

Performance Update for Senior Leadership Team - June 2015
Adult Protective Services Program Office

Adult Protection - Program Scorecard
June 2015

Region	Circuit	Reports Received ¹		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	202	152	100.00%	100.00%	97.41%	99.34%	100.00%	100.00%	100.00%	99.26%
NWR	2	165	141	98.59%	100.00%	92.31%	93.88%	99.30%	100.00%	97.48%	79.76%
NWR	14	95	111	100.00%	100.00%	96.47%	97.80%	100.00%	100.00%	100.00%	100.00%
		462	404								
NER	3 & 8	201	188	99.21%	99.44%	94.20%	96.34%	99.21%	99.44%	90.48%	97.18%
NER	4	247	224	100.00%	99.06%	93.44%	95.56%	100.00%	99.53%	100.00%	100.00%
NER	7	285	212	100.00%	99.55%	97.83%	95.82%	99.22%	100.00%	98.44%	94.09%
		733	624								
CNR	5	359	280	100.00%	99.64%	97.56%	97.67%	100.00%	100.00%	99.23%	98.55%
CNR	9	288	271	100.00%	100.00%	96.77%	100.00%	100.00%	99.51%	100.00%	100.00%
CNR	10	199	166	99.28%	100.00%	97.93%	100.00%	100.00%	100.00%	100.00%	100.00%
CNR	18	292	237	99.57%	100.00%	96.06%	99.18%	100.00%	100.00%	100.00%	100.00%
		1138	954								
SCR	6	447	406	99.67%	100.00%	96.39%	96.98%	100.00%	100.00%	99.02%	99.68%
SCR	12	228	163	100.00%	100.00%	96.18%	97.85%	100.00%	100.00%	100.00%	100.00%
SCR	13	306	263	100.00%	100.00%	94.25%	95.63%	100.00%	99.52%	100.00%	100.00%
SCR	20	212	204	100.00%	100.00%	98.13%	95.95%	100.00%	100.00%	100.00%	100.00%
		1193	1036								
SER	15	274	275	99.15%	100.00%	92.37%	95.51%	98.73%	98.68%	99.58%	99.12%
SER	17	355	324	100.00%	100.00%	97.35%	98.29%	100.00%	100.00%	99.14%	100.00%
SER	19	149	128	100.00%	100.00%	94.38%	96.71%	100.00%	100.00%	100.00%	99.24%
		778	727								
SNR	11	395	323	99.36%	99.65%	90.64%	93.23%	98.73%	98.95%	69.75%	75.79%
SNR	16	16	17	100.00%	100.00%	100.00%	86.67%	100.00%	100.00%	92.31%	93.33%
		411	340								
State		4,715	4,085	99.73%	99.83%	95.52%	96.88%	99.71%	99.72%	96.65%	96.80%
	% Inc./Dec. vs. Prev. Month	15.42%								# Invs. in Backlog, Statewide	38

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 13/14 & 12/13	
Current	Previous	Current	Previous	Current	Previous	Current	Previous		
904	890	1,034	1,054	2,143	2,181	333	342	96.18%	98.48%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.14	0.12	0.14	0.13

¹ Data in "Previous" columns represents May 2015, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent