

**Performance Update for Senior Leadership Team June 2013**  
**Adult Protective Services Program Office**

**Adult Protection - Program Scorecard**  
**June 2013**

Region	Circuit	Reports Received <sup>1</sup>		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous <sup>2</sup>	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	165	156	100.00%	100.00%	97.96%	97.62%	99.19%	100.00%	100.00%	100.00%
NWR	2	176	174	100.00%	100.00%	93.02%	97.55%	98.26%	97.89%	93.04%	89.44%
NWR	14	105	80	100.00%	100.00%	100.00%	99.12%	100.00%	100.00%	100.00%	100.00%
		446	410								
NER	3 & 8	150	150	100.00%	100.00%	93.67%	96.95%	100.00%	99.17%	100.00%	97.50%
NER	4	209	233	100.00%	100.00%	90.30%	93.81%	98.65%	99.32%	99.55%	96.96%
NER	7	215	208	100.00%	99.39%	97.16%	95.58%	100.00%	100.00%	100.00%	100.00%
		574	591								
CNR	5	297	274	100.00%	100.00%	97.48%	98.23%	100.00%	100.00%	100.00%	100.00%
CNR	9	223	214	100.00%	100.00%	96.69%	96.77%	100.00%	100.00%	100.00%	100.00%
CNR	10	186	195	100.00%	99.31%	97.56%	98.71%	100.00%	99.31%	100.00%	100.00%
CNR	18	223	225	100.00%	99.39%	97.58%	97.79%	100.00%	100.00%	100.00%	98.77%
		929	908								
SCR	6	356	399	100.00%	100.00%	96.13%	98.26%	100.00%	100.00%	99.64%	100.00%
SCR	12	162	157	100.00%	100.00%	96.75%	97.84%	100.00%	99.25%	100.00%	100.00%
SCR	13	243	253	100.00%	99.50%	97.24%	95.80%	99.50%	99.50%	100.00%	100.00%
SCR	20	167	200	100.00%	100.00%	96.57%	93.81%	100.00%	100.00%	99.46%	100.00%
		928	1009								
SER	15	231	242	100.00%	100.00%	98.95%	97.35%	100.00%	99.53%	98.36%	99.06%
SER	17	326	307	100.00%	100.00%	99.07%	96.20%	100.00%	100.00%	100.00%	100.00%
SER	19	131	115	100.00%	100.00%	97.54%	98.08%	100.00%	100.00%	100.00%	100.00%
		688	664								
SNR	11	306	291	100.00%	99.64%	94.33%	90.78%	100.00%	99.64%	99.61%	99.28%
SNR	16	11	14	100.00%	100.00%	100.00%	88.89%	100.00%	100.00%	100.00%	100.00%
		317	305								
<b>State</b>		<b>3,882</b>	<b>3,887</b>	<b>100.00%</b>	<b>99.85%</b>	<b>96.52%</b>	<b>96.33%</b>	<b>99.78%</b>	<b>99.68%</b>	<b>99.53%</b>	<b>99.12%</b>
	% Inc./Dec. vs. Prev. Month	-0.13%								# Invs. in Backlog, Statewide	18

**Statewide Services and Wait Lists**



HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		ADA MedWaiver Waitlist Population		ADA MedWaiver Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 12/13 & 11/12	
Current	Previous	Current	Previous	Current	Previous	Current	Previous	Current	Previous	Current	Previous		
1,038	1,045	1,101	1,098	3,806	3,870	267	266	4,150	4,230	1,409	1,421	98.48%	98.93%

**Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population**

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.09	0.08	0.07	0.08

<sup>1</sup> Data in "Previous" columns represents May 2013, unless otherwise noted.

<sup>2</sup> Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

 indicates missing target by one-half percent or less  
 indicates missing target by more than one-half percent