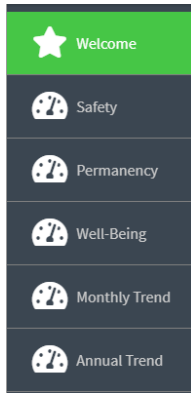




FLORIDA DEPARTMENT OF CHILDREN AND FAMILIES
Office of Child Welfare (OCW) Dashboards
User Guide

The Child Welfare dashboard provides a summary view of selected child welfare performance measures, organized by various categories critical to a child’s safety, opportunity to be placed in a permanent home, well-being, Monthly Trends and Annual Trends.



- 1) Safety – Contains the quarterly trend Key Performance Indicators (KPI), regarding children that are safely maintained in their homes and protected from abuse and neglect.
- 2) Permanency – Contains quarterly trend Key Performance Indicators, regarding the children’s permanency and stability.
- 3) Well-Being – Contains quarterly trend Key Performance Indicators, regarding children who received physical and mental health resources, educational services, developed capacity for independent living.
- 4) Monthly Trend – Contains monthly trend Key Performance Indicators.
- 5) Annual Trend – Contains annual trend Key Performance Indicators.

Clicking on tab of interest will open summary level key performance indicators with the title explaining what measure it is.

Safety	No Recurrence of Verified Maltreatment w/in 12 Months <h2 style="color: #0070C0;">95.24%</h2>	Perpetrators with No Recurrence of Verified Maltreatment within 12 Months <h2 style="color: #0070C0;">94.22%</h2>	Not Abused w/in 6 Months of Termination of Services <h2 style="color: #0070C0;">96.51%</h2>	Not Abused w/in 12 Months of Closure of Services <h2 style="color: #0070C0;">93.08%</h2>	Children Not Abused or Neglected During In-Home Services <h2 style="color: #0070C0;">95.56%</h2>
Permanency	Rate of Abuse During Services per 100,000 Bed Days <h2 style="color: #0070C0;">6.30</h2>	Investigations Commenced w/in 24 Hours <h2 style="color: #0070C0;">99.60%</h2>	Victims in an Investigation who were Seen within 24 Hours of Hotline Intake Decision Date/Time <h2 style="color: #0070C0;">93.45%</h2>	Investigations that had a Supervisory Consultation or Supervisory Review within 5 Days Of Intake <h2 style="color: #0070C0;">97.77%</h2>	Post Investigation Services that Align with Assessed Service Intensity <h2 style="color: #0070C0;">48.87%</h2>
Well-Being					
Monthly Trend					
Annual Trend					

After Clicking the KPI of interest, it will open the dashboard displaying detailed level of information. (as shown below)

Dashboard Overview:

- 1) Filters - The filters are always displayed at the top of the visualizations in the form of dropdowns. Either Single or multiple selections can be made from the dropdown menu.
- 2) Selections - The selection bar will display all the filters that are currently being applied on the dashboard. To clear the selection, click the X on each selection. Backward arrow can be used to go to the previous selection. Search icon can be used for smart search of any specific data of interest, for example, Date, region, circuit, values etc.
- 3) Info Button - It will display information about the sheet and its visualizations, their report period and how to use different filters across the dashboard.
- 4) Data Table Button - This is the navigation button to the Data Tablet sheet. It will display data in a tabular form based on the region, circuit, county, and CBC.
- 5) Methodology Button - This is the navigation button to the Methodology sheet. Methodology sheet displays more detailed description of the logic for the information displayed along with the report periods. This sheet also contains link to the Child Welfare Dashboard Documentation that has the full description of the methodology and terms. If any of the dashboards have substantive changes made, a Change Log will be added to denote the data and description of the change in this sheet.
- 6) Trend Chart – This visualization displays the information over period when hovering along the line.
- 7) Map - To filter through the geographic areas, use the Entity drilldown filter or map itself. By clicking any region on the map, it will drill down further into different layers (Circuit, County, CBC) displaying either percent or count.
- 8) Bar Charts - Hovering over each bar displays additional information about the categories in that specific visualization.
- 9) Home Icon – This will take you back to the tab that you have initially selected to view the KPI's.



Welcome



Safety



Permanency



Well-Being



Monthly Trend



Annual Trend



Seen

Yes

2

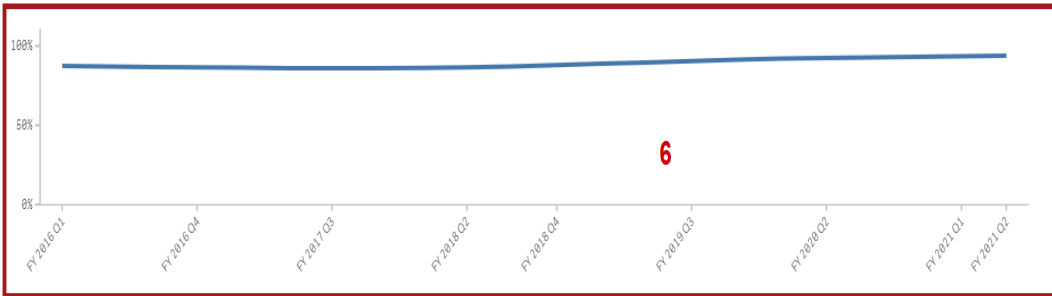
Selections

Victims Seen within 24 Hours

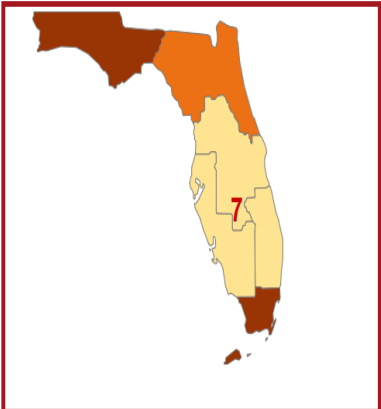
Seen **1**

Percent of Alleged Victims Seen within 24 Hours

Last Updated: 1/13/2021 (The most recent quarter's data is DRAFT data and is subject to change with the next quarter's update.)



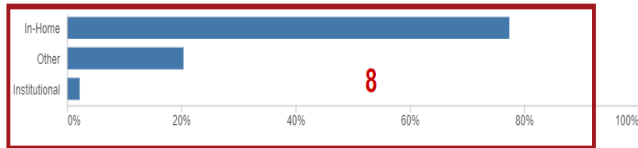
6



7

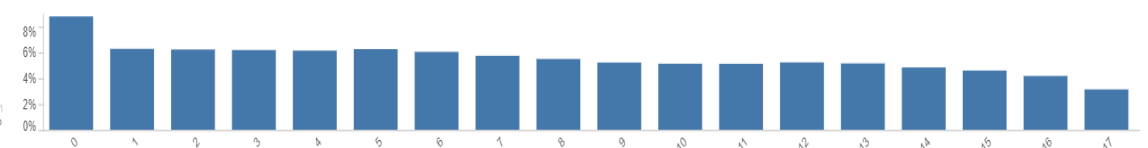
Victim Characteristics for Investigations Received between 1/1/2020 and 12/31/2020

Investigation Subtype

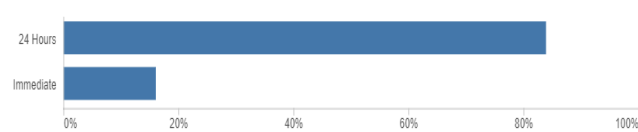


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Age



Response Priority



Victims Seen by Hours Lapsed

