

Performance Update for Senior Leadership Team January 2014
Adult Protective Services Program Office

Adult Protection - Program Scorecard
January 2014

Region	Circuit	Reports Received ¹		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	111	129	100.00%	100.00%	98.55%	100.00%	100.00%	100.00%	100.00%	100.00%
NWR	2	149	101	100.00%	100.00%	93.33%	97.12%	100.00%	100.00%	100.00%	98.88%
NWR	14	95	78	100.00%	100.00%	98.77%	95.92%	100.00%	100.00%	100.00%	100.00%
		355	308								
NER	3 & 8	161	138	98.89%	100.00%	90.70%	95.65%	99.30%	99.22%	100.00%	99.22%
NER	4	216	152	99.58%	100.00%	96.81%	95.72%	99.58%	100.00%	99.16%	98.84%
NER	7	219	190	100.00%	100.00%	93.01%	95.81%	100.00%	100.00%	100.00%	100.00%
		596	480								
CNR	5	303	221	100.00%	100.00%	94.46%	96.97%	100.00%	100.00%	100.00%	100.00%
CNR	9	281	212	100.00%	98.90%	95.61%	97.66%	100.00%	100.00%	100.00%	100.00%
CNR	10	143	182	99.37%	100.00%	96.05%	97.13%	99.37%	100.00%	100.00%	100.00%
CNR	18	256	202	100.00%	100.00%	98.42%	95.77%	100.00%	99.44%	100.00%	99.44%
		983	817								
SCR	6	380	344	100.00%	100.00%	96.58%	97.66%	100.00%	100.00%	100.00%	100.00%
SCR	12	153	160	100.00%	100.00%	99.25%	100.00%	100.00%	100.00%	100.00%	100.00%
SCR	13	223	169	100.00%	100.00%	100.00%	100.00%	100.00%	99.36%	100.00%	100.00%
SCR	20	215	182	100.00%	100.00%	98.95%	98.38%	100.00%	100.00%	100.00%	100.00%
		971	855								
SER	15	221	199	100.00%	100.00%	97.97%	97.98%	98.90%	99.46%	97.24%	98.92%
SER	17	311	282	100.00%	100.00%	98.01%	98.23%	100.00%	100.00%	100.00%	100.00%
SER	19	139	100	100.00%	100.00%	95.69%	96.26%	100.00%	100.00%	99.05%	100.00%
		671	581								
SNR	11	306	284	99.56%	100.00%	95.18%	93.53%	99.11%	99.68%	100.00%	99.68%
SNR	16	19	11	100.00%	100.00%	92.86%	100.00%	100.00%	100.00%	92.31%	100.00%
		325	295								
State		3,901	3,336	99.81%	99.94%	96.45%	96.90%	98.78%	99.84%	99.72%	99.74%
	% Inc./Dec. vs. Prev. Month	16.94%								# Invs. in Backlog, Statewide	1

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		ADA MedWaiver Waitlist Population		ADA MedWaiver Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 12/13 & 11/12	
Current	Previous	Current	Previous	Current	Previous	Current	Previous	Current	Previous	Current	Previous		
940	943	1,111	1,120	3,479	3,518	254	258	n/a	n/a	662	832	98.48%	98.93%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.08	0.08	0.07	0.08

¹ Data in "Previous" columns represents December 2013, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent