

Performance Update for Senior Leadership Team May 2013

Adult Protective Services Program Office

Adult Protection - Program Scorecard May 2013

Region	Circuit	Reports Received ¹		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	156	139	100.00%	100.00%	97.62%	96.62%	100.00%	100.00%	100.00%	100.00%
NWR	2	174	174	100.00%	100.00%	97.55%	94.07%	97.89%	97.92%	89.44%	100.00%
NWR	14	80	118	100.00%	100.00%	99.12%	100.00%	100.00%	100.00%	100.00%	100.00%
		410	431								
NER	3 & 8	150	138	100.00%	99.22%	96.95%	96.30%	99.17%	100.00%	97.50%	100.00%
NER	4	233	230	100.00%	100.00%	93.81%	94.97%	99.32%	100.00%	96.96%	98.73%
NER	7	208	208	99.39%	100.00%	95.58%	93.58%	100.00%	99.40%	100.00%	100.00%
		591	576								
CNR	5	274	276	100.00%	100.00%	98.23%	98.09%	100.00%	100.00%	100.00%	100.00%
CNR	9	214	247	100.00%	100.00%	96.77%	96.98%	100.00%	100.00%	100.00%	100.00%
CNR	10	195	169	99.31%	100.00%	98.71%	96.13%	99.31%	100.00%	100.00%	100.00%
CNR	18	225	224	99.39%	100.00%	97.79%	97.75%	100.00%	100.00%	98.77%	100.00%
		908	916								
SCR	6	399	396	100.00%	99.67%	98.26%	97.17%	100.00%	100.00%	100.00%	100.00%
SCR	12	157	186	100.00%	100.00%	97.84%	98.50%	99.25%	100.00%	100.00%	100.00%
SCR	13	253	245	99.50%	100.00%	95.80%	96.15%	99.50%	98.79%	100.00%	100.00%
SCR	20	200	184	100.00%	100.00%	93.81%	96.34%	100.00%	98.82%	100.00%	100.00%
		1009	1011								
SER	15	242	237	100.00%	100.00%	97.35%	97.46%	99.53%	100.00%	99.06%	99.47%
SER	17	307	320	100.00%	100.00%	96.20%	98.13%	100.00%	100.00%	100.00%	100.00%
SER	19	115	136	100.00%	100.00%	98.08%	96.36%	100.00%	100.00%	100.00%	100.00%
		664	693								
SNR	11	291	314	99.64%	99.26%	90.78%	93.02%	99.64%	99.63%	99.28%	100.00%
SNR	16	14	12	100.00%	100.00%	88.89%	92.86%	100.00%	100.00%	100.00%	100.00%
		305	326								
State		3,887	3,953	99.85%	99.87%	96.33%	96.48%	99.68%	99.75%	99.12%	99.91%
	% Inc./Dec. vs. Prev. Month	-1.67%								# Invs. in Backlog, Statewide	14

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		ADA MedWaiver Waitlist Population		ADA MedWaiver Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 11/12 & 10/11	
Current	Previous	Current	Previous	Current	Previous	Current	Previous	Current	Previous	Current	Previous		
1,045	1,044	1,098	1,087	3,870	3,886	266	259	4,230	4,275	1,421	1,428	98.93%	98.58%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.08	0.09	0.08	0.07

¹ Data in "Previous" columns represents April 2013, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent