
Child Care Program

Progress Report FY 2006-07 through FY 2007-08



Charlie Crist
Governor

George H. Sheldon
Secretary

This page intentionally left blank.

Department Mission: Protect the Vulnerable, Promote Strong and Economically Self-Sufficient Families, and Advance Personal and Family Recovery and Resiliency.



Program Mission: Ensure the health, safety, and well-being of children while in care through licensing and regulatory activities.

Program Vision: Every community will provide safe child care environments that promote the social, emotional, and intellectual development of children while in care.

Child Care Program Office
Deborah Russo, Director
1317 Winewood Boulevard
Building 6, Room 389A
Tallahassee, Florida 32399-0700

Child Care Program: Progress Report FY 2006-07 through FY 2007-08

Table of Contents

Table of Contents	3
Message from the Secretary	5
Message from the Director	6
2006 – 2008 Accomplishments.....	7
Program Performance.....	9
GENERAL APPROPRIATIONS ACT (GAA) MEASURES.....	9
INTERNAL PERFORMANCE MEASURES	10
CUSTOMER SATISFACTION	11
Licensing Data	13
NUMBER OF CHILD CARE SETTINGS.....	13
INSPECTION DATA	14
<i>Child Care Facilities</i>	14
<i>Licensed Home Inspections</i>	15
Family Day Care Home Evaluation Data	16
Child Care Training	17
CHILD CARE TRAINING INFORMATION CENTER (CCTIC).....	17
DIRECTOR CREDENTIAL.....	17
STAFF CREDENTIALS	18
ONLINE TRAINING	20
COMPETENCY EXAMS	22
Quality Initiatives.....	23
GOLD SEAL QUALITY CARE PROGRAM.....	23
FLORIDA CHILD CARE PROFESSIONAL CREDENTIAL (FCCPC) TRAINING PROGRAMS	24
CONTINUING EDUCATION UNITS	24
INFORMATIONAL PACKETS FOR CHILD CARE PROGRAMS.....	24
Child Care Program Budget	25
2008-2010 Initiatives	27
PROGRAM PERFORMANCE AND ACCOUNTABILITY.....	27
PROGRAM EFFICIENCY	27
PROFESSIONAL DEVELOPMENT INITIATIVES	27

TRAINING INITIATIVES27

Region/Circuit Reports..... 28

NORTHWEST REGION - CIRCUITS 1, 2, AND 14 28

NORTHEAST REGION - CIRCUITS 3, 4, 7, AND 8 31

CENTRAL REGION - CIRCUITS 5, 9, 10, 18, AND 19..... 34

SUNCOAST REGION - CIRCUITS 6, 12, AND 20 38

SOUTHERN REGION - CIRCUITS 11 AND 16 41

Local Licensing Agency Reports..... 43

Message from the Secretary



It is my pleasure to provide to you a copy of the Department of Children and Families Child Care Program Office 2006-2008 Progress Report. The Department's Child Care Program Office serves a vital purpose ensuring that Florida's families can be confident in the child care services they purchase. We understand that parents rely on our child care licensing staff to ensure that their children are cared for in a healthy, safe, and nurturing environment. This report highlights our strong commitment to this goal which is demonstrated every day throughout the state by our child care licensing staff.

The effective regulation of child care providers is an essential service to working parents. Through the efforts of our hard-working professionals and the strong leadership of the Child Care Program Office, we will continue to create innovative and cost-effective ways to maintain the same quality regulatory services on which Florida's families rely, in spite of the lean economic times facing Florida's state agencies. This is our pledge to Florida's families.

Please enjoy our latest progress report and contact the Department of Children and Families Child Care Licensing Office with any questions at (850) 488-4900. Copies of the report may be downloaded from the Department's website:

www.dcf.state.fl.us/childcare/pubs.shtml

Sincerely,

A handwritten signature in black ink that reads "George H. Sheldon". The signature is written in a cursive style with a large, looped initial "G".

George H. Sheldon
Secretary

Message from the Director

Dear Colleagues:

The past two fiscal years have been exciting for the Department of Children and Families' Child Care Program Office—filled with both challenges and successes. We believe that the parents of Florida's children deserve to feel safe and secure in the knowledge that Florida's child care standards are consistently enforced in those child care settings over which the Department has regulatory authority. In response to the tough economic climate, as a program we've "tightened our belts" and striven to become more efficient while maintaining a high quality of regulatory oversight. At the same time, we've continued to develop and implement initiatives to improve the quality of child care in Florida, as required by our federal fund source.

The goals of the Child Care Program are to:

- Improve the quality of child care through the provision of mandatory child care training and professional development opportunities for child care providers.
- Provide child care licensing staff with the tools and knowledge to carry out their vital regulatory duties with professionalism and accuracy.
- Secure sufficient staff to accommodate increased workloads (due to the assumption of local licensing responsibilities, industry growth, and county ordinances that require the licensure of family day care homes). This will stabilize the workforce by reducing turnover, which has increased as a result of high caseloads.
- Promote staff efficiencies through technology and ongoing enhancements to the Child Care Information System.
- Ensure that performance requirements for on-site inspection of licensed child care arrangements are being met statewide.

The Child Care Program Office of the Department of Children and Families has provided unified leadership and guidance towards achieving these goals. We hope that you find the following report a useful source of information regarding our efforts, successes, and challenges during the past two years.

Sincerely,



Deborah Russo, Director
Child Care Program Office

2006 – 2008 Accomplishments

Program Performance and Accountability

- Conducted ongoing data purification activities, including a provider survey pilot to determine the reliability of the background screening and training information and credential information in the Child Care Information System.
- Conducted monitoring and technical assistance visits to the 6 lowest performing districts/circuits from the 2006-07 monitoring reports; as well as the lowest 3 performing local licensing agencies.
- Continued to develop mechanisms for “real time” data reviews.

Professional Development

- Developed and delivered supervisory training for child care licensing staff.
- Developed and delivered standardized training for supervisors and staff on the use of management reports to analyze the performance of their unit, as well as individual employees.

Program Administration

- Revised the administrative structure of the child care licensing program to implement supervision at the regional level.
- Assisted and provided support to the Northeast Region/Circuit 8 relating to the assumption and transition of local licensing duties from Alachua County, effective October 1, 2007.

Program Efficiency

- Developed capacity to accept credit card payments online for child care training courses and competency exams.

Implementation of Legislation

- Conducted a review of current rules to comply with “Plain Language” requirements.
- Completed the implementation of Chapter 2006-91, L.O.F. (Senate Bill 1510), which established a uniform system of procedures for managing disciplinary sanctions in child care facilities and family day care homes. Implementation of this legislation represented a substantial workload for the Child Care Program Office over the last two years, including: a comprehensive update of 65C-20 and 65C-22, Florida Administrative Code, the development and issuance of policy guidance, conducting training, revising and distributing public awareness materials to child care providers, and revising/enhancing the Child Care Information System to conform to and accommodate the policy changes.

Interagency Coordination

- Continued to improve access to Voluntary Pre-Kindergarten (VPK) Provider Profile information provided to the Agency for Workforce Innovation Office of Early Learning and Early Learning Coalitions.
- Updated VPK Provider Profiles to include a link to the VPK Provider Kindergarten Readiness Rate.
- Collaborated with the Department of Education Office of Early Learning to issue the VPK Director Endorsement credential.

Training Initiatives

- Revised introductory training curricula, making certain modules applicable to multiple provider types (which will eliminate the need for child care personnel to re-take the entire training upon switching to a different type of child care provider).
- Developed additional online training modules, which allow child care professionals more flexibility and additional opportunities to engage in professional development activities.
- Implemented two Regional Training Centers for locations with low student enrollment for instructor-based training.

Program Performance

General Appropriations Act (GAA) Measures

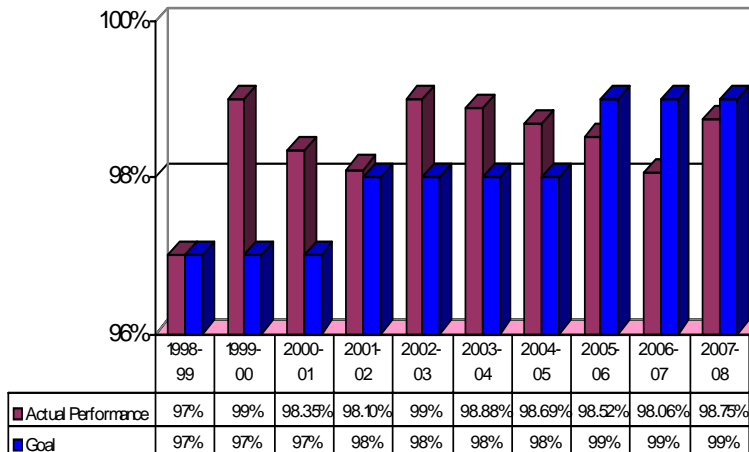
During the 2006-07 and 2007-08 fiscal years, the Child Care Program exceeded the GAA target relating to child care training, met the GAA goal related to the number of Class 1 (serious) license violations, but fell slightly short of the GAA target relating to the number of facilities and homes licensed.

Performance Measures and Standards Approved by the Legislature for Fiscal Years 2006-07 and 2007-08

Performance Measure	FY 2006-07		FY 2007-08	
	Approved Standard	Actual Performance	Approved Standard	Actual Performance
Percent of licensed child care facilities and homes with no Class 1 (serious) violations during their licensure year	99%	98.06%	99%	98.75%
Number of facilities and homes licensed	6,868	6,182	6,868	6,445
Number of instructor hours provided to child care provider staff	63,019	69,145	63,019	66,320

The following charts show the historical performance of the Child Care Program for these GAA measures, beginning with the percent of licensed child care facilities and homes with no Class 1 (serious) licensure violations.

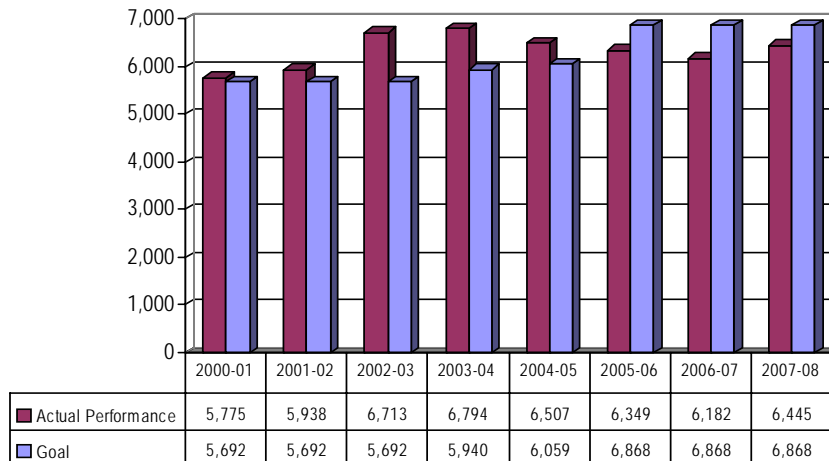
Percent of Licensed Child Care Facilities and Homes With No Class 1 (Serious) Licensure Violations



Source: Department of Children and Families Performance Measure Dashboard.

The following GAA performance measure is number of facilities and homes licensed. It is important to note that the recruitment of child care facilities and homes does not fall within the legislatively established purview of the Department of Children and Families. For this reason, this measure is actually an output measure, rather than a true performance measure.

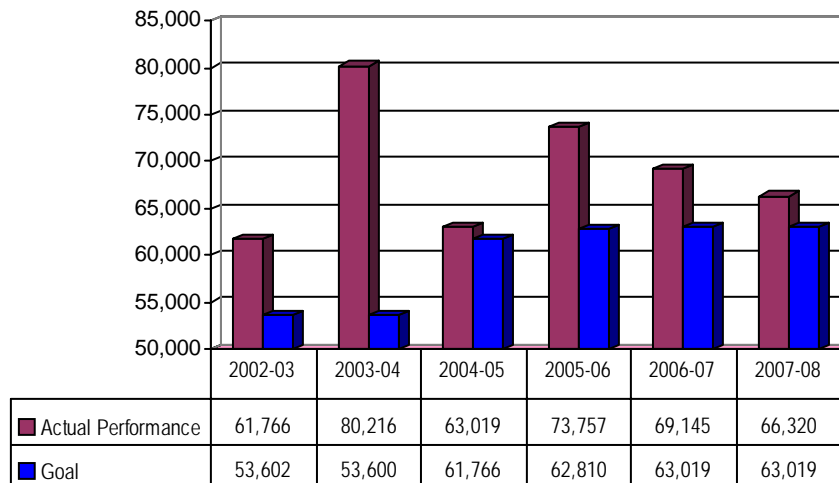
Number of Facilities and Homes Licensed



Source: Department of Children and Families Performance Measure Dashboard.

The following GAA performance measure is the number of instructor hours provided to child care provider staff. Online training courses continue to have an impact on the total number of instructor hours provided to child care providers, however the measure continues to exceed the goal.

Number of Instructor Hours Provided to Child Care Provider Staff

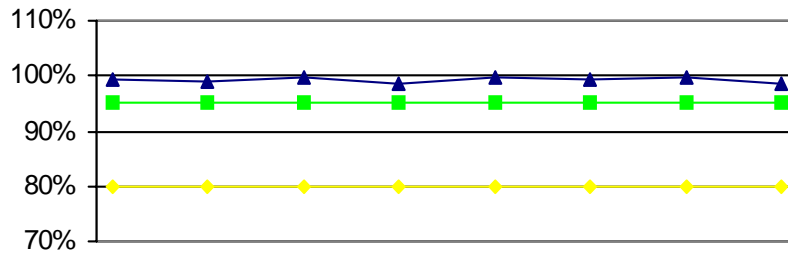


Source: Department of Children and Families Performance Measure Dashboard.

Internal Performance Measures

In November 2005, the Department launched a new performance tracking process. Each of the Department's programs, including the Child Care Program, were required to establish program and budget performance measures and performance targets. The timely inspection of licensed child care providers (facilities, family day care homes, and large family child care homes) was chosen because this program function is essential to ensuring that children are not harmed while in out-of-home care.

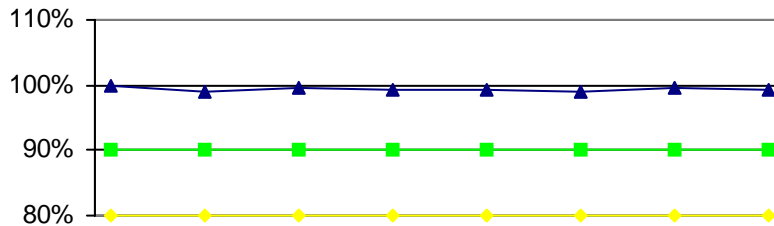
Percent of Licensed Facilities Inspected In Accordance With Program Standards



	Sep-06	Dec-06	Mar-07	Jun-07	Sep-07	Dec-07	Mar-08	Jun-08
Actual Performance	99.45%	98.99%	99.54%	98.70%	99.62%	99.31%	99.56%	98.76%
Target	95%	95%	95%	95%	95%	95%	95%	95%
Minimum Compliance	80%	80%	80%	80%	80%	80%	80%	80%

Source: Child Care Information System.

Percent of Licensed Homes Inspected In Accordance With Program Standards



	Sep-06	Dec-06	Mar-07	Jun-07	Sep-07	Dec-07	Mar-08	Jun-08
Actual Performance	100.00%	99.11%	99.46%	99.42%	99.43%	98.83%	99.44%	99.16%
Target	90%	90%	90%	90%	90%	90%	90%	90%
Minimum Compliance	80%	80%	80%	80%	80%	80%	80%	80%

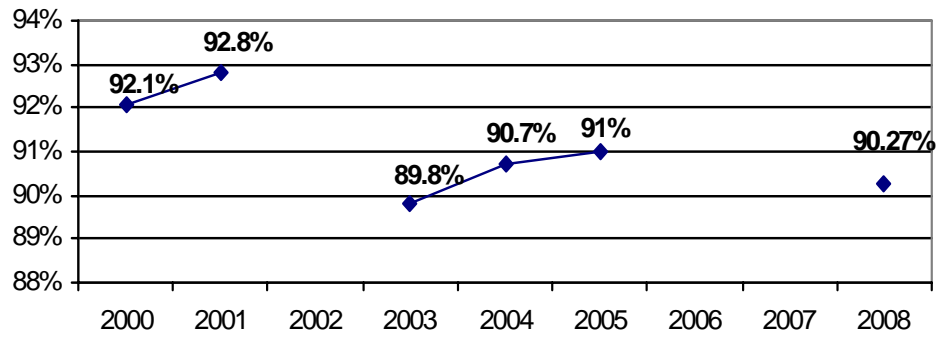
Source: Child Care Information System.

Since the inception of the new process (after the initial month), the Child Care Program has consistently met its performance targets in both facilities and homes.

Customer Satisfaction

Since 1998, the Child Care Program has conducted “customer satisfaction surveys” of child care providers. The survey is distributed to a random sample of licensed child care facilities and family day care homes in counties subject to DCF regulatory authority, and is designed to determine the satisfaction of the provider community with the services provided by the Department in the area of child care licensing. The results of the customer satisfaction survey are used to identify staff training needs and to evaluate the technical assistance needs of the child care provider community. The Department utilized a new online survey format to conduct the 2008 survey. Historically, customer satisfaction has been consistently high—something for which the Child Care Program is very proud—especially given the regulatory nature of the program.

Customer Satisfaction 2000 - 2008



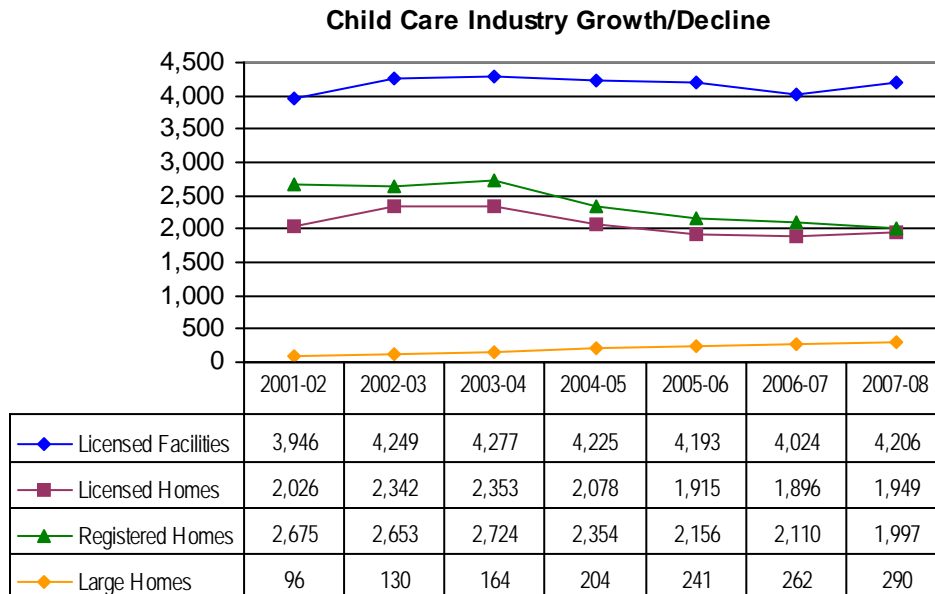
Source: Annual Customer Satisfaction Surveys.

Licensing Data

Number of Child Care Settings

At the end of fiscal year 2007-08, there were 4,206 licensed child care facilities, 2,239 licensed homes (licensed family day care homes and large family child care homes), and 1,997 registered homes statewide. The following chart represents the growth and decline in the number of different types of child care settings since the launch of the Child Care Information System in 2001.

The downward trend in multiple provider types in recent years can be attributed to on-going data purification efforts aimed at reducing the number of duplicate records in the Child Care Information System. Additionally, the reduction in licensed family day care homes has a direct correlation to the increased number of large family child care homes, due to the requirement that a provider operate a licensed home for two years prior to becoming licensed as a large home provider.

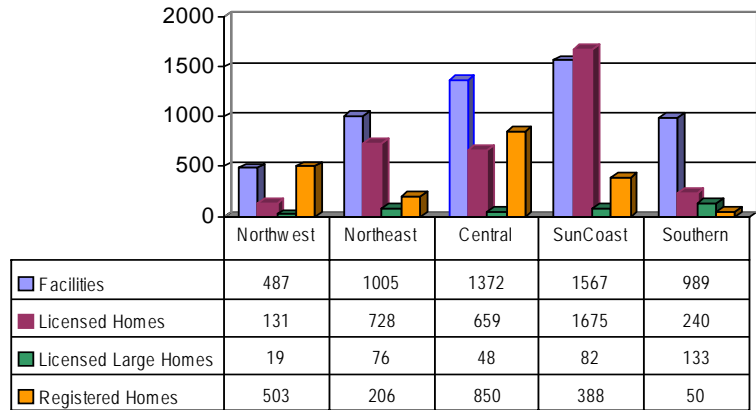


Source: Child Care Information System, DCF Master Facilities and Homes Data Summaries.

The following chart shows the composition of the child care provider population, by region. Variations in the availability of different types of child care settings, by circuit, can be attributed to a number of factors:

- Rural areas often have a higher percentage of family day care homes than urban areas.
- Regions typically have more registered homes than licensed homes (due to the increased level of regulation of licensed homes), except those regions that include counties that *require* the licensure of family day care homes. Southern Region (Miami-Dade) and Central Region (Polk) are examples of such regions.

**Number of Settings Statewide (by Region/Type of Provider)
2007-08**



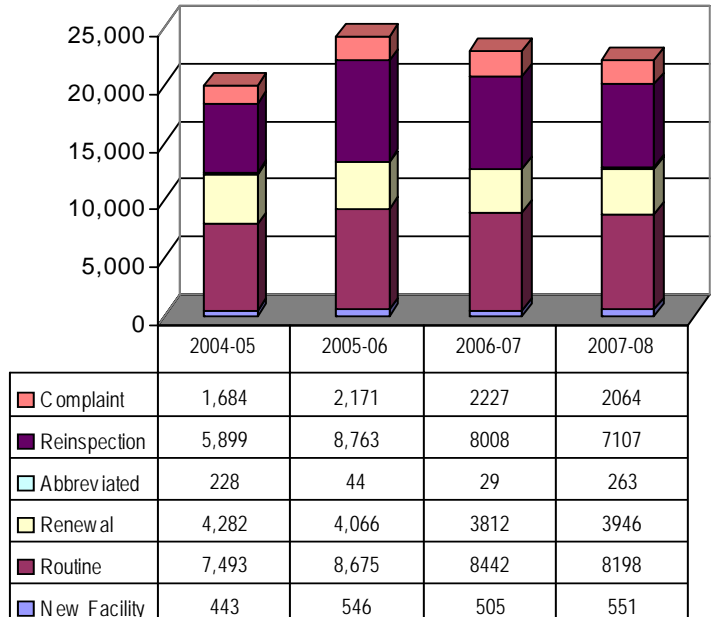
Source: Child Care Information System.

Inspection Data

Child Care Facilities

Child care inspections are conducted by licensing staff to ensure health and safety standards are in compliance with programs statewide. Each child care facility is inspected a minimum of three times per year. An on-site examination of the premises and records of the facility must be conducted prior to the issuance (“new facility” inspection) or renewal (“renewal” inspection) of a license. Two additional on-site inspections (“routine” inspections) are conducted during the licensure year. A child care facility that has at least two consecutive years with no Class 1 or Class 2 violations is eligible for “abbreviated” inspections. An “abbreviated” inspection is an inspection of a limited number of items determined to be essential to the health and safety of children in care. “Reinspections” are conducted to ensure that items that were found out of compliance during a renewal, routine, abbreviated, or compliant inspection have been corrected.

Number of Facility Inspections Conducted Statewide



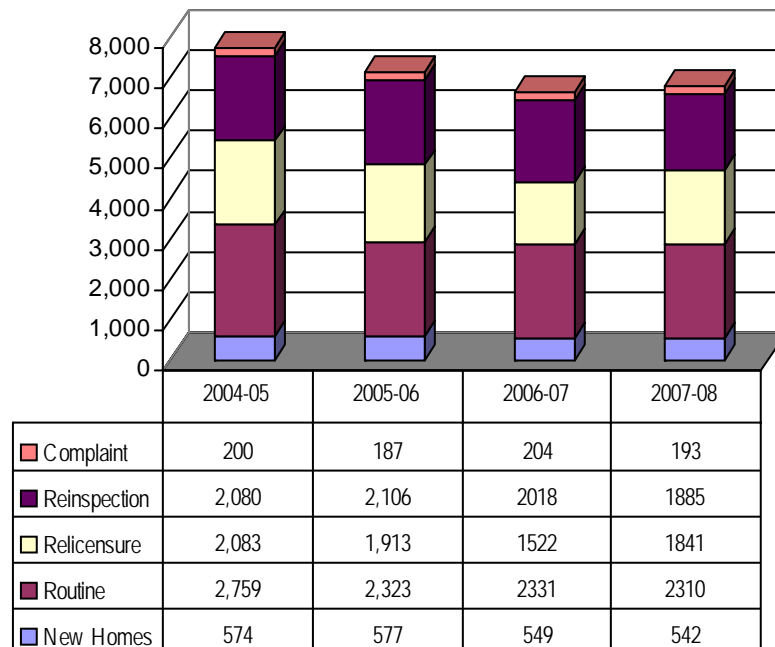
Source: Child Care Information System

The total number of facility inspections decreased from 23,023 in FY 2006-07 to 22,129 in FY 2007-08 (3.9%). While there was a 4.5% increase in the number of facilities, the number of complaint inspections and reinspections decreased by 10.4%. Additionally, there was a large increase in the number of “abbreviated” inspections completed in FY 2007-08.

Licensed Home Inspections

Each licensed family day care home and licensed large family child care home is inspected twice per year. According to the following chart, the total number of home inspections increased from 6,624 in FY 2006-07 to 6,771 in FY 2007-08 (147 inspections, or 2.2%). There was a 3.8% increase in the number of licensed home-based care providers (licensed family day care homes and large homes) during the same period. Additionally, the number of complaint and reinspections decreased by 6.5%.

Number of Home Inspections Conducted Statewide



Source: Child Care Information System

Family Day Care Home Evaluation Data

Pursuant to Section 402.313(10), Florida Statutes, the Department is required to evaluate the licensure and registration of family day care homes annually. The following is a summary of the required statewide evaluation data:

NUMBER AND CAPACITY				
	FY 2006-07		FY 2007-08	
	Number of Homes	Capacity	Number of Homes	Capacity
Licensed Family Day Care Homes	1,896	18,503	1,948	18,592
Licensed Large Family Child Care Homes	262	3,112	290	3,438
Registered Family Day Care Homes	2,110	20,723	1,997	19,081

The number of licensed family day care homes increased 2.7% during the reporting period. The number of large homes increased 11% during the reporting period. The number of registered homes decreased 5.4% during the reporting period.

COMPLAINT DATA						
	FY 2006-07			FY 2007-08		
	Received	Substantiated	%	Received	Substantiated	%
Licensed Family Day Care Homes	174	106	61%	152	73	48%
Licensed Large Family Child Care Homes	37	16	43%	31	15	48%
Registered Family Day Care Homes	63	36	57%	56	31	55%

The number of substantiated complaints decreased 24.7% from FY 2006-7 to FY 2007-08.

Training Activities	FY 2006-07	FY 2007-08
Family Child Care 30-Hour Training Courses Held	290	306
Family Child Care 3-Hour Training Courses Held	167	118
Instructor Hours Provided to Family Day Care Home Provider Staff	9,201	9,534

The number of training hours increased 3.6% during the reporting period.

Child Care Training

Child Care Training Information Center (CCTIC)

The Child Care Training Information Center (CCTIC) officially opened for business on July 1, 2005. The center is staffed with a team of specialists who are equipped to answer general questions about state-mandated child care training and child care credential requirements. These specialists also have the ability to update training records for individuals who have certificates that were received prior to the implementation of the Child Care Information System, as well as assist callers with course registration.

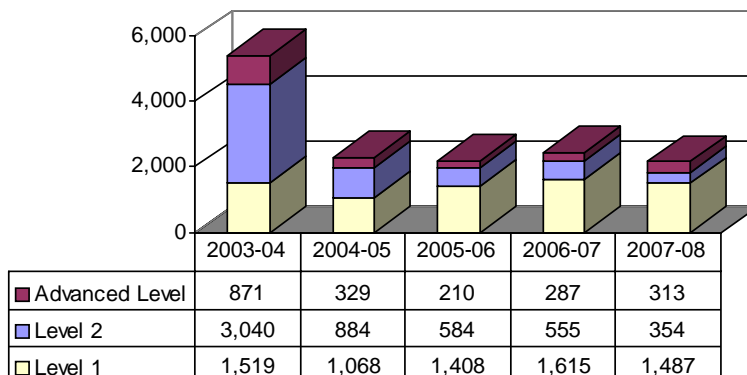
CCTIC Workload		
	FY 2006-07	FY 2007-08
Total Phone Calls	39,596	59,427
Total Emails, Faxes,	2,636	4,909
Training Records	3,671	7,827
Total Transactions	45,903	72,163

Director Credential

Administering a child care program is a complex job - one that requires extensive skills and knowledge in both child development and program administration. The expectation that directors of child care programs be well-trained and credentialed is ever increasing. In keeping with this trend, in 1999 the Florida Legislature revised child care licensing standards to require directors of licensed child care facilities to have a Director Credential by January 1, 2004. This accounts for the spike in Director Credentials issued in 2003-04.

The 2004 Legislature appropriated two positions to the Department for the purpose of administering the Director Credential Program. The Child Care Program utilized these positions to form a "Credential Unit" to process Director Credential applications, recruit and approve coursework providers, and provide technical assistance to child care providers. Prior to that time, the Department contracted with the Florida Children's Forum to perform some of these functions.

Number of Initial Director Credentials Issued

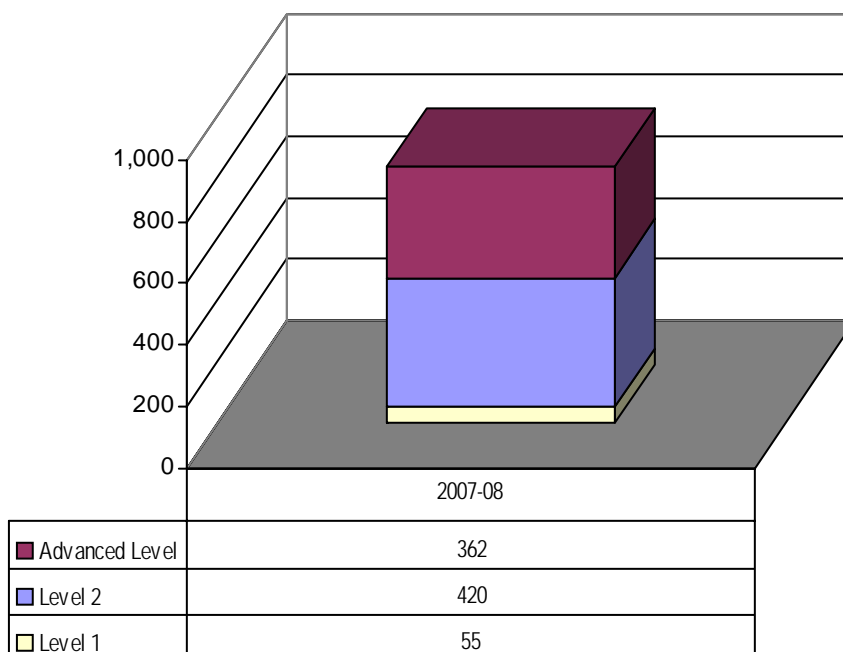


Source: Child Care Information System, Statewide Child Care Training Report.

Beginning January 1, 2007, all directors of Voluntary Pre-Kindergarten (VPK) programs were required to have an endorsement on their Director Credential. The Department issued the endorsement on the Director Credential on behalf of the Department of Education (DOE) when applicants completed three VPK courses: VPK Education Standards, Emergent Literacy for VPK Instructors, and the VPK Director Endorsement Course. Any child care professional, who earned a Director Credential prior to January 1, 2007, was exempt from this requirement.

Beginning January 1, 2008, the first Director Credentials issued were eligible for renewal. Child care professionals are required to take additional training, as well as provide documentation of a professional contribution to the field of early childhood education. The Director Credential Renewal program is designed to encourage child care directors to share their wisdom and talents with other child care professionals.

Number of Director Credential Renewals Issued



Source: Child Care Information System, Statewide Child Care Training Report.

Staff Credentials

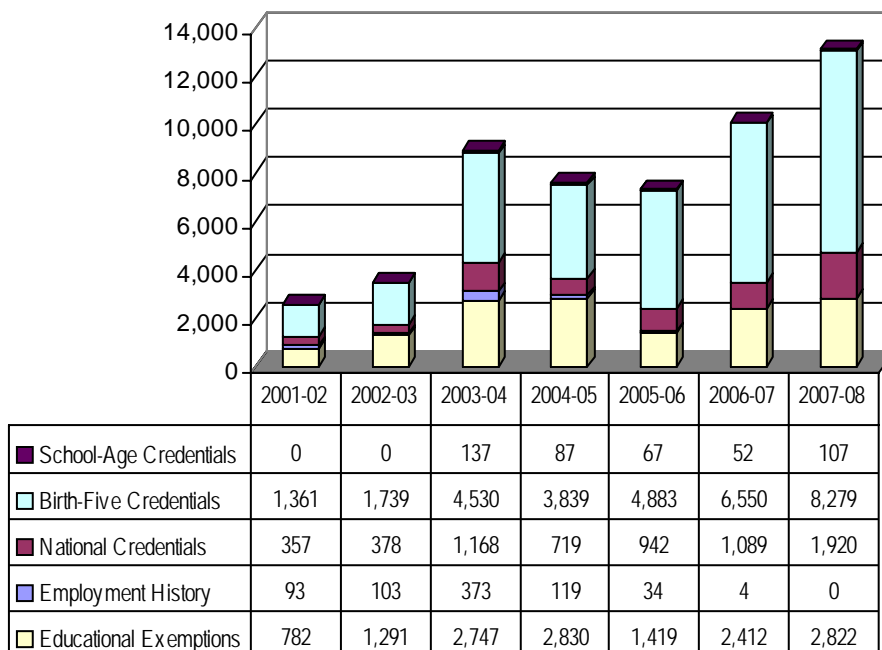
Staff Credentials are issued to child care professionals who meet one of the following:

1. National Early Childhood Credentials, including the National Childhood Development Associate (CDA)
2. Birth Through Five Credentials, offered through approved training programs
3. School-Age Credentials, offered through approved training programs
4. Formal Education Qualifications, such as Early Childhood Education Associate degrees or higher, other similar degrees, or out-of-field degrees with early childhood education coursework and experience
5. Employment History Recognition, which beginning July 1, 2006, is no longer available

Staff Credentials are issued through the Child Care Credential Unit when child care professionals submitted documentation of meeting one of the above credentials. The number of staff credentials

verified continues to increase due to the emphasis on having credentialed staff for the purposes of licensing, VPK, accreditation and renewal activities.

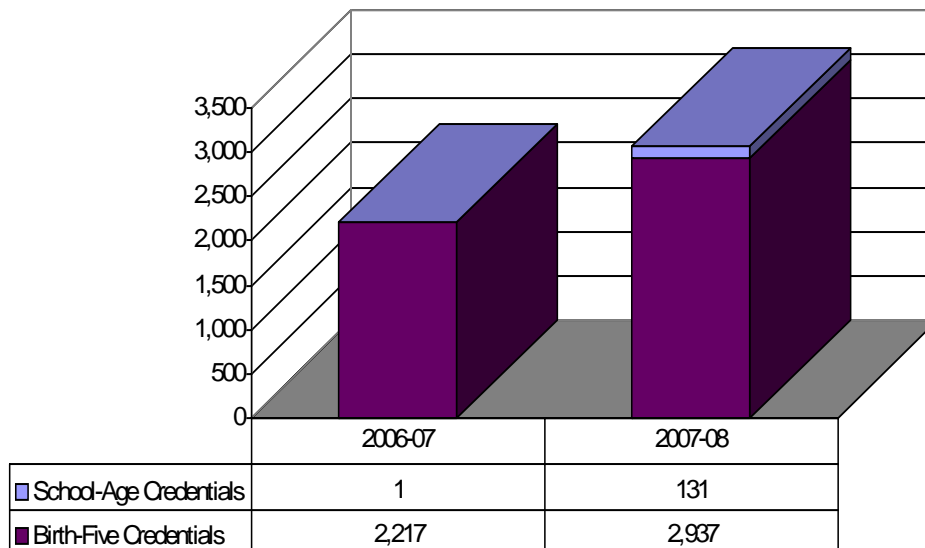
Number of Staff Credentials Issued



Source: Child Care Information System, Statewide Child Care Training Report.

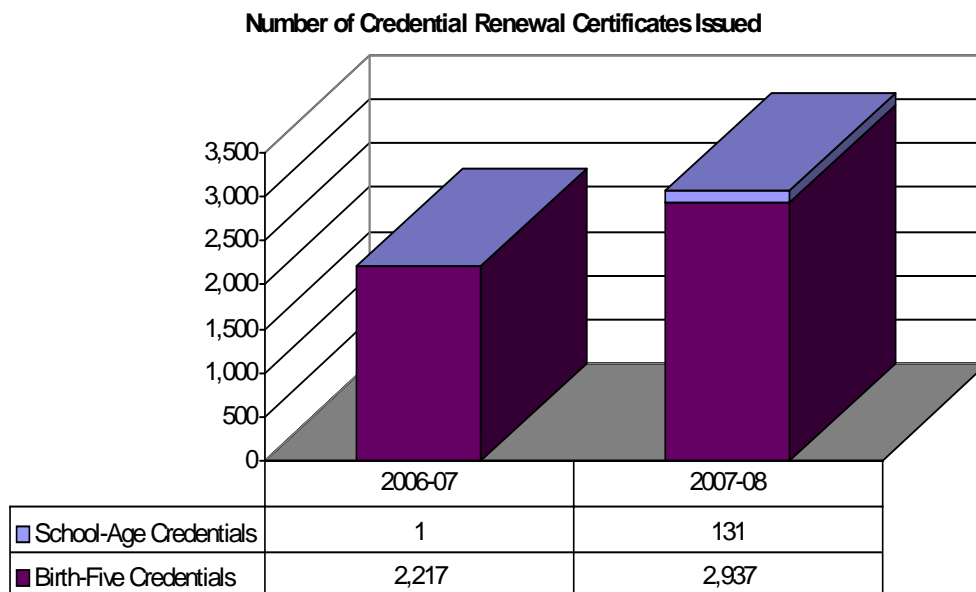
Beginning April 12, 2007, the Child Care Credential Unit began issuing the initial Birth Through Five Credentials for Department of Children and Families approved training programs. The issuance of the initial credential certificates will assist in the tracking of program completers. It also improves the validity of certificates and ensures that a staff credential verification is issued for each credential.

Number of Staff Credential Renewal Certificates Issued



Source: Child Care Information System, Statewide Child Care Training Report.

Beginning January 1, 2009, child care professionals who are counted in the staff credential ratio are required to have an *active* staff credential to meet the staff credential requirement. The National Credential, Birth Through Five Credential, and School-Age Credentials all must be renewed to be active for licensing and VPK purposes. The other two credentials are considered active and do not require renewing. National Credentials are renewed by the original credential granting agency. The Birth Through Five and School-Age Credential renewals require child care professionals to complete education and experience requirements. The Child Care Credential Unit was responsible for reviewing the documentation and issuing renewal credentials.



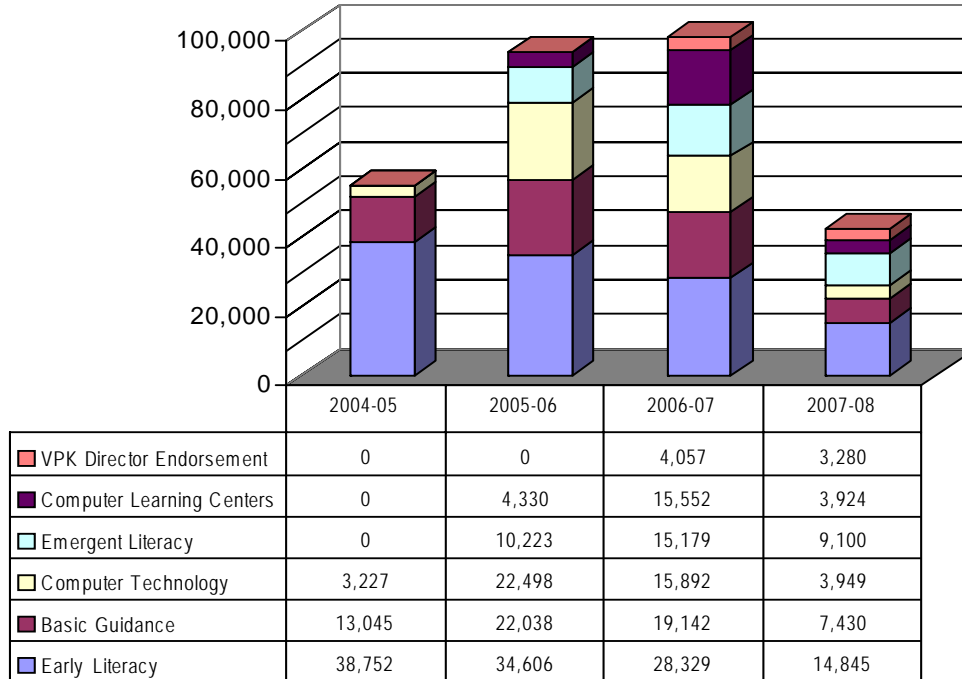
Source: Child Care Information System, Statewide Child Care Training Report.

Online Training

In July 2004, the Child Care Program released its first online training course: “Early Literacy for Children Birth to Three.” This course satisfies the early literacy training requirement. Based on significant positive feedback from child care professionals, additional online course offerings have been made available, all of which can be taken to satisfy either basic training requirements or the annual in-service training requirement (10 hours annually). Current online course offerings are as follows:

- **Early Literacy for Children Birth to Three** (launched July 2004)
- **Basic Guidance and Discipline** (launched February 2005)
- **Computer Technology for Child Care Professionals** (launched May 2005)
- **DOE Emergent Literacy for VPK Instructors** (launched November 2005)
- **Computer Learning Centers in Early Childhood Environments** (launched May 2006)
- **DOE VPK Director Credential Endorsement** (launched February 2007)

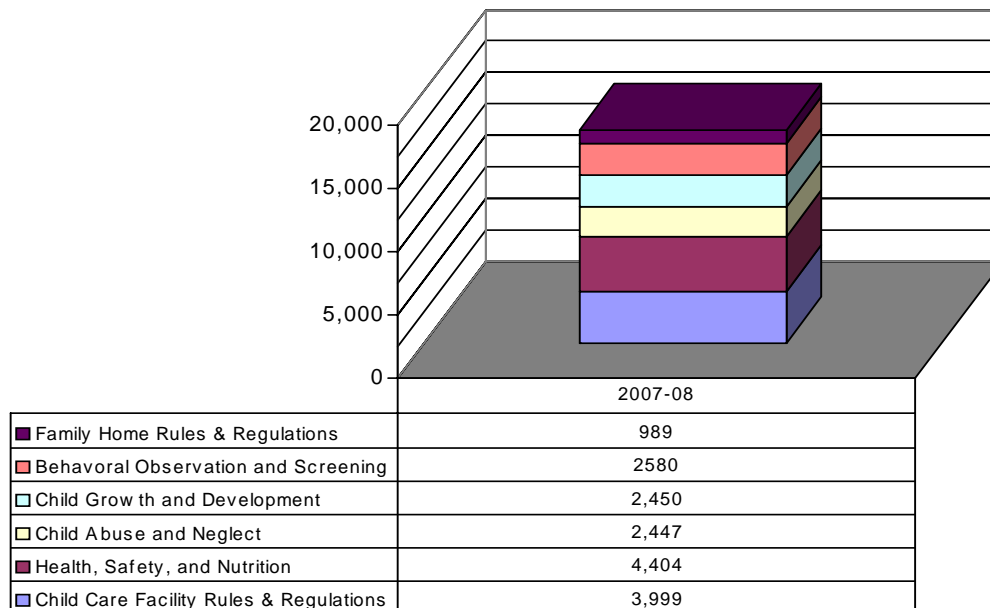
Part II and Inservice Online Course Completions



Source: Child Care Information System, Statewide Child Care Training Report.

On July 16, 2007, the mandatory 30-hour introductory child care training modules were made available online, which allows child care professionals more flexibility. This provides child care professionals the option to complete the mandatory training either through an instructor-based training course or online.

Part I and Family Online Course Completions

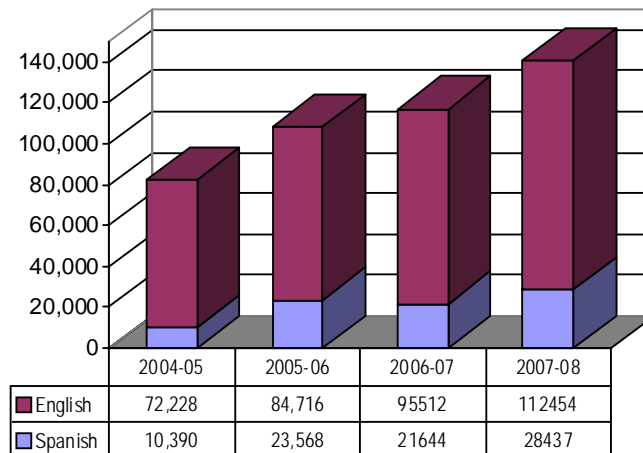


Source: Child Care Information System, Statewide Child Care Training Report.

Competency Exams

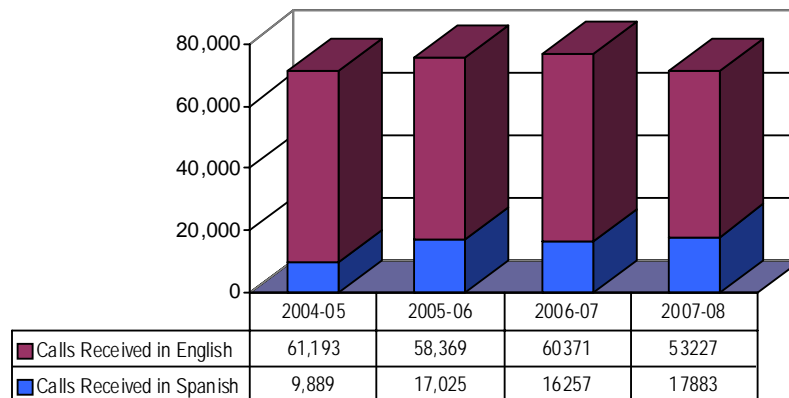
Effective January 1, 2004, child care providers were required to pass competency exams in order to satisfactorily complete the mandated training required for employment in the child care industry. Additionally, the Child Care Program began administering competency exams in Spanish on December 15, 2004 (pursuant to legislative directive).

Number of Competency Exams Administered



Competency exams may be scheduled online, or through the Exam Scheduling Center, a bilingual centralized call center located in Tallahassee. The Exam Scheduling Call Center receives approximately 1,300 calls per week, with approximately 25% of them in Spanish.

Exam Scheduling Center Workload

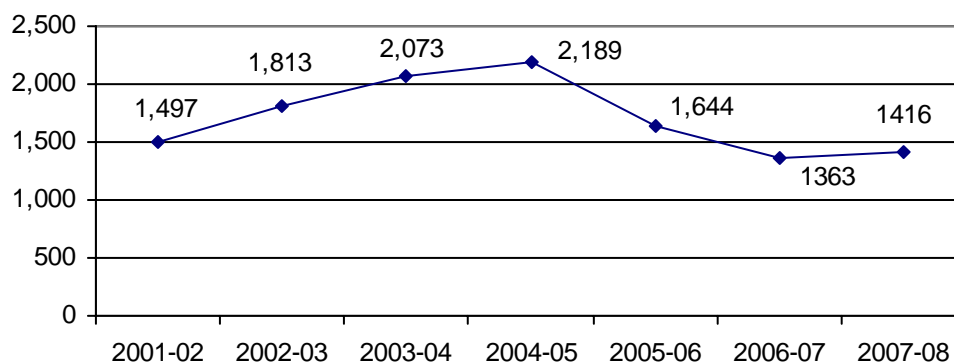


Quality Initiatives

Gold Seal Quality Care Program

In 1996, the Florida Legislature established the Gold Seal Quality Care program to acknowledge child care facilities and family day care homes that are accredited by nationally recognized agencies whose standards reflect quality in the level of care and supervision provided to children. In addition, the Legislature established provisions for Gold Seal providers participating in the publicly-funded child care programs (School Readiness and Early Learning) to receive a higher reimbursement rate per child than providers not receiving a Gold Seal designation.

Number of Gold Seal Providers Statewide



Source: Gold Seal Quarterly Report.

The Gold Seal Quality Care Program is not a set of independent standards. Rather, it is a level of care that exceeds the minimum child care licensing standards established by the Florida Statutes and the Florida Administrative Code by meeting the higher standards of the approved accrediting agencies. The Child Care Program Office is tasked with:

- Ensuring that the accrediting agencies approved for participation are of sufficient variety to meet the needs of all child care providers. (i.e., faith-based, school-age, Montessori, school-based, private, etc.).
- Approving accrediting agencies for participation in the Gold Seal Quality Care Program. These accrediting agencies must meet or exceed the National Association for the Education of Young Children (NAEYC) standards, the standards of the National Association of Family Child Care, or the standards of the National Early Childhood Program Accreditation Commission.

In 2005, the Credentialing Unit conducted an evaluation of participating Gold Seal Accrediting agencies to compare their accrediting standards to those of the National Association for the Education of Young Children (NAEYC), the National Association of Family Child Care (NAFCC), and the National Early Childhood Program Accreditation Commission (NECPA) as required by the Gold Seal statute (s. 402.281, Florida Statutes). As a result of the findings of this analysis, each participating Gold Seal Accrediting Agency will undergo an extensive review process using a new, objective, and detailed review tool during their next five (5) year renewal.

Child care providers that are accredited by one or more of the approved agencies are issued a Gold Seal certificate by the Child Care Program Office recognizing their achievement. The program is voluntary and the benefits of participation include, but are not limited to: a positive marketing tool for

parents, sales tax exemptions, increased reimbursement rate for children participating in school readiness, and participation in the VPK program.

Prior to July 2006, Gold Seal data was gathered and maintained manually, rather than as part of the Child Care Information System, and was reported on a quarterly basis. It was determined that the method by which the accrediting associations submitted data and the method by which the data was summarized and reported resulted in exaggerated Gold Seal numbers due to duplicate provider records and issues associated with the timing of Gold Seal provider "counts". The Child Care Information System has now been enhanced to include a Gold Seal Data Tracking module, in order to provide more detailed, accurate, "real-time" data regarding Gold Seal providers.

Florida Child Care Professional Credential (FCCPC) Training Programs

In April 2007, the Child Development Associate Equivalency (CDAE) program underwent a rule revision. The program was renamed to the "Florida Child Care Professional Credential" to distinguish the Florida approved programs from the National Child Development Associate (CDA) Credential. Programs were divided into two categories: Department of Children and Families programs and Department of Education programs. The division denotes which agency has oversight authority over the program, as well as which standards the program must adhere to. Both programs are equivalent to or greater than the requirements of the National CDA program.

The programs under the Department of Children and Families are monitored by Program Analysts to ensure the guidelines are being carried out, as outlined on the application. Additionally, all of the FCCPC programs were required to resubmit their applications and attest to their program compliance. In order to protect the integrity of the program monitoring, the Department has contracted with the Children's Forum to manage the review and approval of training provider applications and annual attestations, thus separating the monitoring activities from the approval activities.

Continuing Education Units

The Department of Children and Families became an authorized provider of Internal Association of Continuing Education and Training (IACET) Continuing Education Units (CEUs) on July 25, 2005. The designation of the IACET CEUs provides evidence of the level of standards the Department meets in training activities. IACET CEUs promote a high level of quality and consistency, and effective practices in learning events. IACET CEUs are recognized by organizations throughout the state, nation, and internationally. By providing CEUs for child care training events, child care professionals may use the courses to renew national early child credentials, as well as state credentials. In order to earn CEUs, child care professionals are required to complete the course with 100% attendance prior to successfully passing a competency exam and completing a satisfaction survey. The Department has also provided CEUs for staff training to assist in staff professional development.

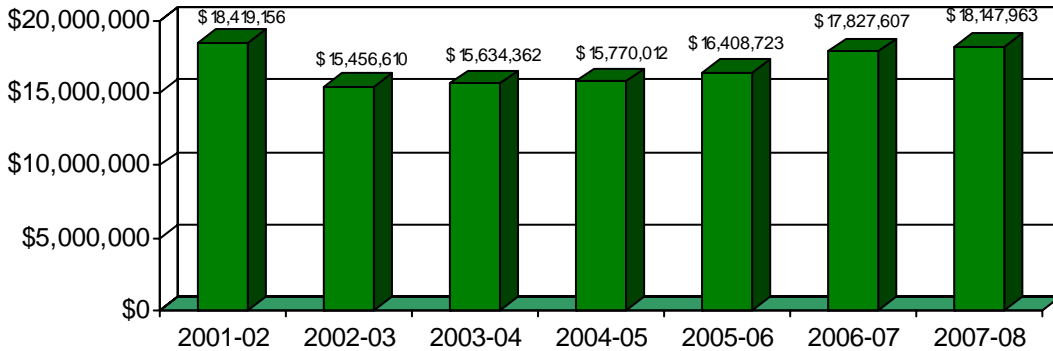
Informational Packets for Child Care Programs

In order to ensure child care programs are current on topics affecting their child care programs, the Department coordinates tri-annual mail outs by collaborating with the Department of Education Office of Early Learning, Agency for Workforce Innovation Office of Early Learning, and Department of Health.

Child Care Program Budget

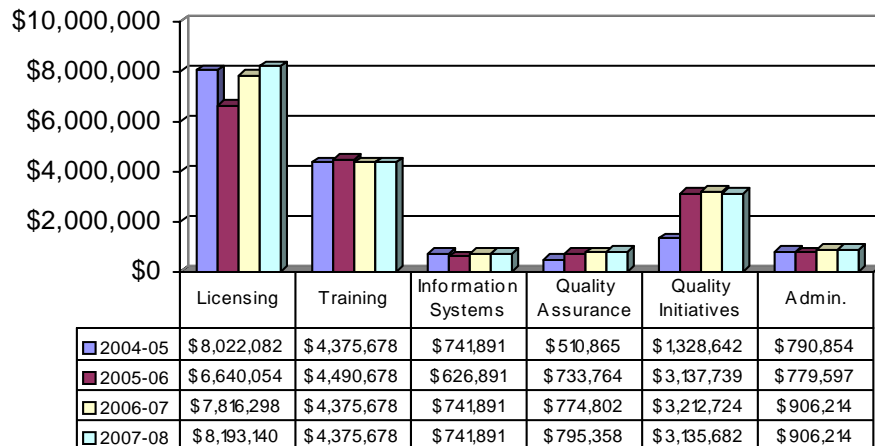
The primary source of the Child Care Program funding is the federal Child Care Development Fund (CCDF).

Child Care Funding Trend



Source: General Appropriations Act.

Child Care Budget - Major Initiatives



Source: General Appropriations Act.

Funding received for the 2006-07 and 2007-08 fiscal years was expended as follows:

- Licensing:** Regulatory activities statewide (salaries and expenses for licensing counselors and supervisors, the purchase of educational materials for providers and the public, and supplemental funding for local licensing agencies).
- Training:** Contracts with training coordinating agencies to provide legislatively mandated training, with Florida State University for curriculum and exam development, and the Florida Children's Forum to operate the Child Care Training Information Center (CCTIC).
- Information System:** Support, maintenance, and enhancements to the child care information system including the onsite inspection process, data repository, background screening, training, automated policy distribution, and the child care web site.

- **Quality Assurance:** Program Analyst monitoring, technical assistance, and data purification activities.
- **Quality Initiatives:** Public awareness campaigns, literacy initiatives, fact sheets and other public awareness publications, and technical support for accreditation, etc.
- **Administration:** Salaries and benefits at central office, Other Personnel Services (OPS), expense, and operating capital outlay for administration. Funds support licensure and regulation and the statewide oversight of the Department's Child Care Program. Less than 5% of the program's budget is spent on administration, annually.

2008-2010 Initiatives

Program Performance and Accountability

- Enhance the Child Care Licensing Information System to include more robust data storage and management and increased historical data reporting capabilities for trend analysis, and streamline counselor and supervisor activities performed within the system. These enhancements are vital to the growing needs of the Child Care Program and our partner agencies.
- Develop an interface for the Agency for Workforce Innovation and other state agencies to utilize the existing Child Care Training Application within the Child Care Licensing Information System, a system very familiar to child care providers.
- Update Child Care Policy component of the CCIS for departmental staff to utilize for more consistent implementation of the child care licensing standards.
- Complete comprehensive onsite monitoring of every child care licensing unit and local licensing agency.
- Begin an extensive review process of participating Gold Seal Accrediting Agencies using the new, objective, and detailed review tool.

Program Efficiency

- Implement restructuring of the program office to more effectively oversee licensing and regulatory activities statewide.
- Complete the Training Management System for the Department of Education, which is a collaborative project utilizing the Child Care Training component of the CCIS, and thus reduce the duplication of services by partnering agencies.
- Merge the Child Care Training Information Center, the Exam Scheduling Call Center, and the Child Care Credential Unit into one administrative unit.

Professional Development Initiatives

- Complete a comprehensive revision of the Child Care Desk Reference that is used both as curricula during the Child Care Licensing Pre-Service Training for departmental staff and as a reference manual for daily work activities.
- Develop online staff training to enhance Pre-Service Training for departmental staff.
- Provide an opportunity for all field staff to participate in National Certified Investigator/Inspector Training (NCIT) offered by the Council on Licensure, Enforcement and Regulation (CLEAR). Upon completion of the 3-day course, those who achieve a passing score on the final competency exam will become eligible to receive the nationally recognized "CLEAR Certification."

Training Initiatives

- Develop 12-hours of School-Age training and Child Care Program Safety course.
- Revise the system for awarding CEUs for training courses in order to allow child care professionals to earn CEUs for coursework completed online.
- Revise the Developmentally Appropriate Practice and Train-the-Trainer courses.

NORTHWEST REGION

CIRCUITS 1, 2, AND 14

Joe Alexander – Northwest Region Safety Program Manager

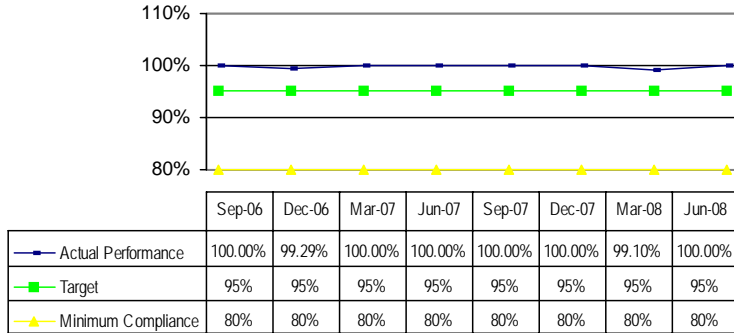
2383 Phillips Road
 Tallahassee, FL 32308
 Phone: (850) 922-6454
 Fax: (850) 921-6403

Region Demographics (as of 6/30/08):

	Number of Programs	Capacity
Licensed Child Care Facilities	487	41,752
Licensed Family Day Care Homes	131	1,215
Licensed Large Family Child Care Homes	19	226
Registered Family Day Care Homes	503	4,810
Religious Exempt Programs	63	1,744

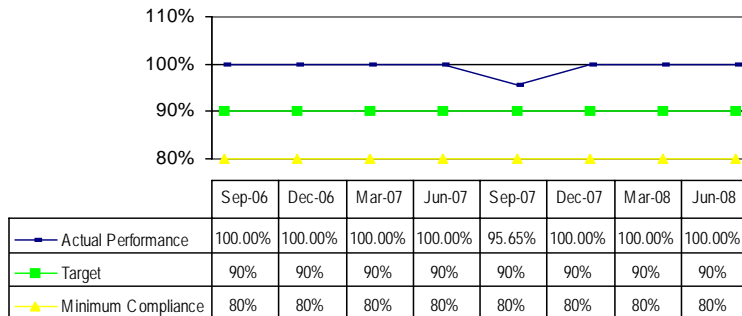
Region Performance Data:

Percent of Licensed Facilities Inspected In Accordance With Program Standards



Source: Child Care Information System.

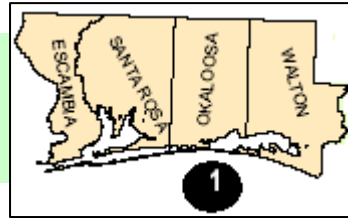
Percent of Licensed Homes Inspected In Accordance With Program Standards



Source: Child Care Information System.

CIRCUIT 1

Northwest Region



Roger Thompson – Licensing Supervisor
 160 Governmental Center
 Pensacola, FL 32502
 Phone: (850) 595-8142
 Fax SC 695-8511

Circuit Demographics (as of 6/30/08):

	Number of Programs	Capacity
Licensed Child Care Facilities	226	19,998
Licensed Family Day Care Homes	86	810
Licensed Large Family Child Care Homes	14	166
Registered Family Day Care Homes	319	3,010
Religious Exempt Programs	41	550

CIRCUIT 2

Northwest Region



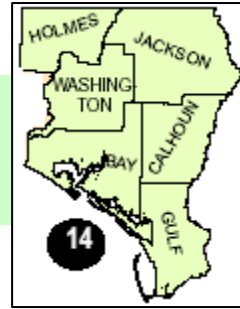
Regina Pleas– Licensing Supervisor
 117 South Waukesha
 Bonifay, Florida 32425
 Phone: (850) 547-8524
 Fax: (850) 547- 8545

Circuit Demographics (as of 6/30/08):

	Number of Programs	Capacity
Licensed Child Care Facilities	157	13,131
Licensed Family Day Care Homes	22	195
Licensed Large Family Child Care Homes	3	36
Registered Family Day Care Homes	138	1,360
Religious Exempt Programs	13	513

CIRCUIT 14

Northwest Region



Regina Pleas– Licensing Supervisor

117 South Waukesha

Bonifay, Florida 32425

Phone: (850) 547-8524

Fax (850) 547- 8545

Circuit Demographics* (as of 6/30/08):

	Number of Programs	Capacity
Licensed Child Care Facilities	104	8,623
Licensed Family Day Care Homes	23	210
Licensed Large Family Child Care Homes	2	24
Registered Family Day Care Homes	46	440
Religious Exempt Programs	9	681

*Note: Madison and Taylor were part of Circuit 14 and the Northwest Region until July 1, 2007.

This space intentionally left blank.

NORTHEAST REGION

CIRCUITS 3, 4, 7, AND 8

Pam Buckham – Northeast Region Safety Program Manager

5920 Arlington Expressway

Jacksonville, Florida 32231

Phone: (904) 723-2064

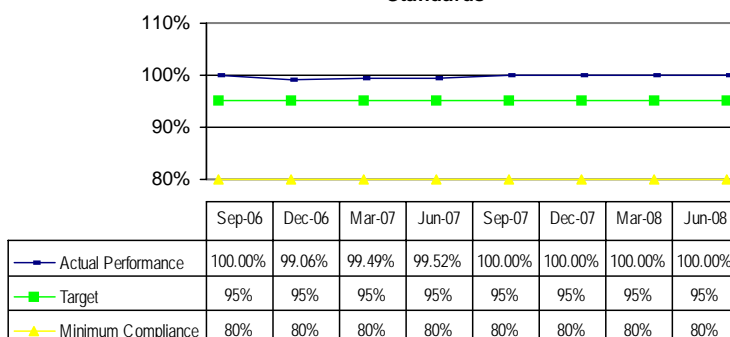
Fax: (904) 723-2122

Region Demographics (as of 6/30/08):

	Number of Programs	Capacity
Licensed Child Care Facilities	1,005	85,777
Licensed Family Day Care Homes	728	7,155
Licensed Large Family Child Care Homes	76	912
Registered Family Day Care Homes	206	1,660
Religious Exempt Programs	112	3,859

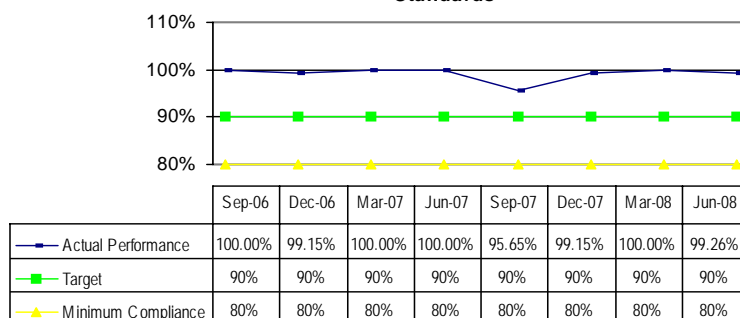
Region Performance Data:

Percent of Licensed Facilities Inspected In Accordance With Program Standards



Source: Child Care Information System.

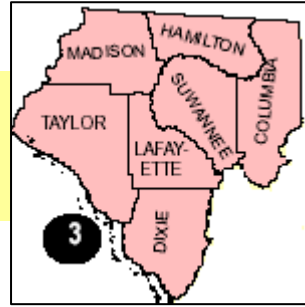
Percent of Licensed Homes Inspected In Accordance With Program Standards



Source: Child Care Information System.

CIRCUIT 3

Northeast Region



Sandy Looney – Licensing Supervisor

1389 W. US Highway 90, Suite 110

Lake City, Florida 32055

Phone: (386) 758-1510

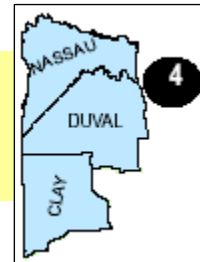
Fax: (386) 758-1514

Circuit Demographics (as of 6/30/08):

	Number of Programs	Capacity
Licensed Child Care Facilities	80	5,410
Licensed Family Day Care Homes	25	250
Licensed Large Family Child Care Homes	5	60
Registered Family Day Care Homes	46	460
Religious Exempt Programs	7	239

CIRCUIT 4

Northeast Region



Teresa Lussier – Licensing Supervisor

Pam Jett – Licensing Supervisor

5920 Arlington Expressway

Jacksonville, Florida 32231

Phone: (904) 723-2064

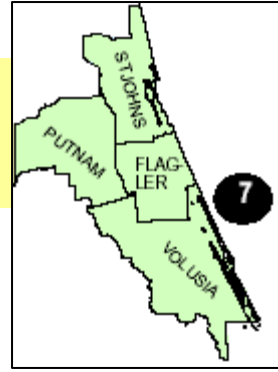
Fax: (904) 723-2122

Circuit Demographics (as of 6/30/08):

	Number of Programs	Capacity
Licensed Child Care Facilities	509	45,911
Licensed Family Day Care Homes	470	4,614
Licensed Large Family Child Care Homes	34	408
Registered Family Day Care Homes	0	0
Religious Exempt Programs	57	2,299

CIRCUIT 7

Northeast Region



Freneau (“Skeeter”) Surguine – Licensing Supervisor

210 North Palmetto Avenue, Suite 451 J
 Daytona Beach, Florida 32114
 Phone: (386) 947-4052
 Fax: (386) 238-3187

Circuit Demographics (as of 6/30/08):

	Number of Programs	Capacity
Licensed Child Care Facilities	274	23,939
Licensed Family Day Care Homes	175	1,709
Licensed Large Family Child Care Homes	21	252
Registered Family Day Care Homes	128	880
Religious Exempt Programs	29	932

CIRCUIT 8

Northeast Region



Sandy Looney– Licensing Supervisor

1389 W. US Highway 90, Suite 110
 Lake City, Florida 32055
 Phone: (386) 758-1510
 Fax: (386) 758-1514

Circuit Demographics* (as of 6/30/08):

	Number of Programs	Capacity
Licensed Child Care Facilities	142	10,517
Licensed Family Day Care Homes	58	582
Licensed Large Family Child Care Homes	16	192
Registered Family Day Care Homes	32	320
Religious Exempt Programs	19	389

*Note: Madison and Taylor were part of Circuit 14 and the Northwest Region until July 1, 2007. Alachua County became part of Circuit 3 on October 1, 2007. Prior to then, Alachua County had local licensing authority.

CENTRAL REGION

CIRCUITS 5, 9, 10, 18, AND 19

Tracy Collins – Central Region Safety Program Manager

400 W. Robinson Street, Suite 201F

Orlando, Florida 32801

Phone: (407) 317-7146

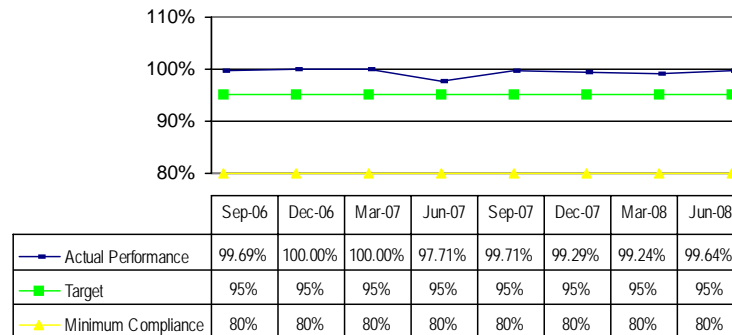
Fax: (407) 317-7187

Region Demographics (as of 6/30/08):

	Number of Programs	Capacity
Licensed Child Care Facilities	1,375	128,272
Licensed Family Day Care Homes	659	5,992
Licensed Large Family Child Care Homes	48	560
Registered Family Day Care Homes	850	8,231
Religious Exempt Programs	216	7,075

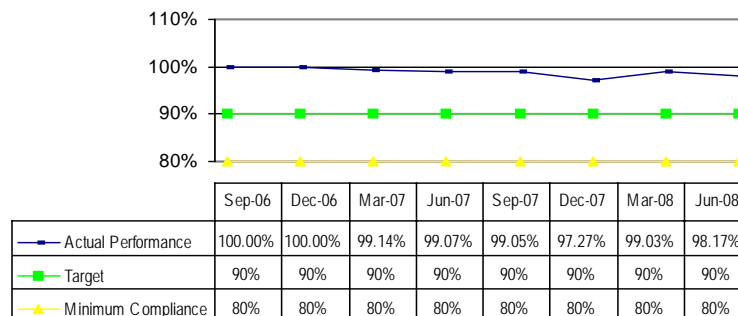
Region Performance Data:

Percent of Licensed Facilities Inspected In Accordance With Program Standards



Source: Child Care Information System.

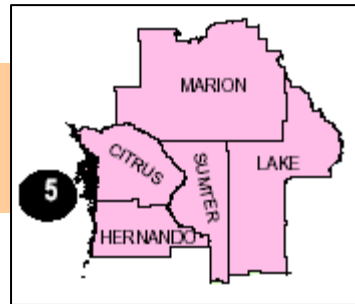
Percent of Licensed Homes Inspected In Accordance With Program Standards



Source: Child Care Information System.

CIRCUIT 5

Central Region



Marsha Carpenter – Licensing Supervisor

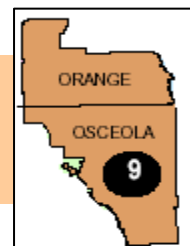
1601 W. Gulf Atlantic Hwy., Box #80 C
 Wildwood, Florida 34785
 Phone: (352) 330-2177
 Fax: (352) 330-2760

Circuit Demographics (as of 6/30/08):

	Number of Programs	Capacity
Licensed Child Care Facilities	230	21,655
Licensed Family Day Care Homes	157	1,524
Licensed Large Family Child Care Homes	19	228
Registered Family Day Care Homes	119	1,190
Religious Exempt Programs	68	5,980

CIRCUIT 9

Central Region



Carolyn Showwalter – Licensing Supervisor

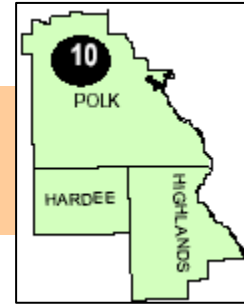
1507 N. John Young Parkway
 Kissimmee, Florida 34741
 Phone: (407) 317-7189
 Fax: (407) 846-5438

Circuit Demographics (as of 6/30/08):

	Number of Programs	Capacity
Licensed Child Care Facilities	386	39,844
Licensed Family Day Care Homes	83	750
Licensed Large Family Child Care Homes	5	60
Registered Family Day Care Homes	516	4,950
Religious Exempt Programs	52	845

CIRCUIT 10

Central Region



Sheila Nobles – Licensing Supervisor

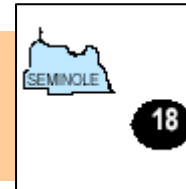
4720 Old Highway 37
Lakeland, Florida 33813-2030
Phone: (863) 619-4100
Fax: (863) 648-3349

Circuit Demographics (as of 6/30/08):

	Number of Programs	Capacity
Licensed Child Care Facilities	263	19,144
Licensed Family Day Care Homes	255	2,304
Licensed Large Family Child Care Homes	10	118
Registered Family Day Care Homes	11	96
Religious Exempt Programs	62	30

CIRCUIT 18

Central Region



David Meconitas – Licensing Supervisor

3165 McCrory Place, Suite 200
Orlando, Florida 32803
Phone: (407) 228-6062
Fax: (407) 228-6032

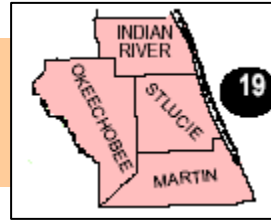
Circuit Demographics (as of 6/30/08):

	Number of Programs	Capacity
Licensed Child Care Facilities	138	16,114
Licensed Family Day Care Homes	15	140
Licensed Large Family Child Care Homes	1	12
Registered Family Day Care Homes	100	990
Religious Exempt Programs	10	0*

*Note: Religious Exempt Programs are not required to provide data on capacity with their annual attestations.

CIRCUIT 19

Central Region



Tom Peer – Licensing Supervisor

337 North US Highway 1, Room 327 L

Fort Pierce, FL 34950

Phone: (772) 467-4184

Fax: (772) 467-4169

Circuit Demographics (as of 6/30/08):

	Number of Programs	Capacity
Licensed Child Care Facilities	173	15,659
Licensed Family Day Care Homes	71	648
Licensed Large Family Child Care Homes	4	36
Registered Family Day Care Homes	104	1,005
Religious Exempt Programs	24	220

This space intentionally left blank.

SUNCOAST REGION

CIRCUITS 6, 12, AND 20

Mary Beth Wehnes – Suncoast Region Safety Program Manager

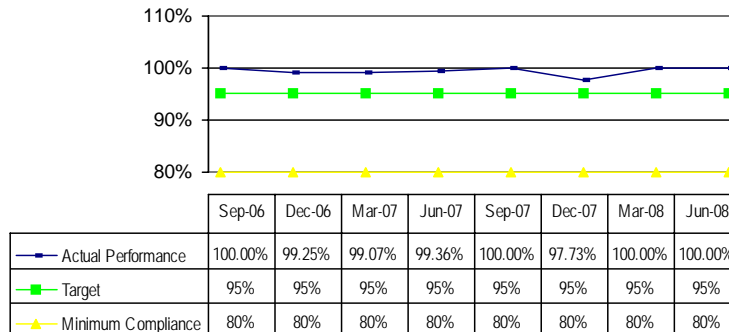
9393 N. Florida Avenue, Suite 500
 Tampa, Florida 33612
 Phone: (813) 558-1067
 Fax: (813) 558-1072

Region Demographics (as of 6/30/08):

	Number of Programs	Capacity
Licensed Child Care Facilities	1,567	150,098
Licensed Family Day Care Homes	1,675	6,859
Licensed Large Family Child Care Homes	82	921
Registered Family Day Care Homes	388	3,880
Religious Exempt Programs	120	6,057

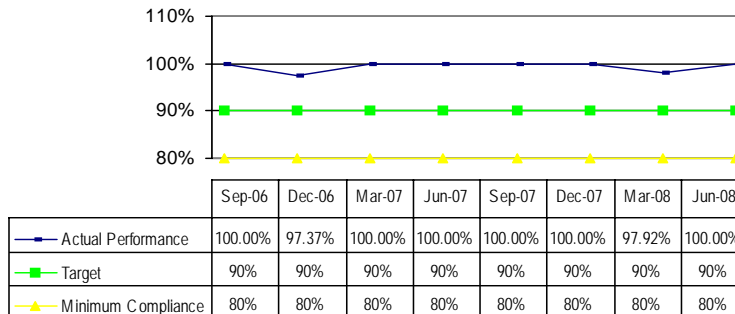
Region Performance Data:

Percent of Licensed Facilities Inspected In Accordance With Program Standards



Source: Child Care Information System.

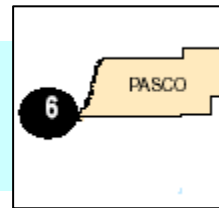
Percent of Licensed Homes Inspected In Accordance With Program Standards



Source: Child Care Information System.

CIRCUIT 6

Suncoast Region



Judy Doyle – Licensing Supervisor

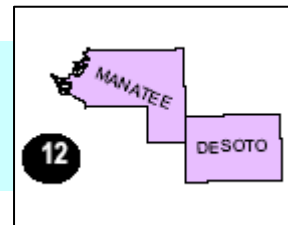
9393 N. Florida Avenue, Suite 500
 Tampa, Florida 33612
 Phone: (813) 558-1067
 Fax: (813) 558-1072

Circuit Demographics (as of 6/30/08):

	Number of Programs	Capacity
Licensed Child Care Facilities	118	11,623
Licensed Family Day Care Homes	88	880
Licensed Large Family Child Care Homes	3	36
Registered Family Day Care Homes	75	750
Religious Exempt Programs	13	605

CIRCUIT 12

Suncoast Region



Judy Doyle – Licensing Supervisor

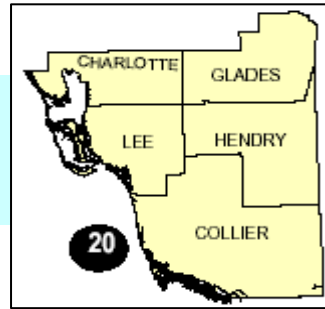
9393 N. Florida Avenue, Suite 500
 Tampa, Florida 33612
 Phone: (813) 558-1067
 Fax: (813) 558-1072

Circuit Demographics (as of 6/30/08):

	Number of Programs	Capacity
Licensed Child Care Facilities	121	11,441
Licensed Family Day Care Homes	35	344
Licensed Large Family Child Care Homes	2	24
Registered Family Day Care Homes	80	800
Religious Exempt Programs	12	856

CIRCUIT 20

Suncoast Region



Alice Parrish – Licensing Supervisor

P.O. Box 60085

2295 Victoria Avenue

Ft. Myers, Florida 33906

Phone: (239) 338-1243

Fax: (239) 338-1287

Circuit Demographics (as of 6/30/08):

	Number of Programs	Capacity
Licensed Child Care Facilities	296	29,230
Licensed Family Day Care Homes	145	1,339
Licensed Large Family Child Care Homes	18	204
Registered Family Day Care Homes	233	2,330
Religious Exempt Programs	40	183

This space intentionally left blank.

SOUTHERN REGION

CIRCUITS 11 AND 16

Suzette Frazier – Southern Region Safety Program Manager

401 NW 2nd Avenue, Suite N.221

Miami, Florida 33128

Phone: (305) 377-5509

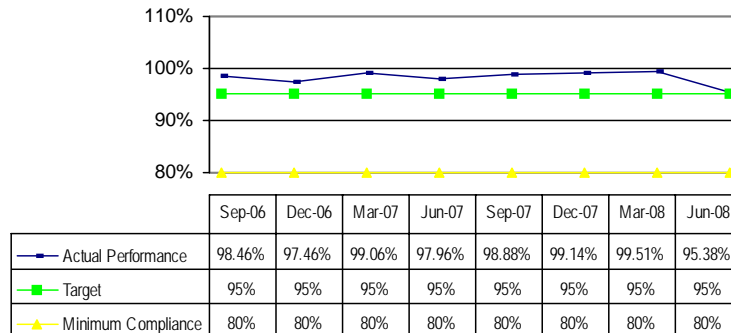
Fax: (305) 377-7230

Region Demographics (as of 6/30/08):

	Number of Programs	Capacity
Licensed Child Care Facilities	989	92,910
Licensed Family Day Care Homes	240	2,293
Licensed Large Family Child Care Homes	133	1582
Registered Family Day Care Homes	50	500
Religious Exempt Programs	16	1,142

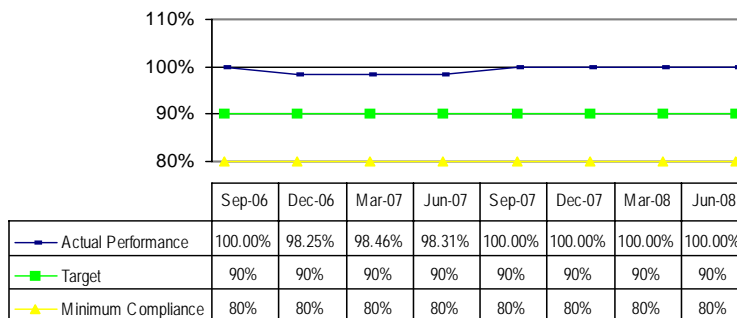
Region Performance Data:

Percent of Licensed Facilities Inspected In Accordance With Program Standards



Source: Child Care Information System.

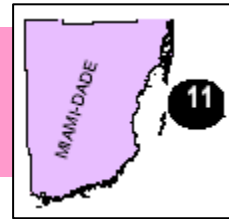
Percent of Licensed Homes Inspected In Accordance With Program Standards



Source: Child Care Information System.

CIRCUIT 11

Southern Region



Ian Fleary – Licensing Supervisor - North Unit

Jeff Hurst– Licensing Supervisor - Central Unit

Adriana Clavijo– Licensing Supervisor – South Unit

401 NW 2nd Avenue, Suite N.221

Miami, Florida 33128

Phone: (305) 377-5509

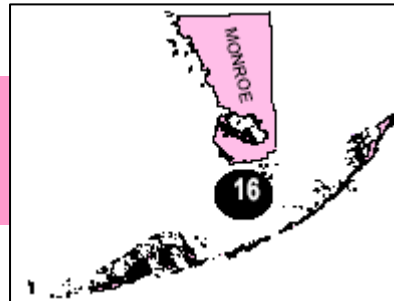
Fax: (305) 377-7230

Circuit Demographics (as of 6/30/08):

	Number of Programs	Capacity
Licensed Child Care Facilities	965	91,126
Licensed Family Day Care Homes	238	2,273
Licensed Large Family Child Care Homes	133	1,582
Registered Family Day Care Homes	0	0
Religious Exempt Programs	14	1,069

CIRCUIT 16

Southern Region



Lisa Barry-Toth – Lead Licensing Counselor

1111 12th Street, Suite 310

Key West, FL 33040

Phone: (305) 293-1689

Fax: (305) 292-6809

Circuit Demographics (as of 6/30/08):

	Number of Programs	Capacity
Licensed Child Care Facilities	24	1,784
Licensed Family Day Care Homes	2	20
Licensed Large Family Child Care Homes	0	0
Registered Family Day Care Homes	50	500
Religious Exempt Programs	2	73

Brevard County

Local Licensing



Verner R. Buchanan

2725 Judge Fran Jamieson Way, Building A Rm. 116

Viera, Florida 32940

Phone: (321) 633-2100

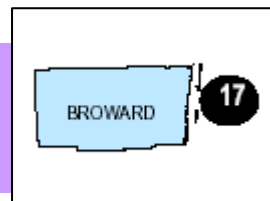
Fax: (321) 633-2163

Circuit Demographics (as of 6/30/08):

	Number of Programs	Capacity
Licensed Child Care Facilities	182	15,856
Licensed Family Day Care Homes	78	626
Licensed Large Family Child Care Homes	9	106
Registered Family Day Care Homes	0	0
Religious Exempt Programs	0	0

Broward County

Local Licensing



Willie Cameron

2995 N. Dixie Highway

Ft. Lauderdale, Florida 33334

Phone: (954) 537-2800 ext. 12812

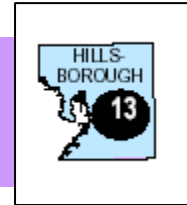
Fax: (954) 537-2922

Circuit Demographics (as of 6/30/08):

	Number of Programs	Capacity
Licensed Child Care Facilities	711	103,320
Licensed Family Day Care Homes	225	2,240
Licensed Large Family Child Care Homes	10	120
Registered Family Day Care Homes	0	0
Religious Exempt Programs	0	0

Hillsborough County

Local Licensing



Linda Stoller

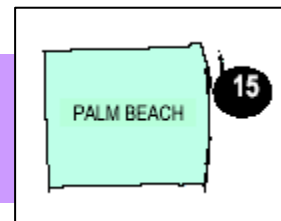
8900 N. Armenia Avenue
Tampa, Florida 32231-0083
Phone: (813) 272-6487
Fax: (813) 903-3422

Circuit Demographics (as of 6/30/08):

	Number of Programs	Capacity
Licensed Child Care Facilities	529	52,092
Licensed Family Day Care Homes	704	334
Licensed Large Family Child Care Homes	10	108
Registered Family Day Care Homes	0	0
Religious Exempt Programs	45	38,852

Palm Beach County

Local Licensing



Courtney Shippey

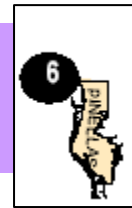
901 Evernia Street (P.O. Box 29)
West Palm Beach, Florida 33401
Phone: (561) 355-3023 ext. 1163
Fax: (561) 355-3164

Circuit Demographics (as of 6/30/08):

	Number of Programs	Capacity
Licensed Child Care Facilities	367	38,329
Licensed Family Day Care Homes	328	1,640
Licensed Large Family Child Care Homes	0	0
Registered Family Day Care Homes	0	0
Religious Exempt Programs	0	0

Pinellas County

Local Licensing



Linda Tamanini

4175 East Bay Drive, Suite 350

Clearwater, Florida 33764

Phone: (727) 507-4857 ext. 1375

Fax: (727) 507-4858

Circuit Demographics (as of 6/30/08):

	Number of Programs	Capacity
Licensed Child Care Facilities	383	37,134
Licensed Family Day Care Homes	597	2,940
Licensed Large Family Child Care Homes	41	456
Registered Family Day Care Homes	0	0
Religious Exempt Programs	5	449

Sarasota County

Local Licensing



Virginia Bess

1301 Cattlemen Road, Bldg. A

Sarasota, Florida 34232

Phone: (941) 861-6650

Fax: (941) 861-6152

Circuit Demographics (as of 6/30/08):

	Number of Programs	Capacity
Licensed Child Care Facilities	120	8,578
Licensed Family Day Care Homes	106	1,022
Licensed Large Family Child Care Homes	8	93
Registered Family Day Care Homes	0	0
Religious Exempt Programs	5	112