

Performance Update for Senior Leadership Team January 2012
Adult Protective Services Program Office

Region	Circuit	Reports Received ¹		Prevention Referrals Received		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	149	120	1	0	100.00%	100.00%	99.03%	98.61%	100.00%	100.00%	100.00%	100.00%
NWR	2	216	196	1	4	100.00%	99.39%	95.68%	94.27%	99.13%	99.39%	96.52%	79.88%
NWR	14	101	81	0	2	100.00%	100.00%	93.88%	96.30%	100.00%	100.00%	98.80%	100.00%
NER	3 & 8	127	126	1	3	100.00%	100.00%	93.55%	91.20%	100.00%	100.00%	100.00%	97.39%
NER	4	172	186	3	2	100.00%	100.00%	96.41%	95.51%	99.38%	98.80%	98.75%	100.00%
NER	7	207	199	2	4	98.97%	98.54%	93.09%	93.99%	96.39%	98.54%	96.39%	77.56%
CNR	5	277	260	1	3	99.57%	100.00%	98.44%	97.51%	100.00%	100.00%	100.00%	100.00%
CNR	9	185	228	4	6	100.00%	100.00%	95.74%	94.02%	100.00%	100.00%	100.00%	100.00%
CNR	10	164	161	1	5	100.00%	100.00%	98.32%	98.08%	100.00%	100.00%	100.00%	100.00%
CNR	18	201	175	3	1	99.47%	100.00%	94.12%	95.24%	100.00%	100.00%	100.00%	100.00%
CNR	19	132	112	3	1	99.25%	100.00%	94.70%	93.58%	100.00%	100.00%	99.25%	100.00%
SCR	6	379	380	6	7	100.00%	100.00%	97.50%	97.57%	99.33%	100.00%	100.00%	99.02%
SCR	12	156	157	0	2	99.11%	100.00%	95.24%	96.45%	100.00%	100.00%	100.00%	100.00%
SCR	13	224	205	6	2	98.92%	100.00%	97.46%	97.00%	100.00%	99.44%	99.46%	100.00%
SCR	20	188	177	2	2	100.00%	99.40%	91.93%	95.60%	100.00%	99.40%	100.00%	98.21%
SER	15	223	231	0	0	100.00%	99.01%	95.94%	96.02%	100.00%	100.00%	100.00%	100.00%
SER	17	322	310	9	4	100.00%	100.00%	98.71%	98.10%	100.00%	100.00%	100.00%	100.00%
SNR	11	309	305	3	3	100.00%	100.00%	95.32%	94.63%	100.00%	100.00%	99.61%	99.35%
SNR	16	9	10	0	0	100.00%	100.00%	100.00%	94.12%	100.00%	100.00%	100.00%	100.00%
State		3,741	3,619	46	51	99.74%	99.78%	96.11%	95.92%	99.65%	99.75%	99.11%	97.24%
	% Inc./Dec. vs. Prev. Month	3.37%										# Invs. in Backlog, Statewide	13

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		ADA MedWaiver Waitlist Population		ADA MedWaiver Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 10/11 & 09/10	
Current	Previous	Current	Previous	Current	Previous	Current	Previous	Current	Previous	Current	Previous		
1,258	1,141	1,071	1,068	4,012	4,123	272	276	3,701	3,877	1,096	1,029	98.58%	98.35%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.06	0.08	0.06	0.06

¹ Data in "Previous" columns represents December 2011, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent