

Performance Update for Senior Leadership Team - October 2015
Adult Protective Services Program Office

Adult Protection - Program Scorecard
October 2015

Region	Circuit	Reports Received ¹		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	157	151	100.00%	98.76%	95.68%	95.93%	100.00%	100.00%	100.00%	100.00%
NWR	2	136	166	100.00%	98.99%	89.55%	95.76%	99.16%	98.99%	92.44%	100.00%
NWR	14	81	84	100.00%	98.82%	96.53%	98.89%	100.00%	98.82%	100.00%	100.00%
		374	401								
NER	3 & 8	181	163	99.42%	100.00%	91.40%	98.43%	97.64%	99.16%	94.19%	94.12%
NER	4	234	224	100.00%	100.00%	94.26%	94.23%	99.56%	100.00%	99.56%	98.99%
NER	7	208	252	99.57%	100.00%	99.57%	95.26%	100.00%	100.00%	95.65%	97.33%
		623	639								
CNR	5	301	259	100.00%	100.00%	94.74%	97.32%	100.00%	100.00%	99.60%	99.64%
CNR	9	271	271	100.00%	99.59%	95.25%	96.38%	100.00%	100.00%	97.36%	99.59%
CNR	10	174	192	100.00%	100.00%	95.18%	94.90%	100.00%	100.00%	99.32%	100.00%
CNR	18	215	223	100.00%	99.57%	97.87%	97.66%	99.54%	100.00%	98.62%	99.57%
		961	945								
SCR	6	407	406	99.75%	99.72%	96.93%	96.56%	99.75%	99.72%	99.24%	99.45%
SCR	12	175	186	100.00%	100.00%	96.45%	97.01%	100.00%	100.00%	99.22%	100.00%
SCR	13	244	302	100.00%	100.00%	98.79%	98.09%	99.16%	100.00%	99.58%	99.51%
SCR	20	232	249	100.00%	99.55%	95.54%	96.67%	100.00%	99.55%	100.00%	100.00%
		1058	1143								
SER	15	224	236	100.00%	100.00%	96.30%	96.10%	99.13%	99.30%	100.00%	99.65%
SER	17	283	291	100.00%	100.00%	96.76%	96.90%	100.00%	100.00%	100.00%	100.00%
SER	19	135	127	100.00%	100.00%	94.48%	96.67%	99.26%	99.27%	100.00%	98.54%
		642	654								
SNR	11	376	341	99.39%	100.00%	93.16%	93.81%	97.88%	97.78%	72.73%	57.14%
SNR	16	22	18	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	93.33%
		398	359								
State		4,056	4,141	99.87%	99.79%	95.48%	96.22%	99.48%	99.56%	96.41%	94.82%
	% Inc./Dec. vs. Prev. Month	-2.05%								# Invs. in Backlog, Statewide	51

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 14/15 & 13/14	
Current	Previous	Current	Previous	Current	Previous	Current	Previous	Current	Previous
517	475	1,182	1,152	2,102	2,108	296	300	99.16%	96.18%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.12	0.13	0.13	0.13

¹ Data in "Previous" columns represents September 2015, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent