Performance Update for Senior Leadership Team January 2012
Adult Protective Services Program Office

<table>
<thead>
<tr>
<th>Region</th>
<th>Circuit</th>
<th>Reports Received</th>
<th>Prevention Referrals Received</th>
<th>Investigations Commenced Within 24 Hours (Target = 99%)</th>
<th>Victims Seen Within 24 Hours (Target = 93%)</th>
<th>Initial ASAs Submitted Within 6 Days (Target = 96%)</th>
<th>Investigations Closed Within 60 Days (Target = 99%)</th>
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<tbody>
<tr>
<td>NWR</td>
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<td>149</td>
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<td>196</td>
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<td>99.39%</td>
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<tr>
<td>NWR</td>
<td>3 &amp; 8</td>
<td>127</td>
<td>128</td>
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<td>100.00%</td>
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<tr>
<td>State</td>
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<td>3,741</td>
<td>3,619</td>
<td>99.74%</td>
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<td>96.11%</td>
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<table>
<thead>
<tr>
<th>% Inc./Dec. vs. Prev. Month</th>
<th>3.37%</th>
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<tbody>
<tr>
<td># Invs. in Backlog, Statewide</td>
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Statewide Services and Wait Lists

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<tr>
<th></th>
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<tbody>
<tr>
<td>Current</td>
<td>Previous</td>
<td>Current</td>
<td>Previous</td>
<td>Current</td>
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<tr>
<td>1,256</td>
<td>1,141</td>
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<td>1,068</td>
<td>4,012</td>
<td>4,123</td>
<td>272</td>
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</tbody>
</table>

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

<table>
<thead>
<tr>
<th>Abuse Rate Among Persons with Disabilities per 1,000</th>
<th>Abuse Rate Among Elderly Persons, per 1,000</th>
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<tbody>
<tr>
<td>Current</td>
<td>Previous</td>
</tr>
<tr>
<td>0.06</td>
<td>0.08</td>
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</table>

1 Data in “Previous” columns represents December 2011, unless otherwise noted.

2 Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

Red indicates missing target by one-half percent or less

Green indicates missing target by more than one-half percent