

Performance Update for Senior Leadership Team June 2014
Adult Protective Services Program Office

Adult Protection - Program Scorecard
June 2014

Region	Circuit	Reports Received ¹		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	175	175	100.00%	100.00%	98.25%	97.97%	100.00%	100.00%	99.38%	99.23%
NWR	2	173	151	100.00%	98.28%	96.73%	96.27%	100.00%	100.00%	100.00%	100.00%
NWR	14	112	122	100.00%	100.00%	97.01%	98.68%	100.00%	100.00%	99.17%	100.00%
		460	448								
NER	3 & 8	159	178	100.00%	100.00%	93.29%	94.93%	100.00%	100.00%	97.14%	99.16%
NER	4	212	229	100.00%	100.00%	96.77%	95.51%	99.00%	100.00%	99.50%	100.00%
NER	7	274	251	99.59%	100.00%	94.21%	96.59%	100.00%	100.00%	100.00%	99.39%
		645	658								
CNR	5	327	312	100.00%	100.00%	98.17%	97.10%	100.00%	100.00%	100.00%	100.00%
CNR	9	276	287	100.00%	100.00%	98.64%	96.63%	100.00%	100.00%	99.53%	100.00%
CNR	10	186	173	100.00%	100.00%	100.00%	99.37%	100.00%	100.00%	100.00%	100.00%
CNR	18	229	254	99.25%	99.53%	97.85%	97.82%	100.00%	100.00%	99.25%	100.00%
		1018	1026								
SCR	6	407	436	100.00%	100.00%	97.52%	98.11%	99.67%	100.00%	99.67%	100.00%
SCR	12	195	181	100.00%	100.00%	99.26%	97.06%	100.00%	100.00%	100.00%	100.00%
SCR	13	255	294	100.00%	100.00%	98.51%	98.28%	98.80%	100.00%	99.20%	99.54%
SCR	20	245	271	100.00%	99.00%	96.92%	96.77%	100.00%	99.50%	100.00%	100.00%
		1102	1182								
SER	15	289	254	100.00%	99.55%	96.98%	98.80%	100.00%	100.00%	97.64%	99.55%
SER	17	340	368	100.00%	100.00%	99.41%	97.88%	100.00%	100.00%	100.00%	100.00%
SER	19	168	147	100.00%	100.00%	92.97%	98.29%	100.00%	100.00%	100.00%	100.00%
		797	769								
SNR	11	414	351	99.66%	99.38%	92.93%	93.75%	99.66%	99.38%	100.00%	100.00%
SNR	16	20	16	100.00%	100.00%	95.00%	88.89%	100.00%	94.44%	100.00%	100.00%
		434	367								
State		4,456	4,450	99.89%	99.78%	97.00%	97.10%	99.81%	99.89%	99.51%	99.86%
	% Inc./Dec. vs. Prev. Month	0.13%								# Invs. in Backlog, Statewide	1

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 13/14 & 12/13	
Current	Previous	Current	Previous	Current	Previous	Current	Previous	96.18%	98.48%
992	976	1,035	1,045	2,917	2,995	255	251		

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.10	0.09	0.08	0.09

¹ Data in "Previous" columns represents May 2014, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent