<b>28</b>	<b>42</b>	<b>34</b>	<b>25</b>	<b>42</b>	<b>27</b>	<b>46</b>	<b>35</b>	<b>434</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	0	0	0	0	3	0	1	1	3	0	1	2	11
African American	13	8	1	2	4	6	3	4	9	9	3	4	66
Hispanic	18	7	13	10	3	9	5	8	9	17	12	16	127
Asian American	0	0	0	0	0	0	0	0	1	0	0	0	1
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	2	0	0	0	2
Haitian	0	1	0	0	0	0	0	0	0	0	0	0	1
Other	0	0	0	0	2	3	0	0	0	0	0	0	5
<b>TOTAL</b>	<b>31</b>	<b>16</b>	<b>14</b>	<b>12</b>	<b>12</b>	<b>18</b>	<b>9</b>	<b>13</b>	<b>24</b>	<b>26</b>	<b>16</b>	<b>22</b>	<b>213</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	5	1	1	0	2	2	2	1	0	1	1	0	16
2 - 4 years old	4	3	2	2	0	0	1	0	0	0	0	2	14
5 - 12 years old	7	3	1	1	1	4	0	0	0	7	0	3	27
13 - 17 years old	0	0	1	0	0	1	0	0	0	1	0	0	3
18 - 29 years old	7	2	4	2	2	5	3	3	8	9	3	8	56
30 - 44 years old	5	6	4	6	6	5	2	6	11	8	11	7	77
45 - 59 years old	3	1	1	1	1	1	1	3	4	0	1	2	19
60 - 64 years old	0	0	0	0	0	0	0	0	1	0	0	0	1
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>31</b>	<b>16</b>	<b>14</b>	<b>12</b>	<b>12</b>	<b>18</b>	<b>9</b>	<b>13</b>	<b>24</b>	<b>26</b>	<b>16</b>	<b>22</b>	<b>213</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		107	50	39	44	37	41	43	21	42	40	50	53	567
Women		94	53	57	56	33	49	54	45	49	45	60	55	650
Men		0	0	0	0	1	3	0	1	1	2	0	1	9
<b>TOTAL</b>		<b>201</b>	<b>103</b>	<b>96</b>	<b>100</b>	<b>71</b>	<b>93</b>	<b>97</b>	<b>67</b>	<b>92</b>	<b>87</b>	<b>110</b>	<b>109</b>	<b>1,226</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	1	0	0	0	0	0	0	0	0	0	0	1
Women		1,133	1,344	4	25	13	1	7	22	18	55	42	37	2,701
Men		89	136	0	0	0	0	0	0	0	3	0	1	229
<b>TOTAL</b>		<b>1,222</b>	<b>1,481</b>	<b>4</b>	<b>25</b>	<b>13</b>	<b>1</b>	<b>7</b>	<b>22</b>	<b>18</b>	<b>58</b>	<b>42</b>	<b>38</b>	<b>2,931</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		133	54	36	44	34	30	32	21	35	34	37	50	540
Women		227	74	71	82	53	77	90	73	74	73	86	81	1,061
Men		6	3	0	1	1	5	0	1	2	3	1	2	25
<b>Total Face-to-face Counseling</b>		<b>366</b>	<b>131</b>	<b>107</b>	<b>127</b>	<b>88</b>	<b>112</b>	<b>122</b>	<b>95</b>	<b>111</b>	<b>110</b>	<b>124</b>	<b>133</b>	<b>1,626</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		107	50	62	62	43	47	53	33	46	35	52	56	646
Women		54	24	30	37	21	27	33	20	26	22	34	32	360
Men		0	0	0	0	1	0	0	1	0	0	0	0	2
<b>Subtotal</b>		<b>161</b>	<b>74</b>	<b>92</b>	<b>99</b>	<b>65</b>	<b>74</b>	<b>86</b>	<b>54</b>	<b>72</b>	<b>57</b>	<b>86</b>	<b>88</b>	<b>1,008</b>
<b>Outreach TANF</b>														
Children (under 18)		0	0	160	42	18	20	68	41	53	42	209	47	700
Women		103	21	6	17	9	10	28	16	19	16	19	16	280
Men		4	1	0	0	0	0	0	1	1	0	0	1	8
<b>Subtotal</b>		<b>107</b>	<b>22</b>	<b>166</b>	<b>59</b>	<b>27</b>	<b>30</b>	<b>96</b>	<b>58</b>	<b>73</b>	<b>58</b>	<b>228</b>	<b>64</b>	<b>988</b>
<b>Total TANF</b>		<b>268</b>	<b>96</b>	<b>258</b>	<b>158</b>	<b>92</b>	<b>104</b>	<b>182</b>	<b>112</b>	<b>145</b>	<b>115</b>	<b>314</b>	<b>152</b>	<b>1,996</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		51	53	45	40	29	73	30	32	26	41	61	32	513
Women		86	72	57	51	39	84	42	43	37	49	56	72	688
Men		0	1	0	0	0	1	0	3	0	2	1	1	9
<b>TOTAL</b>		<b>137</b>	<b>126</b>	<b>102</b>	<b>91</b>	<b>68</b>	<b>158</b>	<b>72</b>	<b>78</b>	<b>63</b>	<b>92</b>	<b>118</b>	<b>105</b>	<b>1,210</b>



SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	10	3	6	4	6	10	6	6	8	11	10	7	87
2 - 4 years old	24	12	17	12	7	11	9	8	6	12	8	14	140
5 - 12 years old	34	28	12	18	12	12	13	5	15	10	11	19	189
13 - 17 years old	6	12	4	7	5	3	8	3	7	2	1	5	63
<b>TOTAL</b>	<b>74</b>	<b>55</b>	<b>39</b>	<b>41</b>	<b>30</b>	<b>36</b>	<b>36</b>	<b>22</b>	<b>36</b>	<b>35</b>	<b>30</b>	<b>45</b>	<b>479</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	2,771	2,871	2,276	2,568	2,432	1,920	1,991	1,969	2,220	2,402	2,335	2,150	27,905
Alternate Accommodations	0	3	0	6	3	0	0	0	0	0	1	0	13
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	1,204.25	1,170.50	767.50	972.75	848.00	599.75	642.75	838.50	926.75	981.00	863.50	805.75	10,621.00
Hotline Calls	1,222	1,481	110	134	105	101	126	105	95	115	242	117	3,953
Information and Referral	1,949	2,969	626	810	639	722	721	615	707	600	986	596	11,940

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	105	250	154	269	189	175	193	179	210	175	246	169	2,314
Face-Face	105	113	54	71	43	56	57	53	60	74	64	97	847
<b>TOTAL</b>	<b>210</b>	<b>363</b>	<b>208</b>	<b>340</b>	<b>232</b>	<b>231</b>	<b>250</b>	<b>232</b>	<b>270</b>	<b>249</b>	<b>310</b>	<b>266</b>	<b>3,161</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>COMMUNITY EDUCATION</b>													
<b>Face-to-face</b>													
Units	23	18	3	12	3	9	6	2	2	0	1	0	79
Attendance	517	2259	224	1149	197	161	100	29	23	0	11	0	4,670
<b>Media</b>													
Units	4	2	1	0	0	2	0	0	0	0	0	0	9
<b>PROFESSIONAL TRAINING</b>													
Units	6	18	9	0	0	3	0	0	0	0	0	0	36
Attendance	48	469	352	0	0	171	0	0	0	0	0	0	1,040

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	44	54	43	44	32	48	30	39	29	41	49	47	500
Safety Plans ES 72 hrs.	44	54	30	32	20	33	23	32	20	33	38	41	400
Performance Goal Reached	100%	100%	70%	73%	63%	69%	77%	82%	69%	80%	78%	87%	80%

<b>ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER</b>													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	56	30	32	31	9	25	31	20	25	33	30	27	349
African American	76	34	26	23	24	17	26	23	24	30	43	18	364
Hispanic	61	29	33	32	28	35	36	16	37	19	35	42	403
Asian American	1	0	0	1	2	0	0	0	1	0	0	1	6
Native American	0	0	1	2	0	1	1	1	0	0	0	3	9
Middle Eastern	0	0	0	2	0	2	1	4	1	0	0	0	10
Haitian	0	0	0	2	0	2	2	0	0	0	0	3	9
Other	7	10	4	7	8	11	0	3	4	5	2	15	76
<b>TOTAL</b>	<b>201</b>	<b>103</b>	<b>96</b>	<b>100</b>	<b>71</b>	<b>93</b>	<b>97</b>	<b>67</b>	<b>92</b>	<b>87</b>	<b>110</b>	<b>109</b>	<b>1,226</b>

<b>AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER</b>													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	29	10	8	5	9	9	7	7	10	13	16	8	131
2 - 4 years old	33	10	16	12	10	12	11	8	9	15	15	14	165
5 - 12 years old	37	24	11	18	13	13	15	5	16	10	18	25	205
13 - 17 years old	8	6	4	9	5	7	10	1	7	2	1	6	66
18 - 29 years old	44	21	24	25	17	29	27	23	18	23	33	25	309
30 - 44 years old	27	23	24	20	14	20	18	15	23	17	17	24	242
45 - 59 years old	21	9	8	11	3	2	8	6	9	6	8	6	97
60 - 64 years old	1	0	1	0	0	1	0	2	0	1	1	1	8
65 + years old	1	0	0	0	0	0	1	0	0	0	1	0	3
<b>TOTAL</b>	<b>201</b>	<b>103</b>	<b>96</b>	<b>100</b>	<b>71</b>	<b>93</b>	<b>97</b>	<b>67</b>	<b>92</b>	<b>87</b>	<b>110</b>	<b>109</b>	<b>1,226</b>

<b>ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH</b>													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	46	8	8	4	6	5	8	12	12	8	12	13	142
African American	46	7	2	9	2	7	14	2	6	5	12	6	118
Hispanic	62	13	11	19	18	11	20	13	10	11	13	19	220
Asian American	6	0	0	0	0	0	0	0	0	0	0	0	6
Native American	2	0	0	0	0	0	1	0	0	6	0	0	9
Middle Eastern	0	0	1	0	0	0	0	1	0	1	0	0	3
Haitian	0	0	0	0	0	0	0	0	1	0	1	0	2
Other	3	0	0	1	2	0	1	1	0	1	0	0	9
<b>TOTAL</b>	<b>165</b>	<b>28</b>	<b>22</b>	<b>33</b>	<b>28</b>	<b>23</b>	<b>44</b>	<b>29</b>	<b>29</b>	<b>32</b>	<b>38</b>	<b>38</b>	<b>509</b>

<b>AGE OF INDIVIDUALS SERVED IN OUTREACH</b>													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	0	0	1	0	0	0	0	1	0	0	0	0	2
2 - 4 years old	0	0	1	0	1	1	0	0	0	1	0	1	5
5 - 12 years old	0	0	0	0	2	1	0	0	0	1	1	2	7
13 - 17 years old	26	4	0	1	1	1	0	0	0	1	2	4	40
18 - 29 years old	53	12	8	12	8	6	20	16	14	10	13	13	185
30 - 44 years old	66	11	12	18	12	11	18	9	12	10	14	16	209
45 - 59 years old	20	1	0	2	4	3	6	3	3	8	8	2	60
60 - 64 years old	0	0	0	0	0	0	0	0	0	1	0	0	1
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>165</b>	<b>28</b>	<b>22</b>	<b>33</b>	<b>28</b>	<b>23</b>	<b>44</b>	<b>29</b>	<b>29</b>	<b>32</b>	<b>38</b>	<b>38</b>	<b>509</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		6	6	2	9	2	3	0	5	2	3	5	2	45
Women		6	5	1	6	3	2	0	3	3	3	2	6	40
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>12</b>	<b>11</b>	<b>3</b>	<b>15</b>	<b>5</b>	<b>5</b>	<b>0</b>	<b>8</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>85</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		2	0	0	0	0	0	0	0	0	0	0	0	2
Women		71	69	63	67	56	38	47	68	67	102	65	89	802
Men		4	1	1	1	0	1	1	2	3	4	2	4	24
<b>TOTAL</b>		<b>77</b>	<b>70</b>	<b>64</b>	<b>68</b>	<b>56</b>	<b>39</b>	<b>48</b>	<b>70</b>	<b>70</b>	<b>106</b>	<b>67</b>	<b>93</b>	<b>828</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		45	16	16	29	2	3	12	20	13	11	19	26	212
Women		29	13	9	16	6	3	8	10	12	9	8	20	143
Men		2	0	0	1	0	0	0	0	0	2	0	1	6
<b>Total Face-to-face Counseling</b>		<b>76</b>	<b>29</b>	<b>25</b>	<b>46</b>	<b>8</b>	<b>6</b>	<b>20</b>	<b>30</b>	<b>25</b>	<b>22</b>	<b>27</b>	<b>47</b>	<b>361</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		6	6	2	9	2	3	0	5	2	3	5	2	45
Women		3	3	1	4	1	1	0	1	1	1	2	1	19
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>9</b>	<b>9</b>	<b>3</b>	<b>13</b>	<b>3</b>	<b>4</b>	<b>0</b>	<b>6</b>	<b>3</b>	<b>4</b>	<b>7</b>	<b>3</b>	<b>64</b>
<b>Outreach TANF</b>														
Children (under 18)		40	10	14	20	0	0	12	15	11	8	14	24	168
Women		20	8	7	10	0	0	7	7	6	5	5	11	86
Men		2	0	0	1	0	0	0	0	0	2	0	1	6
<b>Subtotal</b>		<b>62</b>	<b>18</b>	<b>21</b>	<b>31</b>	<b>0</b>	<b>0</b>	<b>19</b>	<b>22</b>	<b>17</b>	<b>15</b>	<b>19</b>	<b>36</b>	<b>260</b>
<b>Total TANF</b>		<b>71</b>	<b>27</b>	<b>24</b>	<b>44</b>	<b>3</b>	<b>4</b>	<b>19</b>	<b>28</b>	<b>20</b>	<b>19</b>	<b>26</b>	<b>39</b>	<b>324</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		23	9	15	15	12	10	2	10	21	6	19	58	200
Women		12	12	10	10	9	11	3	6	12	9	10	38	142
Men		1	2	0	0	0	0	0	0	0	0	2	1	6
<b>TOTAL</b>		<b>36</b>	<b>23</b>	<b>25</b>	<b>25</b>	<b>21</b>	<b>21</b>	<b>5</b>	<b>16</b>	<b>33</b>	<b>15</b>	<b>31</b>	<b>97</b>	<b>348</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	0	1	1	2	0	2	0	3	0	0	1	1	11
2 - 4 years old	2	2	1	3	0	1	0	1	2	2	2	2	18
5 - 12 years old	3	0	0	4	2	0	0	1	0	1	2	2	15
13 - 17 years old	1	3	0	0	0	0	0	0	0	0	0	0	4
<b>TOTAL</b>	<b>6</b>	<b>6</b>	<b>2</b>	<b>9</b>	<b>2</b>	<b>3</b>	<b>0</b>	<b>5</b>	<b>2</b>	<b>3</b>	<b>5</b>	<b>5</b>	<b>48</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
Days of Shelter	303	189	239	242	250	318	136	221	316	308	412	192	3,126
Alternate Accommodations	0	3	2	0	0	0	0	0	0	4	0	0	9
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	401.25	298.50	213.25	277.25	221.25	334.25	187.00	311.25	282.25	321.25	318.25	321.25	3,487.00
Hotline Calls	78	70	87	92	68	70	74	62	83	89	63	61	897
Information and Referral	365	258	165	182	187	143	125	151	195	176	191	201	2,339

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Safety Plans</b>													
Telephone	82	64	78	74	46	65	56	67	109	99	79	63	882
Face-Face	31	13	9	19	7	3	8	7	14	16	14	25	166
<b>TOTAL</b>	<b>113</b>	<b>77</b>	<b>87</b>	<b>93</b>	<b>53</b>	<b>68</b>	<b>64</b>	<b>74</b>	<b>123</b>	<b>115</b>	<b>93</b>	<b>88</b>	<b>1,048</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>COMMUNITY EDUCATION</b>													
<b>Face-to-face</b>													
Units	0	1	0	2	5	6	5	1	1	7	3	0	31
Attendance	0	12	0	45	82	94	68	22	11	123	43	0	500
<b>Media</b>													
Units	0	0	0	2	3	0	0	1	1	0	0	0	7
<b>PROFESSIONAL TRAINING</b>													
Units	0	1	1	1	0	0	1	2	1	1	0	0	8
Attendance	0	24	19	20	0	0	45	40	17	5	0	0	170

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	2	4	2	6	2	2	2	1	2	1	4	6	34
Safety Plans ES 72 hrs.	2	4	2	6	2	2	2	1	2	1	4	6	34
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	7	5	3	8	1	2	0	2	5	6	0	6	45
African American	2	3	0	3	1	0	0	0	0	0	3	1	13
Hispanic	3	3	0	4	3	3	0	6	0	0	4	1	27
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>12</b>	<b>11</b>	<b>3</b>	<b>15</b>	<b>5</b>	<b>5</b>	<b>0</b>	<b>8</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>85</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	0	1	1	2	0	2	0	3	0	1	1	1	11
2 - 4 years old	2	2	1	3	0	1	0	1	2	2	2	1	17
5 - 12 years old	3	0	0	4	2	0	0	1	0	1	2	0	13
13 - 17 years old	1	3	0	0	0	0	0	0	0	0	0	0	4
18 - 29 years old	4	1	1	3	0	1	0	1	2	1	1	3	18
30 - 44 years old	2	3	0	2	2	0	0	0	1	0	1	0	11
45 - 59 years old	0	1	0	0	1	1	0	2	0	2	0	3	10
60 - 64 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
65 + years old	0	0	0	1	0	0	0	0	0	0	0	0	1
<b>TOTAL</b>	<b>12</b>	<b>11</b>	<b>3</b>	<b>15</b>	<b>5</b>	<b>5</b>	<b>0</b>	<b>8</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>85</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	43	9	14	18	1	1	19	18	15	9	15	19	181
African American	17	4	3	3	1	0	0	4	4	4	0	12	52
Hispanic	4	3	1	7	0	0	0	0	1	4	5	8	33
Asian American	0	0	2	0	0	0	0	0	0	0	0	0	2
Native American	0	2	2	3	0	0	1	0	0	0	0	0	8
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	1	0	0	0	0	0	0	0	1
<b>TOTAL</b>	<b>64</b>	<b>18</b>	<b>22</b>	<b>31</b>	<b>3</b>	<b>1</b>	<b>20</b>	<b>22</b>	<b>20</b>	<b>17</b>	<b>20</b>	<b>39</b>	<b>277</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	6	1	3	4	0	0	6	2	0	0	1	1	24
2 - 4 years old	8	1	3	2	0	0	1	5	1	1	3	8	33
5 - 12 years old	15	6	6	11	0	0	4	4	8	6	8	10	78
13 - 17 years old	10	2	2	3	0	0	1	4	2	1	2	5	32
18 - 29 years old	9	3	4	5	0	0	4	2	2	3	3	5	40
30 - 44 years old	10	5	4	6	0	0	3	4	4	4	3	6	49
45 - 59 years old	4	0	0	0	2	1	1	1	2	2	0	4	17
60 - 64 years old	0	0	0	0	1	0	0	0	0	0	0	0	1
65 + years old	2	0	0	0	0	0	0	0	1	0	0	0	3
<b>TOTAL</b>	<b>64</b>	<b>18</b>	<b>22</b>	<b>31</b>	<b>3</b>	<b>1</b>	<b>20</b>	<b>22</b>	<b>20</b>	<b>17</b>	<b>20</b>	<b>39</b>	<b>277</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		41	15	11	19	14	19	6	8	21	7	8	11	180
Women		49	20	11	19	18	18	11	8	14	9	9	16	202
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>90</b>	<b>35</b>	<b>22</b>	<b>38</b>	<b>32</b>	<b>37</b>	<b>17</b>	<b>16</b>	<b>35</b>	<b>16</b>	<b>17</b>	<b>27</b>	<b>382</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		114	109	57	92	57	59	53	78	97	100	116	102	1,034
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>114</b>	<b>109</b>	<b>57</b>	<b>92</b>	<b>57</b>	<b>59</b>	<b>53</b>	<b>78</b>	<b>97</b>	<b>100</b>	<b>116</b>	<b>102</b>	<b>1,034</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		73	23	22	29	14	8	8	16	19	12	15	35	274
Women		417	141	187	151	119	132	122	96	151	158	137	171	1,982
Men		0	4	3	1	3	2	4	6	6	1	9	7	46
<b>Total Face-to-face Counseling</b>		<b>490</b>	<b>168</b>	<b>212</b>	<b>181</b>	<b>136</b>	<b>142</b>	<b>134</b>	<b>118</b>	<b>176</b>	<b>171</b>	<b>161</b>	<b>213</b>	<b>2,302</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		31	20	19	21	12	13	4	10	21	6	8	16	181
Women		27	12	7	13	10	4	4	6	14	5	4	9	115
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>58</b>	<b>32</b>	<b>26</b>	<b>34</b>	<b>22</b>	<b>17</b>	<b>8</b>	<b>16</b>	<b>35</b>	<b>11</b>	<b>12</b>	<b>25</b>	<b>296</b>
<b>Outreach TANF</b>														
Children (under 18)		187	151	192	125	87	94	90	84	145	106	8	128	1,397
Women		71	74	85	55	48	46	46	45	71	53	61	63	718
Men		0	4	0	0	0	0	0	1	0	0	0	0	5
<b>Subtotal</b>		<b>258</b>	<b>229</b>	<b>277</b>	<b>180</b>	<b>135</b>	<b>140</b>	<b>136</b>	<b>130</b>	<b>216</b>	<b>159</b>	<b>69</b>	<b>191</b>	<b>2,120</b>
<b>Total TANF</b>		<b>316</b>	<b>261</b>	<b>303</b>	<b>214</b>	<b>157</b>	<b>157</b>	<b>144</b>	<b>146</b>	<b>251</b>	<b>170</b>	<b>81</b>	<b>216</b>	<b>2,416</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		11	5	5	9	4	5	11	11	53	8	1	11	134
Women		17	60	20	16	32	20	13	35	26	24	25	51	339
Men		0	0	0	0	0	0	0	0	0	0	0	1	1
<b>TOTAL</b>		<b>28</b>	<b>65</b>	<b>25</b>	<b>25</b>	<b>36</b>	<b>25</b>	<b>24</b>	<b>46</b>	<b>79</b>	<b>32</b>	<b>26</b>	<b>63</b>	<b>474</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	9	0	3	8	3	7	2	6	6	2	1	0	47
2 - 4 years old	18	0	6	7	8	4	1	6	6	2	5	9	72
5 - 12 years old	67	1	19	21	10	13	8	4	22	7	10	16	198
13 - 17 years old	17	0	1	9	3	3	0	6	5	5	5	4	58
<b>TOTAL</b>	<b>111</b>	<b>1</b>	<b>29</b>	<b>45</b>	<b>24</b>	<b>27</b>	<b>11</b>	<b>22</b>	<b>39</b>	<b>16</b>	<b>21</b>	<b>29</b>	<b>375</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	1,678	1,359	1,466	1,362	1,157	1,337	1,597	1,181	958	1,149	1,084	1,161	15,489
Alternate Accommodations	86	58	50	83	69	71	53	47	67	83	67	52	786
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	2,138.25	1,594.75	2,033.25	1,994.50	1,397.00	1,849.25	1,880.00	1,981.00	2,102.75	2,308.50	2,166.25	2,591.25	24,036.75
Hotline Calls	494	366	306	369	276	295	209	149	334	394	313	230	3,735
Information and Referral	4,474	3,303	2,976	2,745	1,477	1,828	2,195	2,812	4,054	5,234	4,030	5,501	40,629

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	257	244	168	181	156	112	117	63	120	120	126	93	1,757
Face-Face	225	104	202	179	124	135	125	107	155	159	153	185	1,853
<b>TOTAL</b>	<b>482</b>	<b>348</b>	<b>370</b>	<b>360</b>	<b>280</b>	<b>247</b>	<b>242</b>	<b>170</b>	<b>275</b>	<b>279</b>	<b>279</b>	<b>278</b>	<b>3,610</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>COMMUNITY EDUCATION</b>													
<b>Face-to-face</b>													
Units	53	79	170	383	345	395	324	310	155	508	413	60	3,195
Attendance	1,730	5,838	3,818	8,524	9,663	7,657	7,381	6,504	3,764	11,275	9,142	1,479	76,775
<b>Media</b>													
Units	1	0	0	11	7	6	1	9	4	2	1	0	42
<b>PROFESSIONAL TRAINING</b>													
Units	5	3	3	3	7	6	11	6	7	6	7	10	74
Attendance	35	19	25	32	83	57	164	77	95	95	117	134	933

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	17	19	20	15	24	8	10	16	16	8	7	18	178
Safety Plans ES 72 hrs.	17	19	20	15	24	8	10	16	16	8	7	18	178
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
Caucasian	16	4	3	6	4	4	4	7	2	4	1	8	63
African American	40	21	9	23	14	23	7	5	21	10	6	15	194
Hispanic	14	8	3	6	14	3	5	0	4	2	2	4	65
Asian American	8	0	0	0	0	0	1	0	0	0	0	0	9
Native American	2	0	0	0	0	0	0	0	0	0	1	0	3
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	6	0	0	0	0	3	0	0	0	0	7	0	16
Other	4	2	7	3	0	4	0	4	8	0	0	0	32
<b>TOTAL</b>	<b>90</b>	<b>35</b>	<b>22</b>	<b>38</b>	<b>32</b>	<b>37</b>	<b>17</b>	<b>16</b>	<b>35</b>	<b>16</b>	<b>17</b>	<b>27</b>	<b>382</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
0 - 23 months old	9	4	3	8	3	7	2	6	6	2	1	0	51
2 - 4 years old	12	6	4	4	6	4	0	2	6	1	2	3	50
5 - 12 years old	18	5	4	4	5	7	4	0	9	4	3	7	70
13 - 17 years old	2	0	0	3	0	1	0	0	0	0	2	1	9
18 - 29 years old	18	6	3	9	11	7	2	3	9	7	4	6	85
30 - 44 years old	23	11	7	6	4	7	7	5	4	1	2	8	85
45 - 59 years old	7	3	1	4	3	4	2	0	1	1	3	2	31
60 - 64 years old	1	0	0	0	0	0	0	0	0	0	0	0	1
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>90</b>	<b>35</b>	<b>22</b>	<b>38</b>	<b>32</b>	<b>37</b>	<b>17</b>	<b>16</b>	<b>35</b>	<b>16</b>	<b>17</b>	<b>27</b>	<b>382</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
Caucasian	119	45	42	34	31	31	26	30	42	35	34	46	515
African American	99	36	65	43	38	46	31	22	38	40	51	51	560
Hispanic	162	57	72	73	37	37	50	50	62	64	54	63	781
Asian American	5	1	5	2	1	0	0	1	1	5	3	4	28
Native American	0	0	3	2	1	1	1	1	1	0	0	4	14
Middle Eastern	2	0	1	0	0	0	1	0	2	0	0	1	7
Haitian	6	0	3	5	2	4	6	1	7	11	6	5	56
Other	45	9	6	0	4	5	5	3	8	4	2	5	96
<b>TOTAL</b>	<b>438</b>	<b>148</b>	<b>197</b>	<b>159</b>	<b>114</b>	<b>124</b>	<b>120</b>	<b>108</b>	<b>161</b>	<b>159</b>	<b>150</b>	<b>179</b>	<b>2,057</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
0 - 23 months old	0	23	0	0	0	0	0	0	0	0	0	0	23
2 - 4 years old	6	0	2	3	2	0	1	4	0	1	3	3	25
5 - 12 years old	49	0	15	17	5	6	4	4	13	3	7	11	134
13 - 17 years old	15	0	1	6	3	2	0	6	5	5	3	3	49
18 - 29 years old	100	58	59	37	32	45	33	31	49	47	39	49	579
30 - 44 years old	190	38	86	64	45	52	57	38	72	77	63	80	862
45 - 59 years old	71	26	31	31	25	19	22	18	20	23	33	31	350
60 - 64 years old	3	2	1	0	2	0	1	6	1	2	1	1	20
65 + years old	4	1	2	1	0	0	2	1	1	1	1	1	15
<b>TOTAL</b>	<b>438</b>	<b>148</b>	<b>197</b>	<b>159</b>	<b>114</b>	<b>124</b>	<b>120</b>	<b>108</b>	<b>161</b>	<b>159</b>	<b>150</b>	<b>179</b>	<b>2,057</b>



SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		22	5	19	17	11	19	13	9	17	6	26	20	184
Women		24	16	19	17	15	24	15	9	16	11	18	22	206
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>46</b>	<b>21</b>	<b>38</b>	<b>34</b>	<b>26</b>	<b>43</b>	<b>28</b>	<b>18</b>	<b>33</b>	<b>17</b>	<b>44</b>	<b>42</b>	<b>390</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		15	21	29	24	38	4	5	1	1	2	0	4	144
Men		0	1	0	0	0	0	0	0	0	0	0	0	1
<b>TOTAL</b>		<b>15</b>	<b>22</b>	<b>29</b>	<b>24</b>	<b>38</b>	<b>4</b>	<b>5</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>4</b>	<b>145</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		12	4	16	16	9	19	13	9	14	6	26	12	156
Women		92	33	39	29	34	41	31	31	42	32	43	50	497
Men		1	1	1	0	1	1	0	0	2	1	0	2	10
<b>Total Face-to-face Counseling</b>		<b>105</b>	<b>38</b>	<b>56</b>	<b>45</b>	<b>44</b>	<b>61</b>	<b>44</b>	<b>40</b>	<b>58</b>	<b>39</b>	<b>69</b>	<b>64</b>	<b>663</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		17	18	17	19	12	23	15	11	18	6	27	22	205
Women		12	13	16	16	12	20	15	8	11	8	18	19	168
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>29</b>	<b>31</b>	<b>33</b>	<b>35</b>	<b>24</b>	<b>43</b>	<b>30</b>	<b>19</b>	<b>29</b>	<b>14</b>	<b>45</b>	<b>41</b>	<b>373</b>
<b>Outreach TANF</b>														
Children (under 18)		62	12	29	9	17	10	13	23	29	21	40	38	303
Women		33	9	13	6	12	4	6	16	13	8	12	13	145
Men		0	0	0	0	1	0	0	0	0	0	0	1	2
<b>Subtotal</b>		<b>95</b>	<b>21</b>	<b>42</b>	<b>15</b>	<b>30</b>	<b>14</b>	<b>19</b>	<b>39</b>	<b>42</b>	<b>29</b>	<b>52</b>	<b>52</b>	<b>450</b>
<b>Total TANF</b>		<b>124</b>	<b>52</b>	<b>75</b>	<b>50</b>	<b>54</b>	<b>57</b>	<b>49</b>	<b>58</b>	<b>71</b>	<b>43</b>	<b>97</b>	<b>93</b>	<b>823</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		9	11	17	10	17	14	10	12	21	12	14	22	169
Women		28	24	22	20	34	30	29	22	19	37	21	52	338
Men		0	0	0	0	0	0	1	0	0	1	0	2	4
<b>TOTAL</b>		<b>37</b>	<b>35</b>	<b>39</b>	<b>30</b>	<b>51</b>	<b>44</b>	<b>40</b>	<b>34</b>	<b>40</b>	<b>50</b>	<b>35</b>	<b>76</b>	<b>511</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>													
0 - 23 months old	4	0	2	3	3	1	4	2	5	2	4	3	33
2 - 4 years old	4	1	6	5	1	6	5	2	5	4	8	4	51
5 - 12 years old	6	0	4	6	2	3	4	4	4	0	8	5	46
13 - 17 years old	1	0	2	3	0	0	0	1	0	0	1	1	9
<b>TOTAL</b>	<b>15</b>	<b>1</b>	<b>14</b>	<b>17</b>	<b>6</b>	<b>10</b>	<b>13</b>	<b>9</b>	<b>14</b>	<b>6</b>	<b>21</b>	<b>13</b>	<b>139</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	1,643	1,064	856	1,300	999	1,364	1,468	1,283	1,305	1,102	1,524	1,564	15,472
Alternate Accommodations	0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	545.50	310.00	329.50	462.50	284.00	972.50	583.75	578.00	647.75	491.50	736.75	815.50	6,757.25
Hotline Calls	59	64	57	72	72	75	73	49	59	79	49	82	790
Information and Referral	234	169	126	190	178	263	320	260	314	245	350	464	3,113

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	73	60	56	73	81	73	80	67	89	100	72	111	935
Face-Face	44	31	25	33	34	41	29	23	36	35	19	52	402
<b>TOTAL</b>	<b>117</b>	<b>91</b>	<b>81</b>	<b>106</b>	<b>115</b>	<b>114</b>	<b>109</b>	<b>90</b>	<b>125</b>	<b>135</b>	<b>91</b>	<b>163</b>	<b>1,337</b>

COMMUNITY EDUCATION	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>													
Units	0	0	0	7	1	1	0	0	0	0	0	0	9
Attendance	0	0	0	426	120	800	0	0	0	0	0	0	1,346
<b>Media</b>													
Units	0	0	0	1	0	1	0	1	0	0	0	0	3
<b>PROFESSIONAL TRAINING</b>													
Units	0	1	3	2	0	0	1	1	1	1	2	1	13
Attendance	0	17	9	38	0	0	15	17	12	11	13	12	144

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	9	15	19	13	16	14	14	11	14	12	10	22	169
Safety Plans ES 72 hrs.	9	15	19	13	16	14	11	8	10	12	10	22	159
Performance Goal Reached	100%	100%	100%	100%	100%	100%	79%	73%	71%	100%	100%	100%	94%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	7	3	4	6	4	8	7	0	6	5	3	16	69
African American	26	12	14	16	13	13	14	8	12	9	16	16	169
Hispanic	11	3	11	12	7	8	6	8	3	1	7	7	84
Asian American	0	0	0	0	0	1	0	0	1	0	0	0	2
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	1	0	0	0	0	0	0	1
Haitian	0	1	2	0	0	5	1	1	1	1	4	1	17
Other	2	2	7	0	2	7	0	1	10	1	14	2	48
<b>TOTAL</b>	<b>46</b>	<b>21</b>	<b>38</b>	<b>34</b>	<b>26</b>	<b>43</b>	<b>28</b>	<b>18</b>	<b>33</b>	<b>17</b>	<b>44</b>	<b>42</b>	<b>390</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	8	2	6	2	4	4	4	2	6	2	6	4	50
2 - 4 years old	6	2	7	5	3	9	5	2	6	4	10	9	68
5 - 12 years old	7	1	4	7	4	5	4	4	5	0	8	7	56
13 - 17 years old	1	0	2	3	0	1	0	1	0	0	2	0	10
18 - 29 years old	8	8	12	5	9	12	8	5	7	6	11	14	105
30 - 44 years old	13	6	6	11	5	10	3	4	8	2	6	6	80
45 - 59 years old	3	2	1	1	1	2	4	0	1	3	1	2	21
60 - 64 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>46</b>	<b>21</b>	<b>38</b>	<b>34</b>	<b>26</b>	<b>43</b>	<b>28</b>	<b>18</b>	<b>33</b>	<b>17</b>	<b>44</b>	<b>42</b>	<b>390</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian	18	2	8	7	9	8	3	13	10	5	13	8	104
African American	14	7	6	1	2	5	2	3	9	9	6	11	75
Hispanic	32	8	6	2	6	6	8	5	6	3	3	7	92
Asian American	0	0	0	0	1	0	1	0	1	4	1	1	9
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	1	2	0	1	0	1	1	0	0	1	1	8
Other	6	0	1	2	1	0	2	0	2	1	1	2	18
<b>TOTAL</b>	<b>70</b>	<b>18</b>	<b>23</b>	<b>12</b>	<b>20</b>	<b>19</b>	<b>17</b>	<b>22</b>	<b>28</b>	<b>22</b>	<b>25</b>	<b>30</b>	<b>306</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0
2 - 4 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
5 - 12 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
13 - 17 years old	0	0	1	0	0	0	0	0	0	0	0	0	1
18 - 29 years old	21	8	5	4	10	7	5	8	12	6	11	15	112
30 - 44 years old	42	6	13	5	5	8	11	12	9	10	11	11	143
45 - 59 years old	7	4	4	3	4	4	0	1	6	5	2	4	44
60 - 64 years old	0	0	0	0	1	0	1	1	1	0	1	0	5
65 + years old	0	0	0	0	0	0	0	0	0	1	0	0	1
<b>TOTAL</b>	<b>70</b>	<b>18</b>	<b>23</b>	<b>12</b>	<b>20</b>	<b>19</b>	<b>17</b>	<b>22</b>	<b>28</b>	<b>22</b>	<b>25</b>	<b>30</b>	<b>306</b>