TEMPORARY ASSISTANCE FOR NEEDY FAMILIES

2018 Annual Report on TANF and State MOE Programs

October 1, 2017 - September 30, 2018

Rebecca Kapusta
Interim Secretary

Rick Scott
Governor
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Attachment A: Annual Report on TANF Programs

INTRODUCTION

Florida administers its Temporary Assistance for Needy Families (TANF) Program as a partnership between three state agencies. The agencies are:

1) Department of Children and Families (DCF),
2) Department of Economic Opportunity (DEO), which includes a state-level policy board, CareerSource Florida, Inc. (CSF), and a network of Local Workforce Development Boards (LWDBs), and
3) Department of Education (DOE)

The following narrative (primarily from CareerSource Florida’s Strategic Plan) describes the roles of the partners and how they coordinate to deliver a statewide program that assists TANF recipients in making the transition from public assistance to self-sufficiency.

- **Eligibility Determination, Cash Assistance Payment, and Non-recurring Short-term Benefit Programs:** DCF is the recipient of the TANF block grant that is responsible for determining eligibility for TANF cash assistance and issuing the Temporary Cash Assistance (TCA) payment to TANF-eligible families.

In addition to determining program eligibility, DCF directly contracts with other public and private organizations to provide the TANF service-related (non-assistance) programs described in this report.

- **Planning, Policy and Strategic Direction:** The Workforce Innovation Act of 2000 (Chapter 445 F.S.) consolidated several workforce programs (TANF, the former Workforce Investment Act (WIA) was replaced by the Workforce Innovation and Opportunity Act (WIOA) and Wagner-Peyser) under a single point of accountability with the creation of Workforce Florida, Inc., now called CareerSource Florida, Inc. (CSF). CSF is the state’s chief workforce policy organization. CSF is a business-led non-profit public/private partnership that provides policy direction and oversight to Florida’s 24 LWDBs. DEO is the designated administrative, fiscal and implementing agency for workforce programs. The Governor appoints a 45-member Board of Directors as the governing body for CSF, appoints the Chair of the Board and approves the President of the Board. The Secretary of DCF and the Director of DEO are members of the CSF board.
- **Administration and Accountability:** DEO implements state workforce policy, contracts for services with local boards and is the state agency responsible for ensuring the appropriate administration of workforce funds including the Welfare Transition Program (WTP).

- **LWDBs (Local Workforce Development Board) Local Control, Accountability and Delivery of Services:** The LWDBs develop innovative programs tailored to the specific economic and employment needs of the community. Florida’s 24 LWDBs are the local platforms for building a workforce for the twenty-first century. The LWDBs provide direct workforce services to TANF recipients through Florida’s Welfare Transition Program.

Florida’s Temporary Assistance for Needy Families and Maintenance of Effort Annual Report complies with the Administration for Children and Families’ Program Instructions format and provides a description of the types of benefits and services provided during FFY 2018 to TANF families in need of assistance and/or specialized services as they make the transition to self-sufficiency.

**NOTE:** The Table of Contents includes the internet link to Chapters 414, F.S., and 445 F.S., the source documents for most of the programs and policies referenced in this report. Any sections that are direct citations from the statutes appear in italicized font.
1. Definition of Work Activities

**The Work Activity Requirements:** Section (445.024 F.S.) contains Florida’s work activity requirements. These requirements ensure work eligible adults and minor heads of household engaged in work in accordance with section 407 of the Social Security Act as amended by the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA) and the Deficit Reduction Act of 2005 (DRA). Unless a work eligible individual meets a specified exemption, Florida Statute requires immediate entry into work activities, subject to federal and state funding. If funding does not permit all participants to engage in work activities, section (4) of the statute provides guidelines for prioritization.

**Number served in work activities for FFY 2018:** **16,302**

**Authorizing Statute: 445.024 F.S. Work requirements**

Participants must participate in work activities for not less than the minimum number of hours required under federal law in 42 USC s. 607(d), SSA, as amended by the Personal Responsibility and Work Opportunity Reconciliation Act (PRWORA). The state must not require a participant to work more than 40 hours per week.

DEO may develop activities under each of the following categories of work activities. The categories of work activities, based on federal law and regulations, are available for use individually or in combination, to satisfy the work requirement for a recipient of TCA.

- a. **Unsubsidized employment**
- b. **Subsidized private sector employment**
- c. **Subsidized public sector employment**
- d. **On-the-job training**
- e. **Community service programs**
- f. **Work Experience**
- g. **Job search and job readiness assistance**
- h. **Vocational educational training**
- i. **Job skills training directly related to employment**
- j. **Education directly related to employment**
- k. **Satisfactory attendance at a secondary school or in a course of study leading to a graduate equivalency diploma**
- l. **Providing childcare services**

Florida defines all work activities as those in the Deficit Reduction Act of 2005 and Final Regulations for the reauthorization of TANF.
TCA recipients must comply with the work activity requirements unless they meet one or more of the exemptions below:

a. An individual who receives benefits under the SSI or the SSDI program
b. An adult who is not defined as a work-eligible individual under federal law
c. A single parent of a child younger than three months of age, except the parent may be required to attend parenting classes or other activities to prepare for the responsibility of raising a child
d. Individuals exempt from the time limit pursuant to s. 414.105, F.S.
## Numbers in Work Activities

### By Month Started

<table>
<thead>
<tr>
<th>Month</th>
<th>One Parent</th>
<th>Two Parent</th>
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<tbody>
<tr>
<td>Oct-17</td>
<td>4,874</td>
<td>626</td>
</tr>
<tr>
<td>Nov-17</td>
<td>4,619</td>
<td>540</td>
</tr>
<tr>
<td>Dec-17</td>
<td>4,025</td>
<td>507</td>
</tr>
<tr>
<td>Jan-18</td>
<td>3,937</td>
<td>505</td>
</tr>
<tr>
<td>Feb-18</td>
<td>3,689</td>
<td>497</td>
</tr>
<tr>
<td>Mar-18</td>
<td>3,728</td>
<td>452</td>
</tr>
<tr>
<td>Apr-18</td>
<td>3,486</td>
<td>375</td>
</tr>
<tr>
<td>May-18</td>
<td>3,335</td>
<td>340</td>
</tr>
<tr>
<td>Jun-18</td>
<td>3,089</td>
<td>297</td>
</tr>
<tr>
<td>Jul-18</td>
<td>2,950</td>
<td>324</td>
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<tr>
<td>Aug-18</td>
<td>2,710</td>
<td>321</td>
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<tr>
<td>Sep-18</td>
<td>2,021</td>
<td>263</td>
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<tr>
<td><strong>Average</strong></td>
<td>3,539</td>
<td>420</td>
</tr>
</tbody>
</table>

| Unduplicated adults in work activities by year | 14,310 | 1,992 |
2. Description of the Transitional Services Provided to Families No Longer Receiving Assistance Due to Employment

**Transitional Benefits and Services:** Multiple sections of 445 F.S. provide evidence that Florida places great emphasis on transitional benefits and recognizes them as the cornerstone of the state’s efforts to support families as they move toward self-sufficiency through a continuum of activities, comprised of initial training and employment, job retention and job advancement.

Transitional services do not constitute an entitlement and are subject to the availability of funding.

**Authorizing Statute: 445.028 F.S. Transitional Benefits and Services**

In cooperation with CareerSource Florida, Inc., the Department of Children and Families shall develop procedures to ensure that families leaving the Temporary Cash Assistance (TCA) Program receive transitional benefits and services that will assist the family in moving toward self-sufficiency. At a minimum, such procedures must include, but are not limited to, the following:

1. Each recipient of TCA determined ineligible for TCA for a reason other than a work activity sanction shall be contacted by the workforce system case manager and provided information about the availability of transitional benefits and services. Such contact shall be attempted prior to closure of the case management file.

2. Each recipient of TCA determined ineligible for TCA due to noncompliance with the work activity requirements shall be contacted and provided information in accordance with s. 414.065(1).

3. DEO, in consultation with the board of directors of CareerSource Florida, Inc., shall develop informational material, including posters and brochures, to better inform families about the availability of transitional benefits and services.

4. CareerSource Florida, Inc., in cooperation with DCF shall, to the extent permitted by federal law, develop procedures to maximize the utilization of transitional Medicaid by families who leave TCA.

Unless otherwise noted, the family remains eligible for the transitional services for the maximum time allowed in statute as long as family income remains at or below 200% of the federal poverty level.

**Authorizing Statute: 445.029 F.S. Transitional Medical Services**

Program providers inform families losing eligibility for TCA due to earned income, about continued eligibility for receipt of Medicaid for the immediate succeeding 12-month period. A family loses eligibility for Medicaid for any month the family does not include a dependent minor child, or, if during the last six months, the
family’s average gross monthly income exceeds 185% of the federal poverty level.

Florida does not use TANF funds to pay for transitional medical services.

Authorizing Statute: 445.030 F.S. Transitional Education and Training

Former recipients of TCA who are working or actively seeking employment, are eligible to receive employment-related education, training and related support services, such as child care and transportation, for up to two years after the family is no longer receiving assistance to continue training or to upgrade skills in accordance with s. 445.030, F.S. If funds are insufficient to provide the services, CSF may limit or prioritize transitional education and training.

Authorizing Statute: 445.031 F.S. Transitional Transportation

To assist former recipients of TCA in maintaining and sustaining employment or educational opportunities, transportation assistance may be provided, if funds are available, for up to two years after the participant exits the program. This does not constitute an entitlement to transitional transportation. LWDBs may limit or otherwise prioritize transportation services, contingent upon funds availability.

Transitional transportation assistance may be in the form of bus tokens or passes, transit vouchers, car repairs and gasoline. LWDBs may advance payments or reimburse against receipts or invoices. LWDBs may provide vehicle operation and repair expenses necessary to make a vehicle functional, registration fees, driver license fees and liability insurance for up to six months.

Authorizing Statute: 445.025(1)(a) F.S. Transportation

Transportation expenses may be provided to any participant when the assistance is needed to comply with work activity requirements or employment requirements, including transportation to and from a child care provider. Payment may be made in cash or tokens in advance or through reimbursement paid against receipts or invoices. LWDBs may provide payment for vehicle operational and repair expenses, including repair expenditures necessary to make a vehicle functional, vehicle registration fees driver license fees and liability insurance for the vehicle for a period of up to six months. Request for vehicle repairs must be accompanied by an estimate of the cost prepared by a repair facility registered in accordance with s. 559.904 F.S.

Authorizing Reference: Florida Administrative Code, 65A-4.218 Transitional Child Care
Former welfare transition program participants and individuals redirected through up-front diversion, may receive transitional child care for up to two years to assist them in obtaining employment, continuing to be employed and improving their employment prospects.

The LWDB provider authorizes child care for the hours of employment and reasonable time to travel to and from the childcare facility and the place of work activity/employment. Each family must contribute to the cost of child care through a parent co-payment, using the fee schedule established by the local School Readiness Programs or Early Learning Coalitions.
3. Description of How Florida Will Reduce the Amount of Assistance Payable to a Family When an Individual Refuses to Engage in Work Without Good Cause

Authorizing Statute: 414.065 F.S. Noncompliance with Work Requirements

Because most individuals realize self-sufficiency through employment or improved employment opportunities, full participation in work activities is one of the most critical components of the program. The failure or refusal of the individual to become fully engaged in work or alternative plan activities may result in time limited benefits ending before the family becomes economically self-sufficient. As a means of deterring such an outcome, Florida imposes strong penalties when individuals fail to meet program requirements without good cause. The penalties result in the loss of TCA benefits and food assistance for the family in accordance with s. 414.065, F.S.

a. TCA penalties include:

1. First noncompliance: TCA is terminated for the entire family for a minimum of 10 days or until the individual complies. The individual may comply at any time and have the penalty lifted after serving the minimum 10-day penalty period.

2. Second noncompliance: TCA is terminated for the entire family for one month or until the individual complies, whichever is later. The noncompliant individual must comply to have the sanction lifted after serving the minimum one-month penalty period. TCA may be continued through a protective payee for the children under age 16.

3. Third noncompliance: TCA is terminated for the entire family for three months or until the individual complies, whichever is later. The noncompliant individual must comply to have the penalty lifted after serving the minimum three-month penalty period. TCA may be continued through a protective payee for children under age 16.

b. Food assistance penalties include:

1. Food assistance exempt: If the participant is exempt from work requirements for food assistance purposes, there will be no food assistance penalty applied. The food assistance budget will remain the same as it was before the TCA was removed from the individual’s budget because of the sanction. This applies regardless of the noncompliance level.
2. **Food assistance non-exempt**: Food assistance penalties are applied in accordance with the Food Assistance Program policy. If the noncompliant individual is the head of household, the entire household is disqualified from receipt of food assistance; a non-head of household only has the individual’s needs removed from the grant. The individual’s income and assets count in full toward the rest of the household.

If a participant fully complies with work activity requirements for at least six months and does not earn new penalties, all prior TCA penalties are forgiven. If the individual becomes noncompliant again, the individual is subject to a first TCA noncompliance penalty. The same noncompliance penalties are applied to any individual who is unable to work and does not comply with an alternative plan. The forgiveness does not apply to the food assistance program.

Florida counts any month a work eligible individual receives a TCA payment (including payments to a Protective Payee) a month on assistance for calculating time limits. Program personnel inform non-compliant participants during counseling that continuation of TCA through a Protective Payee counts toward the family’s cumulative time limit. Months an individual receives no payment do not count as a month on assistance, even if the total absence of payment is due to a penalty for noncompliance.

4. **Average Number of Payments for Childcare Services Made by Florida through the Use of Disregards**

Florida does not use disregards for childcare and does not allow a deduction for childcare payments.

**Authorizing Statute: 414.095 F.S. Determining eligibility for Temporary Cash Assistance**

(12) *Calculation of Levels of Temporary Cash Assistance--*

(b) A deduction may not be allowed for childcare payments.
5. Description of the Strategies and Procedures in Place to Ensure Victims of Domestic Violence Receive Appropriate Alternative Services and the Total of Good Cause Domestic Violence Waivers Granted

Strategies and Procedures

**Domestic Violence (Family Violence):** The LWDBs must follow DEO’s final guidance and procedures on Domestic Violence. Local procedures must be consistent with the most updated Welfare Transition Domestic Violence Administrative Policy published on DEO’s website. The LWDB in accordance with DEO’s final guidance and F.S. 414.095(9) describes Family Violence Option strategies, including how to make appropriate referrals for public and private services available in the community. The strategies must include ancillary services/activities not common to regular program provisions but included as alternatives. The complete Welfare Transition Domestic Violence Guidance Paper and workforce strategies are available at:


**Background and Underlying Federal and State Policy:** Section 402(a)(7) of the federal Personal Responsibility and Work Opportunity Reconciliation Act of 1996 provided states the option of developing a state program to address issues of domestic violence for TANF program recipients. Florida has elected this option.

Section 414.0252(4) F.S. defines domestic violence as: “any assault, aggravated assault, battery, aggravated battery, sexual assault, sexual battery, stalking, aggravated stalking, kidnapping, false imprisonment, or any criminal offense that results in the physical injury or death of one family or household member by another.” To further assist domestic violence victims, the Florida Legislature passed several initiatives that identify various services and considerations to assist these victims in becoming more self-sufficient as described in the following statutory references:

Florida adopted the federal Family Violence Option in recognition that past and present incidences of domestic violence may affect an individual’s ability to comply with assigned work activities. The implementation details that describe the provision of support services to reduce the incidence and effects of domestic violence on individuals and families receiving TCA/TANF can be found in the most updated Welfare Transition Domestic Violence Administrative Policy published on DEO’s website below.  
The strategic planning elements must include criteria for allocating workforce resources to LWDBs.

- Section 414.065(4)(b) F.S. states that a participant who is unable to comply with work requirements because such compliance would make it probable that he/she would be unable to escape from domestic violence or due to mental or physical impairment related to past incidents of domestic violence, may be excused from work requirements.

- Section 414.065(4)(c) F.S. excuses individuals who are noncompliant with work requirements due to need for treatment or remediation of past effects of domestic violence; individuals must comply with an alternative requirement plan.

- Section 414.095(9)(g) F.S. informs domestic violence victims of their right to receive information about counseling and support services available to them and their right to have any information related to their case protected as confidential.

- Section 414.095(14)(d) F.S. allows the LWDB provider to assign good cause for noncompliance to domestic violence victims. The participant does not have to comply with TANF Child Support Enforcement (CSE) disclosure requirements (e.g., provide the name of the child’s other parent so child support can be assigned and collected) if disclosure would put the victim at risk.

- Section 414.105(2) F.S. allows a domestic violence victim to be considered for a Hardship Extension of the TCA time limit.

- Section 414.157 F.S. provides for diversion services including a one-time payment of up to $1,000 for domestic violence victims.

- Section 445.021 F.S. provides funds for relocation if domestic violence interferes with the ability of a parent to become self-sufficient.

When a family applies for TCA, DCF refers the applicant to the workforce program to complete the work registration process developed by the local board. Florida operates an online process that allows applicants to complete up-front work registration requirements. Under provisions of 414.095 F.S., local boards must engage the applicant in work activities and inform the individual about the Welfare Transition Program (WTP). Through the registration process, applicants are reviewed for potential relocation assistance as a diversion and are provided services to comply with program requirements. During the “up-front orientation process”, the LWDB screens the applicant, requires them to attend an overview of the WTP and receive information regarding domestic violence services. If during the orientation, the LWDB determines the applicant is or has been a victim...
of domestic violence, the LWDB informs the applicant of services available and/or refers the applicant to community resources that specialize in serving victims of domestic violence.

If the LWDB does not have a domestic violence specialist on staff and needs information on community resources available, the LWDB should contact the Florida Coalition Against Domestic Violence (FCADV) Hotline at 800-500-1119. Additional information can be found at the FCADV web site: http://www.fcadv.org.
Total Number of Good Cause Domestic Violence Waivers Granted

As described in the previous sections, Florida does not grant "waivers"; instead, WTP providers may defer participants from the work activity requirements for good cause for a period of time. The LWDB provider must work with the participant to develop an alternative work requirement plan. A participant's failure to comply with the alternate plan carries the same penalties for the participant as failure to comply with a work activity plan.

<table>
<thead>
<tr>
<th>MONTH</th>
<th>CASES</th>
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<tbody>
<tr>
<td>Oct 17</td>
<td>12</td>
</tr>
<tr>
<td>Nov 17</td>
<td>15</td>
</tr>
<tr>
<td>Dec 17</td>
<td>13</td>
</tr>
<tr>
<td>Jan 18</td>
<td>14</td>
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<tr>
<td>Feb 18</td>
<td>12</td>
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<tr>
<td>Mar 18</td>
<td>13</td>
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<tr>
<td>Apr 18</td>
<td>15</td>
</tr>
<tr>
<td>May 18</td>
<td>16</td>
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<tr>
<td>Jun 18</td>
<td>19</td>
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<tr>
<td>Jul 18</td>
<td>17</td>
</tr>
<tr>
<td>Aug 18</td>
<td>18</td>
</tr>
<tr>
<td>Sep 18</td>
<td>12</td>
</tr>
<tr>
<td>TOTAL</td>
<td>176</td>
</tr>
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</table>

Unduplicated Participants 67
6. Description of any Non-recurrent, Short-term Benefits Provided

Introduction

Florida has established multiple non-recurrent, short-term benefit programs, several of which are termed “diversion programs”. The two types of diversions described in this section are financial diversion and non-assistance short-term service diversion.

Florida uses the financial diversion programs to redirect individuals who would otherwise be applicants for TCA, from the caseload by providing a lump-sum financial assistance payment and/or services to improve or relieve the immediate problem that may have caused the need for TCA.

While not precluded from providing emergency funds, the non-assistance, short-term service diversion programs generally provide no financial assistance, but rather offer needed services to vulnerable families who are not usually applicants for TCA. Eligible families must have income at or below 200% of the federal poverty level, and the services they receive are to resolve or mitigate a crisis and strengthen the family to prevent future need for TCA.

FINANCIAL DIVERSION PROGRAMS:

1. (Up-front) Diversion Program

Authorizing Statute: 445.017 F.S.  Diversion

Program Description

- **Program Purpose:** This program provides a one-time, up-front cash payment (sometimes in combination with services) to applicants who do not need or want ongoing TCA, but who, due to an unexpected circumstance or an emergency, require some immediate assistance to secure or retain employment or child care. This program is related to TANF Purpose One and Purpose Two

- **Eligibility Criteria:** Eligibility criteria are the same for on-going TCA. The program partners determine eligibility and the amount of payment

- **Restrictions on the amount, duration or frequency of payments:** The up-front diversion payment is a one-time payment of up to $1,000 per family. Each family that receives up-front diversion must sign an agreement restricting it from applying for TCA for three months, unless the family demonstrates an emergency to the local board
• **Major Activities:** Activities include screening applicants to respond to emergency needs, providing job search and job development along with services such as child care or transportation, and offering a one-time payment of up to $1,000 per family

• **Number Served:** 31 families received diversion payments during the report period

• **Referral mechanism to other programs that could help the recipient make the transition from public assistance to work:** The LWDBs screen each family on a case-by-case basis for barriers to obtaining or retaining employment. The program makes referrals, as necessary, to other programs, including food assistance, Medicaid, mental health and substance abuse

2. **Relocation Assistance Program**

**Authorizing Statute:** 445.021 F.S. *Relocation Assistance Program*

**Program Description**

• **Program Purpose:** This program provides financial and support resources to enable a family to move from its present location to one with more opportunity for job placement, education, family support, etc. An on-going TCA recipient or an applicant eligible for TCA may request and be granted relocation assistance. This program is related to TANF Purpose One and Purpose Two

• **Eligibility Criteria:** Eligibility criteria are the same for on-going TCA

• **Restrictions on the amount, duration or frequency of payments:** Except for a domestic violence victim, a recipient may not make application for TCA for six months unless the family demonstrates an emergency to the LWDB

• **Major Activities:** Major activities involve verifying eligibility, developing a plan for relocation that states the purpose for relocation, verifying that the receiving area has resources available to help the relocated family succeed and monitoring the relocation

• **Number Served:** 85 families received relocation funding during the report period

• **Referral mechanism to other programs that could help the recipient make the transition from public assistance to work:** The LWDBs
screen each family on a case-by-case basis for barriers to obtaining or retaining employment. They make referrals, as necessary, to other programs, including food assistance, Medicaid, mental health and substance abuse.

3. **Cash Assistance Severance Benefit**

**Authorizing Statute:** 445.026 F.S. *Cash Assistance Severance Benefit*

**Program Description**

- **Program Purpose:** Severance provides a choice for families working part-time (or full-time) but at a salary insufficient to make them ineligible for the TCA benefit. TCA recipients who receive any amount of TCA during a month are using a month toward their lifetime eligibility limit. This program allows the family to make the break from cash assistance, conserve months of eligibility and receive a lump sum payment to use for family necessities or for maintaining employment. This program is related to TANF Purpose Two.

- **Eligibility Criteria:** Severance is available only to eligible, on-going TCA families who are working and receiving earnings.

- **Restrictions on the amount, duration or frequency of payments:** The program restricts the one-time payment amount to $1,000 and the family may not reapply for cash assistance for six months unless it demonstrates an emergency to the LWDB.

- **Major Activities:** Primary activities involve verifying employment and salary, certifying and approving an emergency if the family reapplies within six months and prorating the required recoupment over eight months if the family begins receiving TCA.

- **Number Served:** 93 families received a severance payment during the report period.

- **Referral mechanism to other programs that could help the recipient make the transition from public assistance to work:** The LWDBs screen each family on a case-by-case basis for barriers to obtaining or retaining employment. Staff make referrals, as necessary, to other programs, including food assistance, Medicaid, mental health and substance abuse.
SERVICE NON-ASSISTANCE DIVERSION PROGRAMS:

1. Domestic Violence Diversion Program

Authorizing Statute: 414.157 F.S. *Diversion Program for Victims of Domestic Violence*

Program Description

- **Program Purpose:** Through the state's certified domestic violence centers, this program provides emergency shelter and related services to TANF-eligible victims of domestic violence. This program relates to TANF Purpose One and Purpose Two.

- **Eligibility Criteria:** For an applicant to be eligible for TANF funding, the applicant must be a U.S. citizen or a qualified noncitizen, a pregnant woman, a parent with one or more minor children or a caretaker with one or more minor children. The applicant must indicate that personal resources available at the time of service are at or below 200% of the federal poverty level.

- **Restrictions on the amount, duration or frequency of payments:** To extend services to larger numbers of victims, the Domestic Violence Diversion Program does not provide payments to recipients. The program focuses instead on providing access to professional counselors who can offer a variety of services.

- **Major Activities:** The program provides the statutorily mandated services of emergency shelter, 24-hour hotline, information and referral, case management, child assessment, counseling, community education and professional training for law enforcement, social workers, and other professionals who work with domestic violence victims. The program considers other services on a case-by-case basis.

- **Number Served:** Domestic Violence Diversion Program provided emergency shelter to 9,374 individuals and outreach services to 23,525 individuals during the report period.

- **Referral mechanism to other programs that could help the recipient make the transition from public assistance to work:** Providing information, referral and case management are an integral part of the program. Based on need, advocate staff assist participants in applying for other state and/or local benefits and services.
2. Healthy Families Florida Program

Authorizing Statute: 414.158 F.S. *Diversion Program to Prevent or Reduce Child Abuse and Neglect* and 409.153 Implementation of *Healthy Families Florida Program*

**Program Description**

- **Program Purpose:** This program provides a community-based, voluntary home visiting program for expectant families and families of newborns, experiencing stressful life situations. The program is designed to prevent child abuse and neglect before it occurs and to promote healthy childhood growth and development. TANF funds have allowed the program to expand the number of participating counties and increase the number of service sites. This program relates to TANF Purpose One, Purpose Three and Purpose Four.

- **Eligibility Criteria:** The applicant must (1) live in a geographically targeted area, (2) be pregnant or have a newborn less than three months of age, (3) be assessed as a family at-risk for poor childhood outcomes, including abuse and neglect and (4) voluntarily agree to participate. There are no income guidelines for eligibility for the standard Healthy Families Program, but those families served with TANF funds in the expanded program must be U.S. citizens or qualified noncitizens with income at or below 200% of the federal poverty level.

- **Restriction on the amount, duration or frequency of payments:** The program restricts funding to items and activities related to a specific crisis or episode of need, rather than an ongoing need.

- **Major Activities:** Major activities include home visits to teach parent-child interaction, child development, discipline practices and problem-solving skills, and providing emergency supports and referral to other community resources.

- **Number Served:** 8,819 families and 17,237 children received Healthy Family Services during the report period.

- **Referral mechanisms to other programs that could help the recipient make the transition from public assistance to work:** If a family is not eligible for Healthy Families, but is in need of services, the program refers it to other local resources and services such as food assistance, medical care, mental health, substance abuse, domestic violence, childcare, Medicaid, etc.
3. TANF Substance Abuse/Mental Health (SAMH) Program

Authorizing Statute: 414.1585 F.S. Diversion Program for Families at Risk of Public Assistance Dependency due to Substance Abuse or Mental Illness

Program Description

- **Program Purpose:** This program provides services to families at risk of entering the public assistance system due to substance abuse and/or mental health impairments that negatively affect economic and family stability. This program relates to TANF Purpose One and Purpose Two.

- **Eligibility Criteria:** Eligible applicants must 1) be at risk of public assistance dependency due to substance abuse or mental health problems, 2) have a family income that is at or below 200% of the federal poverty level and 3) be U.S. citizens or qualified noncitizens. The applicant must meet one or more of the following criteria:
  - Be a parent or relative caretaker with one or more minor children living at home;
  - Be a pregnant woman;
  - Be a family whose children have been removed from the home by the Office of Child Welfare (as long as the treatment is included or added to the active family re-unification goal in the case plan);
  - Be a non-custodial parent with a court order to pay child-support; or
  - Be an SSI/SSDI family with work directive goals.

- **Restriction on the amount, duration or frequency of payments:** There is a limitation the program provides only non-medical treatment services provided by non-medical personnel. This limitation restricts provision of any psychiatric, detoxification and other related medical services.

- **Major Activities:** The program provides outreach, assessment, treatment and case management services to reduce the risk of low-income families joining the TCA caseload due to substance abuse and mental health problems. Whether screened at a One Stop Center, referred by community outreach contacts or directly by the mental health or substance abuse provider, these families are fully assessed.
for a wide range of barriers. If substance abuse/addiction and/or mental illness impairment is diagnosed, the program may provide treatment for the whole family.

- **Number Served:** The Mental Health Program provided services to 3,049 individuals, and the Substance Abuse Program provided services to 2,910 individuals during the report period.

- **Referral mechanisms to other programs that could help the recipient make the transition from public assistance to work:** Case management links these families with other community resources as needed, including food assistance and Medicaid. The program uses interagency referral forms and procedures to help program participants overcome multiple barriers.

### 4. Teen Parent and Pregnancy Prevention Diversion Programs

**Authorizing Statute:** 445.019 F.S. *Teen Parent and Pregnancy Prevention Diversion Program; Eligibility for Services.*

Due to fund shifts, Florida has no programs characterized solely as Teen Parent and Pregnancy Prevention programs funded with TANF for this report period. The state does fund many programs with these two issues as major components in the Departments of Health, Education and Juvenile Justice.

- **OTHER SHORT-TERM PROGRAMS**

In addition to the Diversion Programs described in the previous section, Florida has initiated several other non-recurrent, short-term benefit programs:

**Child Welfare Related Programs**

**Authorizing Statute:** 409 F.S.

1. **Protective Investigations**

**Program Description**

- **Purpose of Program:** The program assesses and investigates reports of child maltreatment to ensure the safety and well-being of children who have been alleged to be abused, neglected or abandoned. The Department coordinates investigations with other agencies in accordance with Florida Statutes. This program relates to TANF Purpose One, Purpose Three and Purpose Four.

- **Eligibility Criteria:**
• Child is under age 18;
• Family income is at or below 200% of the federal poverty level;
• Child is a U.S. citizen or a qualified noncitizen;
• Child is living with a specified relative; and
• Child is a Florida resident

• Restrictions on the amount, duration or frequency of payments: Funds are used for the administrative costs associated with child protective investigations

• Major Activities: For services provided with TANF funds, the program determines TANF eligibility for all children who are subjects of an abuse report received by the Florida Abuse Hotline. Assessments and investigations are consistent, regardless of funding source

• Number Served: There were 215,963 initial and additional investigations, and 228,909 alleged victims were subjects of investigations during the report period

• Referral mechanisms to other programs that could help the recipient make the transition from public assistance to work: The families served by this program receive complete case management and appropriate referrals to other services as needed

2. In-Home Supports

Program Description

• Program Purpose: The program provides in-home support services to remedy some of the underlying conditions that lead to abuse, neglect or abandonment of children and to strengthen families so children can be cared for in their own homes or in the home of a relative. The families served must have cases open in Protective Investigations or Protective Services and be determined TANF eligible. TANF funds for in-home supports have been allocated to three distinct components--service funds, Family Builders and Intensive Crisis Counseling Program (ICCP). This program relates to TANF Purpose One and Purpose Four

• Eligibility Criteria:
  • Child is under age 18;
• Child must be at imminent risk of removal;
• Family income is at or below 200% of the federal poverty level;
• Child is a U.S. citizen or a qualified noncitizen;
• Child is living with a specified relative; and
• Child is a Florida resident

• Restrictions on the amount, duration or frequency of payments: The program uses TANF funds for non-recurring, short-term services related to a specific crisis or episode of need. The services provided must be non-Medicaid eligible services

• Major Activities: Service Funds are used to remedy a non-recurring family need that will allow the child to remain in the family. A non-recurring need is defined as an immediate and pressing need of something essential for daily living. Some of the services provided with these funds include: home maintenance, temporary housing, transportation, respite care, school-related expenses, family builder program and intensive crisis counseling

• Number Served: The program provided services to 11,175 (estimated) families and 20,038 children during the report period

• Referral mechanisms to other programs that could help the recipient make the transition from public assistance to work: The families receive complete case management and appropriate referrals to other services, as needed

3. Adoption Subsidies and Services

Program Description

• Program Purpose: To provide a Maintenance Adoption Subsidy to “special needs children” determined ineligible for Title IV-E adoption assistance and to provide services to strengthen families who have adopted the children and minimize adoption disruption. This program relates to TANF Purpose One, Purpose Three and Purpose Four

• Eligibility Criteria:
  • Child is under age 18;
  • Child is determined ineligible for Title IV-E adoption assistance;
• Family income ("child-only") is at or below 200% of the federal poverty level;

• Child is a U.S. citizen or a qualified noncitizen;

• Child is living with a specified relative (adoption finalization establishes specified relationship); and

• Child is a Florida resident

• Restrictions on the amount, duration or frequency of payments. The program must re-determine the child’s continued eligibility for the Maintenance Adoption Subsidy every 12 months and review eligibility any time one of the eligibility requirements changes

• Major Activities: The primary activity is to promote permanency so children can be maintained in their own homes

• Number Served: 5,140 (estimated) families received services during the report period

• Referral mechanism to other programs that could help the recipient make the transition from public assistance to work: The families receiving these services have complete case management, and receive appropriate referrals to other services as needed

4. Homelessness Prevention Grant Program

Program Description

• Program Purpose: The purpose of this grant program is to prevent family displacement, breakdown or hardship due to homelessness, or its immediate threat. This program is related to TANF Purpose One

• Eligibility Criteria:

  • Family must have at least one child under the age of 18 or under age 19 and a full-time student in a secondary school or its equivalent;

  • At least one child must be a U.S. citizen or qualified noncitizen;

  • Family must be living in Florida or be working or looking for work in Florida;

  • Family must provide proof of their housing emergency;
• Assistance is limited to up to four months; and

• Family income is at or below 200% of the Federal Poverty Level

• Restrictions on the amount, duration or frequency of payments: The program provides for a payment of past due rent, mortgage and utility bills for up to four months per family who are homeless or are about to become homeless because of unemployment, loss of income, personal or family crisis, or the shortage of low income housing facilities

• Major Activities: The program provides statutorily mandated assistance to needy families in the form of a non-assistance payment to meet emergency housing needs so children are maintained in their own homes

• Number Served: 886 families received services during the report period (3,056 individuals were served as part of these families)

• Referral mechanisms to other programs that could help the recipient make the transition from public assistance to work: The program makes referrals, as necessary, to other programs, including food assistance, Medicaid, mental health and substance abuse

EDUCATIONAL OR EMPLOYMENT PROGRAMS FOR ASSISTING FAMILIES TO ACHIEVE AND MAINTAIN ECONOMIC SELF SUFFICIENCY:

1. The Welfare Transition Scholarship and Mentoring Program (TANF funded)

Program Description

• Program Purpose: The primary goal of this scholarship and mentoring program for children of current or former TCA recipients is to provide incentives to both the parent(s) and children in TCA. It encourages the parent(s) to comply with all work activity and behavioral requirements of the program and requires the children eligible for the scholarships to remain in school, maintain a certain grade point average, stay drug-free and avoid other risky behaviors that might result in out of wedlock pregnancies. The program also serves to strengthen families because it encourages the parent(s) to remain more closely involved in the child's life, classroom performance and other school activities during the vulnerable middle-school and high school periods. This program relates to TANF Purpose Four
• **Eligibility Criteria:** In addition to meeting TCA eligibility criteria,

**Parents must:**
- Comply with the requirements of the WTP
- Seek and retain employment
- Stay drug and crime-free
- Participate in program activities and school conferences for the child

**Students must:**
- Be a child of a current or former TCA recipient
- Meet minimum 2.0 grade point average
- Remain drug and crime-free
- Abide by the school's code of conduct
- Meet regularly with the assigned mentor and participate in mentoring program activities

• **Restriction on amount, duration or frequency of services or payments:** NA, no payments made

• **Major Activities:** The LWDB’s, administering the WTP, contracts with a community based group to provide mentoring to each student awarded a prepaid scholarship. The mentoring group monitors the progress of the child(ren) and reports to the local board. Throughout the program, the scholarship award remains contingent on the parent and the child(ren) remaining compliant with all program requirements

• **Number Served:** 1,885 scholarships have been purchased. A total of 809 scholarships are depleted, 731 are in use, and 345 are scheduled for assignment

• **Referral Mechanisms to Other Programs to Assist Transition from public assistance to Work:** LWDBs refer families to a broad array of community services as appropriate to fit their on-going needs

2. **Non-Custodial Parent Employment Program (NCPEP):**

**Authorizing Statute:** 414.065(5) F.S.

**Program Description**

• **Program Purpose:** The purpose of the non-custodial parent employment program is to provide eligible non-custodial parents non-assistance services in an effort to end or prevent the dependence of needy parents on government benefits. The program offers eligible
non-custodial parents employment services to obtain and retain employment so they may contribute to the financial well-being of the related child’s family through child support. This program relates to TANF Purpose Two

- **Eligibility Criteria:** The contracted provider serves non-custodial parents of children who receive TCA or are qualified as TANF-eligible (family income level at or below 200% of the federal poverty level). The non-custodial parent must be either unemployed or underemployed and have difficulty with paying or be unable to pay child support. The non-custodial parent may be ordered by the courts to seek employment or may enroll in the program on a voluntary basis. The Florida Legislature made the program available to non-custodial parents in Hillsborough, Pinellas, Miami-Dade and Pasco Counties

- **Restriction on amount, duration or frequency of services or payments:** None

- **Major Activities:** Activities include, but are not limited to:
  - Outreach to non-custodial parents who are under court order and non-custodial parents who can be or have been taken to court but have not yet been ordered into the program
  - Orientation to the program to inform participants of program opportunities and responsibilities
  - Informing participants of the relationship fostered between the program and the Department of Revenue
  - Case management
  - Assessment
  - Parenting education
  - Employment plan development
  - Employment and job skills training, if needed
  - Employment placement
  - Employment retention services

- **Number Served:** The NCPEP served a total of 909 participants during the report period

- **Referral Mechanisms to Other Programs to Assist Transition from public assistance to Work:** NA
Description of the Procedures Established to Resolve Displacement Complaints

The following information describes the Grievance/Complaint process established for TCA recipients and WTP participants by the Florida Legislature, the Florida Department of Children and Families, and the Department of Economic Opportunity.

Participant Appeal and Grievance Rights:

A general statement in statutes about participant rights serves as notice that individuals in the TANF-funded work program have the same protections as all other workers.

Protections For Participants

Authorizing Statute: 445.024(6) F.S.

Each participant is subject to the same health, safety, and nondiscrimination standards established under federal, state, or local laws that otherwise apply to other individuals engaged in similar activities who are not participants in the welfare transition program.

The two primary partners in Florida’s TANF delivery system have specific roles.

DCF Role: According to Florida Statute s.409.285, an individual may appeal an action or lack of action which results in the disapproval of eligibility, or that modifies or cancels his or her TCA. The appeal process is part of the Rights and Responsibilities information provided to each applicant.

The DCF is responsible for providing an appeals process (Fair Hearing). If the Department takes action to reduce, deny or terminate benefits, the Department carries the burden of proof. If the reduction, denial or termination of benefits is the result of noncompliance with the LWDB’s employability or alternative plan and the imposition of a penalty, the Department is responsible for ensuring that witnesses appropriate for the Fair Hearing process are invited. The Department requests that a representative of the LWDB/contract provider attend the hearing, bring relevant documents and participate in the hearing process.

CSF/DEO Role: CareerSource Florida Inc. or DEO is responsible for providing a grievance process for an individual related to service delivery of TANF-funded work activities or alternative requirement plans, support services and other workforce functions under the WIOA. LWDB providers explain this process to participants during the orientation period.
DISPLACEMENT COMPLAINTS:

Under Florida law program operators must work with employers to assure trainees do not displace existing employees.

Protection For Current Employees

Authorizing Statute: 445.024(7) F.S.

In establishing and contracting for work experience and community service activities, other work experience activities, on-the-job training, subsidized employment, and work supplementation under the welfare transition program, an employed worker may not be displaced, either completely or partially. A participant may not be assigned to an activity or employed in a position if the employer has created the vacancy or terminated an existing employee without good cause to fill that position with a program participant.

Any employee may file a grievance about displacement by a WIOA or Welfare Transition/TANF program participant in accordance with the DEO grievance guide. The Table of Contents contains a link to the work activities grievance procedures. Displacement action prohibitions and available relief specifications are described for WIOA (20 CFR 683.270) and TANF (45 CFR 261.270).
8. Summary of State Programs and Activities Directed Toward Pro-Family Activities (Third and Fourth Statutory Purpose) of TANF

<table>
<thead>
<tr>
<th>REDUCTION OF OUT-OF-WEDLOCK BIRTHS and TEENAGE PREGNANCY PREVENTION: Florida citizens are concerned about the number of teenage pregnancies, and the legislature has responded to those concerns by establishing a variety of state-level initiatives carried out by partnerships among federal, state and local human services, educational and health agencies and programs. They are no longer detailed in the State Plan or this report because they are no longer funded with TANF or state MOE funds.</th>
</tr>
</thead>
</table>

**General Strategic Planning for Reducing Teenage Pregnancy**

CareerSource Florida, Inc., the entity assigned broad policy planning for all of Florida's workforce-related programs, including WTP, was mandated by legislation to develop a strategic and operational plan that includes several pro-family initiatives:

**445.006 F.S. Strategic and operational plans for workforce development---**

(6)(a) The operational plan must include strategies that are designed to prevent or reduce the need for a person to receive public assistance. These strategies must include:

1. A teen pregnancy prevention component that includes, but is not limited to, a plan for implementing the Florida Education Now and Babies Later (ENABL) program under s. 411.242 and the Teen Pregnancy Prevention Community Initiative within each county of the services area in which the teen birth rate is higher than the state average.

2. A component that encourages creation of community-based welfare prevention and reduction initiatives that increase support provided by noncustodial parents to their welfare-dependent children and are consistent with program and financial guidelines developed by CareerSource Florida, Inc., and the Commission on Responsible Fatherhood. These initiatives may include, but are not limited to, improved paternity establishment, work activities for noncustodial parents, programs aimed at decreasing out-of-wedlock pregnancies, encouraging involvement of fathers with their children including court-ordered supervised visitation, and increasing child support payments.

3. A component that encourages formation and maintenance of two-parent families through, among other things, court-ordered supervised visitation.

4. A component that fosters responsible fatherhood in families receiving assistance and...
5. A component that fosters provision of services that reduce the incidence and effects of domestic violence on women and children in families receiving assistance.

The CSF Strategic Plan components mentioned above become operational through the pro-family activities in each of the 24 LWDBs. Each board's WTP plan submitted annually to CSF for approval must contain a description of planned activities. Some activities may be supported with a combination of TANF and WIOA funds, or may be coordinated with other programs funded from a variety of non-TANF federal, state, local sources or non-profit and faith-based sources.

Other TANF Programs

1. **Two Parent Program:**

   To encourage two parent families to participate in the welfare transition program, Florida removed the restrictions and complex eligibility criteria that often served as barriers to participation in the former JOBS Program. Two parent families currently must meet only the same eligibility criteria as single parent families, and their participation requirements match federal law.

   The additional income provided when both parents participate in the program and have the potential for increased earning power on leaving the program for unsubsidized employment will alleviate the most acute financial strain and help to maintain the intact family. The program served 1,459 two parent families during the report period.

2. **Non-custodial Parents:**

   **Authorizing Statute:** 414.065(5) F.S.

   Over half of non-custodial parents (primarily fathers) in Florida do not pay court-ordered child support consistently, in full or at all. While parents may live apart, it is important that each contributes toward the child(ren)'s well-being and financial needs. Florida has made provisions for non-custodial parents to participate in job training programs in order to improve their employability and income potential.

   The report describes Florida's specialized program for non-custodial parents on page 26 and 27.

3. **Relative Caregiver Program:**

   **Authorizing Statute:** 39.5085 F.S.
Program Description

- **Program Purpose:** The program provides financial assistance to relatives who are caring full-time for an eligible child adjudicated dependent and ordered by the court into the custody of the relative. Eligibility for this program lessens the potential for the child's placement in foster care and avoids the trauma to the child that could result from such a placement.

- **Eligibility Criteria:** The relative caregiver must be within the fifth degree of relationship by blood, marriage or adoption to the parent or step-parent of the child for whom the relative caregiver is providing full-time care and must meet the technical requirements of the TANF program. Eligibility includes the half-brother or half-sister of the child placed with a relative caregiver in order to maintain the sibling relationship. In addition to the TANF requirements, the placement of the child must be due to a finding of abuse or neglect by the dependency court, and the Office of Child Welfare of the Department must complete an approved home study of the relative caregiver.

- **Restrictions on amount, frequency and duration of services:** The program pays a monthly relative caregiver benefit based on the child's age as prescribed by a special payment schedule set by DCF. Children placed in Florida from another state or placed by Florida into another state are not eligible for the program.

- **Major Activities:** Children at risk of foster care placement achieve a sense of permanence and stability in a supportive home that assures their well-being, including, but not limited to, access to immunization, education, mental health services as needed and other services.

- **Number Served:** The Relative Caregiver Program served **25,660** children during the report period.

- **Referral mechanism to other programs that could help the recipient make the transition from public assistance to work:** The families eligible for these services are receiving case management and appropriate referrals to other services as needed.

4. **Adoption Subsidies and Services:**

The Department recruits related families to adopt special needs children and provides the family with a financial subsidy to assist with its maintenance. The Department encourages participation in support groups and makes available specialized family counseling to assist these families.
to deal with stressful situations and become strong family units. For a complete description of this program, see page 21.

9. Estimate of the Total Number of Individuals Who Have Participated in Subsidized Employment Under Section 261.30(b) or (c)

<table>
<thead>
<tr>
<th>Month</th>
<th>Number without OJT</th>
<th>Number with OJT</th>
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</thead>
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<td>69</td>
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</tr>
<tr>
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<td>2</td>
</tr>
<tr>
<td>Total</td>
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<td>83</td>
</tr>
</tbody>
</table>

Unduplicated Total Number of Participants in Subsidized Employment

| Unduplicated Total number of Participants in Subsidized Employment | 244 | 43 |

Unduplicated Total Number of Participants in Subsidized Employment

| October 1, 2017 through September 30, 2018 | 286 |
10. Description of EBT policies and practices in the following four areas: (1) procedures for preventing the use of TANF assistance via electronic benefit transfer transactions in any liquor store; any casino, gambling casino, or gaming establishment, and any retail establishment which provides adult oriented entertainment in which performers disrobe or perform in an unclothed state for entertainment; (2) how the state identifies the locations specified in the statute; (3) procedures for ongoing monitoring to ensure policies are being carried out as intended; and (4) how the state plans to respond to findings of non-compliance or program ineffectiveness.

(1) & (2) Florida’s EBT vendor blocks Point of Sale (POS) transactions from businesses identified by the Merchant Category Code (MMC), developed by the “Card Association”, as package stores (Beer, Wine, and Liquor), High Risk Entertainment, and Betting, which includes Lottery/Casino/Wagers. The State identifies which MMC codes the vendor should block and notifies the vendor. If the MMC code is present and on the vendor’s “no process” list, the EBT transaction will be declined. The EBT vendor also blocks ATM transactions by programming a block on the specific ATM terminal ID.

(3) ATM transactions are reviewed monthly through a data analysis process to identify ATM use at prohibited locations. ATM terminal ID’s from this analysis are updated monthly with the EBT vendor to ensure EBT cannot be transacted at the prohibited locations. MMC codes that have been identified for the prohibited locations are always blocked. Any new business assigned one of these MMC codes are automatically blocked.

(4) Any findings of non-compliance or program ineffectiveness will be addressed with either state staff responsible for the monthly review to identify new prohibited locations or with the vendor responsible for ensuring newly identified locations are blocked.
ATTACHMENT B

Annual Report on State Maintenance-of-Effort Programs

4 Programs

NOTE: The state reserves the right to amend this MOE section to change MOE sources or amounts.
Program 1: TANF TEMPORARY CASH ASSISTANCE (TCA)

Authorizing Statute: 414.045 F.S.

2. Description of the Major Program Benefits, Services and Activities:

This program provides TCA payments, vouchers, and other benefits to meet a family’s ongoing basic needs (food, shelter, clothing, utilities, household goods, personal care items and general incidental expenses). Program expenditures also include administrative and systems costs related to assisting those families.

NOTE: Florida no longer has a separate state two-parent program. This report combines the numbers served and the expenditures previously reported as separate state programs under this one program—TCA.

The Temporary Cash Assistance Program has the following major elements:

- The Department of Children and Families determines eligibility for TCA. For families where children are living with a parent, the emphasis is on work or training to enable the parent to move toward self-sufficiency. The work and training activities are part of the state’s comprehensive workforce development program that operates under the policy direction of CareerSource Florida, Inc. The Department of Economic Opportunity (DEO) is the administrative agency to carry out the policies of CareerSource Florida, Inc. Services are provided to TANF-eligible participants through 24 Local Workforce Development Boards. Work eligible adults and teen heads of household who receive TCA and are not exempt are subject to time limits and required participation in a work activity or training in the Welfare Transition Program.

- Some children are living in families where there is no parent able to participate in work activities. These families include children under the care of grandparents or other relatives and families where the only
parent (or both parents) is disabled and receives federal Supplemental Security Income (SSI) payments. Children in these families receive "child-only" TCA payments and the caregiver whose needs are not included in the grant is not subject to time limits or work requirements. For children who have been determined by the court to have been abused or neglected and therefore placed with grandparents or other relatives, the Relative Caregiver Program provides cash payments and support services. The Department determines eligibility for the Relative Caregiver Program and other cash assistance programs for "child-only" families.

3. Purpose(s) of Benefit or Service Program:

This program serves TANF Purpose One and Purpose Two.

4. Program Type. (Check one)

   ___ This Program is operated under the TANF program.
   ___ This Program is a separate State program.

5. Description of Work Activities (Complete only if this program is a separate State program): ______

6. Total State Expenditures for the Program for the Fiscal Year: $113,111,987

7. Total State MOE Expenditures under the Program for the Fiscal Year: $113,111,987

8. Total Number of Families Served under the Program with MOE Funds: 83,276 (Includes 1,459 two-parent families)

   This last figure represents (check one):

   ___ The average monthly total for the fiscal year.
   ___ The total served over the fiscal year.

9. Financial Eligibility Criteria for Receiving MOE-funded Program Benefits or Services:

   To receive TCA, applicants must meet the TANF eligibility standards for assistance, including income (participation in the TCA Program is limited to those families whose gross family income is equal to or less than 185% of the federal poverty level, subject to certain exclusions) and resources (the maximum allowable resources, including liquid and non-liquid resources subject to certain
exclusions, of all members of the family, may not exceed $2,000). Additional eligibility requirements: the applicant must be a citizen of the United States, or a qualified noncitizen; be a legal resident of the State of Florida; must have or apply for a social security card; must have a minor child residing in the home. For additional information concerning eligibility, please see Florida's TANF State Plan.

10. Prior Program Authorization: Was this program authorized and allowable under prior law? (check one)

Yes X No

11. Total Program Expenditures in FY 1995: ____________________________

(NOTE: provide only if response on question 10 is No)

This certifies that all families for which the State claims MOE expenditures for the fiscal year meet the State's criteria for "eligible families."

SIGNATURE:

NAME: Mark Mahoney

TITLE: Staff Director of Revenue Management

DATE: 12/06/2018
Annual Report on State Maintenance-of-Effort Programs: Form ACF-204

State: Florida Fiscal Year: FFY 2018

Date Submitted: December 2018

Provide the following information for EACH PROGRAM (according to the nature of the benefit or service provided) for which the State claims MOE expenditures. Complete and submit this report in accordance with the attached instructions.

1. Name of Benefit or Service Program

Program 2: CHILD CARE/SCHOOL READINESS

Authorizing Statute: 1002, PART VI, F.S.

2. Description of the Major Program Benefits, Services, and Activities:

This program provides child care to children who are at risk of abuse and/or neglect and who come from low income families. It enhances cognitive and motor skills that will assist the program-eligible children to be better prepared to enter school, while at the same time, allowing parents to participate in counseling and workforce training that will ultimately result in economic self-sufficiency. The program seeks to provide extended-day and extended-year services to the maximum extent possible to meet the needs of parents who work or participate in work activities.

3. Purpose(s) of Benefit or Service Program:

The purposes of this program are:

- To ensure that children at risk of abuse and/or neglect and who come from low-income families receive an opportunity to learn skills needed to succeed in school and
- To care for children while parents participate in workforce related training and/or family counseling.

This program serves TANF Purpose One and Purpose Two

4. Program Type. (Check one)

   X  This Program is operated under the TANF program.
   ____ This Program is a separate State program.
5. Description of Work Activities (Complete only if this program is a separate State program): _______

6. Total State Expenditures for the Program for the Fiscal Year: **Unknown; multiple funding sources**

7. Total State MOE Expenditures under the Program for the Fiscal Year: **$145,661,196**

8. Total Number of Families Served under the Program with MOE Funds: **10,721 parents, 19,148 children**

   This last figure represents (check one):

   ______ The average monthly total for the fiscal year.

   **X** The total served over the fiscal year.

9. Financial Eligibility Criteria for Receiving MOE-funded Program Benefits or Services:

   The School Readiness Program serves children ages birth to 13 years of age.

   1. **Priority for participation**

      a) First to children younger than 13 years of age from a family that includes a parent who is receiving temporary cash assistance under Chapter 414 and who is subject to federal work requirements.

   2. **Subsequent priority shall be given to children that meet one of the following criteria:**

      b) At risk children under age nine.

      c) Children from birth to the beginning of the school year for which the child is eligible for admission to kindergarten in a public school under s.1003.21(1)(a)2, until the beginning of the school year the sibling is eligible to begin sixth grade, from a working family that is economically disadvantaged, provided family income does not exceed 200% of the federal poverty level. First priority for funding an eligible sibling is local revenues available to the coalition for funding direct services.

      d) Children of a parent who transitions from the work program into employment as described in s.445.032 from birth to the beginning of the school year the child is eligible for admission to kindergarten
in a public school under s.1003.21(1)(a), provided family income does not exceed 200% of the federal poverty level.

e) At risk children age nine but younger than age 13. An at-risk child with a sibling enrolled in the school readiness program within an eligibility priority category listed in paragraphs (a)-(c) must be given priority over other children eligible under this paragraph.

f) Children under age 13 from a working family that is economically disadvantaged, a child who is eligible under this paragraph whose sibling is enrolled in the school readiness program under paragraph (c) must be given priority over other children eligible under this paragraph provided family income does not exceed 200% of the federal poverty level.

g) Children under age 13 whose parent transitions from the Welfare Transition Program into employment as described in s.445.032, provided family income does not exceed 200% of the federal poverty level.

h) Child(ren) who has special needs, has been determined eligible as a student with a disability, has a current individual education plan with a Florida school district, and is not younger than three years. A special needs child eligible under this paragraph remains eligible until the child is eligible for admission to kindergarten in a public school under s.1003.21(1)(a)2.

i) Notwithstanding paragraphs (a)-(d), last priority must go to a child who meets one of the eligibility criteria in paragraphs (a)-(d) but is also enrolled concurrently in the federal Head Start Program and the Voluntary Prekindergarten Education Program.

Additionally, Chapter 445.023 F.S. establishes eligibility for economically disadvantaged, special-needs children between the ages of 13 and 17 years, who are the dependent children of TANF-eligible adults and for whom care is needed for the parent to accept or continue employment or otherwise participate in TANF-funded work activities. Implementation of this part of the program is subject to appropriation of funds for this purpose.

10. Prior Program Authorization: Was this program authorized and allowable under prior law? (check one)

   Yes  X   No______

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11. Total Program Expenditures in FY 1995: (NOTE: provide only if response on question 10 is No)

This certifies that all families for which the State claims MOE expenditures for the fiscal year meet the State's criteria for "eligible families."

SIGNATURE: 

NAME: Mark Mahoney

TITLE: Staff Director of Revenue Management

DATE: 12/6/2008
Program 3: IN HOME SUPPORTS (INCLUDES FAMILY BUILDERS AND OTHER SERVICES SUCH AS PROTECTIVE INVESTIGATIONS, HOT LINE, CASE MANAGEMENT, AND OTHER FAMILY SAFETY ACTIVITIES.)

Authorizing Statute: 445.020 F.S. or 445.018 F.S.

2. Description of the Major Program Benefits, Services, and Activities:

In Home Supports services provide certain measures of safety and care for the entire family through intensive in-home services. The program provides:

(1) Support to families to alleviate crises that might otherwise lead to out of home placement of children, to maintain the safety of children in their own homes, to support families preparing to reunify or adopt and to assist families in obtaining services and other supports necessary to address their multiple needs

(2) In-home intervention for families to prevent the recurrence of abuse and neglect, which would result in the removal of children from their home and

(3) Assessments, family preservation plans, parent education, role modeling, case management, advocacy for families and teaching techniques to improve the environment, including improvement of communication skills through an in-home service model of moderate duration, not to exceed 90 days, or 120 days if an extension has been granted

3. Purpose(s) of Benefit or Service Program:

The purpose of this program is to provide safety and care for the entire family and to prevent the out of home placement of children. This program serves TANF Purpose One and Purpose Four.

4. Program Type. (Check one)
This Program is operated under the TANF program.

This Program is a separate State program.

5. Description of Work Activities (Complete only if this program is a separate State program): ______

6. Total State Expenditures for the Program for the Fiscal Year: Unknown; multiple funding sources

7. Total State MOE Expenditures under the Program for the Fiscal Year: $94,872,690

8. Total Number of Families Served under the Program with MOE Funds: 227,138 (estimated) families (Includes 215,963 family protective investigations and 11,175 estimated families served with other in-home supports)

   This last figure represents (check one):

   _____ The average monthly total for the fiscal year.

   X____ The total served over the fiscal year. (Families sometimes stay in the program multiple years.)

9. Financial Eligibility Criteria for Receiving MOE-funded Program Benefits or Services:

   To receive services, participants must meet the TANF services financial eligibility standards:

   • The family receives TCA, Relative Caregiver payments, food assistance or the children in the family are eligible for Medicaid

   • The services are being provided for TANF Purposes One and the family income is at or below 200% of the federal poverty level; or

   • The services are being provided for TANF Purpose Four and there is no financial eligibility
10. Prior Program Authorization: Was this program authorized and allowable under prior law? (check one)
   Yes X  No __

11. Total Program Expenditures in FY 1995:
    (NOTE: provide only if response on question 10 is No)

This certifies that all families for which the State claims MOE expenditures for the fiscal year meet the State's criteria for "eligible families."

SIGNATURE: ____________________________
NAME: Mark Mahoney
TITLE: Staff Director of Revenue Management
DATE: 12/6/2018
State: Florida Fiscal Year: FFY 2018

Date Submitted: December 2018

Provide the following information for EACH PROGRAM (according to the nature of the benefit or service provided) for which the State claims MOE expenditures. Complete and submit this report in accordance with the attached instructions.

1. Name of Benefit or Service Program

Program 4: HEALTHY FAMILIES FLORIDA (INCLUDES THE HEALTHY FAMILIES PROGRAM AND ADDITIONAL FAMILY SAFETY SERVICES RELATED TO PROTECTIVE INVESTIGATIONS, ADOPTION MAINTENANCE, HOT LINE, CASE MANAGEMENT.)

Authorizing Statute: 414.158 F.S.

2. Description of the Major Program Benefits, Services, and Activities:

This program provides a community-based, voluntary home visiting program for expectant families and families with newborns who are experiencing stressful life situations. The program prevents child abuse and neglect before it occurs and promotes healthy childhood growth and development as well as healthy and strong families.

3. Purpose(s) of Benefit or Service Program:

The program provides home visits to teach parent-child interaction, child development, discipline practices and problem-solving skills. It also provides emergency supports and referral to other community resources that may be helpful to a family. This program serves TANF Purpose One, Purpose Three and Purpose Four.

4. Program Type. (Check one)

   X This Program is operated under the TANF program.

   ___ This Program is a separate State program.

5. Description of Work Activities (Complete only if this program is a separate State program): ___
6. Total State Expenditures for the Program for the Fiscal Year: Unknown, multiple funding sources.

7. Total State MOE Expenditures under the Program for the Fiscal Year: $26,223,962

8. Total Number of Families Served under the Program with MOE Funds: 13,959 families (Includes 8,819 healthy family diversions and 5,140 family adoption subsidies and services.)

This last figure represents (check one):

_____ The average monthly total for the fiscal year.

X  The total served over the fiscal year.

9. Financial Eligibility Criteria for Receiving MOE-funded Program Benefits or Services:

This program supports TANF Purposes One, Three, and Four and serves families with income at or below 200% of federal poverty level.

10. Prior Program Authorization: Was this program authorized and allowable under prior law? (check one)

Yes X No ___

11. Total Program Expenditures in FY 1995:

(NOTE: provide only if response on question 10 is No)

This certifies that all families for which the State claims MOE expenditures for the fiscal year meet the State's criteria for "eligible families."

SIGNATURE: [Signature]

NAME: Mark Mahoney

TITLE: Staff Director of Revenue Management

DATE: [Date]
Attachment A
General Instructions:

Each State must provide the information indicated below on its TANF program regardless of the funding source -- i.e., no matter whether the State used segregated Federal TANF funds, segregated State TANF funds, or commingled funds to pay for the benefit or service. If the State elects to report on other benefits or activities provided through other program funding streams, please mention it after the TANF-funded benefits or activities for each item.

1. The State's definition of each work activity.

Response: Section (445.024 F.S.) contains Florida's work activity requirements. These requirements ensure work eligible adults and minor heads of household engaged in work in accordance with section 407 of the Social Security Act as amended by the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA) and the Deficit Reduction Act of 2005 (DRA). Unless a work eligible individual meets a specified exemption, Florida Statute requires immediate entry into work activities, subject to federal and state funding. If funding does not permit all participants to engage in work activities, section (4) of the statute provides guidelines for prioritization. DEO may develop activities under each of the following categories of work activities. The categories of work activities, based on federal law and regulations, are available for use individually or in combination, to satisfy the work requirement for a recipient of TCA. Unsubsidized employment, subsidized private sector employment, subsidized public sector employment, on-the-job training, community service programs, work Experience, job search and job readiness assistance, vocational educational training, job skills training directly related to employment, education directly related to employment, satisfactory attendance at a secondary school or in a course of study leading to a graduate equivalency diploma and providing childcare services. Florida defines all work activities as those in the Deficit Reduction Act of 2005 and Final Regulations for the reauthorization of TANF. TCA recipients must comply with the work activity requirements unless they meet one or more of the exemptions: a. An individual who receives benefits under the SSI or the SSDI program b. An adult who is not defined as a work-eligible individual under federal law c. A single parent of a child younger than three months of age, except the parent may be required to attend parenting classes or other activities to prepare for the responsibility of raising a child d. Individuals exempt from the time limit pursuant to s. 414.105, F.S. The number of unduplicated adults engaged in work activities for 2018 was (16,302).

2. A description of the transitional services provided to families no longer receiving assistance due to employment.

Response: By law (445.028 F.S.), in cooperation with CareerSource Florida, Inc., the Department of Children and Families shall develop procedures to ensure that families leaving the Temporary Cash Assistance (TCA) Program receive transitional benefits and services that will assist the family in moving toward self-sufficiency. At a minimum, such procedures must include, but are not limited to, the following: (1) Each recipient of TCA determined ineligible for TCA for a reason other than a work activity sanction shall be contacted by the workforce system case manager and provided information about the availability of transitional benefits and services. Such contact shall be attempted prior to closure of the case management file. (2) Each recipient of TCA determined ineligible for TCA due to noncompliance with the work activity requirements shall be contacted and provided information in accordance with s. 414.065(1). (3) DEO, in consultation with the board of directors of CareerSource Florida, Inc., shall develop informational material, including posters and brochures, to better inform families about the availability of transitional benefits and services. (4) CareerSource Florida, Inc., in cooperation with DCF
shall, to the extent permitted by federal law, develop procedures to maximize the utilization of transitional Medicaid by families who leave TCA. Unless otherwise noted, the family remains eligible for the transitional services for the maximum time allowed in statute as long as family income remains at or below 200% of the federal poverty level.

Transitional Medical Services: Program providers inform families losing eligibility for TCA due to earned income, about continued eligibility for receipt of Medicaid for the immediate succeeding 12-month period. A family loses eligibility for Medicaid for any month the family does not include a dependent minor child, or, if during the last six months, the family's average gross monthly income exceeds 185% of the federal poverty level.

Florida does not use TANF funds to pay for transitional medical services.

Transitional Education and Training: Former recipients of TCA who are working or actively seeking employment, are eligible to receive employment-related education, training and related support services, such as child care and transportation, for up to two years after the family is no longer receiving assistance to continue training or to upgrade skills in accordance with s. 445.030, F.S. If funds are insufficient to provide the services, CSF may limit or prioritize transitional education and training.

Transitional Transportation: To assist former recipients of TCA in maintaining and sustaining employment or educational opportunities, transportation assistance may be provided, if funds are available, for up to two years after the participant exits the program. This does not constitute an entitlement to transitional transportation. LWDBs may limit or otherwise prioritize transportation services, contingent upon funds availability. Transitional transportation assistance may be in the form of bus tokens or passes, transit vouchers, car repairs and gasoline. LWDBs may advance payments or reimburse against receipts or invoices. LWDBs may provide vehicle operation and repair expenses necessary to make a vehicle functional, registration fees, driver license fees and liability insurance for up to six months.

Transportation: Transportation expenses may be provided to any participant when the assistance is needed to comply with work activity requirements or employment requirements, including transportation to and from a child care provider. Payment may be made in cash or tokens in advance or through reimbursement paid against receipts or invoices. LWDBs may provide payment for vehicle operational and repair expenses, including repair expenditures necessary to make a vehicle functional, vehicle registration fees driver license fees and liability insurance for the vehicle for a period of up to six months. Request for vehicle repairs must be accompanied by an estimate of the cost prepared by a repair facility registered in accordance with s. 559.904 F.S.

Transitional Child Care: Former welfare transition program participants and individuals redirected through up-front diversion, may receive transitional child care for up to two years to assist them in obtaining employment, continuing to be employed and improving their employment prospects. The LWDB provider authorizes child care for the hours of employment and reasonable time to travel to and from the childcare facility and the place of work activity/employment. Each family must contribute to the cost of child care through a parent co-payment, using the fee schedule established by the local School Readiness Programs or Early Learning Coalitions.

3. A description of how a State will reduce the amount of assistance payable to a family when an individual refuses to engage in work without good cause pursuant to 45 CFR 261.14 of this chapter.

Response: Florida imposes strong penalties when individuals fail to meet program requirements without good cause. The penalties result in the loss of TCA benefits and food assistance for the family in accordance with s. 414.065, F.S. TCA penalties include: 1. First noncompliance: TCA is terminated for the entire family for a minimum of 10 days or until the individual complies. The individual may comply at any time and have the penalty lifted after the minimum 10-day penalty period. Second noncompliance: TCA is terminated for the entire family for one month or until the individual complies, whichever is later.
The noncompliant individual must comply to have the sanction lifted after serving the minimum one-month penalty period. TCA may be continued for the children under age 16 through a protective payee. Third noncompliance: TCA is terminated for the entire family for three months or until the individual complies, whichever is later. The noncompliant individual must comply to have the penalty lifted after serving the minimum three-month penalty period. TCA may be continued for children under age 16 through a protective payee. If a participant fully complies with work activity requirements for at least six months and does not earn new penalties, all prior TCA penalties are forgiven. If the individual becomes noncompliant again, the individual is subject to a first TCA noncompliance penalty. The same noncompliance penalties are applied to any individual who is unable to work and does not comply with an alternative plan. Florida counts any month a work eligible individual receives a TCA payment (including payments to a Protective Payee) a month on assistance for calculating time limits. Months an individual receives no payment do not count as a month on assistance, even if the total absence of payment is due to a penalty for noncompliance. Program personnel inform non-compliant participants during counseling that continuation of TCA through a Protective Payee counts toward the family's cumulative time limit. Food assistance penalties include: Food assistance exempt: If the participant meets a work exemption for food assistance purposes, there will be no food assistance penalty applied. The food assistance budget will remain the same as it was before the TCA was removed from the individual's budget because of the sanction. This applies regardless of the noncompliance level. Food Assistance non-exempt: Food assistance penalties are applied in accordance with the Food Assistance Program policy. If the noncompliant individual is the head of household, the entire household is disqualified from receipt of food assistance; a non-head of household only has the individual's needs removed from the benefit.

4. The average monthly number of payments for child care services made by the State through the use of disregards, by the following types of child care providers:

   i. Licensed/regulated in-home child care: 0
   ii. Licensed/regulated family child care: 0
   iii. Licensed/regulated group home child care: 0
   iv. Licensed/regulated center-based child care: 0
   v. Legally operating (i.e., no license category available in State or locality) in-home child care provided by a non-relative: 0
   vi. Legally operating (i.e., no license category available in State or locality) in-home child care provided by a relative: 0
   vii. Legally operating (i.e., no license category available in State or locality) family child care provided by a non-relative: 0
   viii. Legally operating (i.e., no license category available in State or locality) family child care provided by a relative: 0
   ix. Legally operating (i.e., no license category available in State or locality) group child care provided by a non-relative: 0
   x. Legally operating (i.e., no license category available in State or locality) group child care provided by a relative: 0
   xi. Legally operated (i.e., no license category available in State or locality) center-based child care: 0

5. If the State has adopted the Family Violence Option and wants Federal recognition of its good cause domestic violence waivers under 45 CFR 260.50-58, then provide (a) a description of the

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strategies and procedures in place to ensure that victims of domestic violence receive appropriate alternative services and (b) an aggregate figure for the total number of good cause domestic waivers granted.

Response: The LWDBs must follow DEO's final guidance and procedures on Domestic Violence. Local procedures must be consistent with the most updated Welfare Transition Domestic Violence Administrative Policy published on DEO's website. The LWDB in accordance with DEO's final guidance and F.S. 414.095(9) describes Family Violence Option strategies, including how to make appropriate referrals for public and private services available in the community. The strategies must include ancillary services/activities not common to regular program provisions but included as alternatives. The complete Welfare Transition Domestic Violence Guidance Paper and workforce strategies are available at: [http://www.floridajobs.org/local-workforce-development-board-resources/policyand-guidance/guidance-papers](http://www.floridajobs.org/local-workforce-development-board-resources/policyand-guidance/guidance-papers) Section 414.095(9)(g) F.S. defines domestic violence as: “any assault, aggravated assault, battery, aggravated battery, sexual assault, sexual battery, stalking, aggravated stalking, kidnapping, false imprisonment, or any criminal offense that results in the physical injury or death of one family or household member by another.” Florida adopted the federal Family Violence Option in recognition that past and present incidences of domestic violence may affect an individual's ability to comply with assigned work activities. The implementation details that describe the provision of support services to reduce the incidence and effects of domestic violence on individuals and families receiving TCA/TANF can be found in the most updated Welfare Transition Domestic Violence Administrative Policy published on DEO's website: [http://www.floridajobs.org/local-workforce-development-board-resources/policyand-guidance/guidance-papers](http://www.floridajobs.org/local-workforce-development-board-resources/policyand-guidance/guidance-papers) Section 414.065(4)(b) F.S. states that a participant who is unable to comply with work requirements because such compliance would make it probable that he/she would be unable to escape from domestic violence or due to mental or physical impairment related to past incidents of domestic violence, may be excused from work requirements. Section 414.065(4)(c) F.S. excuses individuals who are noncompliant with work requirements due to need for treatment or remediation of past effects of domestic violence; individuals must comply with an alternative requirement plan. Section 414.095(9)(g) F.S. informs domestic violence victims of their right to receive information about counseling and support services available to them and their right to have any information related to their case protected as confidential. Section 414.095(14)(d) F.S. allows the LWDB provider to assign good cause for noncompliance to domestic violence victims. The participant does not have to comply with TANF Child Support Enforcement (CSE) disclosure requirements (e.g., provide the name of the child’s other parent so child support can be assigned and collected) if disclosure would put the victim at risk. Section 414.105(2) F.S. allows a domestic violence victim to be considered for a Hardship Extension of the TCA time limit. Section 414.157 F.S. provides for diversion services including a one-time payment of up to $1,000 for domestic violence victims. Section 445.021 F.S. provides funds for relocation if domestic violence interferes with the ability of a parent to become self-sufficient. When a family applies for TCA, DCF refers the applicant to the workforce program to complete the work registration process developed by the local board. Florida operates an online process that allows applicants to complete up-front work registration requirements. Under provisions of 414.095 F.S., local boards must engage the applicant in work activities and inform the individual about the Welfare Transition Program (WTP). Through the registration process, applicants are reviewed for potential relocation assistance as a diversion and are provided services to comply with program requirements. During the “up-front orientation process”, the LWDB screens the applicant, requires them to attend an overview of the WTP and receive information regarding domestic violence services. If during the orientation, the LWDB determines the applicant is or has been a victim of domestic violence, the LWDB informs the applicant of services available and/or refers the applicant to community resources.
that specialize in serving victims of domestic violence.

6. A description of any nonrecurrent, short-term benefits (as defined in 45 CFR 260.31(b)(1)) provided, including:

   i. The eligibility criteria associated with such benefits, including any restrictions on the amount, duration, or frequency of payments;

   Response: Click or tap here to enter text.

   ii. Any policies that limit such payments to families that are eligible for TANF assistance or that have the effect of delaying or suspending a family’s eligibility for assistance;

   Response: Click or tap here to enter text.

   iii. Any procedures or activities developed under the TANF program to ensure that individuals diverted from assistance receive information about, referrals to, or access to other program benefits (such as Medicaid and the Supplemental Nutrition Assistance Program) that might help them make the transition from welfare to work.

   Response: 1. Diversion: provides a one-time, cash payment of up to $1000 to applicants (31) not seeking TCA. Same eligibility requirements as TCA. Cannot apply for TCA for 3 months. 2. Relocation: Resource for a TCA recipient or applicant (85) to move to an area of more opportunity. Unless a DV victim, may not request TCA for 6 months. 3. Severance: Offers TCA participants working but receiving TCA and using up their time limit a one-time $1000 payment in lieu of ongoing TCA to save time limit months. Cannot reapply for TCA for 6 months (93). 4. Domestic Violence (DV) Diversion: Emergency services (no cash) for DV victims (9,374 shelter; 23,525 outreach). Must be pregnant or parent/caretaker with one/more minor children and income at or below 200% FPL. 5. Healthy Families: Home visiting program for stressed expectant/newborn families to prevent child abuse/neglect. TANF families have income below 200% FPL and receive funding only for items/activities related to specific crisis (8,819 families). 6. Substance Abuse/Mental Health (SA/MH): Provides non-medical services to eligible families (income at or below 200% FPL) at risk due to SA/MH impairments. No restriction on amount/frequency of services (3,049 SA/2,910 MH). 7. Protective Investigations: Assesses/investigates reports of child maltreatment to ensure safety/well-being of children alleged to be abused/neglected/abandoned. Child must be under 18, U.S. Citizen, Fla. resident, living with a specified relative, a family with income at or below 200% FPL (228,909 alleged victims). 8. In-home Supports: Services to remedy conditions that lead to child abuse/neglect/abandonment. Funds are for specific episode of need. Must have case open in Protective Investigations. Eligibility criteria are the same as program #7 above (11,175 families). 9. Adoption Subsidies/Services: Subsidizes special needs children (5,140 families) ineligible for Title IV-E adoption assistance. Funds services to strengthen related adopting families. Same eligibility criteria as above, but child must have eligibility determined each 12 months, income at or below 200% FPL and meeting plan goals. 10. Homelessness Prevention Grant Program: Provides a payment up to four months for past due rent, mortgage and or utilities to families who are homeless or about to become homeless due to unemployment, loss of income, personal or family crisis or the shortage of low income housing facilities (3,056 individuals). 11. Non-Custodial Parent Employment program: Services to eligible (income at or below 200% FPL) un/under employed NCPs to end/prevent the dependence on government benefits (909 participants). May volunteer or be court ordered. Program case managers screen for service needs, create community linkages and refer to other appropriate services. 12. TANF Scholarship Program: Prepaid college program to encourage children of TCA recipients to stay in school and avoid risky behaviors (1,885) scholarships purchased, (731) currently in use, (809) have been depleted, (345) are scheduled for assignment.

7. A description of the grievance procedures the State has established and is maintaining to resolve displacement complaints, pursuant to section 407(f)(3) of the Social Security Act. This

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description must include the name of the State agency with the lead responsibility for
administering this provision and explanations of how the State has notified the public about these
procedures and how an individual can register a complaint.

Protections for Participants: Each participant is subject to the same health, safety, and
nondiscrimination standards established under federal, state, or local laws that otherwise
apply to other individuals engaged in similar activities who are not participants in the
welfare transition program. The two primary partners in Florida’s TANF delivery system
have specific roles. DCF Role: According to Florida Statute s.409.285, an individual may
appeal an action or lack of action which results in the disapproval of eligibility, or that
modifies or cancels his or her TCA. The appeal process is part of the Rights and
Responsibilities information provided to each applicant. The DCF is responsible for
providing an appeals process (Fair Hearing). If the Department takes action to reduce,
deny or terminate benefits, the Department carries the burden of proof. If the reduction,
denial or termination of benefits is the result of noncompliance with the LWDB’s
employability or alternative plan and the imposition of a penalty, the Department is
responsible for ensuring that witnesses appropriate for the Fair Hearing process are
invited. The Department requests that a representative of the LWDB/contract provider
attend the hearing, bring relevant documents and participate in the hearing process.
CSF/DEO Role: CareerSource Florida Inc. or DEO is responsible for providing a grievance
process for an individual related to service delivery of TANF-funded work activities or
alternative requirement plans, support services and other workforce functions under the
WIOA. LWDB providers explain this process to participants during the orientation period.
DISPLACEMENT COMPLAINTS: Under Florida law program operators must work with
employers to assure trainees do not displace existing employees. Authorizing Statute:
445.024 (7) Protection for Current Employees. In establishing and contracting for work
experience and community service activities, other work experience activities, on-the-job
training, subsidized employment, and work supplementation under the welfare transition
program, an employed worker may not be displaced, either completely or partially. A
participant may not be assigned to an activity or employed in a position if the employer
has created the vacancy or terminated an existing employee without good cause to fill
that position with a program participant. Any employee may file a grievance about
displacement by a WIOA or Welfare Transition/TANF program participant in accordance
with the DEO grievance guide. The Table of Contents contains a link to the work activities
grievance procedures. Displacement action prohibitions and available relief
specifications are described for WIOA (20 CFR 683.270) and TANF (45 CFR 261.270).

8. A summary of State programs and activities directed at the third and fourth statutory purposes of
TANF (as specified at 45 CFR 260.20(c) and (d) of this chapter).

   a. Summarize below, the State programs and activities directed at preventing and reducing the
      incidence of out-of-wedlock pregnancies and establishing annual numerical goals for
      preventing and reducing the incidence of these pregnancies (TANF purpose 3):

      Response: Florida citizens are concerned about the number of teenage pregnancies,
      and the legislature has responded to those concerns by establishing a variety of
      state-level initiatives carried out by partnerships among federal, state and local
      human services, educational and health agencies and programs. They are no longer
detailed in the State Plan or this report because they are no longer funded with TANF
      or state MOE funds.

   b. Summarize below, the State programs and activities directed at encouraging the formation
      and maintenance of two-parent families (TANF purpose 4):

      Response: Described previously in the short-term programs, The Healthy Families

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Program encourages the formation and maintenance of two parent families. Florida also has several programs that contribute to Purpose Four. 1. Two Parent Program: To encourage two parent families to participate in the welfare transition program, Florida removed the restrictions and complex eligibility criteria that often served as barriers to participation in the former JOBS Program. Two parent families currently must meet only the same eligibility criteria as single parent families, and their participation requirements match federal law. The additional income provided when both parents participate in the program and have the potential for increased earning power on leaving the program for employment will alleviate the most acute financial strain and help to maintain the intact family. 2. Non-Custodial Parent Program: Over half of non-custodial parents (primarily fathers) in Florida do not pay court-ordered child support consistently, in full or at all. While parents may live apart, it is important that each contributes toward the child(ren)'s well-being and financial needs. Florida has made provisions for non-custodial parents to participate in job training programs in order to improve their employ-ability and income potential.

9. An estimate of the total number of individuals who have participated in subsidized employment under §261.30(b) or (c) of this chapter. 286

10. A description of EBT policies and practices in the following four areas: (1) procedures for preventing the use of TANF assistance via electronic benefit transfer transactions in any liquor store; any casino, gambling casino, or gaming establishment, and any retail establishment which provides adult oriented entertainment in which performers disrobe or perform in an unclothed state for entertainment; (2) how the state identifies the locations specified in the statute; (3) procedures for ongoing monitoring to ensure policies are being carried out as intended; and (4) how the state plans to respond to findings of non-compliance or program ineffectiveness.

Response: (1) & (2) Florida's EBT vendor blocks Point of Sale (POS) transactions from businesses identified by the Merchant Category Code (MMC), developed by the "Card Association", as package stores (Beer, Wine, and Liquor), High Risk Entertainment, and Betting, which includes Lottery/Casino/Wagers. The State identifies which MMC codes the vendor should block and notifies the vendor. If the MMC code is present and on the vendor's "no process" list, the EBT transaction will be declined. The EBT vendor also blocks ATM transactions by programming a block on the specific ATM terminal ID. (3) ATM transactions are reviewed monthly through a data analysis process to identify ATM use at prohibited locations. ATM terminal ID's from this analysis are updated monthly with the EBT vendor to ensure EBT cannot be transacted at the prohibited locations. MMC codes that have been identified for the prohibited locations are always blocked. Any new business assigned one of these MMC codes are automatically blocked. (4) Any findings of non-compliance or program ineffectiveness will be addressed with either state staff responsible for the monthly review to identify new prohibited locations or with the vendor responsible for ensuring newly identified locations are blocked.

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Attachment B
Grantee Information

State: Florida
Fiscal Year: 2018

Program Information

Provide the following information for EACH PROGRAM (according to the nature of the benefit or service provided) for which the State claims MOE expenditures. Complete and submit this report in accordance with the attached instructions.

1. Name of Benefit or Service Program:

Response: Program 1: TANF TEMPORARY CASH ASSISTANCE (TCA)

2. Description of the Major Program Benefits, Services, and Activities:

Response: This program provides TCA payments, vouchers, and other benefits to meet a family’s ongoing basic needs (food, shelter, clothing, utilities, household goods, personal care items and general incidental expenses). Program expenditures also include administrative and systems costs related to assisting those families. The Department of Children and Families determines eligibility for TCA. For families where children are living with a parent, the emphasis is on work or training to enable the parent to move toward self-sufficiency. The work and training activities are part of the state’s comprehensive workforce development program that operates under the policy direction of CareerSource Florida, Inc. The Department of Economic Opportunity (DEO) is the administrative agency to carry out the policies of CareerSource Florida, Inc. Services are provided to TANF-eligible participants through 24 Local Workforce Development Boards. Work eligible adults and teen heads of household who receive TCA and are not exempt are subject to time limits and required participation in a work activity or training in the Welfare Transition Program. Some children are living in families where there is no parent able to participate in work activities. These families include children under the care of grandparents or other relatives and families where the only parent (or both parents) is disabled and receives federal Supplemental Security Income (SSI) payments. Children in these families receive “child-only” TCA payments and the caregiver whose needs are not included in the grant is not subject to time limits or work requirements. For children who have been determined by the court to have been abused or neglected and therefore placed with grandparents or other relatives, the Relative Caregiver Program provides cash payments and support services. The Department determines eligibility for the Relative Caregiver Program and other cash assistance programs for “child-only” families.

3. Purpose(s) of Benefit or Service Program:

Response: This program serves TANF Purpose One and Purpose Two.

4. Program Type. (Check one)

☒ TANF ☐ State

5. Description of Work Activities (Complete only if this program is a separate State program):

Response: Click or tap here to enter text.

6. Total State Expenditures for the Program for the Fiscal Year: $113,111,987

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7. Total State MOE Expenditures under the Program for the Fiscal Year: $113,111,987

8. Total Number of Families Served under the Program with MOE Funds: 83,276 (Includes 1,459 two-parent families)
   This last figure represents (Check one):
   □ The average monthly total for the fiscal year. ☑ The total served over the fiscal year.

9. Financial Eligibility Criteria for Receiving MOE-funded Program Benefits or Services:
   Response: To receive TCA, applicants must meet the TANF eligibility standards for assistance, including income (participation in the TCA Program is limited to those families whose gross family income is equal to or less than 185% of the federal poverty level, subject to certain exclusions) and resources (the maximum allowable resources, including liquid and non-liquid resources subject to certain exclusions, of all members of the family, may not exceed $2,000). Additional eligibility requirements: the applicant must be a citizen of the United States, or a qualified noncitizen; be a legal resident of the State of Florida; must have or apply for a social security card; must have a minor child residing in the home. For additional information concerning eligibility, please see Florida’s TANF State Plan.

10. Prior Program Authorization: Was this program authorized and allowable under prior law? (Check one)
    ☑ Yes  ☐ No

11. Total Program Expenditures in FY 1995: $0 (NOTE: Provide only if response on question 10 is No)
Program Information

Provide the following information for EACH PROGRAM (according to the nature of the benefit or service provided) for which the State claims MOE expenditures. Complete and submit this report in accordance with the attached instructions.

1. Name of Benefit or Service Program:
Response: Program 2: CHILD CARE/SCHOOL READINESS

2. Description of the Major Program Benefits, Services, and Activities:
Response: This program provides child care to children who are at risk of abuse and/or neglect and who come from low income families. It enhances cognitive and motor skills that will assist the program-eligible children to be better prepared to enter school, while at the same time, allowing parents to participate in counseling and workforce training that will ultimately result in economic self-sufficiency. The program seeks to provide extended-day and extended-year services to the maximum extent possible to meet the needs of parents who work or participate in work activities.

3. Purpose(s) of Benefit or Service Program:
Response: The purposes of this program are: (a) to ensure that children at risk of abuse and/or neglect and who come from low-income families receive an opportunity to learn skills needed to succeed in school and (b) to care for children while parents participate in workforce related training and/or family counseling. This program serves TANF Purpose One and Purpose Two.

4. Program Type. (Check one)
   ✗ TANF  ☐ State

5. Description of Work Activities (Complete only if this program is a separate State program):
Response: Click or tap here to enter text.

6. Total State Expenditures for the Program for the Fiscal Year: Unknown; multiple funding sources

7. Total State MOE Expenditures under the Program for the Fiscal Year: $145,661,196

8. Total Number of Families Served under the Program with MOE Funds: 10,721 parents, 19,148 children
   This last figure represents (Check one):
   ☐ The average monthly total for the fiscal year.  ✗ The total served over the fiscal year.

9. Financial Eligibility Criteria for Receiving MOE-funded Program Benefits or Services:
Response: The School Readiness Program serves children ages birth to 13 years of age. Priority for participation: (a) First to children younger than 13 years of age from a family that includes a parent who is receiving temporary cash assistance under Chapter 414 and who is subject to federal work requirements. Subsequent priority shall be given to

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children that meet one of the following criteria: (b) At risk children under age nine.  
(c) Children from birth to the beginning of the school year for which the child is eligible for admission to kindergarten in a public school under s.1003.21(1)(a)2, until the beginning of the school year the sibling is eligible to begin sixth grade, from a working family that is economically disadvantaged, provided family income does not exceed 200% of the federal poverty level. First priority for funding an eligible sibling is local revenues available to the coalition for funding direct services. (d) Children of a parent who transitions from the work program into employment as described in s.445.032 from birth to the beginning of the school year the child is eligible for admission to kindergarten in a public school under s.1003.21(1)(a), provided family income does not exceed 200% of the federal poverty level.  
(e) At risk children age nine but younger than age 13. An at-risk child with a sibling enrolled in the school readiness program within an eligibility priority category listed in paragraphs (a)-(c) must be given priority over other children eligible under this paragraph. (f) Children under age 13 from a working family that is economically disadvantaged, a child who is eligible under this paragraph whose sibling is enrolled in the school readiness program under paragraph (c) must be given priority over other children eligible under this paragraph provided family income does not exceed 200% of the federal poverty level. (g) Children under age 13 whose parent transitions from the Welfare Transition Program into employment as described in s.445.032, provided family income does not exceed 200% of the federal poverty level. (h) Child(ren) who has special needs, has been determined eligible as a student with a disability, has a current individual education plan with a Florida school district, and is not younger than three years. A special needs child eligible under this paragraph remains eligible until the child is eligible for admission to kindergarten in a public school under s.1003.21(1)(a)2. (i) Notwithstanding paragraphs (a)-(d), last priority must go to a child who meets one of the eligibility criteria in paragraphs (a)-(d) but is also enrolled concurrently in the federal Head Start Program and the Voluntary Prekindergarten Education Program.

10. Prior Program Authorization: Was this program authorized and allowable under prior law? (Check one)
  ☑ Yes    □ No

11. Total Program Expenditures in FY 1995: $0 (NOTE: Provide only if response on question 10 is No)
State: Florida
Fiscal Year: 2018

Program Information

Provide the following information for EACH PROGRAM (according to the nature of the benefit or service provided) for which the State claims MOE expenditures. Complete and submit this report in accordance with the attached instructions.

1. Name of Benefit or Service Program:
Response: Program 3: IN HOME SUPPORTS (INCLUDES FAMILY BUILDERS AND OTHER SERVICES SUCH AS PROTECTIVE INVESTIGATIONS, HOT LINE, CASE MANAGEMENT, AND OTHER FAMILY SAFETY ACTIVITIES)

2. Description of the Major Program Benefits, Services, and Activities:
Response: In Home Supports services provide certain measures of safety and care for the entire family through intensive in-home services. The program provides: (1) Support to families to alleviate crises that might otherwise lead to out of home placement of children, to maintain the safety of children in their own homes, to support families preparing to reunify or adopt and to assist families in obtaining services and other supports necessary to address their multiple needs (2) In-home intervention for families to prevent the recurrence of abuse and neglect, which would result in the removal of children from their home and (3) Assessments, family preservation plans, parent education, role modeling, case management, advocacy for families and teaching techniques to improve the environment, including improvement of communication skills through an in-home service model of moderate duration, not to exceed 90 days, or 120 days if an extension has been granted

3. Purpose(s) of Benefit or Service Program:
Response: The purpose of this program is to provide safety and care for the entire family and to prevent the out of home placement of children. This program serves TANF Purpose One and Purpose Four.

4. Program Type. (Check one)
   ☑️ TANF  □ State

5. Description of Work Activities (Complete only if this program is a separate State program):
Response: Click or tap here to enter text.

6. Total State Expenditures for the Program for the Fiscal Year: Unknown; multiple funding sources

7. Total State MOE Expenditures under the Program for the Fiscal Year: $94,872,690

8. Total Number of Families Served under the Program with MOE Funds: 227,138 (estimated) families (Includes 215,963 family protective investigations and 11,175 estimated families served with other in-home supports)
This last figure represents (Check one):
   □ The average monthly total for the fiscal year.  ☑️ The total served over the fiscal year.

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9. Financial Eligibility Criteria for Receiving MOE-funded Program Benefits or Services:

Response: To receive services, participants must meet the TANF services financial eligibility standards: (a) the family receives TCA, Relative Caregiver payments, food assistance or the children in the family are eligible for Medicaid (b) the services are being provided for TANF Purposes One and the family income is at or below 200% of the federal poverty level; or (c) the services are being provided for TANF Purpose Four and there is no financial eligibility.

10. Prior Program Authorization: Was this program authorized and allowable under prior law? (Check one)

☒ Yes □ No

11. Total Program Expenditures in FY 1995: $0 (NOTE: Provide only if response on question 10 is No)
State: Florida
Fiscal Year: 2018

Program Information

Provide the following information for EACH PROGRAM (according to the nature of the benefit or service provided) for which the State claims MOE expenditures. Complete and submit this report in accordance with the attached instructions.

1. Name of Benefit or Service Program:
Response: Program 4: HEALTHY FAMILIES FLORIDA (INCLUDES THE HEALTHY FAMILIES PROGRAM AND ADDITIONAL FAMILY SAFETY SERVICES RELATED TO PROTECTIVE INVESTIGATIONS, ADOPTION MAINTENANCE, HOT LINE, CASE MANAGEMENT)

2. Description of the Major Program Benefits, Services, and Activities:
Response: This program provides a community-based, voluntary home visiting program for expectant families and families with newborns who are experiencing stressful life situations. The program prevents child abuse and neglect before it occurs and promotes healthy childhood growth and development as well as healthy and strong families.

3. Purpose(s) of Benefit or Service Program:
Response: The program provides home visits to teach parent-child interaction, child development, discipline practices and problem-solving skills. It also provides emergency supports and referral to other community resources that may be helpful to a family. This program serves TANF Purpose One, Purpose Three and Purpose Four.

4. Program Type. (Check one)
   ☒TANF  □ State

5. Description of Work Activities (Complete only if this program is a separate State program):
Response: Click or tap here to enter text.

6. Total State Expenditures for the Program for the Fiscal Year: Unknown, multiple funding sources.

7. Total State MOE Expenditures under the Program for the Fiscal Year: $26,223,962

8. Total Number of Families Served under the Program with MOE Funds: 13,959 families (Includes 8,819 healthy family diversions and 5,140 family adoption subsidies and services.)
   This last figure represents (Check one):
   □The average monthly total for the fiscal year. ☒The total served over the fiscal year.

9. Financial Eligibility Criteria for Receiving MOE-funded Program Benefits or Services:
Response: This program supports TANF Purposes One, Three, and Four and serves families with income at or below 200% of federal poverty level.

10. Prior Program Authorization: Was this program authorized and allowable under prior law? (Check one)
    ☒Yes  □ No

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11. Total Program Expenditures in FY 1995: $0 (NOTE: Provide only if response on question 10 is No)
Certification

Certify:

This certifies that all families for which the State claims MOE expenditures for the fiscal year meet the State's criteria for "eligible families."

Signature

Renita Robinson

Name

Renita Robinson

Title

Operations Review Specialist

Date Submitted

December 11, 2018

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