

Performance Update for Senior Leadership Team July 2013

Adult Protective Services Program Office

Adult Protection - Program Scorecard July 2013

Region	Circuit	Reports Received ¹		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	168	165	100.00%	100.00%	96.53%	97.96%	100.00%	99.19%	99.36%	100.00%
NWR	2	192	176	100.00%	100.00%	95.63%	93.02%	100.00%	98.26%	88.98%	93.04%
NWR	14	95	105	98.98%	100.00%	97.09%	100.00%	100.00%	100.00%	100.00%	100.00%
		455	446								
NER	3 & 8	147	150	100.00%	100.00%	95.56%	93.67%	99.22%	100.00%	98.44%	100.00%
NER	4	233	209	100.00%	100.00%	92.59%	90.30%	100.00%	98.65%	99.03%	99.55%
NER	7	208	215	99.31%	100.00%	95.30%	97.16%	99.31%	100.00%	100.00%	100.00%
		588	574								
CNR	5	281	297	100.00%	100.00%	95.00%	97.48%	99.64%	100.00%	100.00%	100.00%
CNR	9	227	223	100.00%	100.00%	95.22%	96.69%	100.00%	100.00%	100.00%	100.00%
CNR	10	178	186	99.44%	100.00%	95.90%	97.56%	99.44%	100.00%	100.00%	100.00%
CNR	18	235	223	100.00%	100.00%	97.84%	97.58%	100.00%	100.00%	99.55%	100.00%
		921	929								
SCR	6	412	356	100.00%	100.00%	98.08%	96.13%	100.00%	100.00%	99.29%	99.64%
SCR	12	158	162	100.00%	100.00%	99.24%	96.75%	100.00%	100.00%	100.00%	100.00%
SCR	13	251	243	100.00%	100.00%	97.61%	97.24%	100.00%	99.50%	100.00%	100.00%
SCR	20	180	167	100.00%	100.00%	97.41%	96.57%	100.00%	100.00%	100.00%	99.46%
		1001	928								
SER	15	232	231	100.00%	100.00%	99.54%	98.95%	99.51%	100.00%	100.00%	98.36%
SER	17	303	326	100.00%	100.00%	97.85%	99.07%	100.00%	100.00%	100.00%	100.00%
SER	19	153	131	100.00%	100.00%	98.95%	97.54%	100.00%	100.00%	100.00%	100.00%
		688	688								
SNR	11	352	306	100.00%	100.00%	92.83%	94.33%	100.00%	100.00%	99.29%	99.61%
SNR	16	15	11	100.00%	100.00%	92.86%	100.00%	100.00%	100.00%	100.00%	100.00%
		367	317								
State		4,020	3,882	99.91%	100.00%	96.58%	96.52%	99.85%	99.78%	99.29%	99.53%
	% Inc./Dec. vs. Prev. Month	3.55%								# Invs. in Backlog, Statewide	27

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		ADA MedWaiver Waitlist Population		ADA MedWaiver Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 12/13 & 11/12	
Current	Previous	Current	Previous	Current	Previous	Current	Previous	Current	Previous	Current	Previous	8/12	7/12
1,075	1,038	1,089	1,101	3,853	3,806	264	267	4,132	4,150	1,384	1,409	98.48%	98.93%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.07	0.09	0.07	0.07

¹ Data in "Previous" columns represents June 2013, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent