Adult Protection - Program Scorecard
September 2015

Region	Circuit	Reports Received[1]		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous[2]	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	**151**	*208*	**98.76%**	**100.00%**	**95.93%**	**96.73%**	**100.00%**	**100.00%**	**100.00%**	**100.00%**
NWR	2	**166**	*163*	**98.99%**	**99.12%**	**95.76%**	**95.28%**	**98.99%**	**99.12%**	**100.00%**	**100.00%**
NWR	14	**84**	*92*	**98.82%**	**100.00%**	**98.89%**	**99.06%**	**98.82%**	**100.00%**	**100.00%**	**100.00%**
		401	*463*								
NER	3 & 8	**163**	*194*	**100.00%**	**99.56%**	**98.43%**	**93.70%**	**99.16%**	**99.13%**	**94.12%**	**90.83%**
NER	4	**224**	*245*	**100.00%**	**100.00%**	**94.23%**	**96.11%**	**100.00%**	**100.00%**	**98.99%**	**99.39%**
NER	7	**252**	*249*	**100.00%**	**98.90%**	**95.26%**	**97.42%**	**100.00%**	**99.45%**	**97.33%**	**98.90%**
		639	*688*								
CNR	5	**259**	*320*	**100.00%**	**100.00%**	**97.32%**	**95.91%**	**100.00%**	**100.00%**	**99.64%**	**99.65%**
CNR	9	**271**	*294*	**99.59%**	**100.00%**	**96.38%**	**97.85%**	**100.00%**	**100.00%**	**99.59%**	**100.00%**
CNR	10	**192**	*199*	**100.00%**	**98.86%**	**94.90%**	**97.87%**	**100.00%**	**100.00%**	**100.00%**	**97.71%**
CNR	18	**223**	*274*	**99.57%**	**99.56%**	**97.66%**	**97.10%**	**100.00%**	**100.00%**	**99.57%**	**100.00%**
		945	*1087*								
SCR	6	**406**	*450*	**99.72%**	**99.72%**	**96.56%**	**97.16%**	**99.72%**	**99.72%**	**99.45%**	**100.00%**
SCR	12	**186**	*205*	**100.00%**	**99.28%**	**97.01%**	**95.30%**	**100.00%**	**100.00%**	**100.00%**	**100.00%**
SCR	13	**302**	*261*	**100.00%**	**100.00%**	**98.09%**	**97.62%**	**100.00%**	**100.00%**	**99.51%**	**100.00%**
SCR	20	**249**	*220*	**99.55%**	**100.00%**	**96.67%**	**95.35%**	**99.55%**	**100.00%**	**100.00%**	**99.51%**
		1143	*1136*								
SER	15	**236**	*279*	**100.00%**	**98.36%**	**96.10%**	**94.74%**	**99.30%**	**99.02%**	**99.65%**	**97.70%**
SER	17	**291**	*341*	**100.00%**	**99.71%**	**96.90%**	**97.24%**	**100.00%**	**100.00%**	**100.00%**	**100.00%**
SER	19	**127**	*142*	**100.00%**	**100.00%**	**96.67%**	**94.74%**	**99.27%**	**99.29%**	**98.54%**	**100.00%**
		654	*762*								
SNR	11	**341**	*362*	**100.00%**	**98.94%**	**93.81%**	**92.62%**	**97.78%**	**98.59%**	**57.14%**	**59.15%**
SNR	16	**18**	*16*	**100.00%**	**100.00%**	**100.00%**	**100.00%**	**100.00%**	**100.00%**	**93.33%**	**100.00%**
		359	*378*								
State		**4,141**	*4,514*	**99.79%**	**99.53%**	**96.22%**	**96.12%**	**99.56%**	**99.66%**	**94.82%**	**95.97%**

	% Inc./Dec. vs. Prev. Month									# Invs. in Backlog, Statewide	
	-8.26%										26

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 14/15 & *13/14*	
Current	Previous	Current	Previous	Current	Previous	Current	Previous		
475	*442*	**1,152**	*1,055*	**2,108**	*2,121*	**300**	*325*	**99.16%**	*96.18%*

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.13	*0.10*	**0.13**	*0.12*

[1] Data in "*Previous*" columns represents August 2015, unless otherwise noted.

[2] Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

    indicates missing target by one-half percent or less
    indicates missing target by more than one-half percent