Performance Update for Senior Leadership Team - December 2015
Adult Protective Services Program Office

Adult Protection - Program Scorecard
December 2015

Region	Circuit	Reports Received[1]		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous[2]	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	156	141	100.00%	100.00%	97.06%	96.58%	100.00%	100.00%	100.00%	100.00%
NWR	2	163	149	100.00%	99.21%	90.18%	97.14%	100.00%	98.43%	97.94%	92.13%
NWR	14	81	96	100.00%	100.00%	100.00%	97.70%	100.00%	98.73%	100.00%	100.00%
		400	386								
NER	3 & 8	181	158	100.00%	98.73%	95.51%	91.80%	100.00%	100.00%	98.76%	98.73%
NER	4	246	222	100.00%	99.09%	93.16%	92.67%	100.00%	100.00%	95.38%	96.82%
NER	7	247	226	99.53%	100.00%	96.12%	96.31%	98.13%	98.00%	95.33%	97.50%
		674	606								
CNR	5	271	269	99.56%	100.00%	98.04%	98.07%	100.00%	100.00%	100.00%	99.47%
CNR	9	264	259	99.22%	99.53%	95.26%	96.55%	99.61%	100.00%	98.43%	99.53%
CNR	10	193	173	100.00%	100.00%	97.38%	95.68%	99.43%	98.69%	99.43%	99.35%
CNR	18	270	210	100.00%	100.00%	98.39%	98.49%	99.46%	100.00%	100.00%	100.00%
		998	911								
SCR	6	444	371	100.00%	100.00%	97.67%	98.48%	100.00%	100.00%	100.00%	99.59%
SCR	12	174	158	100.00%	100.00%	95.42%	96.91%	100.00%	100.00%	99.15%	98.64%
SCR	13	262	262	99.52%	100.00%	95.67%	97.67%	100.00%	99.47%	99.03%	100.00%
SCR	20	249	207	99.52%	98.92%	99.17%	95.50%	99.52%	100.00%	100.00%	100.00%
		1129	998								
SER	15	253	221	100.00%	99.42%	96.79%	96.02%	100.00%	100.00%	97.16%	100.00%
SER	17	342	335	100.00%	100.00%	96.52%	97.15%	100.00%	100.00%	100.00%	100.00%
SER	19	145	133	99.23%	100.00%	93.71%	96.35%	100.00%	100.00%	100.00%	100.00%
		740	689								
SNR	11	368	334	99.70%	99.65%	92.02%	93.16%	99.40%	99.65%	60.42%	69.15%
SNR	16	20	14	100.00%	100.00%	100.00%	85.71%	100.00%	100.00%	86.96%	100.00%
		388	348								
State		4,329	3,938	99.78%	99.69%	95.96%	96.09%	99.73%	99.66%	95.24%	96.39%
	% Inc./Dec. vs. Prev. Month	9.93%								# Invs. in Backlog, Statewide	62

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 14/15 & 13/14	
Current	Previous	Current	Previous	Current	Previous	Current	Previous		
605	548	1,165	1,170	2,085	2,093	275	282	99.16%	96.18%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.13	0.10	0.11	0.10

[1] Data in "*Previous*" columns represents November 2015, unless otherwise noted.

[2] Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

🟨 indicates missing target by one-half percent or less
🟥 indicates missing target by more than one-half percent