

Performance Update for Senior Leadership Team - October 2016
Adult Protective Services Program Office

Adult Protection - Program Scorecard
November 2016

Region	Circuit	Reports Received ¹		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	146	186	100.00%	99.36%	96.99%	94.74%	100.00%	100.00%	100.00%	98.72%
NWR	2	184	169	99.11%	98.66%	94.70%	90.86%	100.00%	99.33%	97.32%	99.33%
NWR	14	97	121	100.00%	100.00%	95.35%	97.03%	100.00%	100.00%	100.00%	98.92%
		427	476								
NER	3 & 8	168	205	100.00%	100.00%	90.40%	95.51%	98.75%	98.04%	98.75%	99.35%
NER	4	219	233	98.89%	99.53%	92.57%	92.15%	100.00%	99.53%	76.75%	75.23%
NER	7	217	291	100.00%	100.00%	97.63%	97.11%	99.07%	100.00%	94.44%	94.93%
		604	729								
CNR	5	297	336	100.00%	100.00%	93.47%	97.74%	100.00%	100.00%	100.00%	100.00%
CNR	9	254	308	99.63%	99.60%	96.63%	94.93%	100.00%	99.60%	92.88%	96.05%
CNR	10	199	187	99.44%	100.00%	94.74%	94.57%	99.44%	99.47%	100.00%	100.00%
CNR	18	247	285	100.00%	99.57%	97.69%	96.95%	100.00%	99.14%	99.58%	99.57%
		997	1116								
SCR	6	441	450	100.00%	100.00%	95.91%	97.12%	99.75%	100.00%	100.00%	100.00%
SCR	12	190	198	100.00%	100.00%	94.74%	96.20%	100.00%	100.00%	99.06%	100.00%
SCR	13	268	291	98.97%	100.00%	94.71%	98.80%	100.00%	100.00%	90.26%	96.15%
SCR	20	203	253	100.00%	99.51%	97.57%	97.30%	100.00%	100.00%	100.00%	100.00%
		1102	1192								
SER	15	228	272	100.00%	100.00%	95.28%	98.58%	97.88%	97.71%	99.15%	97.71%
SER	17	314	380	100.00%	100.00%	97.31%	94.94%	100.00%	99.70%	100.00%	99.70%
SER	19	135	168	100.00%	100.00%	91.37%	95.65%	98.43%	99.21%	100.00%	100.00%
		677	820								
SNR	11	319	329	100.00%	99.75%	92.60%	68.75%	98.80%	96.98%	78.01%	73.55%
SNR	16	12	25	100.00%	100.00%	73.68%	97.30%	88.89%	92.31%	72.22%	61.54%
		331	354								
State		4,138	4,687	99.79%	99.79%	94.99%	95.52%	99.51%	99.23%	94.81%	94.76%
	% Inc./Dec. vs. Prev. Month	-11.71%								# Invs. in Backlog, Statewide	92

Statewide Services and Wait Lists



HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 15/16 & 14/15	
Current	Previous	Current	Previous	Current	Previous	Current	Previous		
725	699	1,120	1,135	1,941	1,925	303	298	99.42%	99.16%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.10	0.12	0.12	0.12

¹ Data in "Previous" columns represents October 2016, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

 indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent