

Performance Update for Senior Leadership Team - May 2016
Adult Protective Services Program Office

Adult Protection - Program Scorecard
May 2016

Region	Circuit	Reports Received ¹		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	172	157	100.00%	100.00%	97.78%	97.30%	99.22%	100.00%	100.00%	99.08%
NWR	2	152	139	100.00%	98.03%	95.80%	93.57%	98.97%	98.03%	90.72%	81.58%
NWR	14	111	93	100.00%	100.00%	98.92%	95.83%	100.00%	100.00%	100.00%	100.00%
		435	389								
NER	3 & 8	200	183	99.36%	99.32%	96.22%	93.83%	99.36%	98.65%	98.09%	93.92%
NER	4	268	204	100.00%	100.00%	93.44%	95.71%	100.00%	100.00%	92.44%	97.22%
NER	7	266	264	100.00%	100.00%	98.32%	99.33%	100.00%	98.59%	98.19%	95.76%
		734	651								
CNR	5	288	267	100.00%	100.00%	97.24%	97.74%	100.00%	99.16%	99.15%	100.00%
CNR	9	282	282	99.58%	100.00%	95.22%	98.10%	100.00%	100.00%	99.58%	99.59%
CNR	10	195	193	100.00%	100.00%	98.48%	96.22%	100.00%	99.39%	100.00%	100.00%
CNR	18	265	257	100.00%	100.00%	97.90%	99.12%	100.00%	99.53%	99.09%	99.53%
		1030	999								
SCR	6	502	417	100.00%	99.72%	98.07%	95.98%	99.70%	99.72%	100.00%	100.00%
SCR	12	190	206	100.00%	99.15%	96.09%	97.01%	100.00%	100.00%	100.00%	100.00%
SCR	13	280	249	100.00%	99.00%	97.14%	93.01%	100.00%	99.39%	100.00%	99.50%
SCR	20	245	227	100.00%	100.00%	97.65%	96.02%	100.00%	100.00%	100.00%	100.00%
		1217	1099								
SER	15	296	263	99.55%	100.00%	96.65%	95.85%	99.11%	98.85%	99.55%	99.62%
SER	17	373	331	100.00%	100.00%	97.13%	96.69%	100.00%	100.00%	100.00%	100.00%
SER	19	142	141	100.00%	100.00%	93.88%	94.17%	100.00%	100.00%	100.00%	100.00%
		811	735								
SNR	11	380	384	99.40%	99.44%	90.83%	91.69%	99.10%	99.16%	74.55%	80.95%
SNR	16	11	12	100.00%	100.00%	100.00%	100.00%	93.33%	100.00%	60.00%	62.50%
		391	396								
State		4,618	4,269	99.86%	99.73%	96.39%	95.97%	99.70%	99.46%	96.54%	96.46%
	% Inc./Dec. vs. Prev. Month	8.18%								# Invs. in Backlog, Statewide	60

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 14/15 & 13/14	
Current	Previous	Current	Previous	Current	Previous	Current	Previous		
751	735	1,110	1,119	1,980	1,993	313	302	99.16%	96.18%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.10	0.10	0.11	0.12

¹ Data in "Previous" columns represents April 2016, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent