

Performance Update for Senior Leadership Team - November 2014
Adult Protective Services Program Office

Adult Protection - Program Scorecard
November 2014

Region	Circuit	Reports Received ¹		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	124	160	100.00%	100.00%	96.80%	99.40%	100.00%	100.00%	100.00%	100.00%
NWR	2	112	142	100.00%	100.00%	95.00%	93.68%	100.00%	100.00%	98.86%	100.00%
NWR	14	76	97	100.00%	100.00%	94.37%	98.55%	100.00%	100.00%	100.00%	100.00%
		312	399								
NER	3 & 8	145	181	100.00%	100.00%	96.36%	97.71%	100.00%	100.00%	100.00%	100.00%
NER	4	200	223	100.00%	99.61%	96.25%	95.54%	100.00%	100.00%	100.00%	99.61%
NER	7	216	227	99.00%	99.59%	94.59%	94.07%	99.00%	100.00%	97.00%	96.68%
		561	631								
CNR	5	266	298	100.00%	100.00%	98.18%	98.55%	100.00%	100.00%	100.00%	100.00%
CNR	9	216	275	100.00%	100.00%	96.24%	97.25%	100.00%	100.00%	100.00%	100.00%
CNR	10	152	174	100.00%	99.39%	99.32%	97.69%	100.00%	100.00%	99.22%	100.00%
CNR	18	205	230	100.00%	99.67%	97.89%	97.33%	100.00%	100.00%	100.00%	99.67%
		839	977								
SCR	6	325	421	100.00%	99.68%	96.28%	99.42%	100.00%	100.00%	100.00%	100.00%
SCR	12	134	176	100.00%	100.00%	99.24%	98.10%	100.00%	100.00%	100.00%	100.00%
SCR	13	237	267	100.00%	99.64%	98.47%	98.68%	100.00%	100.00%	100.00%	99.64%
SCR	20	218	220	100.00%	100.00%	97.14%	97.05%	100.00%	100.00%	100.00%	100.00%
		914	1084								
SER	15	241	231	100.00%	100.00%	96.43%	96.59%	99.44%	100.00%	100.00%	97.97%
SER	17	300	331	100.00%	100.00%	97.64%	97.44%	100.00%	100.00%	100.00%	100.00%
SER	19	120	138	99.24%	99.29%	93.06%	91.28%	100.00%	100.00%	98.48%	95.04%
		661	700								
SNR	11	307	336	100.00%	99.25%	95.22%	92.93%	98.70%	99.25%	98.26%	98.87%
SNR	16	12	16	100.00%	100.00%	100.00%	100.00%	99.38%	100.00%	93.33%	100.00%
		319	352								
State		3,606	4,143	99.90%	99.77%	96.70%	96.89%	99.76%	99.95%	99.50%	99.32%
	% Inc./Dec. vs. Prev. Month	-12.96%								# Invs. in Backlog, Statewide	3

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 13/14 & 12/13	
Current	Previous	Current	Previous	Current	Previous	Current	Previous	96.18%	98.48%
811	755	1,115	1,136	2,398	2,616	262	237		

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.10	0.11	0.10	0.12

¹ Data in "Previous" columns represents October 2014, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent