

Performance Update for Senior Leadership Team July 2014
Adult Protective Services Program Office

Adult Protection - Program Scorecard
July 2014

Region	Circuit	Reports Received ¹		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	187	175	100.00%	100.00%	98.92%	98.25%	100.00%	100.00%	99.41%	99.38%
NWR	2	173	173	99.20%	100.00%	96.89%	96.73%	100.00%	100.00%	100.00%	100.00%
NWR	14	116	112	100.00%	100.00%	92.08%	97.01%	98.89%	100.00%	100.00%	99.17%
		476	460								
NER	3 & 8	164	159	98.84%	100.00%	94.71%	93.29%	100.00%	100.00%	99.42%	97.14%
NER	4	259	212	99.52%	100.00%	96.89%	96.77%	100.00%	99.00%	100.00%	99.50%
NER	7	238	274	100.00%	99.59%	95.08%	94.21%	98.89%	100.00%	99.12%	100.00%
		661	645								
CNR	5	308	327	100.00%	100.00%	98.96%	98.17%	100.00%	100.00%	100.00%	100.00%
CNR	9	279	276	99.55%	100.00%	97.92%	98.64%	99.55%	100.00%	100.00%	99.53%
CNR	10	161	186	100.00%	100.00%	98.37%	100.00%	100.00%	100.00%	100.00%	100.00%
CNR	18	284	229	100.00%	99.25%	100.00%	97.85%	100.00%	100.00%	100.00%	99.25%
		1032	1018								
SCR	6	441	407	100.00%	100.00%	98.15%	97.52%	100.00%	99.67%	99.67%	99.67%
SCR	12	182	195	100.00%	100.00%	100.00%	99.26%	99.35%	100.00%	100.00%	100.00%
SCR	13	280	255	100.00%	100.00%	100.00%	98.51%	100.00%	98.80%	100.00%	99.20%
SCR	20	237	245	100.00%	100.00%	96.01%	96.92%	100.00%	100.00%	99.60%	100.00%
		1140	1102								
SER	15	280	289	100.00%	100.00%	97.89%	96.98%	99.55%	100.00%	98.65%	97.64%
SER	17	371	340	100.00%	100.00%	97.84%	99.41%	100.00%	99.71%	100.00%	100.00%
SER	19	165	168	99.17%	100.00%	93.80%	92.97%	100.00%	100.00%	97.50%	100.00%
		816	797								
SNR	11	413	414	100.00%	99.66%	97.04%	92.93%	99.48%	99.66%	100.00%	100.00%
SNR	16	14	20	100.00%	100.00%	100.00%	95.00%	100.00%	100.00%	100.00%	100.00%
		427	434								
State		4,552	4,456	99.55%	99.89%	97.19%	97.00%	99.77%	99.81%	99.67%	99.51%
	% Inc./Dec. vs. Prev. Month	2.15%								# Invs. in Backlog, Statewide	7

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 13/14 & 12/13	
Current	Previous	Current	Previous	Current	Previous	Current	Previous	Current	Previous
1,033	992	1,017	1,035	2,862	2,917	239	255	96.18%	98.48%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.09	0.10	0.09	0.08

¹ Data in "Previous" columns represents June 2014, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

 indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent