

Performance Update for Senior Leadership Team December 2011
Adult Protective Services Program Office

Adult Protection - Program Scorecard
December 2011

Region	Circuit	Reports Received ¹		Prevention Referrals Received		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	120	116	0	1	100.00%	100.00%	98.61%	96.03%	100.00%	100.00%	100.00%	100.00%
NWR	2	196	190	4	2	99.39%	100.00%	94.27%	97.92%	99.39%	97.64%	79.88%	78.74%
NWR	14	81	88	2	1	100.00%	98.85%	96.30%	93.88%	100.00%	100.00%	100.00%	100.00%
NER	3 & 8	126	116	3	2	100.00%	100.00%	91.20%	95.86%	100.00%	98.51%	97.39%	98.51%
NER	4	186	184	2	4	100.00%	100.00%	95.51%	95.38%	98.80%	100.00%	100.00%	99.45%
NER	7	199	199	4	0	98.54%	99.38%	93.99%	97.78%	98.54%	97.53%	77.56%	86.42%
CNR	5	260	256	3	3	100.00%	100.00%	97.51%	98.64%	100.00%	100.00%	100.00%	100.00%
CNR	9	228	170	6	2	100.00%	100.00%	94.02%	96.97%	100.00%	100.00%	100.00%	100.00%
CNR	10	161	159	5	4	100.00%	99.43%	98.08%	95.50%	100.00%	100.00%	100.00%	100.00%
CNR	18	175	214	1	1	100.00%	99.54%	95.24%	97.14%	100.00%	98.17%	100.00%	89.04%
CNR	19	112	129	1	2	100.00%	100.00%	93.58%	100.00%	100.00%	100.00%	100.00%	99.15%
SCR	6	380	329	7	5	100.00%	100.00%	97.57%	98.85%	100.00%	100.00%	99.02%	100.00%
SCR	12	157	136	2	3	100.00%	99.07%	96.45%	96.69%	100.00%	100.00%	100.00%	100.00%
SCR	13	205	208	2	3	100.00%	99.47%	97.00%	91.84%	99.44%	97.86%	100.00%	100.00%
SCR	20	177	191	2	2	99.40%	100.00%	95.60%	95.92%	99.40%	98.41%	98.21%	99.21%
SER	15	231	213	0	2	99.01%	100.00%	96.02%	98.45%	100.00%	100.00%	100.00%	100.00%
SER	17	310	307	4	6	100.00%	100.00%	98.10%	98.57%	100.00%	100.00%	100.00%	100.00%
SNR	11	305	280	3	6	100.00%	100.00%	94.63%	94.63%	100.00%	100.00%	99.35%	100.00%
SNR	16	10	13	0	0	100.00%	100.00%	94.12%	95.00%	100.00%	100.00%	100.00%	100.00%
State		3,619	3,498	51	49	99.78%	99.82%	95.92%	96.78%	99.75%	99.42%	97.24%	97.63%
	% Inc./Dec. vs. Prev. Month	3.46%										# Invs. in Backlog, Statewide	19

Statewide Services and Wait Lists



HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		ADA MedWaiver Waitlist Population		ADA MedWaiver Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 10/11 & 09/10	
Current	Previous	Current	Previous	Current	Previous	Current	Previous	Current	Previous	Current	Previous		
1,141	1,101	1,068	1,076	4,123	4,191	276	276	3,877	3,990	1,029	956	98.58%	98.35%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.08	0.06	0.06	0.06

¹ Data in "Previous" columns represents November 2011, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

 indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent