

## Performance Update for Senior Leadership Team - June 2018

### Adult Protective Services Program Office

#### Adult Protection - Program Scorecard August 2018

Region	Circuit	Reports Received <sup>1</sup>		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous <sup>2</sup>	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	224	178	100.00%	100.00%	95.35%	93.17%	100.00%	100.00%	100.00%	100.00%
NWR	2	163	160	100.00%	100.00%	93.23%	95.07%	100.00%	100.00%	100.00%	100.00%
NWR	14	107	109	100.00%	98.94%	96.67%	93.38%	100.00%	100.00%	100.00%	100.00%
NWR		494	447	100.00%	99.73%	94.98%	94.31%	100.00%	100.00%	100.00%	100.00%
NER	3 & 8	197	187	99.43%	100.00%	94.74%	93.38%	99.43%	100.00%	97.13%	96.72%
NER	4	266	265	99.58%	99.49%	93.95%	91.43%	99.16%	98.98%	94.94%	98.98%
NER	7	280	262	100.00%	99.63%	97.53%	97.38%	99.21%	100.00%	98.02%	99.25%
NER		743	714	99.70%	99.66%	95.54%	94.62%	99.25%	99.66%	96.68%	98.63%
CNR	5	373	332	100.00%	99.57%	99.45%	99.21%	100.00%	100.00%	100.00%	99.15%
CNR	9	308	280	100.00%	100.00%	96.79%	98.02%	100.00%	99.58%	98.85%	99.58%
CNR	10	191	156	100.00%	100.00%	97.93%	97.79%	100.00%	99.36%	100.00%	100.00%
CNR	18	229	229	99.55%	100.00%	99.14%	99.20%	100.00%	100.00%	99.55%	100.00%
CNR		1101	997	99.90%	99.88%	98.41%	98.61%	100.00%	99.77%	99.60%	99.65%
SCR	6	452	424	100.00%	100.00%	96.44%	96.12%	99.55%	99.47%	100.00%	100.00%
SCR	12	209	189	98.68%	99.33%	91.71%	91.41%	99.34%	99.33%	100.00%	100.00%
SCR	13	307	256	100.00%	99.58%	93.94%	92.80%	100.00%	100.00%	98.33%	99.15%
SCR	20	231	200	100.00%	100.00%	97.06%	96.22%	100.00%	100.00%	100.00%	100.00%
SCR		1199	1069	99.81%	99.79%	95.26%	94.55%	99.73%	99.68%	99.62%	99.79%
SER	15	266	240	99.54%	100.00%	92.07%	95.18%	98.62%	97.64%	98.62%	97.64%
SER	17	305	330	100.00%	100.00%	96.44%	93.98%	100.00%	100.00%	100.00%	99.70%
SER	19	148	154	100.00%	100.00%	97.39%	95.52%	100.00%	100.00%	100.00%	99.21%
SER		719	724	99.84%	100.00%	95.08%	94.66%	99.52%	99.25%	99.52%	98.96%
SNR	11	340	313	100.00%	100.00%	97.15%	96.32%	100.00%	99.66%	99.63%	98.98%
SNR	16	16	12	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
SNR		356	325	100.00%	100.00%	97.29%	96.40%	100.00%	99.67%	99.66%	99.00%
State		4,612	4,276	99.85%	99.84%	96.16%	95.65%	99.73%	99.65%	99.15%	99.38%
	% Inc./Dec. vs. Prev. Month	7.86%									

#### Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 17/18 & 16/17	
Current	Previous	Current	Previous	Current	Previous	Current	Previous		
659	666	1,020	1,027	1,604	1,620	303	298	98.84%	99.08%

#### Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.14	0.12	0.14	0.12

<sup>1</sup> Data in "Previous" columns represents July 2018, unless otherwise noted.

<sup>2</sup> Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

indicates missing target by one-half percent or less  
 indicates missing target by more than one-half percent