

Performance Update for Senior Leadership Team March 2013
Adult Protective Services Program Office

Adult Protection - Program Scorecard
March 2013

Region	Circuit	Reports Received ¹		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	151	136	100.00%	100.00%	97.30%	97.14%	100.00%	100.00%	100.00%	100.00%
NWR	2	178	150	99.03%	99.07%	94.26%	96.50%	100.00%	100.00%	97.09%	97.20%
NWR	14	86	74	100.00%	100.00%	98.81%	98.90%	100.00%	100.00%	98.75%	100.00%
		415	360								
NER	3 & 8	148	137	100.00%	98.86%	96.08%	98.94%	100.00%	100.00%	98.99%	100.00%
NER	4	208	158	99.46%	100.00%	92.39%	94.51%	99.46%	99.35%	100.00%	98.69%
NER	7	179	171	100.00%	99.21%	98.00%	96.45%	100.00%	100.00%	100.00%	100.00%
		535	466								
CNR	5	271	253	100.00%	100.00%	96.94%	98.31%	100.00%	100.00%	100.00%	100.00%
CNR	9	216	167	99.46%	100.00%	95.43%	96.95%	100.00%	100.00%	100.00%	100.00%
CNR	10	161	139	100.00%	100.00%	97.71%	97.37%	99.19%	99.31%	100.00%	100.00%
CNR	18	205	173	99.46%	100.00%	97.97%	96.89%	100.00%	100.00%	99.46%	100.00%
		853	732								
SCR	6	352	317	100.00%	100.00%	97.57%	97.37%	100.00%	100.00%	100.00%	99.59%
SCR	12	144	147	100.00%	99.15%	98.31%	97.62%	99.35%	100.00%	100.00%	99.15%
SCR	13	210	192	100.00%	99.37%	96.18%	94.94%	100.00%	100.00%	100.00%	100.00%
SCR	20	184	203	100.00%	99.45%	97.14%	95.92%	97.40%	100.00%	100.00%	100.00%
		890	859								
SER	15	213	216	100.00%	99.46%	98.99%	96.50%	100.00%	100.00%	100.00%	100.00%
SER	17	287	261	100.00%	100.00%	99.21%	97.01%	100.00%	100.00%	100.00%	100.00%
SER	19	139	108	100.00%	100.00%	99.18%	99.09%	100.00%	100.00%	100.00%	100.00%
		639	585								
SNR	11	298	301	100.00%	100.00%	95.04%	94.14%	100.00%	100.00%	100.00%	99.27%
SNR	16	8	16	100.00%	100.00%	90.00%	91.67%	100.00%	100.00%	100.00%	100.00%
		306	317								
State		3,638	3,319	99.87%	99.76%	96.96%	96.53%	99.77%	99.93%	99.84%	99.72%
	% Inc./Dec. vs. Prev. Month	9.61%								# Invs. in Backlog, Statewide	14

Statewide Services and Wait Lists



HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		ADA MedWaiver Waitlist Population		ADA MedWaiver Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 11/12 & 10/11	
Current	Previous	Current	Previous	Current	Previous	Current	Previous	Current	Previous	Current	Previous		
938	1,060	1,078	1,078	3,929	3,972	256	254	4,269	4,265	1,414	1,421	98.93%	98.58%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.07	0.05	0.07	0.06

¹ Data in "Previous" columns represents February 2013, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

 indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent