

Performance Update for Senior Leadership Team - July 2017
Adult Protective Services Program Office

Adult Protection - Program Scorecard
July 2017

Region	Circuit	Reports Received ¹		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	190	186	100.00%	100.00%	96.15%	97.00%	100.00%	100.00%	100.00%	100.00%
NWR	2	183	199	100.00%	99.29%	94.78%	96.08%	100.00%	100.00%	100.00%	100.00%
NWR	14	119	123	100.00%	100.00%	94.83%	96.00%	100.00%	100.00%	100.00%	100.00%
		492	508								
NER	3 & 8	211	201	100.00%	99.48%	85.28%	94.37%	100.00%	100.00%	100.00%	99.48%
NER	4	292	272	99.41%	100.00%	93.01%	92.96%	99.41%	99.26%	100.00%	95.57%
NER	7	291	272	100.00%	100.00%	95.02%	94.90%	98.54%	99.63%	95.12%	84.56%
		794	745								
CNR	5	313	353	100.00%	98.91%	98.99%	96.25%	100.00%	99.64%	100.00%	99.64%
CNR	9	282	282	100.00%	100.00%	97.62%	95.09%	99.28%	100.00%	97.83%	98.51%
CNR	10	187	183	100.00%	100.00%	96.89%	97.40%	100.00%	100.00%	100.00%	100.00%
CNR	18	225	303	100.00%	100.00%	100.00%	99.57%	100.00%	99.54%	100.00%	99.54%
		1007	1121								
SCR	6	457	500	100.00%	100.00%	96.63%	95.07%	99.72%	100.00%	100.00%	100.00%
SCR	12	189	190	100.00%	100.00%	96.95%	94.32%	100.00%	100.00%	100.00%	99.34%
SCR	13	288	307	99.06%	98.92%	92.44%	91.95%	100.00%	98.92%	99.53%	100.00%
SCR	20	232	212	99.48%	100.00%	95.39%	95.77%	100.00%	100.00%	100.00%	100.00%
		1166	1209								
SER	15	258	282	99.53%	100.00%	96.48%	94.37%	99.07%	99.63%	100.00%	100.00%
SER	17	321	389	100.00%	100.00%	96.58%	95.11%	100.00%	100.00%	100.00%	100.00%
SER	19	133	156	100.00%	100.00%	90.24%	93.21%	100.00%	98.03%	99.13%	100.00%
		712	827								
SNR	11	336	366	99.65%	100.00%	93.94%	93.82%	98.95%	100.00%	98.60%	100.00%
SNR	16	13	13	100.00%	100.00%	72.73%	83.33%	100.00%	100.00%	90.91%	100.00%
		349	379								
State		4,520	4,789	99.84%	99.81%	95.32%	94.99%	99.67%	99.72%	99.37%	98.53%
	% Inc./Dec. vs. Prev. Month	-5.62%								# Invs. in Backlog, Statewide	22

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 16/17 & 15/16	
Current	Previous	Current	Previous	Current	Previous	Current	Previous	Current	Previous
854	856	1,022	1,027	1,848	1,919	295	302	99.08%	99.42%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.09	0.11	0.11	0.12

¹ Data in "Previous" columns represents June 2017, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

 indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent