

Performance Update for Senior Leadership Team - May 2017
Adult Protective Services Program Office

Adult Protection - Program Scorecard
May 2017

Region	Circuit	Reports Received ¹		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	166	170	99.40%	100.00%	94.44%	98.00%	100.00%	99.26%	99.40%	100.00%
NWR	2	157	161	100.00%	99.11%	96.60%	95.28%	100.00%	100.00%	100.00%	100.00%
NWR	14	129	99	100.00%	100.00%	97.70%	95.51%	100.00%	100.00%	100.00%	98.80%
		452	430								
NER	3 & 8	198	169	99.32%	99.35%	89.38%	84.95%	100.00%	100.00%	100.00%	96.75%
NER	4	296	259	100.00%	100.00%	94.49%	94.61%	99.61%	100.00%	94.88%	97.41%
NER	7	239	225	99.55%	99.57%	95.00%	97.31%	97.75%	100.00%	94.14%	94.02%
		733	653								
CNR	5	340	331	100.00%	99.55%	99.33%	97.56%	100.00%	100.00%	100.00%	100.00%
CNR	9	334	278	100.00%	100.00%	97.79%	95.92%	100.00%	100.00%	99.59%	96.54%
CNR	10	183	159	100.00%	100.00%	97.21%	96.79%	100.00%	100.00%	100.00%	100.00%
CNR	18	256	231	100.00%	100.00%	99.61%	99.27%	100.00%	99.61%	100.00%	99.21%
		1113	999								
SCR	6	480	495	99.51%	100.00%	94.27%	95.93%	99.76%	99.72%	100.00%	99.72%
SCR	12	205	171	100.00%	100.00%	92.99%	93.33%	100.00%	99.32%	99.44%	98.64%
SCR	13	307	261	99.30%	99.57%	94.10%	95.49%	100.00%	95.65%	99.65%	98.26%
SCR	20	238	212	100.00%	100.00%	98.74%	96.14%	100.00%	100.00%	100.00%	100.00%
		1230	1139								
SER	15	291	234	100.00%	100.00%	94.57%	93.91%	97.66%	97.86%	99.53%	100.00%
SER	17	344	306	100.00%	100.00%	93.11%	97.62%	100.00%	100.00%	100.00%	100.00%
SER	19	158	155	100.00%	100.00%	96.08%	95.59%	100.00%	98.39%	100.00%	99.19%
		793	695								
SNR	11	385	328	100.00%	100.00%	93.69%	95.61%	99.34%	100.00%	100.00%	100.00%
SNR	16	11	16	100.00%	100.00%	94.44%	100.00%	100.00%	100.00%	93.75%	100.00%
		396	344								
State		4,717	4,260	99.82%	99.87%	95.43%	95.69%	99.65%	99.41%	99.20%	98.84%
	% Inc./Dec. vs. Prev. Month	10.73%								# Invs. in Backlog, Statewide	42

Statewide Services and Wait Lists



HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 15/16 & 14/15	
Current	Previous	Current	Previous	Current	Previous	Current	Previous		
850	848	1,034	1,055	1,908	1,901	307	304	99.42%	99.16%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.11	0.12	0.11	0.10

¹ Data in "Previous" columns represents April 2016, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

 indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent