

**Performance Update for Senior Leadership Team - May 2015**  
Adult Protective Services Program Office

**Adult Protection - Program Scorecard**  
May 2015

Region	Circuit	Reports Received <sup>1</sup>		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous <sup>2</sup>	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	152	160	100.00%	100.00%	99.34%	99.15%	100.00%	100.00%	99.26%	100.00%
NWR	2	141	122	100.00%	100.00%	93.88%	96.46%	100.00%	100.00%	79.76%	99.02%
NWR	14	111	90	100.00%	100.00%	97.80%	97.78%	100.00%	100.00%	100.00%	100.00%
		404	372								
NER	3 & 8	188	169	99.44%	99.28%	96.34%	90.12%	99.44%	100.00%	97.18%	87.77%
NER	4	224	248	99.06%	100.00%	95.56%	94.61%	99.53%	99.48%	100.00%	99.48%
NER	7	212	279	99.55%	99.62%	95.82%	98.25%	100.00%	100.00%	94.09%	96.97%
		624	696								
CNR	5	280	332	99.64%	100.00%	97.67%	97.57%	100.00%	99.58%	98.55%	97.88%
CNR	9	271	283	100.00%	100.00%	100.00%	98.61%	99.51%	100.00%	100.00%	100.00%
CNR	10	166	194	100.00%	100.00%	100.00%	98.11%	100.00%	99.30%	100.00%	100.00%
CNR	18	237	243	100.00%	100.00%	99.18%	95.28%	100.00%	100.00%	100.00%	100.00%
		954	1052								
SCR	6	406	407	100.00%	100.00%	96.98%	99.02%	100.00%	100.00%	99.68%	100.00%
SCR	12	163	170	100.00%	100.00%	97.85%	100.00%	100.00%	100.00%	100.00%	100.00%
SCR	13	263	249	100.00%	100.00%	95.63%	100.00%	99.52%	100.00%	100.00%	100.00%
SCR	20	204	233	100.00%	100.00%	95.95%	97.78%	100.00%	100.00%	100.00%	100.00%
		1036	1059								
SER	15	275	258	100.00%	100.00%	95.51%	95.28%	98.68%	99.15%	99.12%	95.74%
SER	17	324	309	100.00%	100.00%	98.29%	97.28%	100.00%	100.00%	100.00%	100.00%
SER	19	128	157	100.00%	99.29%	96.71%	91.36%	100.00%	100.00%	99.24%	98.58%
		727	724								
SNR	11	323	354	99.65%	99.21%	93.23%	95.63%	98.95%	97.63%	75.79%	72.63%
SNR	16	17	19	100.00%	100.00%	86.67%	100.00%	100.00%	100.00%	93.33%	100.00%
		340	373								
<b>State</b>		<b>4,085</b>	<b>4,276</b>	<b>99.83%</b>	<b>99.83%</b>	<b>96.88%</b>	<b>96.74%</b>	<b>99.72%</b>	<b>99.60%</b>	<b>96.80%</b>	<b>95.75%</b>
	% Inc./Dec. vs. Prev. Month	-4.47%								# Invs. in Backlog, Statewide	38

**Statewide Services and Wait Lists**

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 13/14 & 12/13	
Current	Previous	Current	Previous	Current	Previous	Current	Previous	96.18%	98.48%
904	868	1,034	1,068	2,143	2,176	333	338		

**Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population**

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.12	0.11	0.13	0.12

<sup>1</sup> Data in "Previous" columns represents April 2015, unless otherwise noted.

<sup>2</sup> Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

    indicates missing target by one-half percent or less  
    indicates missing target by more than one-half percent