

Performance Update for Senior Leadership Team November 2012

Adult Protective Services Program Office

Adult Protection - Program Scorecard November 2012

Region	Circuit	Reports Received ¹		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	116	134	100.00%	100.00%	97.83%	97.18%	100.00%	100.00%	100.00%	100.00%
NWR	2	141	202	100.00%	100.00%	93.19%	95.65%	98.86%	100.00%	93.71%	96.69%
NWR	14	74	107	100.00%	100.00%	98.81%	97.00%	100.00%	100.00%	97.37%	100.00%
		331	443								
NER	3 & 8	115	139	98.28%	100.00%	92.37%	96.18%	97.41%	100.00%	99.14%	96.69%
NER	4	159	197	100.00%	99.51%	94.15%	94.14%	98.95%	99.02%	97.89%	98.04%
NER	7	160	198	100.00%	100.00%	99.30%	99.43%	99.27%	100.00%	100.00%	100.00%
		434	534								
CNR	5	213	268	100.00%	100.00%	99.27%	97.21%	100.00%	100.00%	100.00%	100.00%
CNR	9	171	224	99.51%	99.57%	97.70%	96.08%	100.00%	100.00%	100.00%	100.00%
CNR	10	154	166	99.32%	100.00%	92.98%	99.37%	100.00%	100.00%	100.00%	100.00%
CNR	18	158	188	100.00%	100.00%	98.56%	97.44%	100.00%	100.00%	100.00%	100.00%
CNR	19	112	130	100.00%	100.00%	97.64%	100.00%	100.00%	100.00%	100.00%	100.00%
		808	976								
SCR	6	305	381	99.61%	100.00%	96.99%	97.87%	100.00%	100.00%	99.61%	99.71%
SCR	12	127	156	100.00%	99.30%	95.16%	96.77%	100.00%	98.59%	100.00%	100.00%
SCR	13	199	252	100.00%	99.46%	98.36%	96.04%	99.40%	98.92%	100.00%	100.00%
SCR	20	161	197	100.00%	100.00%	96.88%	94.25%	100.00%	99.38%	100.00%	100.00%
		792	986								
SER	15	204	232	100.00%	100.00%	99.55%	98.78%	100.00%	99.58%	100.00%	100.00%
SER	17	269	313	100.00%	100.00%	98.14%	97.52%	100.00%	100.00%	100.00%	100.00%
		473	545								
SNR	11	270	332	100.00%	100.00%	94.60%	94.92%	100.00%	99.69%	99.62%	99.69%
SNR	16	7	6	100.00%	92.31%	87.50%	85.71%	100.00%	100.00%	100.00%	100.00%
		277	338								
State		3,115	3,822	99.84%	99.86%	96.79%	96.87%	99.71%	99.74%	99.36%	99.54%
	% Inc./Dec. vs. Prev. Month	-18.50%								# Invs. in Backlog, Statewide	14

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		ADA MedWaiver Waitlist Population		ADA MedWaiver Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 10/11 & 09/10	
Current	Previous	Current	Previous	Current	Previous	Current	Previous	Current	Previous	Current	Previous		
1,183	1,148	1,065	1,055	3,997	3,928	258	262	4,249	4,173	1,503	1,521	98.93%	98.58%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.08	0.08	0.06	0.07

¹ Data in "Previous" columns represents October 2012, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent