

Substance Abuse and Mental Health State Mental Health Treatment Facility Scorecard

Current Month: **May-14**

Strategic Indicators Report presenting data for current month and 12-month trend **5/31/2013** to **5/31/2014**

| Measures | Good Arrow | Target | Florida State Hospital Civil | | Northeast Florida State Hospital | | South Florida State Hospital | | West Florida Community Care Center | | Civil Service | |
|---|------------|--------|------------------------------|----------------|----------------------------------|----------------|------------------------------|----------------|------------------------------------|----------------|---------------|----------------|
| | | | Current Month | 12 Month Trend | Current Month | 12 Month Trend | Current Month | 12 Month Trend | Current Month | 12 Month Trend | Current Month | 12 Month Trend |
| Median Days to Discharge Readiness: Civil | ↓ | 210 | 168 | | 236 | | 121 | | 104 | | 148 | |
| Readmission within 60 days of discharge: Civil | ↓ | 3.0% | 0.0% | | 0.4% | | 0.7% | | 1.5% | | 0.6% | |
| Median days on the Seeking Placement List | ↓ | 203 | 114 | | 79 | | 53 | | 87 | | 80 | |
| Number of persons waiting for community placement more than 30 days | ↓ | | 54 | | 78 | | 33 | | 6 | | 171 | |
| Functional Improvement: Civil | ↑ | 80% | 88% | | 74% | | 91% | | 98% | | 89% | |
| Verified abuse/ neglect findings per 10,000 patient bed days | ↓ | 0.20 | 0.40 | | 0.42 | | 0.50 | | 0.00 | | 0.41 | |
| Significant injuries per 10,000 patient bed days | ↓ | 0.40 | 0.91 | | 0.33 | | 0.58 | | 0.00 | | 0.56 | |
| Eloperments or Escapes * | ↓ | 0 | 0 | | 0 | | 0 | | 0 | | 0 | |
| Consumer Satisfaction | ↑ | 92% | 93% | | 88% | | 92% | | 94% | | 92% | |

* 6 events from 7/ 1/2013 to 5/31/2014

| Measures | Good Arrow | Target | Florida State Hospital Forensic | | North Florida Evaluation and Treatment Center | | South Florida Evaluation and Treatment Center | | Treasure Coast Forensic Treatment Center | | Forensic Service | |
|--|------------|--------|---------------------------------|----------------|---|----------------|---|----------------|--|----------------|------------------|----------------|
| | | | Current Month | 12 Month Trend | Current Month | 12 Month Trend | Current Month | 12 Month Trend | Current Month | 12 Month Trend | Current Month | 12 Month Trend |
| Days to Restore Trial Competency: Forensic (Trim Mean) | ↓ | 115 | 99 | | 110 | | 77 | | 86 | | 93 | |
| Recidivism within 60 days of discharge: Forensic | ↓ | 3.0% | 0.5% | | 1.0% | | 3.2% | | 0.8% | | 1.3% | |
| Functional Improvement: NGI | ↑ | 60% | 97% | | 88% | | 85% | | 82% | | 85% | |
| Verified abuse/ neglect findings per 10,000 patient bed days | ↓ | 0.20 | 0.36 | | 0.00 | | 0.59 | | 0.27 | | 0.34 | |
| Significant injuries per 10,000 patient bed days | ↓ | 0.40 | 0.55 | | 0.62 | | 1.18 | | 1.22 | | 0.82 | |
| Escapes* | ↓ | 0 | 0 | | 0 | | 0 | | 0 | | 0 | |
| Consumer Satisfaction | ↑ | 92% | 95% | | 88% | | 95% | | 95% | | 94% | |

* 0 events from 7/ 1/2013 to 5/31/2014

MENTAL HEALTH TREATMENT FACILITIES SCORECARD DEFINITIONS

Commitment Types

Metrics

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| Civil Served | Per Ch. 394, F.S., individuals who are committed to a mental health treatment facility under Florida's civil commitment statutes. The majority of these individuals have no criminal adjudication pending, but are considered a danger to themselves or others, or are unable to care for themselves due to the severity of their mental illness. |
| Forensic Served | Per Chapter 916, F.S., individuals committed to a mental health treatment facility as Incompetent to Proceed (ITP) on a felony offense or adjudicated Not Guilty by Reason of Insanity (NGI) of a felony offense. They have been determined to be dangerous to themselves or others; or present a clear and present potential to escape. They are adults or juveniles prosecuted as adults. |
| Abuse/Neglect—Civil and Forensic: | Annual number of abuse and/or neglect findings per 10,000 patient bed days in each mental health treatment facility. An abuse and/or neglect finding is defined as a verified finding of abuse or neglect by Adult Protective Services (APS). Patient bed days means the number of beds occupied each day of the reporting period. The numerator is the total number of verified abuse/neglect cases for the mental health facility. The denominator is the total number of patient bed days of the facility divided by 10,000. |
| Consumer Satisfaction—Civil and Forensic: | Individuals in forensic and civil facilities receive a survey at discharge to assess their overall satisfaction with treatment and services received during their stay. Satisfaction is based on a five-point scale, with those scoring at least a 3.5 or higher on survey items being assigned a value of "1." (Scores 3.5 or higher connote "satisfaction.") The number of surveys with a value of "1" (numerator) are then divided by the total number of individuals surveyed (denominator) for percentage satisfied. |
| Days to Restore Trial Competency—Forensic Only: | The average number of days to restore to competency is the period between admission and the date the competency report to the court is completed. This measure uses a trimmed mean procedure. The days to restore is calculated for each client by subtracting the admission date from the date the competency report was sent to the court. The days to restore are then ranked, and the top 5 percent and the bottom 5 percent of cases are removed (for a total of 10%). The sum of those days, after the total of 10 percent is trimmed, is the numerator. The denominator is the total number of clients remaining after the trim for whom days to restore to competency has been calculated. |
| Functional Improvement—Civil and Forensic: | Metric depicts percent of adults who show an improvement in functional level. The tool currently being used is the Functional Assessment Rating Scale (FARS). Improvement is calculated by dividing the number of people who showed improvement (numerator) by the number of people who had two scores reported for comparison (denominator). Persons who's overall FARS score decreases from current to prior or whose current to prior score is the same and the item score for danger to self, danger to others, ability to care for self and security management are less than or equal to three are considered improved. |

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| Median Days to Discharge Readiness—Civil Only. | Metric depicts the time between a person’s facility admission date and the date which the person has recovered functioning sufficiently to be placed on a discharge ready list also known as a Seeking Placement List. The date of admission to the facility is subtracted from the date of addition to the seeking placement list for each person on the list to yield the length in time between admission and placement on the seeking placement list. A median value is computed. |
| Readmission within 60 Days of Discharge—Civil Only. | Readmission within 60 Days means that a person has been admitted to a civil treatment facility within 60 days of their discharge from that state civil treatment facility. If a person admitted during the month had previously been discharged from the state treatment facility, the date of most recent discharge is subtracted from the date of admission. If the result of this subtraction is 60 days or less the person is considered to be a readmission within 60 days. For reporting purposes, the number of persons readmitted within 60 days is divided by the total admissions for the month to yield a proportion which is then converted to a percentage by multiplying the proportion by 100. |
| Recidivism within 60 Days of Discharge—Forensic Only: | Metric depicts percent of individuals adjudicated incompetent to proceed served at state mental health facilities who have been recommitted on the same charges within 60 days of being discharged to jail as “competent to proceed.” Numerator is number of individuals adjudicated incompetent to proceed readmitted on the same charges from 0-60 days of discharge. Denominator is number of total individuals discharged as competent to proceed during the same time period. |
| Significant Injuries—Civil and Forensic: | Metric depicts annual number of significant resident injuries per 10,000 patient bed days in civil facilities or forensic facilities. Resident injury refers to a “significant resident injury” as defined in CFOP 155-25: “Any severe bodily trauma received by a resident that requires immediate medical or surgical evaluation or treatment in an on campus or community hospital emergency department to prevent permanent damage or loss of life.” Patient bed days means the number of beds occupied each day of the reporting period. The numerator is the total number of significant resident injuries. The denominator is the total number of patient bed days of the facility divided by 10,000. |
| Median days waiting for community placement after ability to release | Median days for persons added to the Seeking Placement List. Target set by taking the median days of persons waiting on the Seeking Placement List and reducing that value by 10%. |
| Number of persons waiting for community placement more than 30 days | Tracks the number of civil residents currently waiting for community placement for more than 30 days since being added to the Seeking Placement List. |
| Elopements or Escapes | Elopement is the unauthorized absence (resident’s location is unknown) beyond four (4) hours of a resident involuntarily committed under Chapter 394, Part I, F.S. Escape is the unauthorized absence of a resident committed to the Department pursuant to Chapter 916, F.S., or the unauthorized absence of a resident detained or committed to the Florida Civil Commitment Center pursuant to Chapter 394, Part V, F.S., for any period of time. |

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| Escapes | Escape is the unauthorized absence of a resident committed to the Department pursuant to Chapter 916, F.S., or the unauthorized absence of a resident detained or committed to the Florida Civil Commitment Center pursuant to Chapter 394, Part V, F.S., for any period of time. This includes forensic residents residing in a civil facility who cannot be located. |
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