

Performance Update for Senior Leadership Team January 2013
Adult Protective Services Program Office

Adult Protection - Program Scorecard
January 2013

Region	Circuit	Reports Received ¹		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	146	128	99.06%	100.00%	95.45%	99.04%	100.00%	100.00%	100.00%	100.00%
NWR	2	125	139	100.00%	100.00%	98.23%	96.88%	100.00%	100.00%	92.16%	89.89%
NWR	14	91	57	100.00%	100.00%	94.74%	97.10%	100.00%	100.00%	98.55%	98.39%
		362	324								
NER	3 & 8	115	124	100.00%	100.00%	95.73%	92.31%	98.18%	99.09%	100.00%	100.00%
NER	4	179	136	100.00%	100.00%	94.05%	94.09%	98.81%	99.42%	99.40%	97.67%
NER	7	205	161	100.00%	100.00%	96.39%	96.24%	99.36%	100.00%	100.00%	100.00%
		499	421								
CNR	5	263	196	100.00%	100.00%	98.62%	97.69%	100.00%	100.00%	100.00%	100.00%
CNR	9	239	200	100.00%	100.00%	96.82%	96.68%	99.50%	99.48%	100.00%	100.00%
CNR	10	153	149	100.00%	99.14%	97.16%	96.00%	100.00%	100.00%	100.00%	100.00%
CNR	18	196	182	100.00%	100.00%	99.01%	99.33%	100.00%	100.00%	100.00%	100.00%
CNR	19	139	102	100.00%	100.00%	98.08%	97.14%	100.00%	100.00%	100.00%	100.00%
		990	829								
SCR	6	334	299	100.00%	100.00%	97.02%	96.15%	100.00%	99.56%	100.00%	99.12%
SCR	12	158	125	100.00%	100.00%	96.97%	98.02%	100.00%	100.00%	100.00%	100.00%
SCR	13	192	180	100.00%	100.00%	96.35%	97.60%	100.00%	100.00%	99.44%	100.00%
SCR	20	215	157	100.00%	100.00%	96.82%	97.37%	100.00%	100.00%	100.00%	99.29%
		899	761								
SER	15	224	198	100.00%	100.00%	99.05%	96.22%	100.00%	100.00%	100.00%	99.46%
SER	17	318	234	100.00%	100.00%	97.45%	96.14%	100.00%	100.00%	100.00%	100.00%
		542	432								
SNR	11	308	266	100.00%	99.59%	93.73%	90.59%	100.00%	100.00%	99.65%	99.59%
SNR	16	12	17	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
		320	283								
State		3,612	3,050	100.00%	99.93%	96.78%	96.11%	99.80%	99.85%	99.59%	99.30%
	% Inc./Dec. vs. Prev. Month	18.43%								# Invs. in Backlog, Statewide	12

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		ADA MedWaiver Waitlist Population		ADA MedWaiver Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 10/11 & 09/10	
Current	Previous	Current	Previous	Current	Previous	Current	Previous	Current	Previous	Current	Previous		
1,077	1,108	1,103	1,065	3,980	3,956	256	256	4,275	4,234	1,430	1,445	98.93%	98.58%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.07	0.05	0.06	0.05

¹ Data in "Previous" columns represents December 2012, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent