Performance Update for Senior Leadership Team - December 2014
Adult Protective Services Program Office

Adult Protection - Program Scorecard
December 2014

Region	Circuit	Reports Received[1]		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous[2]	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	134	124	100.00%	100.00%	100.00%	96.80%	100.00%	100.00%	100.00%	100.00%
NWR	2	134	112	100.00%	100.00%	95.24%	95.00%	97.50%	100.00%	95.00%	98.86%
NWR	14	90	76	98.73%	100.00%	95.65%	94.37%	100.00%	100.00%	100.00%	100.00%
		358	312								
NER	3 & 8	152	145	100.00%	100.00%	96.15%	96.36%	99.07%	100.00%	97.22%	100.00%
NER	4	234	200	100.00%	100.00%	93.64%	96.25%	100.00%	100.00%	99.39%	100.00%
NER	7	231	216	100.00%	99.00%	96.57%	94.59%	99.48%	99.00%	93.19%	97.00%
		617	561								
CNR	5	282	266	100.00%	100.00%	98.14%	98.18%	100.00%	100.00%	100.00%	100.00%
CNR	9	235	216	100.00%	100.00%	98.25%	96.24%	100.00%	100.00%	100.00%	100.00%
CNR	10	192	152	100.00%	100.00%	98.51%	99.32%	100.00%	100.00%	100.00%	99.22%
CNR	18	244	205	99.51%	100.00%	98.23%	97.89%	100.00%	100.00%	100.00%	100.00%
		953	839								
SCR	6	372	325	100.00%	100.00%	98.58%	96.28%	100.00%	100.00%	100.00%	100.00%
SCR	12	149	134	100.00%	100.00%	99.35%	99.24%	100.00%	100.00%	100.00%	100.00%
SCR	13	268	237	99.51%	100.00%	97.38%	98.47%	100.00%	100.00%	100.00%	100.00%
SCR	20	200	218	100.00%	100.00%	96.09%	97.14%	100.00%	100.00%	99.52%	100.00%
		989	914								
SER	15	236	241	100.00%	100.00%	95.75%	96.43%	98.96%	99.44%	99.48%	100.00%
SER	17	284	300	100.00%	100.00%	95.44%	97.64%	100.00%	100.00%	99.66%	100.00%
SER	19	101	120	100.00%	99.24%	95.42%	93.06%	100.00%	100.00%	97.32%	98.48%
		621	661								
SNR	11	354	307	99.61%	100.00%	92.22%	95.22%	98.43%	98.70%	90.94%	98.26%
SNR	16	23	12	95.00%	100.00%	90.48%	100.00%	100.00%	99.38%	100.00%	93.33%
		377	319								
State		3,915	3,606	99.85%	99.90%	96.64%	96.70%	99.69%	99.76%	98.46%	99.50%
	% Inc./Dec. vs. Prev. Month	8.57%								# Invs. in Backlog, Statewide	23

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 13/14 & 12/13	
Current	Previous	Current	Previous	Current	Previous	Current	Previous		
811	799	1,115	1,135	2,398	2,616	262	251	96.18%	98.48%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.09	0.10	0.10	0.10

[1] Data in "*Previous*" columns represents November 2014, unless otherwise noted.

[2] Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

▮ indicates missing target by one-half percent or less
▮ indicates missing target by more than one-half percent