



The Disaster Response Center are staffed with Hope Navigators, crisis counselors, and other professionals who specialize in crisis response to help residents who have been hardest hit by the storm.

AVAILABLE ON-SITE:

- ✓ Connection to resources and support including shelter, food, clothing, personal hygiene items
- ✓ Mental health services
- ✓ SNAP Replacement Assistance

NOT AVAILABLE ON-SITE:

- ✗ Disaster SNAP (D-SNAP)
- ✗ New EBT cards

Apply online for replacement benefits.
MyFLFamilies.com/Hurricanelan



SNAP Replacement:

- ✓ On October 3, DCF issued mass replacement benefits for anyone that received their benefits between September 15 and September 28.
- ✓ Households that did not receive the mass replacement can apply for food replacement by using the QR code above.



✗ Once opened, additional information will be posted at www.myFLFamilies.com/Hurricanelan

DCF has not opened any DSNAP sites, and D-SNAP is not available at DCF service centers or the Family Resource Centers.