Performance Update for Senior Leadership Team - October 2016
Adult Protective Services Program Office

Adult Protection - Program Scorecard
October 2016

Region	Circuit	Reports Received[1]		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous[2]	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	186	157	99.36%	100.00%	94.74%	97.53%	100.00%	99.33%	98.72%	100.00%
NWR	2	169	191	98.66%	97.41%	90.86%	91.41%	99.33%	99.14%	99.33%	97.41%
NWR	14	121	92	100.00%	100.00%	97.03%	95.38%	100.00%	100.00%	98.92%	100.00%
		476	440								
NER	3 & 8	205	230	100.00%	99.50%	95.51%	93.87%	98.04%	100.00%	99.35%	99.00%
NER	4	233	248	99.53%	100.00%	92.15%	92.51%	99.53%	100.00%	75.23%	77.11%
NER	7	291	261	100.00%	100.00%	97.11%	94.79%	100.00%	99.47%	94.93%	95.26%
		729	739								
CNR	5	336	327	100.00%	100.00%	97.74%	97.90%	100.00%	100.00%	100.00%	99.30%
CNR	9	308	285	99.60%	100.00%	94.93%	93.28%	99.60%	100.00%	96.05%	91.56%
CNR	10	187	203	100.00%	98.95%	94.57%	96.40%	99.47%	98.95%	100.00%	98.95%
CNR	18	285	261	99.57%	99.57%	96.95%	95.33%	99.14%	100.00%	99.57%	99.57%
		1116	1076								
SCR	6	450	510	100.00%	100.00%	97.12%	95.68%	100.00%	99.51%	100.00%	99.75%
SCR	12	198	157	100.00%	100.00%	96.20%	95.00%	100.00%	100.00%	100.00%	100.00%
SCR	13	291	282	100.00%	99.56%	98.80%	97.74%	100.00%	99.56%	96.15%	94.67%
SCR	20	253	199	99.51%	100.00%	97.30%	96.40%	100.00%	100.00%	100.00%	100.00%
		1192	1148								
SER	15	272	320	100.00%	99.65%	98.58%	95.08%	97.71%	98.25%	97.71%	97.19%
SER	17	380	347	100.00%	100.00%	94.94%	96.04%	99.70%	100.00%	99.70%	100.00%
SER	19	168	142	100.00%	100.00%	95.65%	94.40%	99.21%	100.00%	100.00%	100.00%
		820	809								
SNR	11	329	394	99.75%	99.48%	68.75%	91.63%	96.98%	97.64%	73.55%	48.17%
SNR	16	25	12	100.00%	100.00%	97.30%	97.50%	92.31%	87.50%	61.54%	100.00%
		354	406								
State		4,687	4,618	99.79%	99.73%	95.52%	94.87%	99.23%	99.43%	94.76%	92.24%

	% Inc./Dec. vs. Prev. Month	1.49%								# Invs. in Backlog, Statewide	108

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 15/16 & 14/15	
Current	Previous	Current	Previous	Current	Previous	Current	Previous		
699	678	1,135	1,130	1,925	678	298	288	99.42%	99.16%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.12	0.12	0.12	0.12

[1] Data in "*Previous*" columns represents September 2016, unless otherwise noted.

[2] Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

indicates missing target by one-half percent or less
indicates missing target by more than one-half percent