

Performance Update for Senior Leadership Team - August 2016
Adult Protective Services Program Office

Adult Protection - Program Scorecard
August 2016

Region	Circuit	Reports Received ¹		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	215	145	99.31%	100.00%	96.10%	97.01%	100.00%	100.00%	100.00%	100.00%
NWR	2	211	167	99.28%	99.15%	92.31%	95.62%	99.28%	100.00%	97.10%	95.76%
NWR	14	172	117	100.00%	100.00%	96.06%	95.24%	98.29%	100.00%	100.00%	100.00%
		598	429								
NER	3 & 8	228	218	100.00%	99.46%	92.09%	93.81%	99.47%	99.46%	98.41%	96.22%
NER	4	303	283	100.00%	100.00%	89.68%	95.56%	99.22%	99.01%	72.37%	82.76%
NER	7	289	250	100.00%	100.00%	97.24%	99.18%	99.15%	99.10%	96.15%	98.19%
		820	751								
CNR	5	394	388	100.00%	100.00%	95.92%	96.50%	100.00%	99.55%	100.00%	100.00%
CNR	9	367	316	99.56%	100.00%	93.88%	97.30%	99.56%	100.00%	98.24%	98.76%
CNR	10	225	201	100.00%	100.00%	95.88%	98.92%	99.39%	98.73%	99.39%	99.37%
CNR	18	315	278	100.00%	99.51%	100.00%	98.28%	99.53%	100.00%	99.53%	100.00%
		1301	1183								
SCR	6	556	498	100.00%	100.00%	97.70%	98.06%	98.42%	98.31%	100.00%	99.76%
SCR	12	211	197	100.00%	100.00%	95.92%	96.86%	100.00%	100.00%	100.00%	100.00%
SCR	13	303	290	99.56%	99.17%	95.55%	95.59%	99.56%	99.17%	96.93%	96.28%
SCR	20	255	236	100.00%	99.58%	95.48%	96.18%	99.50%	100.00%	100.00%	100.00%
		1325	1221								
SER	15	333	290	99.60%	100.00%	94.32%	96.07%	99.20%	96.92%	99.60%	99.66%
SER	17	386	354	99.71%	100.00%	95.03%	96.32%	100.00%	100.00%	100.00%	99.69%
SER	19	153	170	99.37%	100.00%	93.75%	94.44%	99.37%	98.48%	99.37%	100.00%
		872	814								
SNR	11	410	386	100.00%	99.64%	93.22%	89.80%	98.24%	98.92%	44.84%	50.72%
SNR	16	18	7	100.00%	100.00%	87.50%	100.00%	100.00%	90.00%	75.00%	70.00%
		428	393								
State		5,344	4,791	99.83%	99.82%	95.05%	96.23%	99.29%	99.18%	92.34%	94.85%
	% Inc./Dec. vs. Prev. Month	11.54%								# Invs. in Backlog, Statewide	155

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 15/16 & 14/15	
Current	Previous	Current	Previous	Current	Previous	Current	Previous		
653	629	1,117	1,085	1,958	2,032	289	297	99.42%	99.16%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.11	0.11	0.12	0.12

¹ Data in "Previous" columns represents July 2016, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent