

Substance Abuse and Mental Health State Mental Health Treatment Facility Wellness Scorecard

Current Month: Sep-15

7/1/2015 to 9/30/2015

Measures	Good Arrow	Florida State Hospital Civil		Northeast Florida State Hospital		South Florida State Hospital		West Florida Community Care Center		Civil Service	
		Current Month	Trend	Current Month	Trend	Current Month	Trend	Current Month	Trend	Current Month	Trend
		Assaults per 10,000 patient days	↓	59.00		20.50		22.60		0.00	
Elopements or Escapes per 10,000 patient days	↓	0.06		0.09		0.00		0.00		0.04	
Emergency Medical Contact per 10,000 patient days		0.00		0.00		0.00		0.00		0.00	
Law Enforcement Contacts per 10,000 patient days		2.20		0.20		1.30		0.00		1.10	
Percent of WC Reports Classified as a Near Miss	↑	66.00%		64.00%		0.00%		0.00%		66.00%	
Overtime hours per 10,000 bed days	↓	201.83		148.24		0.00		0.00		172.04	
Property damage due to behavioral events	↓	0.00		0.00		0.00		0.00		0.00	
Seclusion and restraint duration within limits	↑	82.00%		81.00%		73.00%		71.00%		77.00%	
Seclusion and restraint events per 10,000 patient days	↓	12.69		3.84		12.93		35.19		10.34	
Significant injuries per 10,000 patient days	↓	0.06		0.09		0.08		0.00		0.07	
Suicide attempts per 10,000 patient days	↓	0.06		0.05		0.00		0.00		0.04	
Verified abuse/ neglect findings per 10,000 patient days	↓	0.06		0.09		0.24		0.00		0.11	
Workers compensation events per 10,000 patient days	↓	37.63		11.15		0.00		0.00		23.09	

Measures	Good Arrow	Florida State Hospital Forensic		North Florida Evaluation and Treatment Center		South Florida Evaluation and Treatment Center		Treasure Coast Forensic Treatment Center		Forensic Service	
		Current Month	Trend	Current Month	Trend	Current Month	Trend	Current Month	Trend	Current Month	Trend
		Assaults per 10,000 patient days	↓	0.00		11.30		11.40		6.30	
Elopements or Escapes per 10,000 patient days	↓	0.06		0.00		0.00		0.00		0.02	
Emergency Medical Contact per 10,000 patient days		0.00		0.00		0.00		0.00		0.00	
Law Enforcement Contacts per 10,000 patient days		0.00		1.10		0.00		1.00		0.70	
Percent of WC Reports Classified as a Near Miss	↑	0.00%		60.00%		0.00%		0.00%		57.00%	
Overtime hours per 10,000 bed days	↓	208.78		327.38		0.00		0.00		243.35	
Property damage due to behavioral events	↓	0.00		0.00		0.00		0.00		0.00	
Seclusion and restraint duration within limits	↑	77.00%		63.00%		100.00%		100.00%		72.00%	
Seclusion and restraint events per 10,000 patient days	↓	18.56		48.60		2.28		4.39		17.69	
Significant injuries per 10,000 patient days	↓	0.00		0.14		0.11		0.24		0.10	
Suicide attempts per 10,000 patient days	↓	0.06		0.00		0.00		0.00		0.02	
Verified abuse/ neglect findings per 10,000 patient days	↓	0.23		0.00		0.11		0.00		0.12	
Workers compensation events per 10,000 patient days	↓	0.23		10.80		0.00		0.00		3.38	

NOT CURRENTLY REPORTED BY FACILITY
DATA COLLECTION BEGAN Q2 2015.

Substance Abuse and Mental Health State Mental Health Treatment Facility Wellness Scorecard Definitions

Metrics

Assaults per 10,000 patient days	Number of assaults per 10,000 patient days. Numerator is the total number of events by mental health facility. The denominator is the total number of patient days of the facility divided by 10,000. Any physical contact involving a resident resulting in the following: Assault Level 0 - No injury noted; includes evaluation to determine whether an injury occurred. May result in a worker's compensation claim. Assault Level 1 - Medical treatment or first aid provided at an on-campus clinic or medical facility. Should result in a worker's compensation claim. Assault Level 2 - Medical treatment provided at an off-campus medical facility. Shall result in a worker's compensation claim.
Elopements or Escapes per 10,000 patient days	Number of elopement and/or escape attempts per 10,000 patient days. Elopement is the unauthorized absence (resident's location is unknown) of a resident involuntarily committed under Chapter 394, Part I, F.S. Escape is the unauthorized absence of a resident committed to the Department pursuant to Chapter 916, F.S., or the unauthorized absence of a resident detained or committed to the Florida Civil Commitment Center pursuant to Chapter 394, Part V, F.S., for any period of time. The numerator is the total number of cases for the mental health facility. The denominator is the total number of patient days of the facility divided by 10,000.
Emergency Medical Contact per 10,000 patient days	Anytime Emergency Medical Service is on facility grounds, including life flight type emergency services. Does not include Non-emergency medical transports. The numerator is the total number of cases for the mental health facility. The denominator is the total number of patient days of the facility divided by 10,000.
Law Enforcement Contacts per 10,000 patient days	Anytime a Law Enforcement Officer is on facility grounds. The numerator is the total number of cases for the mental health facility. The denominator is the total number of patient days of the facility divided by 10,000.
Percent of WC Reports Classified as a Near Miss	Percent of workers compensation events that do not result in a financial claim per 10,000 patient days as reported to the Division of Risk Management. Each month DRM sends data starting from July 1, 2010 through the prior month. The numerator is the total number of events for the mental health facility that did not result in a financial claim. The denominator is the total number of events. In general, claims begin to show medical or related costs within 60 days of filing. Thus, events that were characterized as a near miss may be recalibrated if a claim is reported at a later date.
Overtime hours per 10,000 bed days	Number of hours of overtime per 10,000 bed days. This measure compares the cumulative number of overtime hours used per month relative to the total number of hours available each month. For example, FSHC with 490 civil beds has 15,190 bed days in July (31 days x 490 beds). That translates to 364,560 bed hours in July (15,190 bed days x 24 hours). For the pay periods that ended in July, FSHC reported 18,692.50 hours of overtime. The numerator is 18,692.50. The denominator is 364,560 divided by 10,000.
Property damage due to behavioral events	Average cost to replace or repair property due to a behavioral event.
Seclusion and restraint duration within limits	When used, the duration of a seclusion or restraint should be minimized. Manual restraints are brief (i.e., less than 5 minutes), whereas the goal for seclusion or mechanical restraints is 240 minutes. The duration of each event is compared to a target. The numerator are those events that exceed the target. The denominator are all events.
Seclusion and restraint events per 10,000 patient days	Number of seclusion and restraint events per 10,000 patient days. The numerator is the total number of events for the mental health facility. The denominator is the total number of patient days of the facility divided by 10,000.
Significant Injuries per 10,000 patient days	Number of significant resident injuries per 10,000 patient days. Resident injury refers to a "significant resident injury" as defined in CFOP 155-25: "Any severe bodily trauma received by a resident that requires immediate medical or surgical evaluation or treatment in an on campus or community hospital emergency department to prevent permanent damage or loss of life." patient days means the number of beds occupied each day of the reporting period. The numerator is the total number of significant resident injuries. The denominator is the total number of patient days of the facility divided by 10,000.
Suicide attempts per 10,000 patient days	Number of attempts by a resident to commit suicide per 10,000 patient days as indicated by the facility on official documentation. The numerator is the total number of suicide attempts at the mental health facility. The denominator is the total number of patient days of the facility divided by 10,000.
Verified Abuse/Neglect per 10,000 patient days	Number of abuse and/or neglect findings per 10,000 patient days in each mental health treatment facility. An abuse and/or neglect finding is defined as a verified finding of abuse or neglect by Adult Protective Services (APS). patient days means the number of beds occupied each day of the reporting period. The numerator is the total number of verified abuse/neglect cases for the mental health facility. The denominator is the total number of patient days of the facility divided by 10,000.
Workers compensation events per 10,000 bed days	Number of workers compensation events per 10,000 bed days as reported to the Division of Risk Management. Each month DRM sends data starting from July 1, 2010 through the prior month. The numerator is the total number of events for the mental health facility. The denominator is the total number of patient bed days of the facility divided by 10,000.