

Performance Update for Senior Leadership Team February 2012

Adult Protective Services Program Office

Adult Protection - Program Scorecard February 2012

Region	Circuit	Reports Received ¹		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	142	149	100.00%	100.00%	95.97%	99.03%	100.00%	100.00%	100.00%	100.00%
NWR	2	190	216	100.00%	100.00%	93.82%	95.68%	100.00%	99.13%	95.42%	96.52%
NWR	14	69	101	100.00%	100.00%	98.82%	93.88%	100.00%	100.00%	100.00%	98.80%
NER	3 & 8	112	127	100.00%	100.00%	94.49%	93.55%	100.00%	100.00%	97.48%	100.00%
NER	4	203	172	99.38%	100.00%	94.67%	96.41%	98.77%	99.38%	98.15%	98.75%
NER	7	200	207	98.25%	98.97%	91.33%	93.09%	99.42%	96.39%	94.74%	90.72%
CNR	5	234	277	100.00%	99.57%	97.83%	98.44%	100.00%	100.00%	100.00%	100.00%
CNR	9	211	185	100.00%	100.00%	96.43%	95.74%	100.00%	100.00%	100.00%	100.00%
CNR	10	167	164	100.00%	100.00%	99.43%	98.32%	100.00%	100.00%	100.00%	100.00%
CNR	18	220	201	100.00%	99.47%	95.12%	94.12%	100.00%	100.00%	100.00%	100.00%
CNR	19	135	132	100.00%	99.25%	98.85%	94.70%	100.00%	100.00%	100.00%	99.25%
SCR	6	356	379	100.00%	100.00%	96.84%	97.50%	100.00%	99.33%	100.00%	100.00%
SCR	12	148	156	100.00%	99.11%	96.19%	95.24%	100.00%	100.00%	100.00%	100.00%
SCR	13	205	224	100.00%	98.92%	97.95%	97.46%	98.92%	100.00%	99.46%	99.46%
SCR	20	203	188	99.43%	100.00%	97.35%	91.93%	99.43%	100.00%	98.86%	100.00%
SER	15	221	223	99.54%	100.00%	99.16%	95.94%	100.00%	100.00%	100.00%	100.00%
SER	17	287	322	100.00%	100.00%	98.81%	98.71%	100.00%	100.00%	99.37%	100.00%
SNR	11	322	309	99.72%	100.00%	96.62%	95.32%	100.00%	100.00%	100.00%	99.61%
SNR	16	18	9	100.00%	100.00%	92.31%	100.00%	100.00%	100.00%	100.00%	100.00%
State		3,643	3,741	99.79%	99.74%	96.70%	96.11%	99.79%	99.65%	99.18%	99.11%
	% Inc./Dec. vs. Prev. Month	-2.62%								# Invs. in Backlog, Statewide	13

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		ADA MedWaiver Waitlist Population		ADA MedWaiver Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 10/11 & 09/10	
Current	Previous	Current	Previous	Current	Previous	Current	Previous	Current	Previous	Current	Previous		
1,296	1,258	1,053	1,071	3,938	4,012	258	272	3,637	3,701	1,208	1,096	98.58%	98.35%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.08	0.06	0.07	0.06

¹ Data in "Previous" columns represents January 2012, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent