

Performance Update for Senior Leadership Team March 2014
Adult Protective Services Program Office

Adult Protection - Program Scorecard
March 2014

Region	Circuit	Reports Received ¹		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	148	147	100.00%	100.00%	97.71%	97.12%	100.00%	100.00%	100.00%	100.00%
NWR	2	132	110	100.00%	100.00%	92.62%	96.40%	98.99%	97.87%	98.99%	100.00%
NWR	14	77	101	100.00%	100.00%	94.94%	97.14%	100.00%	100.00%	100.00%	100.00%
		357	358								
NER	3 & 8	151	139	100.00%	99.17%	98.63%	97.08%	99.28%	100.00%	98.56%	99.17%
NER	4	213	181	100.00%	100.00%	93.85%	92.18%	98.91%	100.00%	99.46%	99.41%
NER	7	215	184	100.00%	100.00%	95.16%	94.33%	99.43%	99.45%	98.86%	99.45%
		579	504								
CNR	5	306	276	99.60%	99.57%	97.48%	94.38%	100.00%	100.00%	100.00%	100.00%
CNR	9	240	210	99.45%	100.00%	97.91%	97.67%	100.00%	100.00%	100.00%	100.00%
CNR	10	143	179	100.00%	100.00%	97.20%	94.38%	100.00%	100.00%	100.00%	99.36%
CNR	18	233	222	100.00%	100.00%	98.52%	98.31%	100.00%	99.53%	100.00%	100.00%
		922	887								
SCR	6	377	369	100.00%	100.00%	97.10%	97.26%	100.00%	100.00%	100.00%	100.00%
SCR	12	167	154	100.00%	100.00%	98.60%	97.37%	100.00%	100.00%	100.00%	100.00%
SCR	13	247	223	100.00%	100.00%	98.54%	98.91%	100.00%	99.38%	100.00%	100.00%
SCR	20	227	213	100.00%	99.43%	99.38%	98.37%	100.00%	100.00%	99.33%	100.00%
		1018	959								
SER	15	256	215	100.00%	100.00%	97.31%	100.00%	100.00%	99.45%	99.02%	100.00%
SER	17	343	309	99.68%	100.00%	96.71%	99.29%	100.00%	100.00%	100.00%	100.00%
SER	19	143	153	100.00%	100.00%	94.87%	97.03%	100.00%	100.00%	99.09%	100.00%
		742	677								
SNR	11	334	317	99.66%	100.00%	95.45%	95.44%	99.66%	99.65%	98.98%	100.00%
SNR	16	14	15	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
		348	332								
State		3,966	3,717	99.88%	99.90%	96.90%	96.83%	99.82%	99.78%	99.66%	99.87%
	% Inc./Dec. vs. Prev. Month	6.70%								# Invs. in Backlog, Statewide	6

Statewide Services and Wait Lists



HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 12/13 & 11/12	
Current	Previous	Current	Previous	Current	Previous	Current	Previous	98.48%	98.93%
970	953	1,066	1,092	3,210	3,379	248	246		

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.08	0.06	0.07	0.07

¹ Data in "Previous" columns represents February 2014, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

 indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent