

Performance Update for Senior Leadership Team - January 2015
Adult Protective Services Program Office

Adult Protection - Program Scorecard
January 2015

Region	Circuit	Reports Received ¹		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	179	134	100.00%	100.00%	98.51%	100.00%	100.00%	100.00%	100.00%	100.00%
NWR	2	137	134	98.77%	100.00%	92.31%	95.24%	100.00%	97.50%	88.89%	95.00%
NWR	14	99	90	100.00%	98.73%	98.89%	95.65%	98.73%	100.00%	100.00%	100.00%
		415	358								
NER	3 & 8	176	152	99.29%	100.00%	93.55%	96.15%	97.87%	99.07%	100.00%	97.22%
NER	4	247	234	100.00%	100.00%	94.19%	93.64%	100.00%	100.00%	100.00%	99.39%
NER	7	241	231	100.00%	100.00%	96.70%	96.57%	98.47%	99.48%	90.31%	93.19%
		664	617								
CNR	5	312	282	100.00%	100.00%	98.81%	98.14%	100.00%	100.00%	100.00%	100.00%
CNR	9	229	235	100.00%	100.00%	94.47%	98.25%	100.00%	100.00%	100.00%	100.00%
CNR	10	182	192	100.00%	100.00%	97.08%	98.51%	100.00%	100.00%	100.00%	100.00%
CNR	18	213	244	100.00%	99.51%	98.79%	98.23%	100.00%	100.00%	100.00%	100.00%
		936	953								
SCR	6	433	372	100.00%	100.00%	97.57%	98.58%	99.67%	100.00%	99.67%	100.00%
SCR	12	171	149	100.00%	100.00%	100.00%	99.35%	100.00%	100.00%	100.00%	100.00%
SCR	13	250	268	100.00%	99.51%	97.85%	97.38%	99.43%	100.00%	100.00%	100.00%
SCR	20	229	200	100.00%	100.00%	96.43%	96.09%	100.00%	100.00%	100.00%	99.52%
		1083	989								
SER	15	257	236	99.61%	100.00%	95.27%	95.75%	99.22%	98.96%	90.98%	99.48%
SER	17	336	284	100.00%	100.00%	96.53%	95.44%	100.00%	100.00%	98.98%	99.66%
SER	19	141	101	98.88%	100.00%	92.45%	95.42%	100.00%	100.00%	83.15%	97.32%
		734	621								
SNR	11	335	354	100.00%	99.61%	93.36%	92.22%	98.22%	98.43%	54.22%	90.94%
SNR	16	15	23	100.00%	95.00%	100.00%	90.48%	100.00%	100.00%	100.00%	100.00%
		350	377								
State		4,182	3,915	99.88%	99.85%	96.36%	96.64%	99.55%	99.69%	94.77%	98.46%
	% Inc./Dec. vs. Prev. Month	6.82%								# Invs. in Backlog, Statewide	83

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 13/14 & 12/13	
Current	Previous	Current	Previous	Current	Previous	Current	Previous	Current	Previous
806	811	1,109	1,115	2,355	2,398	285	262	96.18%	98.48%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.11	0.09	0.10	0.10

¹ Data in "Previous" columns represents December 2014, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent