

Performance Update for Senior Leadership Team November 2011
Adult Protective Services Program Office

Adult Protection - Program Scorecard
November 2012

Region	Circuit	Reports Received ¹		Prevention Referrals Received		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	116	131	1	1	100.00%	100.00%	96.03%	97.90%	100.00%	100.00%	100.00%	100.00%
NWR	2	190	161	2	2	100.00%	100.00%	97.92%	92.05%	97.64%	100.00%	78.74%	79.84%
NWR	14	88	95	1	0	98.85%	100.00%	93.88%	98.87%	100.00%	100.00%	100.00%	100.00%
NER	3 & 8	116	152	2	2	100.00%	98.73%	95.86%	97.08%	98.51%	100.00%	98.51%	100.00%
NER	4	184	174	4	6	100.00%	99.43%	95.38%	96.39%	100.00%	100.00%	99.45%	99.43%
NER	7	199	166	0	2	99.38%	99.54%	97.78%	99.15%	97.53%	99.54%	86.42%	100.00%
CNR	5	256	268	3	5	100.00%	100.00%	98.64%	99.21%	100.00%	100.00%	100.00%	100.00%
CNR	9	170	226	2	8	100.00%	99.61%	96.97%	96.67%	100.00%	100.00%	100.00%	100.00%
CNR	10	159	167	4	4	99.43%	100.00%	95.50%	99.06%	100.00%	100.00%	100.00%	100.00%
CNR	18	214	190	1	1	99.54%	100.00%	97.14%	95.56%	98.17%	96.57%	89.04%	97.55%
CNR	19	129	128	2	2	100.00%	100.00%	100.00%	96.62%	100.00%	99.28%	99.15%	99.28%
SCR	6	329	391	5	5	100.00%	100.00%	98.85%	97.28%	100.00%	100.00%	100.00%	100.00%
SCR	12	136	169	3	2	99.07%	100.00%	96.69%	97.79%	100.00%	100.00%	100.00%	100.00%
SCR	13	208	216	3	8	99.47%	100.00%	91.84%	98.48%	97.86%	99.46%	100.00%	98.39%
SCR	20	191	164	2	4	100.00%	100.00%	95.92%	94.71%	98.41%	96.53%	99.21%	93.64%
SER	15	213	219	2	2	100.00%	100.00%	98.45%	96.37%	100.00%	100.00%	100.00%	100.00%
SER	17	307	293	6	3	100.00%	100.00%	98.57%	100.00%	100.00%	100.00%	100.00%	100.00%
SNR	11	280	325	6	4	100.00%	100.00%	94.63%	90.61%	100.00%	99.67%	100.00%	100.00%
SNR	16	13	17	0	0	100.00%	100.00%	95.00%	91.67%	100.00%	100.00%	100.00%	100.00%
State		3,498	3,652	49	61	99.82%	99.86%	96.78%	96.68%	99.42%	99.50%	97.63%	97.73%
	% Inc./Dec. vs. Prev. Month	-4.22%										# Invs. in Backlog, Statewide	62

Statewide Services and Wait Lists



HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		ADA MedWaiver Waitlist Population		ADA MedWaiver Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 10/11 & 09/10	
Current	Previous	Current	Previous	Current	Previous	Current	Previous	Current	Previous	Current	Previous		
1,101	1,356	1,076	1,092	4,191	4,241	276	278	3,990	4,077	956	937	98.58%	98.35%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.06	0.09	0.06	0.06

¹ Data in "Previous" columns represents October 2011, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

 indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent