

Performance Update for Senior Leadership Team - December 2017
Adult Protective Services Program Office

Adult Protection - Program Scorecard
December 2017

Region	Circuit	Reports Received ¹		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	168	142	100.00%	100.00%	94.80%	97.99%	99.40%	100.00%	100.00%	99.26%
NWR	2	134	136	100.00%	100.00%	92.19%	96.32%	99.12%	100.00%	100.00%	100.00%
NWR	14	79	91	100.00%	100.00%	95.35%	95.29%	100.00%	100.00%	100.00%	100.00%
		381	369								
NER	3 & 8	209	195	100.00%	99.41%	92.17%	91.71%	99.33%	100.00%	98.66%	99.41%
NER	4	202	231	100.00%	100.00%	89.71%	96.39%	99.56%	100.00%	100.00%	98.39%
NER	7	209	22	100.00%	99.56%	96.74%	94.31%	98.83%	97.81%	89.06%	90.79%
		620	448								
CNR	5	302	293	100.00%	100.00%	99.58%	98.24%	100.00%	100.00%	100.00%	100.00%
CNR	9	239	240	100.00%	100.00%	97.62%	100.00%	100.00%	100.00%	99.15%	100.00%
CNR	10	175	148	100.00%	100.00%	97.92%	98.78%	99.24%	100.00%	100.00%	100.00%
CNR	18	206	215	100.00%	100.00%	99.43%	99.08%	100.00%	100.00%	100.00%	100.00%
		922	896								
SCR	6	408	426	99.72%	100.00%	94.29%	94.10%	100.00%	100.00%	100.00%	100.00%
SCR	12	162	151	100.00%	100.00%	95.65%	94.89%	99.35%	100.00%	100.00%	100.00%
SCR	13	250	253	100.00%	98.30%	94.56%	94.57%	100.00%	100.00%	100.00%	99.57%
SCR	20	217	204	100.00%	100.00%	98.42%	96.02%	100.00%	99.45%	100.00%	100.00%
		1037	1034								
SER	15	237	251	100.00%	100.00%	94.14%	96.26%	100.00%	97.09%	98.64%	95.63%
SER	17	279	298	100.00%	100.00%	96.55%	96.07%	100.00%	100.00%	100.00%	99.22%
SER	19	119	136	100.00%	100.00%	95.73%	98.96%	99.07%	96.39%	97.22%	98.80%
		635	685								
SNR	11	300	299	99.57%	100.00%	95.20%	93.83%	99.57%	99.64%	99.57%	98.92%
SNR	16	12	9	100.00%	100.00%	66.67%	83.33%	100.00%	100.00%	83.33%	100.00%
		312	308								
State		3,907	4,256	99.94%	99.83%	95.51%	96.02%	99.69%	99.55%	98.86%	98.78%
	% Inc./Dec. vs. Prev. Month	-8.20%								# Invs. in Backlog, Statewide	4

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 16/17 & 15/16	
Current	Previous	Current	Previous	Current	Previous	Current	Previous		
588	566	1,106	1,110	1,637	1,664	297	303	99.08%	99.42%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.10	0.10	0.10	0.10

¹ Data in "Previous" columns represents December 2017, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

 indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent