

Performance Update for Senior Leadership Team - January 2017
Adult Protective Services Program Office

Adult Protection - Program Scorecard
January 2017

Region	Circuit	Reports Received ¹		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	151	164	100.00%	98.21%	97.35%	93.05%	98.52%	100.00%	100.00%	100.00%
NWR	2	200	200	100.00%	98.34%	95.36%	92.00%	100.00%	100.00%	99.38%	100.00%
NWR	14	124	114	100.00%	100.00%	94.23%	97.06%	100.00%	100.00%	100.00%	100.00%
		475	478								
NER	3 & 8	227	200	100.00%	100.00%	91.61%	94.59%	100.00%	97.99%	99.29%	99.50%
NER	4	273	224	100.00%	99.58%	93.42%	94.00%	100.00%	99.58%	96.15%	98.73%
NER	7	235	245	100.00%	100.00%	96.69%	95.86%	99.53%	98.44%	93.36%	90.23%
		735	669								
CNR	5	382	339	99.60%	99.60%	95.19%	97.52%	99.20%	99.21%	99.60%	99.60%
CNR	9	314	339	100.00%	100.00%	93.31%	94.74%	99.58%	99.23%	97.06%	86.49%
CNR	10	199	219	99.70%	100.00%	93.68%	95.31%	99.43%	99.44%	100.00%	100.00%
CNR	18	290	272	100.00%	100.00%	95.63%	98.00%	100.00%	100.00%	97.89%	99.47%
		1185	1169								
SCR	6	497	489	99.76%	100.00%	97.96%	96.66%	99.76%	99.71%	100.00%	100.00%
SCR	12	210	182	100.00%	100.00%	94.57%	93.68%	100.00%	99.32%	98.20%	96.60%
SCR	13	292	284	99.13%	100.00%	94.65%	96.95%	97.40%	98.31%	87.45%	91.14%
SCR	20	277	265	100.00%	100.00%	95.71%	97.78%	100.00%	100.00%	100.00%	100.00%
		1276	1220								
SER	15	269	265	100.00%	99.53%	96.64%	96.20%	96.75%	97.21%	96.34%	90.70%
SER	17	364	326	100.00%	100.00%	96.45%	95.14%	99.65%	100.00%	99.65%	100.00%
SER	19	122	139	100.00%	100.00%	94.96%	96.23%	98.15%	99.28%	100.00%	100.00%
		755	730								
SNR	11	375	349	99.70%	100.00%	93.71%	93.35%	98.19%	98.22%	66.57%	69.40%
SNR	16	16	14	100.00%	100.00%	86.67%	100.00%	85.71%	83.33%	92.86%	66.67%
		391	363								
State		4,817	4,629	99.85%	99.77%	95.24%	95.45%	99.15%	99.12%	95.07%	94.79%
	% Inc./Dec. vs. Prev. Month	4.06%								# Invs. in Backlog, Statewide	34

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 15/16 & 14/15	
Current	Previous	Current	Previous	Current	Previous	Current	Previous		
776	744	1,093	1,109	1,956	1,965	301	292	99.42%	99.16%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.10	0.10	0.11	0.10

¹ Data in "Previous" columns represents December 2016, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

 indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent