

## Performance Update for Senior Leadership Team - November 2015

### Adult Protective Services Program Office

#### Adult Protection - Program Scorecard November 2015

Region	Circuit	Reports Received <sup>1</sup>		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous <sup>2</sup>	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	141	157	100.00%	100.00%	96.58%	95.68%	100.00%	100.00%	100.00%	100.00%
NWR	2	149	136	99.21%	100.00%	97.14%	89.55%	98.43%	99.16%	92.13%	92.44%
NWR	14	96	81	100.00%	100.00%	97.70%	96.53%	98.73%	100.00%	100.00%	100.00%
		386	374								
NER	3 & 8	158	181	98.73%	99.42%	91.80%	91.40%	100.00%	97.64%	98.73%	94.19%
NER	4	222	234	99.09%	100.00%	92.67%	94.26%	100.00%	99.56%	96.82%	99.56%
NER	7	226	208	100.00%	99.57%	96.31%	96.53%	98.00%	100.00%	97.50%	95.65%
		606	623								
CNR	5	269	301	100.00%	100.00%	98.07%	94.74%	100.00%	100.00%	99.47%	99.60%
CNR	9	259	271	99.53%	100.00%	96.55%	95.25%	100.00%	100.00%	99.53%	97.36%
CNR	10	173	174	100.00%	100.00%	95.68%	95.18%	98.69%	100.00%	99.35%	99.32%
CNR	18	210	215	100.00%	100.00%	98.49%	97.87%	100.00%	99.54%	100.00%	98.62%
		911	961								
SCR	6	371	407	100.00%	99.75%	98.48%	96.93%	100.00%	99.75%	99.59%	99.24%
SCR	12	158	175	100.00%	100.00%	96.91%	96.45%	100.00%	100.00%	98.64%	99.22%
SCR	13	262	244	100.00%	100.00%	97.67%	98.79%	99.47%	99.16%	100.00%	99.58%
SCR	20	207	232	98.92%	100.00%	95.50%	95.54%	100.00%	100.00%	100.00%	100.00%
		998	1058								
SER	15	221	224	99.42%	100.00%	96.02%	96.30%	100.00%	99.13%	100.00%	100.00%
SER	17	335	283	100.00%	100.00%	97.15%	96.76%	100.00%	100.00%	100.00%	100.00%
SER	19	133	135	100.00%	100.00%	96.35%	94.48%	100.00%	99.26%	100.00%	100.00%
		689	642								
SNR	11	334	376	99.65%	99.39%	93.16%	93.16%	99.65%	97.88%	69.15%	72.73%
SNR	16	14	22	100.00%	100.00%	85.71%	100.00%	100.00%	100.00%	100.00%	100.00%
		348	398								
<b>State</b>		<b>3,938</b>	<b>4,056</b>	<b>99.69%</b>	<b>99.87%</b>	<b>96.09%</b>	<b>95.48%</b>	<b>99.66%</b>	<b>99.48%</b>	<b>96.39%</b>	<b>96.41%</b>
	% Inc./Dec. vs. Prev. Month	-2.91%								# Invs. in Backlog, Statewide	68

#### Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 14/15 & 13/14	
Current	Previous	Current	Previous	Current	Previous	Current	Previous	Current	Previous
548	517	1,170	1,182	2,085	2,102	282	296	99.16%	96.18%

#### Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.10	0.12	0.10	0.13

<sup>1</sup> Data in "Previous" columns represents October 2015, unless otherwise noted.

<sup>2</sup> Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

indicates missing target by one-half percent or less  
 indicates missing target by more than one-half percent