

Performance Update for Senior Leadership Team March 2012
Adult Protective Services Program Office

Adult Protection - Program Scorecard
March 2012

Region	Circuit	Reports Received ¹		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	139	142	100.00%	100.00%	100.00%	95.97%	100.00%	100.00%	100.00%	100.00%
NWR	2	168	190	98.71%	100.00%	94.25%	93.82%	100.00%	100.00%	98.06%	95.42%
NWR	14	104	69	100.00%	100.00%	98.59%	98.82%	100.00%	100.00%	100.00%	100.00%
		411	401								
NER	3 & 8	134	112	100.00%	100.00%	97.37%	94.49%	99.04%	100.00%	99.04%	97.48%
NER	4	196	203	100.00%	99.38%	94.86%	94.67%	100.00%	98.77%	93.08%	98.15%
NER	7	217	200	100.00%	98.25%	95.89%	91.33%	97.81%	99.42%	88.32%	94.74%
		547	515								
CNR	5	294	234	100.00%	100.00%	97.87%	97.83%	100.00%	100.00%	100.00%	100.00%
CNR	9	222	211	100.00%	100.00%	99.07%	96.43%	100.00%	100.00%	100.00%	100.00%
CNR	10	167	167	100.00%	100.00%	95.40%	99.43%	100.00%	100.00%	100.00%	100.00%
CNR	18	206	220	100.00%	100.00%	96.68%	95.12%	100.00%	100.00%	100.00%	100.00%
CNR	19	126	135	99.22%	100.00%	98.59%	98.85%	100.00%	100.00%	100.00%	100.00%
		1015	967								
SCR	6	388	356	100.00%	100.00%	97.16%	96.84%	100.00%	100.00%	99.69%	100.00%
SCR	12	147	148	100.00%	100.00%	97.37%	96.19%	100.00%	100.00%	100.00%	100.00%
SCR	13	213	205	100.00%	100.00%	99.43%	97.95%	99.38%	98.92%	100.00%	99.46%
SCR	20	213	203	100.00%	99.43%	95.11%	97.35%	100.00%	99.43%	99.40%	98.86%
		961	912								
SER	15	237	221	99.57%	99.54%	97.19%	99.16%	99.57%	100.00%	100.00%	100.00%
SER	17	306	287	100.00%	100.00%	98.31%	98.81%	100.00%	100.00%	99.64%	99.37%
		543	508								
SNR	11	321	322	100.00%	99.72%	96.74%	96.62%	99.66%	100.00%	98.98%	100.00%
SNR	16	10	18	100.00%	100.00%	100.00%	92.31%	100.00%	100.00%	100.00%	100.00%
		331	340								
State		3,808	3,643	99.88%	99.79%	97.18%	96.70%	99.78%	99.79%	98.85%	99.18%
	% Inc./Dec. vs. Prev. Month	4.53%								# Invs. in Backlog, Statewide	52

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		ADA MedWaiver Waitlist Population		ADA MedWaiver Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 10/11 & 09/10	
Current	Previous	Current	Previous	Current	Previous	Current	Previous	Current	Previous	Current	Previous		
1,278	1,296	1,035	1,053	3,903	3,938	248	258	3,485	3,637	1,233	1,208	98.58%	98.35%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.06	0.08	0.07	0.07

¹ Data in "Previous" columns represents February 2012, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent