

**Substance Abuse and Mental Health State Mental Health Treatment Facility Scorecard**  
**Strategic Indicators Report: July 1, 2013 to December 31, 2013**

Current Month: **Dec-13**

			<a href="#">Median Days to Discharge Readiness: Civil</a>	<a href="#">Readmission within 60 days of discharge: Civil</a>	<a href="#">Functional Improvement: Civil</a>	<a href="#">Verified abuse/neglect findings per 10,000 patient bed days</a>	<a href="#">Significant injuries per 10,000 patient bed days</a>	<a href="#">Consumer Satisfaction</a>	Average Cost Per Bed: Civil
		Period	FYTD	FYTD	FYTD	FYTD	FYTD	FYTD	QTD
Service	Rank	<b>Good Arrow</b>	↓	↓	↑	↓	↓	↑	↓
		<b>Target</b>	<b>210</b>	<b>3.00%</b>	<b>80.00%</b>	<b>0.20</b>	<b>0.40</b>	<b>92.00%</b>	<b>NA</b>
		<b>Weight ---&gt;</b>	1.00	1.00	1.00	1.50	1.50	1.00	1.25
Civil	1	West Florida Community Care Center	101	1.3%	98.72%	0.00	0.00	93.24%	\$199
	2	South Florida State Hospital	120	0.6%	92.74%	0.17	0.41	87.05%	\$280
	3	Florida State Hospital Civil	164	0.0%	67.92%	0.28	0.62	93.22%	\$303
	4	Northeast Florida State Hospital	236	0.0%	67.48%	0.37	0.19	89.31%	\$295
		Civil	148	0.4%	77.43%	0.28	0.37	90.26%	\$289
		<b>Red Zone</b>	231	3.30%	72.00%	0.22	0.44	82.80%	NA

			<a href="#">Days to Restore Trial Competency: Forensic (Trim Mean)</a>	<a href="#">Recidivism within 60 days of discharge: Forensic</a>	<a href="#">Functional Improvement: NGI</a>	<a href="#">Verified abuse/neglect findings per 10,000 patient bed days</a>	<a href="#">Significant injuries per 10,000 patient bed days</a>	<a href="#">Consumer Satisfaction</a>	Average Cost Per Bed: Forensic
		Period	FYTD	FYTD	FYTD	FYTD	FYTD	FYTD	QTD
Service	Rank	<b>Good Arrow</b>	↓	↓	↑	↓	↓	↑	↓
		<b>Target</b>	<b>115</b>	<b>3.00%</b>	<b>60.00%</b>	<b>0.20</b>	<b>0.40</b>	<b>92.00%</b>	<b>NA</b>
		<b>Weight ---&gt;</b>	1.00	1.00	1.00	1.50	1.50	1.00	1.25
Forensic	1	Treasure Coast Forensic Treatment Center	72	0.75%	64.00%	0.00	0.55	86.27%	\$295
	2	North Florida Evaluation and Treatment Center	99	0.98%	88.89%	0.00	0.16	86.90%	\$325
	3	Florida State Hospital Forensic	95	0.96%	70.13%	0.19	0.12	93.87%	\$328
	4	South Florida Evaluation and Treatment Center	77	4.46%	85.71%	0.48	0.84	94.44%	\$295
		Forensic	87	1.62%	73.80%	0.18	0.37	91.28%	\$314
		<b>Red Zone</b>	127	3.30%	54.00%	0.22	0.44	82.80%	NA

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Service	Rank		Median Days to Discharge Readiness: Civil	Readmission within 60 days of discharge: Civil	Functional Improvement: Civil	Verified findings of abuse/ neglect per 10,000 patient bed days	Significant injuries per 10,000 patient bed days	Consumer Satisfaction	Average Cost Per Bed: Civil	Weight X
			1.00	1.00	1.00	1.50	1.50	1.00	1.25	Total Score
<b>Civil</b>	1	West Florida Community Care Center	1.00	4.00	1.00	1.00	1.00	1.00	1.00	11.25
	2	South Florida State Hospital	2.00	3.00	2.00	2.00	3.00	4.00	2.00	21.00
	3	Florida State Hospital Civil	3.00	1.00	3.00	3.00	4.00	2.00	4.00	24.50
	4	Northeast Florida State Hospital	4.00	1.00	4.00	4.00	2.00	3.00	3.00	24.75

Service	Rank		Days to Restore Trial Competency: Forensic (Trim Mean)	Recidivism within 60 days of discharge: Forensic	Functional Improvement: NGI	Verified findings of abuse/ neglect per 10,000 patient bed days	Significant injuries per 10,000 patient bed days	Consumer Satisfaction	Average Cost Per Bed: Forensic	Weight X
			1.00	1.00	1.00	1.50	1.50	1.00	1.25	Total Score
<b>Forensic</b>	1	Treasure Coast Forensic Treatment Center	1.00	1.00	4.00	1.00	3.00	4.00	1.00	17.25
	2	North Florida Evaluation and Treatment Center	4.00	3.00	1.00	1.00	2.00	3.00	3.00	19.25
	3	Florida State Hospital Forensic	3.00	2.00	3.00	3.00	1.00	2.00	4.00	21.00
	4	South Florida Evaluation and Treatment Center	2.00	4.00	2.00	4.00	4.00	1.00	1.00	22.25

- 1) For Florida State Hospital's Average Cost Per Bed Figure, costs associated with service provision to the Developmentally Disabled Defendant Program and the Indigent Drug Program are included.
- 2) SFETC and SFSH's Average Cost Per Bed does not include a 20 year bond payment.

Results by facility are rank ordered for each performance measure. The relative ranking for each measure is then multiplied against the performance measure weight. The result is then added to all other ranks per facility to arrive at a total score. Lower total scores reflects better overall performance.

## MENTAL HEALTH TREATMENT FACILITIES SCORECARD DEFINITIONS

### Commitment Types

<u>Civil Commitment:</u>	Per Ch. 394, F.S., individuals who are committed to a mental health treatment facility under Florida's civil commitment statutes. The majority of these individuals have no criminal adjudication pending, but are considered a danger to themselves or others, or are unable to care for themselves due to the severity of their mental illness.
<u>Forensic Commitment:</u>	Per Chapter 916, F.S., individuals committed to a mental health treatment facility as Incompetent to Proceed (ITP) on a felony offense or adjudicated Not Guilty by Reason of Insanity (NGI) of a felony offense. They have been determined to be dangerous to themselves or others; or present a clear and present potential to escape. They are adults or juveniles prosecuted as adults.

### Metrics

<u>Abuse/Neglect—Civil and Forensic:</u>	Annual number of abuse and/or neglect findings per 10,000 patient bed days in each mental health treatment facility. An abuse and/or neglect finding is defined as a verified finding of abuse or neglect by Adult Protective Services (APS). Patient bed days means the number of beds occupied each day of the reporting period. The numerator is the total number of verified abuse/neglect cases for the mental health facility. The denominator is the total number of patient bed days of the facility divided by 10,000.
<u>Consumer Satisfaction—Civil and Forensic:</u>	Individuals in forensic and civil facilities receive a survey at discharge to assess their overall satisfaction with treatment and services received during their stay. Satisfaction is based on a five-point scale, with those scoring at least a 3.5 or higher on survey items being assigned a value of "1." (Scores 3.5 or higher connote "satisfaction.") The number of surveys with a value of "1" (numerator) are then divided by the total number of individuals surveyed (denominator) for percentage satisfied.
<u>Days to Restore Trial Competency—Forensic Only:</u>	The average number of days to restore to competency is the period between admission and the date the competency report to the court is completed. This measure uses a trimmed mean procedure. The days to restore is calculated for each client by subtracting the admission date from the date the competency report was sent to the court. The days to restore are then ranked, and the top 5 percent and the bottom 5 percent of cases are removed (for a total of 10%). The sum of those days, after the total of 10 percent is trimmed, is the numerator. The denominator is the total number of clients remaining after the trim for whom days to restore to competency has been calculated.

<u>Functional Improvement—Civil and Forensic:</u>	<p>Metric depicts percent of adults who show an improvement in functional level. The tool currently being used is the Functional Assessment Rating Scale (FARS). Improvement is calculated by dividing the number of people who showed improvement (numerator) by the number of people who had two scores reported for comparison (denominator).</p>
<u>Median Days to Discharge Readiness—Civil Only.</u>	<p>Metric depicts the time between a person’s facility admission date and the date which the person has recovered functioning sufficiently to be placed on a discharge ready list also known as a Seeking Placement List. The date of admission to the facility is subtracted from the date of addition to the seeking placement list for each person on the list to yield the length in time between admission and placement on the seeking placement list. A median value is computed.</p>
<u>Readmission within 60 Days of Discharge—Civil Only.</u>	<p>Readmission within 60 Days means that a person has been admitted to a civil treatment facility within 60 days of their discharge from that state civil treatment facility. If a person admitted during the month had previously been discharged from the state treatment facility, the date of most recent discharge is subtracted from the date of admission. If the result of this subtraction is 60 days or less the person is considered to be a readmission within 60 days. For reporting purposes, the number of persons readmitted within 60 days is divided by the total admissions for the month to yield a proportion which is then converted to a percentage by multiplying the proportion by 100.</p>
<u>Recidivism within 60 Days of Discharge—Forensic Only:</u>	<p>Metric depicts percent of individuals adjudicated incompetent to proceed served at state mental health facilities who have been recommitted on the same charges within 60 days of being discharged to jail as “competent to proceed.” Numerator is number of individuals adjudicated incompetent to proceed readmitted on the same charges from 0-60 days of discharge. Denominator is number of total individuals discharged as competent to proceed during the same time period.</p>
<u>Significant Injuries—Civil and Forensic:</u>	<p>Metric depicts annual number of significant resident injuries per 10,000 patient bed days in civil facilities or forensic facilities. Resident injury refers to a “significant resident injury” as defined in CFOP 155-25: “Any severe bodily trauma received by a resident that requires immediate medical or surgical evaluation or treatment in an on campus or community hospital emergency department to prevent permanent damage or loss of life.” Patient bed days means the number of beds occupied each day of the reporting period. The numerator is the total number of significant resident injuries. The denominator is the total number of patient bed days of the facility divided by 10,000.</p>