Performance Update for Senior Leadership Team June 2014
Adult Protective Services Program Office

## Adult Protection - Program Scorecard
June 2014

### Investigations Committed Within 24 Hours (Target = 99%)
- **NWR 1:** Current 175, Previous 175
  - 100.00% (Target = 99%)
- **NWR 2:** Current 173, Previous 151
  - 100.00% (Target = 99%)
- **NWR 14:** Current 112, Previous 122
  - 100.00% (Target = 99%)
- **NER 3 & 8:** Current 159, Previous 178
  - 100.00% (Target = 99%)
- **NER 4:** Current 212, Previous 229
  - 100.00% (Target = 99%)
- **NER 7:** Current 274, Previous 251
  - 99.59% (Target = 99%)

### Victims Seen Within 24 Hours (Target = 93%)
- **NWR 1:** Current 98.25%, Previous 97.97%
- **NWR 2:** Current 96.73%, Previous 96.27%
- **NWR 14:** Current 97.01%, Previous 96.68%
- **NER 3 & 8:** Current 93.29%, Previous 94.93%
- **NER 4:** Current 96.77%, Previous 95.51%
- **NER 7:** Current 98.59%, Previous 97.85%

### Initial ASAs Submitted Within 6 Days (Target = 98%)
- **NWR 1:** Current 100.00%, Previous 100.00%
- **NWR 2:** Current 100.00%, Previous 100.00%
- **NWR 14:** Current 100.00%, Previous 100.00%
- **NER 3 & 8:** Current 100.00%, Previous 100.00%
- **NER 4:** Current 99.00%, Previous 100.00%
- **NER 7:** Current 100.00%, Previous 100.00%

### Investigations Closed Within 60 Days (Target = 99%)
- **NWR 1:** Current 100.00%, Previous 100.00%
- **NWR 2:** Current 100.00%, Previous 100.00%
- **NWR 14:** Current 100.00%, Previous 100.00%
- **NER 3 & 8:** Current 100.00%, Previous 100.00%
- **NER 4:** Current 100.00%, Previous 100.00%
- **NER 7:** Current 100.00%, Previous 100.00%

### Statewide Services and Wait Lists

<table>
<thead>
<tr>
<th>HCDA Waitlist Population</th>
<th>HCDA Clients Being Served</th>
<th>CCDA Waitlist Population</th>
<th>CCDA Clients Being Served</th>
<th>% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 13/14 &amp; 12/13</th>
</tr>
</thead>
<tbody>
<tr>
<td>Current</td>
<td>Previous</td>
<td>Current</td>
<td>Previous</td>
<td>Current</td>
</tr>
<tr>
<td>992</td>
<td>976</td>
<td>1,035</td>
<td>1,045</td>
<td>2,917</td>
</tr>
</tbody>
</table>

### Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

<table>
<thead>
<tr>
<th>Abuse Rate Among Persons with Disabilities per 1,000</th>
<th>Abuse Rate Among Elderly Persons, per 1,000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Current</td>
<td>Previous</td>
</tr>
<tr>
<td>0.10</td>
<td>0.09</td>
</tr>
</tbody>
</table>

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1 Data in "Previous" columns represents May 2014, unless otherwise noted.

2 Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

indicates missing target by one-half percent or less

indicates missing target by more than one-half percent

Adult Protective Services Program Office

7/10/2014