

## Performance Update for Senior Leadership Team - October 2014

### Adult Protective Services Program Office

#### Adult Protection - Program Scorecard October 2014

Region	Circuit	Reports Received <sup>1</sup>		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous <sup>2</sup>	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	160	175	100.00%	100.00%	99.40%	98.85%	100.00%	100.00%	100.00%	100.00%
NWR	2	142	125	100.00%	100.00%	93.68%	90.85%	100.00%	100.00%	100.00%	100.00%
NWR	14	97	82	100.00%	100.00%	98.55%	96.33%	100.00%	100.00%	100.00%	98.98%
		399	382								
NER	3 & 8	181	163	100.00%	99.21%	97.71%	97.76%	100.00%	100.00%	100.00%	100.00%
NER	4	223	219	99.61%	100.00%	95.54%	95.96%	100.00%	100.00%	99.61%	99.43%
NER	7	227	224	99.59%	99.47%	94.07%	95.02%	100.00%	98.94%	96.68%	100.00%
		631	606								
CNR	5	298	296	100.00%	100.00%	98.55%	95.00%	100.00%	99.27%	100.00%	100.00%
CNR	9	275	250	100.00%	100.00%	97.25%	96.12%	100.00%	100.00%	100.00%	99.45%
CNR	10	174	185	99.39%	100.00%	97.69%	98.55%	100.00%	100.00%	100.00%	100.00%
CNR	18	230	208	99.67%	100.00%	97.33%	97.44%	100.00%	100.00%	99.67%	99.60%
		977	939								
SCR	6	421	391	99.68%	100.00%	99.42%	97.62%	100.00%	100.00%	100.00%	100.00%
SCR	12	176	156	100.00%	100.00%	98.10%	97.69%	100.00%	99.35%	100.00%	99.35%
SCR	13	267	265	99.64%	100.00%	98.68%	99.49%	100.00%	100.00%	99.64%	100.00%
SCR	20	220	222	100.00%	100.00%	97.05%	96.95%	100.00%	100.00%	100.00%	100.00%
		1084	1034								
SER	15	231	229	100.00%	100.00%	96.59%	92.67%	100.00%	100.00%	97.97%	90.40%
SER	17	331	322	100.00%	100.00%	97.44%	96.79%	100.00%	100.00%	100.00%	99.35%
SER	19	138	136	99.29%	100.00%	91.28%	94.12%	100.00%	100.00%	95.04%	97.12%
		700	687								
SNR	11	336	333	99.25%	100.00%	92.93%	94.24%	99.25%	99.69%	98.87%	100.00%
SNR	16	16	19	100.00%	100.00%	100.00%	72.73%	100.00%	100.00%	100.00%	90.91%
		352	352								
<b>State</b>		<b>4,143</b>	<b>4,000</b>	<b>99.77%</b>	<b>99.94%</b>	<b>96.89%</b>	<b>96.02%</b>	<b>99.95%</b>	<b>99.86%</b>	<b>99.32%</b>	<b>98.99%</b>
	% Inc./Dec. vs. Prev. Month	3.58%								# Invs. in Backlog, Statewide	6

#### Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 13/14 & 12/13	
Current	Previous	Current	Previous	Current	Previous	Current	Previous	Current	Previous
755	657	1,136	1,096	2,616	2,783	237	236	96.18%	98.48%

#### Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.11	0.09	0.12	0.10

<sup>1</sup> Data in "Previous" columns represents September 2014, unless otherwise noted.

<sup>2</sup> Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

indicates missing target by one-half percent or less  
 indicates missing target by more than one-half percent